



ISABELLE MILLER

D.O.B 15.01.1991, Denver, Colorado, USA
US-American & Thai citizenship

CONTACT

+1 (914) 314 4951
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Berlin, Germany

LANGUAGES

- English (native)
- Thai (native)
- German (C1)
- Spanish (C2)
- Portuguese (B2)
- French (B1)

TECHNICAL SKILLS

- Python
- SQL (MySQL, Postgres)
- PHP
- AWS SNS/SQS
- SAML/OAuth SSO

CERTIFICATIONS

- Goethe-Institut C1 Language Certificate (German)
- Instituto Cervantes C2 Language Certificate (Spanish)
- TEFL (Teaching English as a Foreign Language) Certification
- National Sexual Assault Online Hotline Staffer Certification

PROFESSIONAL EXPERIENCE

August 2019 - present

Tech4Germany, Berlin, Germany

Engineering Fellow, Project “Digitale BundesPersona”

- Work with a small team to figure out how to re-authenticate users who have lost their Personalausweis (ID) and login
- Production of a report on user authentication methods for the German federal government

December 2017 - June 2019

WaterSmart Software, San Francisco, California, USA

Software Engineer, Data Services Team Lead (Jan 2019 - Jun 2019)

- In addition to regular engineering duties, task load management and mentorship of a team of four junior engineers
- Lead on interviewing and hiring of new team members
- Lead on product integrations with other services and clients, including specialized SSO implementations

Software Engineer, Data Services (Dec 2017 - Dec 2018)

- Onboarding of new water utilities to company product
- Construction of internal tools for task & information management
- Data processing and quality assurance

June - July 2015

European Research Center for Anti-Corruption and Statebuilding (ERCAS), Berlin, Germany

Intern, Horizon-2020-DIGIWHIST-Projekt

- Data collection for the construction of a comprehensive open data platform on public procurement across Europe
- Compilation of internal reports on Open Data programs and policies

October 2014 - April 2015

European Public Policy Conference, Warsaw, Poland

Communications Lead

- Design and coordination of the conference communications strategy (social media, press, and website) and all conference branding and materials
- Project management and logistics, including venue and attendee coordination

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OTHER SKILLS

- negotiation and mediation
- Spanish-, Portuguese-, & German-English translation

HOBBIES/PERSONAL INTERESTS

- painting & ceramics
- running & yoga
- cookies

January – May 2012

*World Affairs Council of New Orleans (WACNO),
New Orleans, LA, USA*
Intern, Social Media & CRM (Part-time)

EDUCATION

2014 – 2016

Hertie School of Governance, Berlin, Germany

Master of Public Policy

- 2,0 final GPA (German scale)
- Concentration: Statistical Analysis
- Hertie Foundation scholarship recipient (50% of tuition)
- Master's thesis on integration in education

2008 – 2012

Tulane University, New Orleans, LA, USA

Bachelor of Arts, cum laude (International Relations, Linguistics)

- 3,4 cumulative GPA (out of 4,0)
- Minor in Architecture
- Recipient of the Tulane Presidential Scholarship (\$24k/year)

Fall 2011

*Universidad de Buenos Aires, Faculty of Social Sciences,
Buenos Aires, Argentina*

Middlebury Abroad Program Exchange Semester

2004 – 2008

Fox Lane High School, Bedford, NY, USA

NYS High School Diploma with Advanced Designations and Honors

- 90,62 GPA (out of 100)
- National Merit Scholarship Finalist (SAT score in top 1%)
- AFS Intercultural Exchange to El Bolsón, Argentina (2008)

SELECTED EXTRACURRICULARS

September 2015 – February 2016

*Berliner Stadtmission Notunterkunft für Flüchtlinge,
Berlin, Germany*

Refugee Shelter Volunteer (working in kitchen and reception)

April 2013 – February 2014

Rape, Abuse, and Incest National Network (RAINN), USA

Online Hotline Staffer (Counseling for rape and abuse victims)

October 2010 – April 2011

*Catholic Archdiocese of New Orleans, New Orleans, LA,
USA*

English Teacher, Tutor, and Integration Counselor