

## SERVICE TECHNICAL REPORT

### Internet Explorer and Microsoft Edge

The following is the icon of Internet Explorer. Please use this.



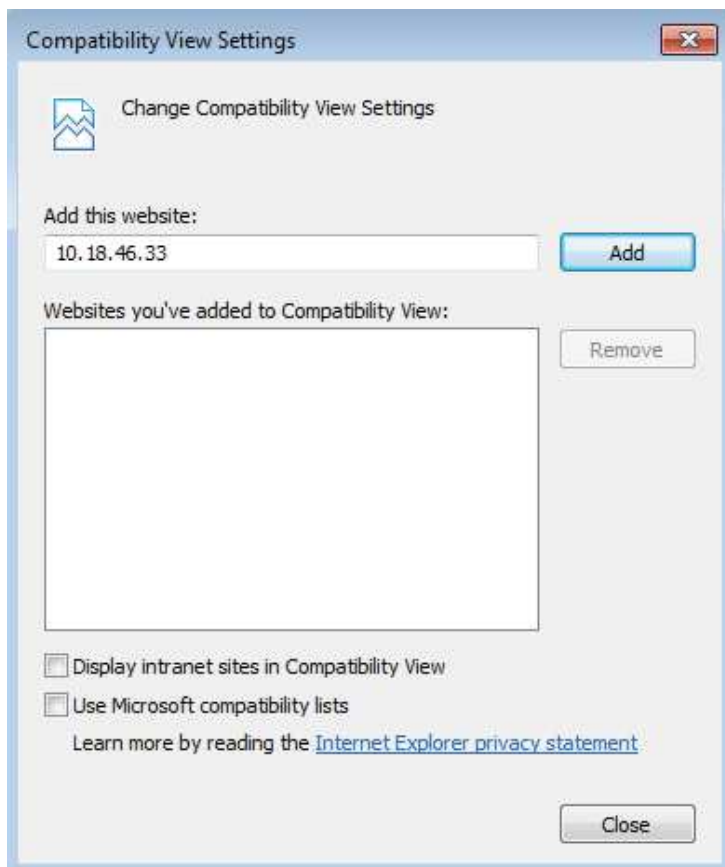
The following is the icon of Microsoft Edge. This cannot be used for iRVision setup.



### Required configuration to use Internet Explorer 11.

#### “Compatibility View Settings”

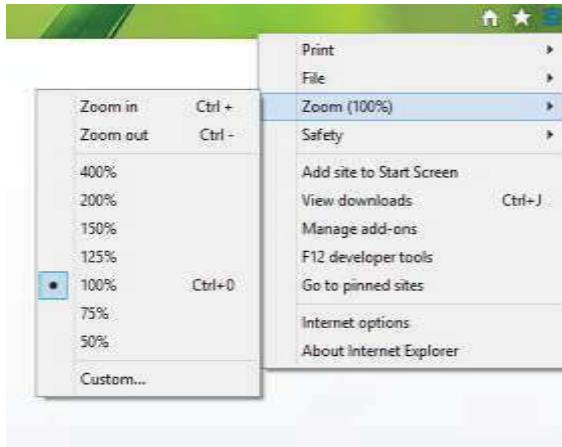
1. Click [Tools] in the menu bar of Internet Explorer and select [Compatibility View Settings].
2. Enter the IP address of the robot controller to [Add this website] and click the [Add] button.
3. Click the [Close] button to close the window.



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### "Setting Zoom Level"

Please click  icon and set the zoom level of Internet Explorer to 100%.



### Notes for installing Vision UIF Controls.

- ① When installing Vision UIF Controls from the robot controller, sometimes the file name changes from "VISCTRLS.EXE" to "VISCTRLS\_EXE", which is not executable.

In this case, reboot your PC and try to install Vision UIF Controls again.

- ② If the ActiveX Filtering is enabled in Internet Explorer, installing Vision UIF Controls is required even after it has been installed.

In this case, click [Tools] in the menu bar of Internet Explorer, and make sure that the [ActiveX Filtering] box is unchecked.

- ③ If the Automatic Crash Recovery is enabled in Internet Explorer, Vision UIF Controls cannot be installed properly.

In this case disable the Automatic Crash Recovery with the following procedures.

1. In the Control Panel window, open [Internet Options].
2. Select the [Advanced] tab, and scroll to the Browsing section.
3. If the [Enable automatic crash recovery] box is checked, uncheck it.
4. Click [OK] to close the window. When you changed the item, restart your PC.

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