

# Daniel John Sutter

3727 Ault Park Ave, Cincinnati OH 45208  
(513) 331-0120, [thedanielsutter@gmail.com](mailto:thedanielsutter@gmail.com)

## Summary

Program Manager with 15 years of experience at the intersection of **Operations, Technology, and Data Analytics**. Proven track record of leading cross-functional programs in high-growth and global organizations (Oxide, Procter & Gamble, GE). Skilled in **SQL, Python, and automation**, translating complex operational needs into scalable technical solutions. Recognized for delivering measurable impact - reducing cycle times, saving millions in costs, and embedding continuous improvement practices. Skilled at engaging stakeholders from front-line operators to executive leadership, and thriving in fast-paced, ambiguous environments.

## Work Experience

### Oxide Computer Company

*Operations Manager - Forecasting/Planning, Quality Management, Automation, Cincinnati, OH* | Oct 2021 - Aug 2025

Directed cross-functional programs across engineering, supply chain, and manufacturing partners to support new product launches, ensuring alignment with cost, schedule, and quality goals.

#### Forecasting/Planning and Automation

- Built forecasting and automation tools - **designed and implemented a Python-based MRP** system integrated with online file storage, combining internal and contract manufacturer inputs to forecast demand and supply to set required on-hand dates for assemblies and components.
- Ran capacity planning exercises with contract manufacturer ensuring alignment of production readiness with business demand
- Owned and Maintained Product Master Data including Item Master, Dependent Demand, and Master Production Schedule
- Led Inventory and Replenishment Process - followed ABC classification strategy to highlight long lead and high dollar components
- Led Oxide rack colocation site selection process - engagement, facility and fiber quoting, site visits, final selection, and hardware delivery and installation

#### Quality Management

- **Authored and deployed Supplier Quality Manual**, aligning vendor processes with internal quality standards and improving incoming material conformance.
  - Supplier Evaluation > Product Validation > Supplier Deviation > Inspection > NonConformances > Corrective Actions
- Built Oxide's quality management program from the ground up, instituting a formal review rhythm focused on Defects per Million Opportunities (DPMO) and First Pass Yield (FPY) at both PCBA and final assembly levels.
- Developed custom quality tracking tools using python to record and report Non-Conformances (NC) and Corrective Actions (CA), enabling real-time visibility into product and supplier performance.
- **Led supplier audits** with a quality, financial, environmental and employee health focus.

### Procter and Gamble

*Senior IT Manager - Materials Management and Process Improvement, Cincinnati, OH* | March 2018 - Oct 2021

Managed \$100M network hardware spend and driving process improvement through Network Services organization during transition from Managed Network Service agreement to DevOps model with internal design and oversight.

IT Network EDGE Hardware Refresh - \$100M Hardware Spend transitioned from procurement per site to fulfillment from inventory, minimizing project cycle times. Managing fulfillment, replenishment, inventory accuracy, and quality control.

- Presented program updates to senior executives, highlighting risks, trade-offs and recommendations
- Delivered \$23M of Hardware across 99 Sites
- Led \$25.7M Hardware Replenishment order across 2 strategic vendors
- 72 day, 58% Cycle Time Reduction, \$12M in Program Savings through bulk order discounts and consignment agreements

Network Services ServiceNow Customer Portal - overhauled internal service catalogue to support new DevOps model

- Partnered with Engineering and Ops teams to define new catalogue items where each request consisted of a form and fulfillment workflow specific to the request
- Led UX development work for landing page layout and form navigation
- Managed UI vendors from selection and pricing to payment terms and invoicing
- Followed **Agile frameworks** - delivered MVPs and then iterated toward finished product

Network Services Hardware Analytics - **developed materials management app for network hardware**

# Daniel John Sutter

- wrote SQL Server and REST API queries and ETL scripts to extract/clean raw data from internal and ServiceNOW data sources
  - wrote Python and R scripts to analyze cycle time data for trend analysis and quantifying process improvements
  - created PowerBI apps for inventory balances, hardware forecast, LSS cycle time analysis and deliveries by program.
- WAN Circuit Delivery Improvement - Internal Customer Engagement through circuit delivery, remediation, and cut over.
- 50 day, 22% Cycle Time Reduction

## General Electric

*Lean Leader/Black Belt*, Cincinnati, OH

| Nov 2015 - March 2018

Lean Leader / GE Certified Black Belt supporting implementation of the Toyota Production System and Brilliant Factory at GE Aviation. **Led Lean Six Sigma projects to reduce cycle times, improve throughput, and optimize global supply chain operations.**

Fancase LT Reduction BB Project - using insights from Lean Analytics, targeted high \$ inventory component of GENx program. Drilled down to longest LT operations and led focused lean events to improve LT and reduce inventory.

- \$400k Inventory reduction, 2.4 day LT improvement

Brilliant Factory Quality Analytics Leader - drove capture, store, clean, query, analyze and visualization actions focusing on nonconformance and first time yield data from a greenplum data warehouse

Brilliant Factory Lean Analytics Leader - developed app visualizing top waste opportunities across GE supply chain including P25 WIP Entitlement, Planned WIP Entitlement, Late Delivery Impact, and Lead Time Variation enabling leadership visibility into program health

*Materials Planner*, Houston, TX

| April 2014 - Oct 2015

Responsible for material requirements and capacity planning of GE deep water BOP drilling assemblies. Monitor weekly production and drive material coordination for subsequent build phases. Plan and coordinate production of all long lead out-process piping. Vendor contact for quality and drawing requests while driving on-time delivery of vendor shipments.

- Material Return Project - \$1.4M margin improvement
- Developed kitted parts process and drove weekly reviews to improve part availability - \$260k improvement
- Bent Pipe Lean Project - 14 wk LT improvement, \$16k margin improvement/stack, 45% process step reduction

*Product Quality Engineer*, Houston, TX

| July 2012 - April 2014

Direct, plan, and coordinate all quality assurance functions for \$1.2B of LM6000/LMS100 gas turbine product lines. Responsible for overall quality specifications and standards for materials, processes, and finished products to meet customer and regulatory requirements.

- \$400k improvement in MFG COQ rework/scrap
- Quarterly Supply Chain Quality Award Recipient

*Operations Management Leadership Program (OMLP)*

| July 2010 - July 2012

GE's flagship early-career rotational leadership program, designed to develop future operations and supply chain leaders through intensive on-the-job experience, formal training, and mentorship. Includes training in Lean Six Sigma, process development, technical skills, leadership, and communication

*Shop Floor Supervisor* - 12 months

- 156 piece (57%) throughput improvement, \$247k Cost Savings based on future demand through 2015

*Product Quality Engineer* - 6 months

- \$230k Cost Savings / year, 25% cycle time reduction, 35% footprint reduction

## Education

**Pennsylvania State University**

M.P.S. Supply Chain Management

August 2017

**University of Wisconsin - Madison**

B.S. Industrial Engineering

May 2010

## Certifications and Skills

Supply Chain: LeanSixSigma Black Belt, Apollo RCA

Network: CCNA, CCENT

Programming: Python, R, SQL, VBA, HTML, CSS, Java

Reporting: PowerBI, Spotfire, ServiceNOW

Automation: RPA