

# Siddharth Patel

TAMPA, FLORIDA | MOBILE: 813-313-7284 | E-MAIL: siddharth.patel109@outlook.com | [LinkedIn](#)

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## **PROFESSIONAL EXPERIENCE**

### **Abacode**

Jr. Data Security Engineer –Contract

August 2023 – October 2023

- Completed 2 projects, working closely with senior engineer to fulfill contractual obligations.
- Leveraged Microsoft Purview to fortify data security, implement encryption protocols and thwart potential data exfiltration.
- Researched and Troubleshooted Microsoft 365 services, ensuring their integrity and security.
- Collaborated closely with multiple stakeholders to identify significant security vulnerabilities in their architecture, resulting in the successful encryption and protection of CUI (Controlled Unclassified Information) data, ensuring compliance, and mitigating potential data breaches.
- Develop and implement DLP/DG recommendations based on the findings of stakeholder interviews.
- Demonstrated exceptional expertise by obtaining the coveted Microsoft SC-400 certification, a distinction held by only three individuals within the organization.

### **KnowBe4**

Database Manager – Full Time

August 2022 -April 2023

- Oversaw GDPR applicable customer data in the platform and Maintained database integrity by setting and enforcing quality standards and controls.
- Managed visual compliance tenant package to screen for sanctioned and restricted parties.
- Successfully seeded 20+ sandboxes for testing and development, improving efficiency.
- Procured CRM cloud integration for tenant environment, reducing overhead costs by 10% in database management.
- Worked closely with legal and compliance teams to interpret and apply data privacy laws.
- Led a field record tracking for monitoring abnormal record changes and anonymization project to anonymize PII in sandbox environments to bring them into compliance.
- Proactively coached users to maintain data accuracy and security.

### **AgileThought**

Monitoring & Application Support Specialist – Full Time

November 2018 - August 2022

- Trained team on processes, developed knowledge base articles, and monitoring tools.
- Updated user and group policies in Active Directory for efficient user management.
- Delivered support and monitoring services for SMBs, Non-Profits, and Fortune 500 companies.
- Performed troubleshooting of hardware and software issues and wrote custom SQL queries.
- Worked on large scale maintenance release activities for enterprise-level applications.
- Monitored and investigated overnight job failures and provided root cause analysis.
- Provided L2 Support utilizing Microsoft Azure, Visual Studio, MySQL, and SQL-HTML languages.

## **EDUCATION**

University of South Florida, Tampa, FL

Bachelor's in Science - Business Analytics and Information Systems

Summer 2014 - Summer 2017

## **Certifications**

- AWS Certified Solutions Architect – Associate – In Progress
- [AWS Certified Cloud Practitioner](#)
- [Microsoft Certified: Power Platform Fundamentals](#)
- [Microsoft Certified: Information Protection and Compliance Administrator Associate](#)
- Netwrix Certified MSP Auditor Engineer
- Netwrix Certified MSP Data Classification Engineer

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## **Hard skills**

CloudShell/PowerShell Scripting | | Salesforce | Netwrix | HubSpot | Jenkins | PuTTY | FileZilla FTP | Oracle DBMS | SQL Server Management Studio | Azure | O365 Administration | Microsoft 365 Licensing | Encryption | MS Purview | Data Governance | Data Loss Prevention | NetSuite | ZoomInfo | Insycle | Zapier | HIPAA | NIST 800-171 and 800-172 | GDPR | PCI DSS | Trainable Classifiers | Anonymization | Data Masking | Salesforce Data Normalization | SQL | HTML | Own Backup | Integration Management | EC2 | Windows Server troubleshooting | IIS Web server | Troubleshooting Mac/Windows | New Relic Monitoring | Python

## **Soft Skills**

Communication | Teamwork | Problem – Solving | Adaptability | Critical Thinking | Customer Service | Negotiation | Resilience | Self Motivated | Conflict Management |