

# Pega Foundation for Insurance '23

4 March 2024



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## **Get started with Pega Foundation for Insurance**

Explore the links below to access product documentation and other useful information for Pega Foundation for Insurance

#### Learn about

- Release notes
- Product overview

#### Setup

- Install
- Upgrade
- Implement

#### Use

Hotfixes



## Release notes

Pega Foundation for Insurance '23 release notes

## Pega Foundation for Insurance '23 release notes

Pega Foundation for Insurance '23 features an updated user experience that is based on Pega Platform '23 functionality.

For more information and a list of additional documents available for this release, see the Pega Foundation for Insurance product page.

For a complete list of new features, see the Release Notes.

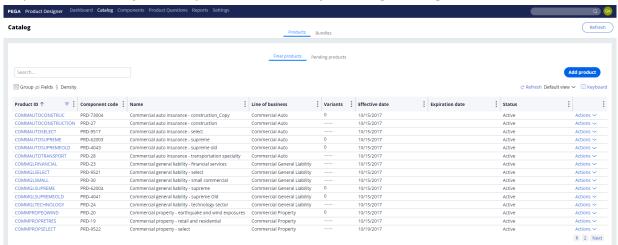
- Pega Foundation for Insurance '23 enhancements
- Issues addressed in this version
- Known issues in this version
- Deprecated and withdrawn rules

## Pega Foundation for Insurance '23 enhancements

In this release, we have worked on following items:

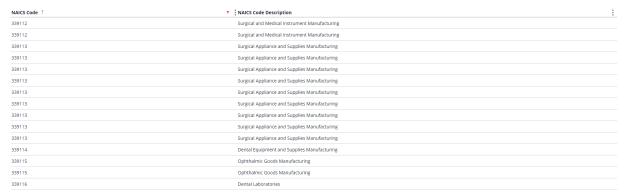
 Table sections of Product Designer portal in PBI and customer management screen in Case Manager portal of PFI now leverage the Optimize code and Personalize table options that convert UI-Kit table sections to React-based UI, for





improved usability and experience (visibility, sorting, saving views, and so on.)

• North American Industry Classification System (NAICS) codes have been updated from the current 2012 version to the latest 2022 revision.



 Over 100 unreferenced or orphan PFI and PBI rules were analyzed and marked as deprecated or withdrawn for easier maintenance. See the Pega Foundation for Insurance product page to view the full list of such rules

#### Issues addressed in this version

The following issues are resolved in this release.

For each issue, a reference number is provided, and the prefix of the reference number indicates the issue type. You can use the reference number of an issue in your related conversations with Pega Support.



The release notes include the following issue types:

#### **INCs**

Customer-reported incidents. For example, INC-183895.

#### **SRs**

Support requests, which were used instead of incidents in older releases. For example, SR-D79601.

#### **ISSUEs**

Pega-identified issues. They might or might not be related to customer-reported incidents. For example, ISSUE 654263 (which might also be written as just 654263).

#### SEs

Sustenance engineering activities. For example, SE-60265.

Starting Q2 2021, all customer-reported issues are logged as INCs. You can view INCs that you logged in the My Support Portal. INCs logged by other Pega customers, and all other issue types (SR, ISSUE, and SE), are available in Pega internal tracking systems, in addition to these release notes.

Issue ID	Description
INC-260169	Unable to edit or update a product in PBI
INC-261946	Product Builder utility issue
INC-270011	Properties missing in contact class
INC-271021	Status property in case is being updated to "Active"

### Known issues in this version

There following is the *Known issue* for this release.



Agile Studio ID	Issue	Described in Release notes?
BUG-751306	App feature description accepts special characters which is causing issues with DB2 database.	Yes

(i

**Note:** To submit new issues or find out more about known issues, or to request a hotfix, go to the Pega Product Support Community. Look up or subscribe to your Support Requests (INCs) in My Support Portal. Ensure that you refer to the issue ID in all communications.

## **Deprecated and withdrawn rules**

Pega Foundation for Insurance has deprecated some rules during the releases to better maintain the product and make it easier for you to extend rules when needed. After two releases these rules will be withdrawn as a practice.

The following table lists the count of deprecated and withdrawn rules for every release in Pega Foundation for Insurance.

Release	Deprecated Rules	Withdrawn Rules
'23	42	70
8.8	158	56
8.7	7	142
8.6	920	143
8.5	57	0
8.4	0	0
8.3	1	0



Release	Deprecated Rules	Withdrawn Rules
8.2	0	8
8.1	86	41

- Deprecated rules
- Withdrawn rules

## **Deprecated rules**

This page lists the list of deprecated rules of Pega Foundation for Insurance for 8.x releases.

### '23 Deprecated rules

The following table lists the deprecated rules of Pega Foundation for Insurance for '23 release.

Name	Rule Type	Applies to	Ruleset
TestSec	Section	@baseclass	Pegalns-Product
GLTestHeader	Section	Data-Portal	Pegalns-Product
NoResultsEmptySec tion	Section	@baseclass	Pegalnsure
TestSecPl	Section	@baseclass	Pegalnsure
Testnegligence	Section	Pegalns-Data- ClaimCmp- Investigation-	Pegalnsure
UpdateContactProfi le	Section	Pegalns-Data- Customer	Pegalnsure
RiskEdit	Section	Pegalns-Data- InsurancePolicy	Pegalnsure



Name	Rule Type	Applies to	Ruleset
RiskEdit_test	Section	Pegalns-Data- InsurancePolicy- Commercial- Property	Pegalnsure
BasicCustomerInfo	Section	Pegalns-Data-Party-	Pegalnsure
CustomerContactB UReportHolder	Section	Pegalns-Data-Party-	Pegalnsure
GaragingLocationsN ew	Section	Pegalns-Data- PolCmp- InsuredPropertyLoc ation	Pegalnsure
InsuredData	Section	Pegalns-Data- PolCmp-Product- Term	Pegalnsure
IIFManagerProcess	Section	Pegalns-Data-Portal	Pegalnsure
AcceptanceBar	Section	Pegalns-Data-Quote	Pegalnsure
PremiumSummary	Section	Pegalns-Data-Quote	Pegalnsure
CASelectContactByP olicyID	Section	Pegalns-Work	Pegalnsure
CreateEmailUI	Section	Pegalns-Work	Pegalnsure
Flow	Section	Pegalns-Work	Pegalnsure
PolicyListForPolicyh older_Date_Type	Section	Pegalns-Work	Pegalnsure
ValidateFeatureOpt s	Activity	Pegalns-Data- PolCmp- AutoCoverage- NotClaimable	Pegalnsure



Name	Rule Type	Applies to	Ruleset
AdjustedPremiumC alc	Activity	Pegalns-Data- PolCmp-Payment	Pegalnsure
SetCBACClassList	Data Transform	Code-Pega-List	Pegalnsure
getEmailSenderInfo	Activity	Pegalns-Work	Pegalnsure
CustomerDataEntry _kavitha	Flow	Pegalns-Data- Submission-Life	Pegalnsure
AgencyDisplayTest	Section	Pegalns-Data-Party- Org-Agency	Pegalnsure
Temp	Section	Pegalns-Data-Party- Org-Agency	Pegalnsure
CommercialAutoAC V	Section	Pegalns-Data- PolCmp- AutoCoverage	Pegalnsure
ComponentEntryFo rADBenefit	Section	Pegalns-Data- PolCmp-Coverage-	Pegalnsure
RiskCoveragesRight	Section	Pegalns-Data- PolCmp- InsuredCommercial PropertyLocation	Pegalnsure
RiskEditCoverages	Section	Pegalns-Data- PolCmp- InsuredCommercial PropertyLocation	Pegalnsure
ShowCoverages	Section	PegaIns-Data- PolCmp- InsuredCommercial PropertyLocation	Pegalnsure



Name	Rule Type	Applies to	Ruleset
temp	Section	Pegalns-Work- ManageCustomerAc count	Pegalnsure
UpdatePersonFrom Search	Activity	Code-Pega-List	Pegalnsure
PartyVerify	Activity	Data-Party	Pegalnsure
Component_Read_I nstances	Activity	Pegalns-	Pegalnsure
Figure_Feature_Exp osure	Activity	Pegalns-	Pegalnsure
GetFeatureExposur e	Activity	Pegalns-	Pegalnsure
ValidateFeatureOpt s	Activity	Pegalns-	Pegalnsure
lifContactSearch	Activity	Pegalns-Data-Party- Person	Pegalnsure
PartySearch1	Activity	Pegalns-	Pegalnsure
PageRemove	Activity	Pegalns-Work	Pegalnsure
DeletePolicy	Activity	Pegalns-Work- ChgPolicy	Pegalnsure

## 8.8 Deprecated rules

The following table lists the deprecated rules of Pega Foundation for Insurance for 8.8 release.

Name	Rule Type	Applies to	Ruleset
LoadEnvironmentFo rlif	Activity	Pegalns-Data-Env	Pegalnsure



Name	Rule Type	Applies to	Ruleset
GetPolicy	Activity	Pegalns-Interface- InsurancePolicy	Pegalnsure
SetNextGenExpose dColumns	Activity	Pegalns-Interface- InsurancePolicy	Pegalnsure
InitialClipboardClea nup	Activity	Pegalns-Work	Pegalnsure
PopulateAgentData	Activity	Pegalns-Work	Pegalnsure
ToClaimsRepresenti ve	Activity	Pegalns-Work	Pegalnsure
CalculatePayment	Activity	Pegalns-Work- Application	Pegalnsure
PartyNewSetup2	Activity	Pegalns-Work- Application	Pegalnsure
PrePopulateState	Activity	Pegalns-Work- Application	Pegalnsure
PostCleanUp	Activity	Pegalns-Work- ChgPolicy	Pegalnsure
PreCleanUp	Activity	Pegalns-Work- ManageCustomerAc count	Pegalnsure
InitializeRadarChart	Activity	Work-	RadarChart
Validate	Activity	Rule-InsProd- Coverage	Pegalns-Product
Validate	Activity	Rule-InsProd- PriceAdj	Pegalns-Product
Validate	Activity	Rule-InsProd- Product	Pegalns-Product



Name	Rule Type	Applies to	Ruleset
pyPropertyRef	Property	Embed- EFormParameter	Pegalnsure
pySSN	Property	Pegalns-Data-Party- Person-Employee	Pegalnsure
pyDefault	Data Transform	Pegalns-CSB-Work- FNOL-Auto	Pegalnsure
pyDefault	Data Transform	Pegalns-Data- BroadOccupations	Pegalnsure
pyDefault	Data Transform	Pegalns-Data- CodeTable	Pegalnsure
pyDefault	Data Transform	Pegalns-Data- DetailedOccupation	Pegalnsure
pyDefault	Data Transform	Pegalns-Data- EventExposureDivisi on	Pegalnsure
pyDefault	Data Transform	Pegalns-Data- EventExposureMino r	Pegalnsure
pyDefault	Data Transform	Pegalns-Data- EventExposureSub	Pegalnsure
pyDefault	Data Transform	Pegalns-Data- HazardCodes	Pegalnsure
pyDefault	Data Transform	Pegalns-Data- InjuryCode	Pegalnsure
pyDefault	Data Transform	Pegalns-Data- InjuryDivision	Pegalnsure
pyDefault	Data Transform	Pegalns-Data- InjuryMinorCode	Pegalnsure



Name	Rule Type	Applies to	Ruleset
pyDefault	Data Transform	Pegalns-Data- InjurySubCode	Pegalnsure
pyDefault	Data Transform	Pegalns-Data- InvestigativeEvents	Pegalnsure
pyDefault	Data Transform	Pegalns-Data- LOBsByPartyType	Pegalnsure
pyDefault	Data Transform	Pegalns-Data- MajorOccupations	Pegalnsure
D_pyCBACPolicyClas sList	Data Page	Rule-Access- Clientdata	Pegalnsure
pyWorkActionsRevie w	Navigation	Work-	Pegalnsure
OpenDefaults	Activity	PegalnsProd-Work- Accel-Coverage	Pegalns-Product
OpenDefaults	Activity	PegalnsProd-Work- Accel-Form	Pegalns-Product
OpenDefaults	Activity	PegalnsProd-Work- Accel-Product	Pegalns-Product
OpenDefaults	Activity	PegalnsProd-Work- Accel-RiskType	Pegalns-Product
pyButtonLabel close	Field Value	@baseclass	Pegalnsure
pyButtonLabel Reply	Field Value	@baseclass	Pegalnsure
pyCaption and	Field Value	@baseclass	Pegalnsure
pyCaption Between	Field Value	@baseclass	Pegalnsure
pyCaption Customer Name	Field Value	@baseclass	Pegalnsure



Name	Rule Type	Applies to	Ruleset
pyCaption Last Update	Field Value	@baseclass	Pegalnsure
pyCaption Monday	Field Value	@baseclass	Pegalnsure
pyCaption Reporting manager	Field Value	@baseclass	Pegalnsure
pyCaption Salutation	Field Value	@baseclass	Pegalnsure
pyCaption Saturday	Field Value	@baseclass	Pegalnsure
pyCaption Tuesday	Field Value	@baseclass	Pegalnsure
pyCaption Wednesday	Field Value	@baseclass	Pegalnsure
pyMessageLabel numeric_integerMs gStr	Field Value	@baseclass	Pegalnsure
pyStatusLabel New	Field Value	@baseclass	Pegalnsure
pyStatusLabel Resolved- Completed	Field Value	@baseclass	Pegalns-Product
pyCaption Email	Field Value	Pegalns-	Pegalnsure
pyCaption Year	Field Value	Pegalns-	Pegalnsure
pyCaption Location	Field Value	Pegalns-Data- InsurancePolicy- Commercial-WC	Pegalnsure
pyStatusWork New	Field Value	Pegalns-Work	Pegalnsure
pyCaption No Actions	Field Value	Work-	Pegalnsure
pyDefault	Data Transform	Pegalns-Data-Make	Pegalnsure



Name	Rule Type	Applies to	Ruleset
pyDefault	Data Transform	Pegalns-Data- PaymentCodes	Pegalnsure
pyDefault	Data Transform	Pegalns-Data- PolCmp- CoverageDefaults	Pegalnsure
pyDefault	Data Transform	Pegalns-Data- PolCmp-Customer	Pegalnsure
pyDefault	Data Transform	Pegalns-Data- PolCmp- SurveyResult	Pegalnsure
pyDefault	Data Transform	Pegalns-Data- SICGroup	Pegalnsure
pyDefault	Data Transform	Pegalns-Data- SicToNaics	Pegalnsure
pyDefault	Data Transform	Pegalns-Data- VehicleInfo	Pegalnsure
pyDefault	Data Transform	Pegalns-Data- Vendor	Pegalnsure
pyDefault	Data Transform	Pegalns-Data- VldtOccupEventExp o	Pegalnsure
pyDefault	Data Transform	Pegalns-Interface- Vehicles	Pegalnsure
pyDefault	Data Transform	PegalnsProd-Data- InsuranceType	Pegalns-Product
pyDefault	Data Transform	PegaInsProd-Data- Jurisdiction-Primary	Pegalns-Product



Name	Rule Type	Applies to	Ruleset
pyDefault	Data Transform	PegalnsProd-Data- MarketSegment	Pegalns-Product
HomePhone	Validate	Data-Party	Pegalnsure
OnAdd	Validate	Pegalns-Work- Application	Pegalnsure
Validate	Validate	Rule-InsProd- Coverage	Pegalns-Product
pyGeolocationTracki nglsEnabled	When	PegalnsProd-Work- Accel-Form	Pegalns-Product
Validate	Validate	Rule-InsProd-Form	Pegalns-Product
pyGetAllAttachment s	Report Definition	Link-Attachment	Pegalnsure
pyCaption Email Address	Field Value	@baseclass	Pegalnsure
pyStandardCMAssig nment	Flow	Pegalns-CSB-Work- ScheduledActivity	Pegalnsure
AssociatedWork ALL	Deprecated: Summary View	Index-WorkPartyUri	Pegalnsure
Validate	Validate	Pegalns-Data- Attorney	Pegalnsure
Validate	Validate	Pegalns-Data- DetailedOccupation	Pegalnsure
Validate	Validate	Pegalns-Data- EventExposureDivisi on	Pegalnsure



Name	Rule Type	Applies to	Ruleset
Validate	Validate	Pegalns-Data- EventExposureMajo r	Pegalnsure
Validate	Validate	Pegalns-Data- MajorOccupations	Pegalnsure
Validate	Validate	Pegalns-Data-Make	Pegalnsure
Validate	Validate	Pegalns-Data-Model	Pegalnsure
Validate	Validate	Pegalns-Data-Party- Person	Pegalnsure
Validate	Validate	Pegalns-Data- PaymentCodes	Pegalnsure
Validate	Validate	Pegalns-Data- PolCmp- CoverageDefaults	Pegalnsure
Validate	Validate	Pegalns-Data- PolCmp-Customer	Pegalnsure
Validate	Validate	PegaIns-Data- PolCmp- SurveyResult	Pegalnsure
Validate	Validate	Pegalns-Data- SICDivision	Pegalnsure
Validate	Validate	Pegalns-Data- SicToNaics	Pegalnsure
Validate	Validate	Pegalns-Data- TermLimits	Pegalnsure
PrimaryAddress	Property	Pegalns-Data- Address-	Pegalnsure



Name	Rule Type	Applies to	Ruleset
NewCoreSummary	Section	Pegalns-Work- Application	Pegalnsure
Validate	Validate	Pegalns-Data- TermPrices	Pegalnsure
Validate	Validate	Pegalns-Interface- Agency	Pegalnsure
Validate	Validate	Pegalns-Interface- Agent	Pegalnsure
OnAdd	Validate	Pegalns-Work- Application-Com-	Pegalnsure
Validate	Validate	PegalnsProd-Data- InsuranceType	Pegalns-Product
Validate	Validate	PegalnsProd-Data- Jurisdiction-Primary	Pegalns-Product
UpdateNamedDrive r	Activity	Pegalns-Data- CustomerAccount	Pegalnsure
UpdateNamedInsur ed	Activity	Pegalns-Data- CustomerAccount	Pegalnsure
WritePolicy	Activity	Pegalns-Work	Pegalnsure
UpdateNamedInsur ed	Activity	Pegalns-Work- ManageCustomerAc count	Pegalnsure
EmployeeBenefits	Section	Pegalns-Data- Application-Comm- GL	Pegalnsure
RemittanceInformat ion_ReadOnly	Section	Pegalns-Data- ClaimCmp-	Pegalnsure



Name	Rule Type	Applies to	Ruleset
		SubrogationClaimD etails	
DriverInjuryInforma tion	Section	Pegalns-Data- ClaimCmp- VehicleInvolvedInCl aim	Pegalnsure
PassengerInjuryInfo rmation	Section	Pegalns-Data- ClaimCmp- VehicleInvolvedInCl aim	Pegalnsure
DiseaseDetails	Section	Pegalns-Data- ClaimCmp- WorkersCompLoss Occurrence	Pegalnsure
CustomerAppConta ctMarketingPrefs	Section	Pegalns-Data- CustomerAccount	Pegalnsure
getCustomerProfile Details	Section	Pegalns-Data- CustomerProfile	Pegalnsure
getCustomerProfile Details_rikek	Section	Pegalns-Data- CustomerProfile	Pegalnsure
AddEMailAddress	Section	Pegalns-Data-Email-	Pegalnsure
AddManualWorkPar ties	Section	Pegalns-Data-Party-	Pegalnsure
SubjectSummaryEdi t	Section	Pegalns-Data-Party-	Pegalnsure
AgencyInfo	Section	Pegalns-Data-Party- Org-Agency	Pegalnsure



Name	Rule Type	Applies to	Ruleset
GeneralPartyDispla y	Section	Pegalns-Data-Party- Org-Company	Pegalnsure
OrganizationDisplay	Section	Pegalns-Data-Party- Org-Company	Pegalnsure
PartyDetails	Section	Pegalns-Data-Party- Person	Pegalnsure
AttachFile	Section	Pegalns-Work	Pegalnsure
ProductsInLOB	Section	Rule-InsProd- Product	Pegalns-PBFW
DetermineCurrency Rates	Connect SOAP	Pegalns-	Pegalnsure
Validate	Activity	Rule-InsProd-Form	Pegalns-Product
webwb workform_agentbro kerportalskin css	Text File		Pegalnsure
webwb workform_agentbro kerportalskin_exten sion css	Text File		Pegalnsure
webwb workform_composit ebrand css	Text File		Pegalnsure
webwb workform_composit ebrandiif css	Text File		Pegalnsure
webwb workform_composit	Text File		Pegalnsure



Name	Rule Type	Applies to	Ruleset
ebrandiif_extension css			
webwb workform_composit ebrand_extension css	Text File		Pegalnsure
webwb workform_enduser 62_ins css	Text File		Pegalnsure
webwb workform_enduser 62_ins_extension css	Text File		Pegalnsure
webwb workform_pycmho memaria css	Text File		Pegalnsure
webwb workform_pycmho memaria_extension css	Text File		Pegalnsure
PromptStateFieldVa lue	Control		Pegalnsure
InitializeBeneficiary Details	Activity	Pegalns-Data- Application-Life	Pegalnsure
InitializeInsuredDet ails	Activity	Pegalns-Data- Application-Life	Pegalnsure
InitializePolicyOwne rDetails	Activity	Pegalns-Data- Application-Life	Pegalnsure



Name	Rule Type	Applies to	Ruleset
SetInsuredFullNam e	Activity	Pegalns-Data- Application-Life	Pegalnsure
LoadEnvironmentFo rInsurance	Activity	Pegalns-Data-Env	Pegalnsure
CalculatePayment	Activity	Pegalns-Data- InsurancePolicy	Pegalnsure
UpdatePolicyStatus	Activity	Pegalns-Data- InsurancePolicy	Pegalnsure
ResetDependentFiel d	Activity	Pegalns-Data-Party- Person-Employee	Pegalnsure
PriceBuilding	Activity	Pegalns-Data- PolCmp- BuildingValuation	Pegalnsure
InsuredProductsCh osen	Activity	Pegalns-Data- PolCmp-Party- Person-Insured	Pegalnsure
AnalyzeSelectedPar ty	Activity	Pegalns-Work	Pegalnsure
CopyPartyData	Activity	Pegalns-Work	Pegalnsure
PostCleanUp	Activity	Pegalns-Work	Pegalnsure
ResetPartyPages	Activity	Pegalns-Work	Pegalnsure
SetConfirmParam	Activity	Pegalns-Work	Pegalnsure
ToApplicant	Activity	Pegalns-Work	Pegalnsure
ToClaimsRep	Activity	Pegalns-Work	Pegalnsure
DefaultProductData	Activity	Pegalns-Work- Application-Indiv- TermLife	Pegalnsure



Name	Rule Type	Applies to	Ruleset
CalculatePayment	Activity	Pegalns-Work- ChgPolicy	Pegalnsure
InsPolicyInactivate	Activity	Pegalns-Work- ChgPolicy	Pegalnsure

## 8.7 Deprecated rules

The following table lists the deprecated rules of Pega Foundation for Insurance for 8.7 release.

Rule Type	Rule Name	Applies to	Ruleset	Ruleset version
Section	AgencyInfo	Pegalns-Data- Party-Org- Agency	Pegalnsure	08-07-01
Report Definition	DataTableEdito rReport	Pegalns-Data- LOBsByPartyTy pe	Pegalnsure	08-07-01
Report Definition	DataTableEdito rReport	Pegalns-Data- Model	Pegalnsure	08-07-01
Report Definition	DataTableEdito rReport	Pegalns-Data- PolCmp- CoverageDefa ults	Pegalnsure	08-07-01
Report Definition	DataTableEdito rReport	Pegalns-Data- PolCmp- Customer	Pegalnsure	08-07-01
Report Definition	DataTableEdito rReport	Pegalns-Data- PolCmp- SurveyResult	Pegalnsure	08-07-01



Rule Type	Rule Name	Applies to	Ruleset	Ruleset version
Report Definition	ListDuplicateF NOLs	Pegalns-CSB- Work-FNOL	Pegalnsure	08-07-01

## 8.6 Deprecated rules

The following table lists the deprecated rules of Pega Foundation for Insurance for 8.6 release.

Rule Type	Rule Name	Applies To
Activity	AccountDataMove	Pegalns-Data-PolCmp-Customer
Flow	ActionEnterProductDataTree	Pegalns-Work
Flow	ActionEnterProductDataTree	Work-
Activity	ActionFinalCheck	Pegalns-Work
Activity	ActionFinalCheck	Pegalns-Work-Application
Activity	ActionGetCustomerData	Pegalns-Work-Application-Pers- Automotive
Activity	ActionInitConfirmSegment	Pegalns-Work
Activity	ActionInitSegment	Pegalns-Work
Activity	ActionSetUpProduct	Pegalns-Data-PolCmp-Product-



Rule Type	Rule Name	Applies To
Activity	ActionSetUpProduct	Pegalns-Work-Application
Activity	AddAddressForContact	Pegalns-
Activity	AddClaimantAttachments	Pegalns-CSB-Work-ClaimUnit-Life- Beneficiary
Activity	AddCommOptionForContact	Pegalns-
Activity	AddContact	Pegalns-
Activity	AddContactAndMCA	Pegalns-
Activity	AddCoveredApplication	Pegalns-Work-Package
Section	AddCustomerAccountContact	Pegalns-Work
Section	AddEMailAddress	Pegalns-Data-Email-
Section	AdditionalInsuredDisplay	Pegalns-Data-CustomerAccount
Section	AddManualWorkParties	Pegalns-Data-Party-
Activity	AddPersonalInjury	Pegalns-Data-ClaimCmp- PartyInvolvedInClaim
Data Transform	AddPolicyDetailPage	Pegalns-Interface-InsurancePolicy



Rule Type	Rule Name	Applies To
Activity	AddRemoveTempCoveragePg	Pegalns-Data-InsurancePolicy- Commercial-Property
Section	AddressDisplay	Pegalns-Data-CustomerAccount
Flow Action	AddTelephoneNumber	Pegalns-Work-ManageCustomerAc
Flow Action	AddWebsiteInformation	Pegalns-Work-ManageCustomerAd
When	AddWorkAllowed	Work-Cover-
When	AddWorkAllowed_Eddie	Work-Cover-
Activity	AdjustAtFaultPercentages	Pegalns-Data-ClaimCmp-Investigat
Flow Action	AdjustReserveAmount	Pegalns-CSB-Work-ClaimUnit-
Section	AgencyInfo	Pegalns-Data-Party-Org-Agency
Data Transform	AgentBuListMapper	Code-Pega-List
Data Transform	AgentContactListMapper	Code-Pega-List
Flow	AppAddContact	Pegalns-Work-Contact
Flow	AppAddContactAndMCA	Pegalns-Work-Contact



Rule Type	Rule Name	Applies To
Flow Action	AppAddContactRecord	Pegalns-Work
Section	AppAddContactRecordFromSearch	Pegalns-Work
Section	AppAddPrimaryRecordComm	Pegalns-Work
Flow Action	AppAddPrimaryRecordComm	Pegalns-Work
Activity	AppBeforeNewContact	Pegalns-Work-Contact
Activity	AppBUDetails	Pegalns-Work
Activity	AppBUIDOrBUName	Pegalns-Work
Activity	AppCallAppReadContactListFromSearch	Pegalns-Work
When	AppCheckCommunicationPreference	Pegalns-Work-Contact
Validate	AppCheckContactProfile	Pegalns-Work
Activity	AppCheckDupPolicyContactLink	Pegalns-Work
When	AppContactPageExists	Pegalns-
Activity	AppCreateBusinessUnitParty	Pegalns-Work



Rule Type	Rule Name	Applies To
Section	AppEnterNewBUInfo	Pegalns-Interface-BusinessUnit
HTML	AppFindBusinessUnit	Pegalns-Work
Flow Action	AppFindBusinessUnit	Pegalns-Work-ManageCustomerAd
Activity	AppFindByBU	Pegalns-Work
Activity	AppFindByBUFromSearch	Pegalns-Work
HTML	AppFindContact	Pegalns-CSB-Work
Activity	AppFindContact	Pegalns-Work
Flow Action	AppFindContact	Pegalns-Work
HTML	AppFindContact	Pegalns-Work
Flow Action	AppFindContact	Pegalns-Work-ManageCustomerAc
HTML	AppFindContact	Pegalns-Work-ManageCustomerAc
HTML	AppFindContactNew	Pegalns-Work
Flow Action	AppFindCustomer	Pegalns-Work



Rule Type	Rule Name	Applies To
Flow	AppGetBusinessUnit	Pegalns-Work
Activity	AppGetIndustryAndCustTypes	Pegalns-Work
Corresponden ce Fragment	ApplicantDetails Mail	
Activity	AppMapBusinessunitPartyDetails	Pegalns-Work
Flow Action	AppNewContact	Pegalns-Work-Contact
Flow Action	AppNewContactAndMCA	Pegalns-Work
Section	AppPolicyContactUnLink	Pegalns-Work
Flow Action	AppPolicyContactUnLink	Pegalns-Work
Activity	AppPostBURead	Pegalns-Data-Party-Org-
Activity	AppReadAccountList	Pegalns-Interface-InsurancePolicy
Activity	AppReadAccountList	Pegalns-Work
Activity	AppSaveBURecordDetails	Pegalns-Work
Activity	AppSaveContactRecordFromSearch	Pegalns-Work



Rule Type	Rule Name	Applies To
Activity	AppSaveNamedInsured	Pegalns-Work
Activity	AppSavePolicyContactLink	Pegalns-Work
Activity	AppSavePolicyContactUnlink	Pegalns-Work
Section	AppSelectContactByBU	Pegalns-Work
Flow Action	AppSelectContactByBU	Pegalns-Work
Section	AppUpdateContactAddress	Pegalns-Work-ManageCustomerAc
Section	AppUpdateContactAddress_FA	Pegalns-Work-ManageCustomerAd
Section	AttachFile	Pegalns-Work
Data Transform	BasicCommlProperty	Pegalns-Data-PolCmp- CoverageComponent
Data Transform	BasicCommlProperty_LOB	Pegalns-Data-PolCmp- CoverageComponent
Section	BasicCustomerInfo	Pegalns-Data-Party-Person
Activity	BasicDemographicInformation	Pegalns-Data-PolCmp-InsuredLife
Activity	BasicRiderInformation	Pegalns-Data-PolCmp-InsuredLife



Rule Type	Rule Name	Applies To
Activity	BindPolicy	Pegalns-Work
Activity	BindPolicy	Pegalns-Work-Application
Activity	BindPolicy	Pegalns-Work-ChgPolicy
Activity	BroadcastNews	Pegalns-Data-Portal
Activity	BrowseSampleAccounts	Pegalns-Data-PolCmp-Customer
Activity	BrowseSampleCustomer	Pegalns-Data-PolCmp-Customer
Activity	BuildAgentProfile	Pegalns-Data-AgentProfile
Section	BUList	Pegalns-Work
Data Transform	BusinessUnitMapper	Code-Pega-List
Flow	BusinessUnitOnlySearch	Pegalns-Work-Application
Validate	CACheckUpdateBusinessDetails	Pegalns-Interface-BusinessUnit
Section	CAEnterCommOptions	Pegalns-Interface-Contact
Section	CAEnterContactAddress	Pegalns-Work



Rule Type	Rule Name	Applies To
Section	CAEnterContactCommOptions	Pegalns-Work
Flow Action	CAEnterContactCommOptions	Pegalns-Work
Section	CAEnterCustomerAddress	Pegalns-Work
Activity	CalculateActualPaymentAmount	Pegalns-Data-Payments
Activity	CalculateBodilyInjuryPrice	Pegalns-Data-PolCmp-AutoCoverag
Activity	CalculateClassificationCodePrice	Pegalns-Data-PolCmp-RatingInforn
Activity	CalculateCollisionPrice	Pegalns-Data-PolCmp-AutoCoverag
Activity	CalculateCommercialAutoTypePrice	Pegalns-Data-PolCmp-AutoCoverag
Activity	CalculateContentPrice	Pegalns-Data-PolCmp-InsuredItem
Activity	CalculateDamageToOthersPropertyPrice	Pegalns-Data-PolCmp-AutoCovera
Section	CalculatedValues	@baseclass
Activity	CalculateLimitedCollisionPrice	Pegalns-Data-PolCmp-AutoCovera
Activity	CalculateMedicalPaymentsPrice	Pegalns-Data-PolCmp-AutoCovera



Rule Type	Rule Name	Applies To
Activity	CalculatePaymentByFrequency	Pegalns-Work
Activity	CalculatePerAccidentPrice	Pegalns-Data-PolCmp-AutoCovera
Activity	CalculatePersInjProtPrice	Pegalns-Data-PolCmp-AutoCovera
Section	CalculatePremiumCalculatorWrapper	Pegalns-Data-Quote
Activity	CalculatePrice	Pegalns-Data-PolCmp-
Activity	CalculatePrice	Pegalns-Data-PolCmp-InsuredBuild
Activity	CalculatePrice	Pegalns-Data-PolCmp-InsuredItem
Activity	CalculatePrice	Pegalns-Data-PolCmp-Liability
Activity	CalculateRatingStatePrice	Pegalns-Data-PolCmp-RatingState
When	CalledFromActionDisplay	Pegalns-CSB-Work
Deprecated: List View	CANamedContactResults ALL	Pegalns-Interface-Contact
Activity	CancelApplication	Pegalns-Data-PolCmp-Party-Perso Insured
Section	CancelEndorsement	Pegalns-Work-ChgPolicy



Rule Type	Rule Name	Applies To
When	CanDeleteEndorsement	Pegalns-
Section	CANewContact	Pegalns-Work
Activity	CANewContact	Pegalns-Work
Harness	CAPerform	Pegalns-Work
Activity	CASaveContactAddresses	Pegalns-Work
Activity	CASaveContactCommOptions	Pegalns-Work
Section	CASelectBU	Pegalns-Work
Section	CASelectContact	Pegalns-Work
Flow Action	CASelectContact	Pegalns-Work
Section	CASelectContactbyBU	Pegalns-Work
Flow Action	CASelectContactByPolicyID	Pegalns-Work
Control	CAUpdateContactAddressScripts	
Activity	CAViewPolicy	Pegalns-Interface-InsurancePolicy



Rule Type	Rule Name	Applies To
Activity	CAViewPolicyForContact	Pegalns-Interface-InsurancePolicy
Circumstance Template	Channel	Pegalns-Work
Circumstance Template	ChannelID	Pegalns-Work
Validate	CheckForAdditionalInformation	Pegalns-Data-PolCmp- InsuredCommercialPropertyLocati
Activity	CheckIfContactIsDuplicate	Pegalns-Work
Activity	CheckIfWhenRuleExists	@baseclass
Activity	CheckVehicleData	Pegalns-Data-ClaimCmp- VehicleInvolvedInClaim-Pers
When	ClaimAmtGtZero	Pegalns-
When	ClaimAmtGtZero	Pegalns-Data-
Flow	ClaimAnalysis	Pegalns-CSB-Work-ClaimUnit-
Section	ClaimInquiryInfo	Pegalns-CSB-Work
When	ClaimResolved	@baseclass
Portal	ClaimsRep	



Rule Type	Rule Name	Applies To
Activity	CleanSelectedRepairAmount	Pegalns-Data-ClaimCmp- RepairTransactionInformation
Activity	CleanUpSearchInfo	Pegalns-Work
Activity	ClearContactID	Pegalns-Work
When	ClearEmergencyNoticeData	Pegalns-Data-ClaimCmp-Notice-Au
Activity	ClearEventExposureCode	Pegalns-Data-ClaimCmp- WorkersCompLossOccurrence
Activity	ClearInjuryIllnessCodes	PegaIns-Data-ClaimCmp-Personall
Activity	ClearSearchPages	Pegalns-Work
Activity	ClearSearchValues	Pegalns-Work
Activity	ClearSubComponentAdjPrice	@baseclass
Activity	CloseClaim	Pegalns-CSB-Work
Activity	CloseClaimFile	Pegalns-CSB-Work-ClaimFile
Activity	CloseThisWindow	Pegalns-CSB-Work
Flow	CollectApplicationDetails	Pegalns-Data-Application-Grp



Dule Trees	Dula Nama	Applies To
Rule Type	Rule Name	Applies To
Flow Action	CollectCustomerInformation	Pegalns-Work
Flow	CollectData	Pegalns-Data-PolCmp-Party-Person
Section	CollectGeneralInformation	Pegalns-Data-Submission-Com
Flow Action	CollectGeneralInformation	Pegalns-Data-Submission-Com
Flow	CollectInsuredInfoLoop	Pegalns-Data-PolCmp-Party-Person
Section	CollectNeedsInformationInstructions	Pegalns-Data-Submission-Life
Section	CollectPersonalInfoQuickQuoteTermLife	Pegalns-Data-Party-
Section	CollectPropertyLocations	Pegalns-Data-Application-Comm-P
Section	CombineFinalCoverage	Pegalns-Data-PolCmp-Coverage-
Data Transform	CommlPropertyBasic	Pegalns-Data-PolCmp- CoverageComponent
Data Transform	CommlPropertyCoveragesBackup	Pegalns-Data-PolCmp- CoverageComponent
Data Transform	CommlPropertyCoveragesBasic	Pegalns-Data-PolCmp- CoverageComponent
Data Transform	CommlPropertyCoveragesSpecialBlanket	Pegalns-Data-PolCmp- CoverageComponent



Rule Type	Rule Name	Applies To
Data	CommlPropertyCoveragesSpecialBlanket_pabsysad	Pegalns-Data-PolCmp-
Transform	min	CoverageComponent
Data	CommlPropertyPremium	Pegalns-Data-PolCmp-
Transform		CoverageComponent
Property	CommunicationOptions	Pegalns-Data-Party-
Section	ComponentEntry	Pegalns-Data-PolCmp-IncomeRisk
Section	ContactEmailSocialMediaList	Pegalns-Data-CustomerAccount
Activity	ContactNotSelected	Pegalns-Interface-CustomerAccour
Section	ContactPhoneFaxList	Pegalns-Data-CustomerAccount
Property	ContactPhoneNumber	Pegalns-Data-Party-Org-
Property	ContactPhoneNumber_satish1	Pegalns-Data-Party-
Flow	ContactSearch	Pegalns-Work-Application
Activity	ContactSelected	Pegalns-Interface-CustomerAccour
Activity	ConvertPCFProduct	Pegalns-Data-PolCmp-Product-
Activity	CopyBusinessAccountInfo	Pegalns-Work



Rule Type	Rule Name	Applies To
Activity	CopyCollectCustomerInfo	Pegalns-Work
Activity	CopyCustomerAccountDetails	Pegalns-Work-ManageCustomerAc
Activity	CopyCustomerAccountDetailsFrmSearch	Pegalns-Work-ManageCustomerAc
Activity	CopyEachRatingState	Pegalns-Data-PolCmp-RatingState
Activity	CopyFromPaymentsList	Pegalns-Data-ClaimCmp- RepairTransactionInformation
Activity	CopyPolicyholder_backup	Pegalns-Work
Activity	CopyRatingState	Pegalns-Work-Application
Activity	CopyRatingStateToEachLocation	Pegalns-Data-PolCmp- InsuredCommercialPropertyLocati
Activity	CopyStateToEachCoverage	Pegalns-Data-PolCmp-InsuredVehi
Activity	CopyStateToEachVehicle	Pegalns-Data-PolCmp- InsuredPropertyLocation
Activity	CopyToResolvedQuotes	Pegalns-Data-PolCmp-Quote
HTML Fragment	CorrMultiplesHeaderBar	
Property	CountyName	Pegalns-Data-Address-



Rule Type	Rule Name	Applies To
Flow Action	CoverageAmountDisplay	Pegalns-Data-Submission-Life
Activity	CoverageChangelG	Pegalns-Data-PolCmp-ProductList
Data Transform	CoverageDeductibleListA	Pegalns-Data-PolCmp-
When	CoveragesSelected	Pegalns-Data-PolCmp-Coverage-
Data Transform	CPMClearRemoveCommOptionForPhone	Pegalns-Work-ManageCustomerAd
Section	CPMEmailAndSocialMediaOptions	Pegalns-Work-ManageCustomerAc
Report Definition	CPMGetBUByAgentId	Pegalns-Interface-BusinessUnit
Report Definition	CPMIGetContactByPolicy	Pegalns-Interface-InsurancePolicy
Section	CPMIProfileInfo	Pegalns-Data-Party-Org-Company
Report Definition	CPMListContactsForPolicy	Pegalns-Interface-Contact
Section	CPMLOBIcon	Pegalns-
Data Transform	CPMMarkContactEmailForDeletion	Pegalns-Work-ManageCustomerAd
Data Transform	CPMMarkContactPhoneForDeletion	Pegalns-Work-ManageCustomerAd



Rule Type	Rule Name	Applies To
Data Transform	CPMMarkContactVideoForDeletion	Pegalns-Work-ManageCustomerAd
Section	CPMPhoneAndFaxOptions	Pegalns-Work-ManageCustomerAc
Report Definition	CPMPolicyByBUID	Pegalns-Interface-BusinessUnit
Section	CPMVideoOptions	Pegalns-Work-ManageCustomerAc
Activity	crazy	Pegalns-Work
Data Transform	CreateAgentParty	Pegalns-Work
Activity	CreateApplication	Pegalns-Work-Application
Activity	CreateBUAccount	Pegalns-Work
Activity	CreateContact	Pegalns-
Activity	CreateCustomerAccountAndMCAForContact	Pegalns-
Activity	CreateCustomerContact	Pegalns-
Activity	CreateCvgList	Pegalns-Data-PolCmp- CoverageComponent
Activity	CreateDedList	Pegalns-Data-PolCmp- CoverageComponent



Rule Type	Rule Name	Applies To
Activity	CreateEmailPostProcessing	Pegalns-Work
Section	CreateEmailUI	Pegalns-Data-EmailInquiries
Activity	CreateGrid	Pegalns-Data-PolCmp-Coverage-
Activity	CreateManageCustomerAccountBU	Pegalns-Interface-CustomerAccou
Activity	CreateManageCustomerAccountForExistingCustom ers	Pegalns-Interface-CustomerAccoun
Activity	CreateNewEmptyPolicy	Pegalns-Interface-InsurancePolicy
Activity	CreatePartyForInsuredRole	Pegalns-Work
Activity	CreatePartyForSelectedRole	Pegalns-Work
Activity	CreateWorkFromSearch	Pegalns-
When	CurrentPolicyExists	Pegalns-Data-InsurancePolicy
Flow	CustomerAccountSearch	Pegalns-Work
Data Transform	CustomerAddressMapper	Pegalns-Data-Address-
Data Transform	CustomerAddressMapper1	Code-Pega-List



Rule Type	Rule Name	Applies To
Section	CustomerAppContactMarketingPrefs	Pegalns-Data-CustomerAccount
Data Transform	CustomerCommOptionsMapper	Code-Pega-List
Section	CustomerContactBUReport	Pegalns-Data-Party-Org-Company
Flow	CustomerDataEntry	Pegalns-Work
Activity	CustomerDataMove	Pegalns-Data-PolCmp-Customer
When	CustomerIsBeneficiary	Pegalns-Data-PolCmp-Customer
When	CustomerIsInsured	Pegalns-Data-PolCmp-Customer
When	CustomerIsPolicyHolder	Pegalns-Data-PolCmp-Customer
Data Page	D_AlternateStages	Pegalns-
Deprecated: List View	DataTableClassEditor ALL	Pegalns-Data-MajorOccupations
Deprecated: List View	DataTableClassEditor ALL	Pegalns-Interface-Agent
Property	DateSummonsServed	Pegalns-Data-Litigation
Data Page	D_BusinessUnitContact	PegaApp-Interface-BusinessUnit



Rule Type	Rule Name	Applies To
Data Page	Declare_BusinessUnitLinks	Code-Pega-List
When	DeductibleHasValue	Pegalns-CSB-Work-ClaimUnit-
Activity	DefaultProductData	Pegalns-Work-Application-Pers- Automotive
Activity	DefaultValues	Pegalns-Data-PolCmp-Coverage-
Activity	DeletePolicy	Pegalns-Data-InsurancePolicy
Activity	DetermineCurrencyRates	Pegalns-
Declare Expression	.DifferenceTotal	Pegalns-Data-PolicyLoan
When	DisablePayments	@baseclass
When	DiscountAndPayments	Pegalns-Data-PolCmp-Payment
When	DiscountGridExists	Pegalns-Data-PolCmp-Payment
Section	DiseaseDetails	Pegalns-Data-ClaimCmp- WorkersCompLossOccurrence
Section	DispCompletedOperations	Pegalns-Data-Application
Section	DispGeneralInformation	Pegalns-Data-Application



Rule Type	Rule Name	Applies To
Section	DisplayAllCoverages	Pegalns-Data-PolCmp-InsuredVehi
Section	DisplayCustomerInfo	Pegalns-Data-Party-Person
Data Page	D_NamedDriverList	Pegalns-Work-ManageCustomerAd
Activity	DoNothing	Pegalns-
Activity	DownloadLocationDetailsTemplate	Pegalns-Data-Submission-Com
Activity	DPLoadAddressesByContact	Code-Pega-List
Section	DriverDisplay	Pegalns-Data-CustomerAccount
Section	DriverInjuryInformation	Pegalns-Data-ClaimCmp- VehicleInvolvedInClaim
Activity	DriverVehicles	Pegalns-Data-PolCmp-NamedDrive
Function Alias	DurationFromDateToDate	Pegalns-Work
Flow Action	EditPropertyOwnerDetails	Pegalns-Data-ClaimCmp-Propertyl
Flow Action	EditTerms	Pegalns-Data-PolCmp- TermsAndConditions
When	EligibleForInsurance	Pegalns-Data-InsurancePolicy- Commercial-



Rule Type	Rule Name	Applies To
When	EligibleForInsurance	Pegalns-Data-InsurancePolicy-Indiv
When	EligibleForInsurance	Pegalns-Data-InsurancePolicy-Pers
When	EligibleForInsurance	Pegalns-Data-InsurancePolicy-Pers Automotive
Flow Action	EligibleIndustriesSelection	Pegalns-Data-Eligibility
Section	EmailDisplay	Pegalns-Data-CustomerAccount
Section	EmployeeBenefits	Pegalns-Data-Application-Comm-G
When	EnablesSettlementPayment	Pegalns-Data-ClaimUnit
Flow	EnterApplicationData	Pegalns-Work-Application
Flow	EnterEndorsementData	Pegalns-Work-ChgPolicy
When	ExistingNamedDriver	Pegalns-Data-PolCmp-NamedDrive
When	ExistingNamedInsured	Pegalns-Data-PolCmp-NamedInsur
Activity	ExpandInsClassExplorer	Rule-Obj-Class
Activity	ExpandInsPropertiesExplorer	Rule-Obj-Property



Rule Type	Rule Name	Applies To
Activity	ExportAssetsToExcel	Pegalns-Data-Submission-Com
Activity	ExportBulkUploadProcessingErrors	Pegalns-
Property	FeeAmount	Pegalns-Work
Activity	FetchCoverageCodes	Pegalns-Data-InsurancePolicy- Commercial-Property
Report Definition	FetchNamedDrivers	Pegalns-Interface-CustomerAccour
Activity	Figure_Exposure	Pegalns-
Activity	Figure_Instance_Exposure	Pegalns-
Activity	Figure_SubComponent_Exposure	Pegalns-
When	FilterByDataType	Pegalns-Data-PolCmp-Underwritin
When	FilterByDivisionCode	Pegalns-Data-BodyPartsMajor
When	FilterByDivisionCode	Pegalns-Data-EventExposureMajor
When	FilterByDivisionMajorCode	Pegalns-Data-BodyPartsMinor
When	FilterByDivisionMajorCode	Pegalns-Data-EventExposureMinor



Rule Type	Rule Name	Applies To
When	FilterByDivisionMajorMinorCode	Pegalns-Data-BodyPartsSub
When	FilterByDivisionMajorMinorCode	Pegalns-Data-EventExposureSub
When	FilterByMajorOccupation	Pegalns-Data-MinorOccupations
When	FilterByMinorOccupation	Pegalns-Data-BroadOccupations
When	FilterBySICCode	Pegalns-Data-SICFactor
When	FilterCoverageDuration	Pegalns-Data-TermPrices
When	FilterCoverageOrderRange	Pegalns-Data-TermLimits
When	FilterDurationOrderRange	Pegalns-Data-TermLimits
Activity	FilteredAttorneyList	Pegalns-Data-Attorney
Activity	FilteredVendorList	Pegalns-Data-Vendor
When	FilterLimitName	Pegalns-Data-TermLimits
When	FilterLimitNameAmount	Pegalns-Data-TermLimits
When	FilterPriceKey	Pegalns-Data-TermPrices



Rule Type	Rule Name	Applies To
When	FilterPrices	Pegalns-Data-TermPrices
Decision Tree	FinalEligibilityCheck	Pegalns-Data-InsurancePolicy-Pers Automotive
Flow Action	FindPolicyByID	Pegalns-Work
Activity	FinishClaimInquiry	Pegalns-Work
Deprecated: List View	FNOLByLastName ALL	Pegalns-CSB-Work
Harness	FNOLReviewPopup	Pegalns-CSB-Work
Section	FNOLReviewPopup	Pegalns-CSB-Work
Declare Index	FraudCheckResults	Pegalns-CSB-Work-ClaimUnit-
Activity	FW_ClassTree_1	Rule-Obj-Class
Activity	FW_ClassTree_2	Rule-Obj-Class
Activity	FW_DeleteClass	Rule-Obj-Class
Section	GeneralPartyDisplay	Pegalns-Data-Party-Org-Company
Activity	GenerateAgentProfile	Pegalns-Data-AgentProfile



Rule Type	Rule Name	Applies To
Activity	GetActiveDriver	Pegalns-Interface-CustomerAccour
Activity	GetActiveInsured	Pegalns-Interface-CustomerAccour
Report Definition	GetAgencyCodeByContact	Pegalns-Interface-CustomerAgency
Activity	GetAgencyData	Pegalns-Data-Party-Org-Agency
Activity	GetApplicationData	Pegalns-Work-Application
Activity	GetBodyPartsDivision	Code-Pega-List
Activity	GetBodyPartsDivision	Pegalns-Data-BodyPartsDivision
Activity	GetBodyPartsMajor	Code-Pega-List
Activity	GetBodyPartsMajor	Pegalns-Data-BodyPartsMajor
Activity	GetBodyPartsMinor	Code-Pega-List
Activity	GetBodyPartsMinor	Pegalns-Data-BodyPartsMinor
Activity	GetBodyPartsSub	Code-Pega-List
Activity	GetBodyPartsSub	Pegalns-Data-BodyPartsSub



Rule Type	Rule Name	Applies To
Activity	GetBuildings	Pegalns-Data-PolCmp- InsuredCommercialPropertyLocation
Flow	GetBusinessUnitCA	Pegalns-Work
Activity	GetCAForBU	Embed-ListParams
Activity	GetCAForBU	Pegalns-Work
Activity	getCAForBUContact	Embed-ListParams
Activity	getCAForContact	Embed-ListParams
Activity	getClaimPayments	Embed-ListParams
Activity	GetClaimsFlowActionsList	@baseclass
Activity	GetColumnHeaderMappping	Pegalns-
Activity	GetCommOpts	Pegalns-Data-CustomerAccount
Flow	GetContactCA	Pegalns-Work
Activity	GetContactForBU	Embed-ListParams
Report Definition	GetContactInfo	Pegalns-Interface-Contact



Rule Type	Rule Name	Applies To
Activity	GetContactInformation	Pegalns-Data-Customer
Activity	getContentApplications	Embed-ListParams
Activity	getContentPoliciesForAgency	Embed-DrillDownParams
Activity	getContentPoliciesForPolicyholder	Embed-ListParams
Activity	getContentPoliciesForPolicyholder_Date	Embed-ListParams
Activity	getContentPoliciesForPolicyholder_Date_PolicyType	Embed-ListParams
Activity	getCountryCodes	Data-Address
Activity	GetCUDetails	Pegalns-Data-Payments
Activity	getCurrencyRates	Pegalns-
Activity	GetCustomerAccountForCaller	Pegalns-Work
Section	getCustomerProfileDetails	Pegalns-Data-CustomerProfile
Section	getCustomerProfileDetails_rikek	Pegalns-Data-CustomerProfile
Activity	getDetailedOccupation	Pegalns-Data-DetailedOccupation



Rule Type	Rule Name	Applies To
Activity	GetDriverAgeCategory	Pegalns-Data-PolCmp-NamedDrive
Activity	GetDriverRecordCategory	Pegalns-Data-PolCmp-NamedDrive
Activity	GetEmailsList	Embed-ListParams
Activity	GetEventExposureDivision	Pegalns-Data-EventExposureDivision
Activity	GetEventExposureMinor	Code-Pega-List
Activity	GetImage	Pegalns-Work-ManageCustomerAd
Activity	getInjuryCode	Code-Pega-List
Activity	getInjuryCode	Pegalns-Data-InjuryCode
Activity	getInjuryDivision	Code-Pega-List
Activity	getInjuryDivision	Pegalns-Data-InjuryDivision
Activity	getInjuryMinorCodes	Code-Pega-List
Activity	getInjuryMinorCodes	Pegalns-Data-InjuryMinorCode
Activity	getlnjurySubCodes	Code-Pega-List



Rule Type	Rule Name	Applies To
Activity	getInjurySubCodes	Pegalns-Data-InjurySubCode
Activity	GetLimit	Pegalns-Data-PolCmp-PremiumGri
Activity	GetLinkedBUs	Pegalns-
Activity	getLitigationPayments	Embed-ListParams
Activity	GetLOBForCustomerType	Pegalns-Work-Application
Activity	GetLocalizedReasonsForClaimFile	@baseclass
Activity	GetLocalizedReasonsForClaimUnit	@baseclass
Activity	GetLocalizedReasonsForDisablingMakePayment	@baseclass
Activity	GetLocalizedReasonsForDisablingMakePayment_rrt est	@baseclass
Activity	GetLocationsList	Embed-ListParams
Activity	getMakes	Pegalns-Data-Make
Activity	getMinorOccupations	Code-Pega-List
Activity	getMinorOccupations	Pegalns-Data-MinorOccupations



Rule Type	Rule Name	Applies To
Activity	getModels	Pegalns-Data-Model
Activity	GetNamedDriversList	Embed-ListParams
Activity	GetNamedInsuredsList	Embed-ListParams
Activity	GetOpenApplications	Pegalns-Work-Application
Activity	GetPaymentCodes	Pegalns-Data-PaymentCodes
Activity	GetPaymentCodes	Pegalns-Data-Payments
Activity	GetPaymentCodesForAutoPay	Pegalns-Data-PaymentCodes
Activity	GetPoliciesForPartyByDateAndPolicyType	Pegalns-Interface-InsurancePolicy
Activity	GetPoliciesForPolicyholder	Pegalns-Interface-InsurancePolicy
Activity	GetPoliciesForPolicyholderAndAuthorizedParty	Pegalns-Interface-InsurancePolicy
Activity	GetPoliciesForPolicyholderByDate	Pegalns-Interface-InsurancePolicy
Activity	GetPoliciesList	Embed-ListParams
Activity	GetPoliciesList	Pegalns-Work-ManageCustomerAd



Rule Type	Rule Name	Applies To
Activity	GetPoliciesListByAgency	Embed-ListParams
Activity	GetPolicyDetailsByID	Pegalns-Interface-InsurancePolicy
Report Definition	GetPolicyListForCaller	Pegalns-Interface-InsurancePolicy
Activity	GetPremium	Pegalns-Data-PolCmp-Coverage-
Activity	GetPremium	Pegalns-Data-PolCmp-Coverage-Ba
Activity	GetRecentContactDetails	Pegalns-Data-CustomerAccount
Activity	GetReservesForGridDisplay	Pegalns-CSB-Work-ClaimUnit-
Activity	GetReservesForGridDisplay	Pegalns-Data-ClaimUnit
Activity	GetRoleTypeByRoleDescription	Data-Party
Activity	getScheduledPayments	Embed-ListParams
Activity	getScheduledPaymentsforClaimFile	Embed-ListParams
Activity	GetSICCodeFromReq	Pegalns-Work-ManageCustomerAc
Activity	GetSICDivision	Pegalns-Data-SICDivision



Rule Type	Rule Name	Applies To
Activity	GetSICFactor	Pegalns-Data-SICFactor
Activity	GetSICGroup	Pegalns-Data-SICGroup
Activity	GetStateList	Pegalns-Work-Application
Activity	getSubroPayments	Embed-ListParams
Activity	GetTelephonesList	Embed-ListParams
Activity	GetUnderwritingData	Embed-ListParams
Activity	GetUnresolvedClaimFromCover	Pegalns-CSB-Work
Activity	getUWDHistorySmartInfo	Pegalns-Interface-UnderwritingDat
Activity	GetVehicleModels	Pegalns-Work-Application
Activity	GetVehiclesMake	Pegalns-Work-Application
Activity	GetVendorList	Pegalns-Data-Vendor
Activity	getVendorPayments	Embed-ListParams
Activity	GetWebSitesList	Embed-ListParams



Rule Type	Rule Name	Applies To
When	GotPolicyData	Pegalns-Work
When	HasAdjusterPrivilege	Embed-PegaEPRO-FlowPage
When	hasDefense	Pegalns-Data-ClaimUnit
When	HasMorePayments	Pegalns-CSB-Work
When	HasMorePayments	Pegalns-Data-ClaimUnit
When	hasPlaintiff	Pegalns-Data-ClaimUnit
When	HasProductsSelected	Pegalns-Data-PolCmp-Party-Persor Insured
When	HasUnderwitingStatus	Pegalns-Work-ManageCustomerAc
When	HaveSecurityManager	@baseclass
Section	HeaderImage	Pegalns-Work-ManageCustomerAd
Section	HospitalDisplay	Pegalns-Data-Party-Org-
Activity	HTMLSelectOptionStream	Pegalns-Data-CodeTable
Report Definition	IBULinks	Pegalns-Interface-BusinessUnitLinl



Rule Type	Rule Name	Applies To
Flow	IdentifyCaller	Pegalns-Work
When	IIFAccessGroups	Data-Admin-Operator-AccessGrou
Flow	IIFAddBUContact	Pegalns-Work
Flow	lifAppContactSearch	Pegalns-Work
Flow	lifAppGetBusinessUnitOnly	Pegalns-Work
Activity	lifAppGetCallerDetails	Pegalns-Work
Activity	lifAppGetContactDetails	Pegalns-Work
When	IIFApplicantPartyExists	Pegalns-
HTML	IIFBUDetails	Pegalns-Work
Activity	IIFBUIDOrBUName	Pegalns-Work
Activity	IIFBUIDOrBUNameFromSearch	Pegalns-
Validate	IIFCheckContactAddress	Pegalns-Work
Deprecated: List View	IIFContactResultsForBU ALL	Pegalns-Interface-Contact



Rule Type	Rule Name	Applies To
Activity	IIFCreateBusinessUnitParty	Pegalns-Work
Activity	IIFCreateBusinessUnitParty_test	Pegalns-Work
When	IIFCustomerPartyExists	Pegalns-
HTML	IifFindAccount	Pegalns-Work
Control	IIFFindAssociatedAccountsText	
Flow Action	IIFFindBUCaller	Pegalns-Work
Flow Action	IIFFindCaller	Pegalns-Work
HTML	IIFFindCaller	Pegalns-Work
Flow	IIFGetCaller	Pegalns-Work
Flow	IIFGetCustomer	Pegalns-Work
Flow Action	IIFListBUDetails	Pegalns-Work
Activity	lifMapAgentDetails	Pegalns-Data-Party-Person
Activity	IIFMapBusinessunitPartyDetails	Pegalns-Work



Rule Type	Rule Name	Applies To
Activity	IIFMapContactBULinkType	Pegalns-Work
Harness	IIFMgrCalendar	Pegalns-Data-Portal
Section	IIFMgrCalendar	Pegalns-Data-Portal
Harness	IIFMgrDashboard	Pegalns-Data-Portal
Harness	IIFMgrHome	Pegalns-Data-Portal
Harness	IIFMgrReports	Pegalns-Data-Portal
Activity	IIFNextGenGetContactDetails	Pegalns-
Activity	IIFNextGenGetContactDetails	Pegalns-Work
When	IIFNoBusinessUnitPartyExists	Pegalns-
When	IIFNoBusinessUnitPartyExists_bkup	Pegalns-
When	IIFNotBusinessCustomer	Pegalns-
When	IIFOriginatorPartyExists	Pegalns-
When	IIFOwnerPartyExists	Pegalns-



Rule Type	Rule Name	Applies To
When	IIFPolicyholderPartyExists	Pegalns-
Activity	IIFQuestionnaireSetup	Pegalns-Work
Activity	IIFReadContactListByPolicy	Pegalns-Interface-Contact
Activity	IIFReadContactListByPolicy	Pegalns-Work
Activity	IIFSaveContactAddresses	Pegalns-Work
Activity	IIFSaveContactName	Pegalns-Work
Activity	IIFSaveContactProfile	Pegalns-Interface-Contact
Activity	IIFSaveNewAddressTypeForContact	Pegalns-Interface-Contact
Activity	IIFSaveNewCommOptsTypeForContact	Pegalns-Interface-Contact
Section	IIFSelectCaller	Pegalns-Work
Flow Action	IIFSelectCaller	Pegalns-Work
Section	IIFSelectNamedContact	Pegalns-Work-ManageCustomerAc
Flow Action	IIFSelectNamedContact	Pegalns-Work-ManageCustomerAc



Rule Type	Rule Name	Applies To
Activity	IIFShowPolicyAndPolicyholder	Pegalns-Work
Portal	IIFUnderwriter	
Portal	lifWorkManager	
Section	ImageWrapper	Pegalns-Work-ManageCustomerAc
Activity	ImportExcelFileExtension	Pegalns-
Flow Action	IncomeDetails	Pegalns-Data-Submission-Life
When	IndividualClass	Rule-Obj-Class
Activity	InitializeDataForNewPolicy	Pegalns-Work-Application
Activity	InitializeDatesForBU	Pegalns-Work
Activity	InitializeNewPolicyData	Pegalns-Work-Application
Activity	InitializePaymentDefaults	Pegalns-CSB-Work
Activity	InitializePaymentDefaultsForAutoPay	Pegalns-CSB-Work
Activity	InitializeProduct	Pegalns-Work-Application



Rule Type	Rule Name	Applies To
Activity	InitializeTransEffDate	Pegalns-Work-ChgPolicy
Activity	InitiatePayments	@baseclass
Flow	InitiateResearch	Pegalns-Work-Research
Activity	InitiateSICWizard	Pegalns-Work
Activity	InitPickProductDetails	Pegalns-Work
Activity	InitPickProductDetails	Pegalns-Work-ChgPolicy
When	InjuryByPremises	Pegalns-Data-ClaimCmp-Notice- GeneralLiability
When	InjuryByProductLoss	Pegalns-Data-ClaimCmp-Notice- GeneralLiability
When	InjuryCodeFilterByDivision	Pegalns-Data-InjuryCode
Activity	InjuryDescription	Pegalns-Data-ClaimCmp-Investigat
When	InjuryMinorCodeFilterByMajorCode	Pegalns-Data-InjuryMinorCode
When	InjurySubCodeFilterByMinorCode	Pegalns-Data-InjurySubCode
When	InPolicyDataConfirmation	Pegalns-Data-InsurancePolicy- Commercial-WC



Rule Type	Rule Name	Applies To
Report Definition	InsClasses	Rule-Obj-Class
When	InsCoGroups	Data-Admin-Operator-AccessGrou
Report Definition	InsDataClasses	Rule-Obj-Class
Activity	InsDialogWorkBasket	Pegalns-Work
Activity	InsNewAddressForContact	Pegalns-Work-Contact
Activity	InsNewCommOptionForContact	Pegalns-Work-Contact
Activity	InsNewContact	Pegalns-Work-Contact
Report Definition	InsProperties	Rule-Obj-Class
Report Definition	InsProperties	Rule-Obj-Property
Report Definition	InsPropertiesDetail	Rule-Obj-Class
Report Definition	InsPropertiesDetail	Rule-Obj-Property
When	InsuredAccepted	Pegalns-CSB-Work-Subrogation
Section	InsuredVehicleDamageInformation	Pegalns-Data-ClaimCmp- VehicleInvolvedInClaim



Rule Type	Rule Name	Applies To
Section	InsuredVehicleDisposition	Pegalns-Data-ClaimCmp- VehicleInvolvedInClaim
Flow	IntakeAgencyInformation	Pegalns-Data-Party-Org-Agency
Declare Expression	.InterestRate	Pegalns-Data-PolicyLoan
Declare Expression	.InterestTotal	Pegalns-Data-PolicyLoan
When	IsBankAccount	Pegalns-Data-PolCmp-Payment
When	IsBodilyInjury	Pegalns-Data-ClaimUnit
When	IsBUSelected	Pegalns-Work
When	IsBusinessUnit	Pegalns-Data-Party-
When	IsClaimantNotSameAsPH	Data-Party
When	IsCollisionCU	Pegalns-Data-ClaimCmp- VehicleInvolvedInClaim
When	IsComprehensiveCU	Pegalns-Data-ClaimCmp- VehicleInvolvedInClaim
Function Alias	IsConvertible	Pegalns-Data-PolCmp-InsuredVehi
When	IsCustomer	Pegalns-Data-PolCmp-InsuredLife



Rule Type	Rule Name	Applies To
When	IsCustomer	Pegalns-Data-PolCmp-Party-Person Policyholder
When	IsEligible	Pegalns-Work
When	IsFWW001	Pegalns-Interface-
When	IsHighRisk	Pegalns-Data-PolCmp-InsuredVehi
When	IslIF	Data-Admin-Organization
When	IslIF	Data-Admin-OrgDivision
When	IsIIF	Data-Admin-OrgUnit
When	IsIndemnity	Pegalns-Data-PaymentCodes
When	IsInsuranceCPM	Pegalns-
When	IsLowRisk	Pegalns-Data-PolCmp-InsuredVehi
When	IsLuxuryCar	Pegalns-Data-PolCmp-AutoCovera
When	IsModerateRisk	Pegalns-Data-PolCmp-InsuredVehi
When	IsModifiedComparativeNeg50Applicable	Pegalns-Data-Payments



Rule Type	Rule Name	Applies To
When	IsModifiedComparativeNeg51Applicable	Pegalns-Data-Payments
When	IsMortgage	Pegalns-Work
When	IsNamedDriver	Pegalns-Work-ManageCustomerAd
When	isNewPCF	Pegalns-Work-ManageCustomerAd
When	IsNotABusinessCustomer	@baseclass
When	IsNotGirl	Pegalns-Data-InsurancePolicy-Pers Automotive
When	IsNotGirl	Pegalns-Data-PolCmp-
When	IsNoticeDataUpdated	Pegalns-CSB-Work
When	IsNOTInsuranceCPM	Pegalns-Work
When	IsOfCard	Pegalns-Data-PolCmp-Payment
When	IsOtherInsurance	Pegalns-Data-ClaimCmp-Notice- GeneralLiability
When	IsPaymentInProcess	@baseclass
When	IsPDLCUSelected	Pegalns-CSB-Work-Subrogation



Rule Type	Rule Name	Applies To
When	IsPegalnsure	Pegalns-
When	IsPolicyCorrectClass	Pegalns-Data-InsurancePolicy
When	IsPolicyholderBeneficiary	Pegalns-Data-PolCmp-Customer
When	IsPureComparativeNegligence	Pegalns-Data-Payments
When	IsPureContributaryNegApplicable	Pegalns-Data-Payments
When	IsScheduleRatingNonEmpty	Pegalns-Data-
When	IsSelected	Pegalns-Data-PolCmp-ProductList
When	IsSubmissionPageExists	Pegalns-Data-InsurancePolicy
Activity	IssuePolicy	Pegalns-Work-ChgPolicy
When	IsUnderwritingWork	Pegalns-
When	IsVarUnivLife	Pegalns-Data-PolCmp-InsuredLife
When	IsWorkersComp	Pegalns-Data-ClaimUnit
When	LegalSpecialityFilterMatch	Pegalns-Data-Attorney



Rule Type	Rule Name	Applies To
Flow Action	LiabilitiesAndAssets	Pegalns-Data-Submission-Life
When	LicenseStateMatch	Pegalns-Data-Attorney
When	LimitsInputMode	@baseclass
Activity	LinkAgencyInfo_TOdo	Pegalns-Data-Party-Org-Agency
Activity	LinkContactWithBU	Pegalns-
Activity	LinkInsuredWithContact	Pegalns-
Activity	LoadProductOptionsByMarketSegment	Code-Pega-List
Data Transform	LoadSelectedQuote	Pegalns-Data-Application-Life
Declare Expression	.LoanValuesTotal	Pegalns-Data-PolicyLoan
When	LOBIsIndividual	Pegalns-Data-Party-
When	LOBIsIndividual	Pegalns-Work
Section	LocationDisplay	Pegalns-Data-CustomerAccount
Activity	LocationPricePlusSumOfSubcomponentPrices	Pegalns-Data-PolCmp- InsuredPropertyLocation



Rule Type	Rule Name	Applies To
When	LossByOperations	Pegalns-Data-ClaimCmp-Notice- GeneralLiability
When	LossFromServices	Pegalns-Data-ClaimCmp-Notice- GeneralLiability
Section	LossHistorywrapper	Pegalns-Data-Submission
Section	LossInformation	Pegalns-CSB-Work-FNOL-Auto-Pers
Section	LossInformationSummary	Pegalns-Data-ClaimCmp-Notice-Au
Control	MaleFemaleUnknown	
Portal	ManagerIIFComposite	
Flow	ManageRoutingToManager	Pegalns-Work
Activity	MapCaseSpecificResponse	Work-
Data Transform	MapMatchedLOBList	Pegalns-Data-AgencyLOB
Data Transform	MapNewContactProfileInfo	Pegalns-Work-ManageCustomerAc
Data Transform	MapOrganisationDetail	Pegalns-Data-Company
Data Transform	MapResponse	Pegalns-Data-OFAC



Rule Type	Rule Name	Applies To
Activity	MapVehiclesToDrivers	Pegalns-Data-InsurancePolicy-Pers Automotive
Activity	mapWorkTypeToClaimsLView	Data-Assignment-
Activity	MessageFinalCheck	Pegalns-Work-Application
Section	ModifyEndorsement	Pegalns-Work-ChgPolicy
Activity	NamedDriverPricingByProcedure	Pegalns-Data-PolCmp-NamedDrive
Activity	Nbb_Add	Pegalns-Work
Portal	NBBCaseManager	
Declare Expression	.NeedDocsBy	Pegalns-Data-PolicyLoan
When	NegligenceApplicableCoverages	@baseclass
Section	NegligenceDetailsCM	Pegalns-Data-ClaimCmp-Investigat
Data Transform	NewAddressForContact	Pegalns-Work-Contact
Data Transform	NewCommOptionForContact	Pegalns-Work-Contact
Activity	NewSubmission_Old	Pegalns-Work-ManageCustomerAc



Rule Type	Rule Name	Applies To
Section	NewUnderwritingData	Pegalns-Data-CustomerAccount
When	NoLossByAdvertising	Pegalns-Data-ClaimCmp-Notice- GeneralLiability
When	NoNamedContacts	Pegalns-Work-ManageCustomerAd
When	NoNegligencePercentages	@baseclass
When	noQuoteSelected	Pegalns-Data-PolCmp-Quote
When	NoReviewDisplay	Pegalns-CSB-Work
When	NotAClaimUnit	Pegalns-Data-ClaimCmp- PartyInvolvedInClaim
When	NotAClaimUnit	Pegalns-Data-ClaimCmp- VehicleInvolvedInClaim
Activity	NoticeDataUpdate	Pegalns-CSB-Work
Activity	NotifyEventForAgent	Pegalns-Work
Activity	ObtainCreditReport	Pegalns-Work-ManageCustomerAc
When	OneNamedContact	Pegalns-Work-ManageCustomerAc
Section	OpenApplicationsDisplay	Pegalns-Data-CustomerAccount



Rule Type	Rule Name	Applies To
When	OptionalCoverageSelected	Pegalns-Data-PolCmp-Coverage-
When	OptionFNOLID	Pegalns-Work
Section	OrganizationDisplay	Data-Party
Section	OrganizationDisplay	Pegalns-Data-Party-Org-
Section	OrganizationDisplay	Pegalns-Data-Party-Org-Company
Section	PartyDetails	Pegalns-Data-Party-Person
Activity	PartySearchExit	@baseclass
Activity	PartySearchExit	Pegalns-
Section	PassengerInjuryInformation	Pegalns-Data-ClaimCmp- VehicleInvolvedInClaim
When	pay_ClaimResolved	@baseclass
When	pay_ClaimUnitNotSelected	@baseclass
When	PaymentTypeSelected	Pegalns-Data-PolCmp-Payment
When	pay_PaymentInProcess	@baseclass



Rule Type	Rule Name	Applies To
When	PegalnsureGroups	Data-Admin-Operator-AccessGrou
Harness	PerformOld	Pegalns-CSB-Work-ClaimUnit-
Harness	Perform_Underwriter	Pegalns-Work
Declare Expression	.PeriodicPayment	Pegalns-Data-PolicyLoan
Activity	PersistOtherInsCo	Pegalns-Data-
Activity	PersistPropertyOwner	Pegalns-Data-ClaimCmp-Property[
Activity	PersistRepairVendor	Pegalns-Data-
Section	PersonBUHeaderImage	Pegalns-Data-Party-Org-Company
Section	PersonBUHeaderImage	Pegalns-Data-Party-Person
When	PhaniTest	Rule-Obj-Class
Section	PickAProduct	Pegalns-Work
When	PolicyAlreadyExists	Pegalns-Work-Application
When	PolicyCancelled	Pegalns-Work



Rule Type	Rule Name	Applies To
Section	PolicyDisplay	Pegalns-Data-CustomerAccount
Section	PolicyDisplay	Pegalns-Interface-InsurancePolicy
Control	Policyholder	
Section	PolicyHolderDetails	Pegalns-CSB-Work
When	PolicyholderIsVisible	Pegalns-Data-PolCmp-Customer
Validate	PolicyInfo	Pegalns-Work
HTML	PolicyList	Code-Pega-List
Activity	PolicyList	Pegalns-Data-InsurancePolicy
Section	PolicyListForPolicyholder	Pegalns-Work
Section	PolicySearch	Pegalns-Work
Control	PolicySelector	
Activity	PopulateAgencyData	Pegalns-Data-Party-Org-Agency
Activity	PopulateClassList	Pegalns-Landing



Rule Type	Rule Name	Applies To
Activity	PopulateClassList_bkup	Pegalns-Landing
Activity	PopulateEmailOptions	Pegalns-Work-ManageCustomerAc
Activity	PopulateFaxOptions	Pegalns-Work-ManageCustomerAc
Activity	PopulateLocations	Pegalns-Data-PolCmp- InsuredPropertyLocation
Activity	PopulatePayees	Pegalns-Data-Payments
Activity	PopulatePayments	Pegalns-Data-Payments
Activity	PopulatePhoneOptions	Pegalns-Work-ManageCustomerAc
Activity	PopulateProductList	Pegalns-Work-Application
Activity	PopulateVideoOptions	Pegalns-Work-ManageCustomerAc
Section	PortalLogo	Data-Portal
Activity	PostFetchPolicyData	Pegalns-Work-ChgPolicy
Activity	PreAddContact	Pegalns-
Activity	PreAddInsured	Pegalns-



Rule Type	Rule Name	Applies To
Section	PremisesInfoTab	Pegalns-Data-Application
Activity	PriceContent	Pegalns-Data-PolCmp- HomeContentBenefit
Activity	PricePlusSumOfSubcomponentPrices	Pegalns-Data-PolCmp-
Activity	PricePlusSumOfSubcomponentPrices	Pegalns-Data-PolCmp- BuildingContentBenefit
Activity	PricingByAgeAndDecisionTable	Pegalns-Data-PolCmp-InsuredLife
Activity	PricingGetForCoverage	Pegalns-Data-PolCmp-Coverage-
Activity	PricingGetForCoverage_old	Pegalns-Data-PolCmp-Party-Perso
Flow	ProcessACORDMessage	Pegalns-Work-Application
Activity	ProcessLOB	Pegalns-Work
Activity	ProcessPartyData	PegaIns-Work-Application
Activity	ProcessSelectedProduct	Pegalns-Work
When	ProductDataPageExists	Pegalns-Work
Activity	ProductsChosen	Pegalns-Data-PolCmp-Party-Perso Insured



Rule Type	Rule Name	Applies To
Flow	ProductSelection	Pegalns-Work-Application
Activity	ProductTypeList	Rule-Obj-Class
When	PropertyCheck	Pegalns-Work
When	PropertyHasOwner	Pegalns-Data-ClaimCmp-PropertyE
Section	PropertyLossInformation	Pegalns-CSB-Work-FNOL-Property
When	ProvisionallyEligibleForInsurance	Pegalns-Work
Activity	pyAddManualLitigation	Pegalns-CSB-Work-ClaimUnit-
Activity	pyAddManualSubroInbound	Pegalns-CSB-Work-ClaimUnit-
Field Value	pyCaption CityStateZipForDisplay	Pegalns-Interface-InsurancePolicy
Activity	pyClaimsGetActions	Pegalns-CSB-Work
Harness	pyCmPerform	Pegalns-Work-Application
Data Transform	pyPreview	Pegalns-CSB-Work-ClaimFile
Data Transform	pyPreview	Pegalns-Data-Address-



Rule Type	Rule Name	Applies To
Data Transform	pyPreview	Pegalns-Data-URL-
Activity	QRCodeGenerator	Pegalns-
When	QuestionnaireFocusElementSet	Pegalns-
When	QuestionnaireLOB	Pegalns-Work
Activity	QuoteSelected	Pegalns-Data-PolCmp-Quote
Activity	ReadContactList	Pegalns-Work
Activity	RecentAddressDetails	Pegalns-Data-CustomerAccount
Activity	RecentEmailDetails	Pegalns-Data-CustomerAccount
Activity	RecentTelephoneDetails	Pegalns-Data-CustomerAccount
When	ReferralTypeMatch	Pegalns-Data-Attorney
Activity	RefreshPremiumGrid	Pegalns-Data-PolCmp-Coverage-
Deprecated: List View	ReleaseForms ALL	Link-Attachment
Activity	ReloadPerformHarness	Pegalns-Work



Rule Type	Rule Name	Applies To
Section	RemittanceInformation_ReadOnly	Pegalns-Data-ClaimCmp- SubrogationClaimDetails
Section	RemittanceInformation_ReadOnly	Pegalns-Data-Litigation
Data Transform	RemoveEmptyLOBs	Pegalns-Work
Activity	Removelnsured	Pegalns-Data-PolCmp-Customer
Activity	RemoveUnderwriter	Pegalns-Work-Application
Corresponden ce	RenewalNotifyAgent Email	Pegalns-Work
Activity	ReopenClaimUnit	Pegalns-CSB-Work-ClaimUnit-
When	RepairAmountPaid	Pegalns-Data-ClaimCmp-
When	RepairAmountPaid	Pegalns-Data-Party-Org-RepairVen
Activity	RePrice	Pegalns-Work-Application
Activity	ResumeCA_Underwrite	Pegalns-Work-ManageCustomerAc
Activity	RetrieveAgencyList	Pegalns-Data-Party-Org-Agency
Activity	RetrieveAgencyList_ToDO	Pegalns-Data-Party-Org-Agency



Rule Type	Rule Name	Applies To
Activity	RetrieveAgentsList	Pegalns-Data-Party-Org-Agency
Activity	RetrieveOrgList	Pegalns-Work
Flow Action	ReValidateParties	Pegalns-Work
Harness	ReviewOld	Pegalns-CSB-Work-ClaimUnit-
Flow Action	ReviewSubLocationsView	Pegalns-Data-PolCmp- InsuredCommercialPropertyLocation
Section	RiskToleranceInstruction	Pegalns-Data-Submission-Life
Flow Action	RunAddresses	Pegalns-Work-ManageCustomerAc
Flow Action	RunEMailAddress	Pegalns-Data-CustomerAccount
Flow Action	RunEMailAddress	Pegalns-Work-ManageCustomerAd
Flow Action	RunLocation	Pegalns-Work-ManageCustomerAd
Activity	RunNamedDriver	Pegalns-Work-ManageCustomerAd
Activity	RunSaveAddressDetails	Pegalns-Work-ManageCustomerAd
Activity	RunSaveLocationDetails	Pegalns-Work-ManageCustomerAc



Rule Type	Rule Name	Applies To
Activity	RunSetTelephoneDefaults	Pegalns-Work-ManageCustomerAc
Flow Action	RunTelephoneNumber	Pegalns-Data-CustomerAccount
Flow Action	RunTelephoneNumber	Pegalns-Work-ManageCustomerAc
Flow Action	RunWebsite	Pegalns-Data-CustomerAccount
When	SalvageExists	Pegalns-Data-ClaimUnit
Activity	SaveAddressDetails	Pegalns-Data-CustomerAccount
Activity	SaveAddressDetails	Pegalns-Work-ManageCustomerAc
Activity	SaveContact	Pegalns-Work
Activity	SaveCustomerAccountDetails	Pegalns-Work
Activity	SaveLocationDetails	Pegalns-Data-CustomerAccount
Activity	SaveLocationDetails	Pegalns-Work-ManageCustomerAc
Activity	SaveNamedContactDetails	Pegalns-Work-ManageCustomerAc
Activity	SaveNamedDriverDetails	Pegalns-Work-ManageCustomerAc



Rule Type	Rule Name	Applies To
Activity	SaveNegligenceDetails	Pegalns-Data-ClaimCmp-Investigat
Activity	SaveNewAgencyComm	Pegalns-Data-Party-Org-Agency
Activity	SaveNewAgentAddress	Pegalns-Data-Party-Org-Agency
Activity	SaveNewAgentComm	Pegalns-Data-Party-Org-Agency
Activity	SaveNewAgentDtls	Pegalns-Data-Party-Org-Agency
Activity	SaveNews	@baseclass
Activity	SaveUnderwritingData	Pegalns-Data-CustomerAccount
Activity	SaveUnderwritingData	Pegalns-Work-ManageCustomerAc
Activity	SearchAgain	Pegalns-Work-ManageCustomerAc
Section	SearchNamedDrivers	Pegalns-Data-PolCmp-NamedDrive
Activity	SearchVendorList	Pegalns-Data-Vendor
When	SectionValueDashboard	Pegalns-Data-Portal
When	SectionValueReports	Pegalns-Data-Portal



Rule Type	Rule Name	Applies To
When	SectionValueWork	Pegalns-Data-Portal
Flow	SelectContact	Pegalns-Work-Application
Section	SelectCoverage_old	Pegalns-Data-Application-Life
Flow Action	SelectCustomer	Pegalns-Work
Control	SelectedBuildingCoverage	
Control	SelectedContentCoverage	
Control	SelectedDwellingCoverage	
Control	SelectedLiabilityArea	
Control	SelectedLocation	
Control	SelectedLocationBuilding	
Control	SelectedLocationCoverage	
Control	SelectedLocationDwelling	
Control	SelectedSpcItmCoverage	



Rule Type	Rule Name	Applies To
Control	SelectedSpecifiedItem	
Control	SelectIndivAuto	
Control	SelectIndivDriver	
Control	SelectIndivVehicleCoverage	
Flow	SelectPolicy	Pegalns-Work-ChgPolicy
Activity	SetAge	Pegalns-Data-PolCmp-NamedDrive
Activity	SetCAForBUContact	Pegalns-Work
Activity	SetCAForContact	Pegalns-Work
Data Transform	SetContactData	Pegalns-Work
Activity	SetCorrPreferences	Pegalns-Work
Data Transform	SetCoverageSelectedFlag	Pegalns-Data-PolCmp- InsuredCommercialPropertyLocation
Activity	SetCUDetailsOnClaimFile	@baseclass
Activity	SetDiseaseLimits	Pegalns-Data-PolCmp-LimitsOfLiak



Rule Type	Rule Name	Applies To
Activity	SetDriverIndex	Pegalns-Data-PolCmp-NamedDrive
Activity	SetExposedColumns	Pegalns-Interface-InsurancePolicy
Activity	SetInsuredDriver	Pegalns-Data-ClaimCmp- VehicleInvolvedInClaim
Data Transform	SetInsuredQuestions	Pegalns-Data-PolCmp-Party-Person Insured
Activity	SetLocationState	Pegalns-Data-PolCmp-RatingState
Activity	SetLossDescription	Pegalns-Work
Activity	SetNewReserveAmount	Pegalns-Data-ClaimUnit
Data Transform	SetOnCascadeValue	Pegalns-Data-
Activity	SetPartyRole	Pegalns-Work
Activity	SetPolicyType	Pegalns-Work
Activity	SetPrimaryVideo	Pegalns-Work-ManageCustomerAc
Data Transform	SetSelectedCoverage	Pegalns-Data-PolCmp- CoverageComponent
Data Transform	SetupDiscountGrid	Pegalns-Data-PolCmp-PremiumGri



Rule Type	Rule Name	Applies To
Activity	SetupInsClassExplorer	Pegalns-Landing
Activity	SetupInsPropertiesExplorer	Rule-Obj-Class
Activity	SetupInsuredProduct	Pegalns-Data-PolCmp-Party-Person Insured
Activity	SetUpOtherPayee	Pegalns-Data-Payments
Activity	SetupPremiumGrid	Pegalns-Data-PolCmp-Party-Person
Activity	SetUpProductData	Pegalns-Data-PolCmp-Product-
Activity	SetUpProductList	Pegalns-Data-PolCmp-Party-Person Insured
Activity	SetupProductSelect	Pegalns-Data-PolCmp-Customer
Activity	SetupProductSelect	Pegalns-Data-PolCmp-Party-Person Insured
Activity	SetUpSelectedProduct	Pegalns-Work-Application
Activity	SetVehicleIndex	Pegalns-Data-PolCmp-InsuredVehi
Activity	SetVehicleInformation	Pegalns-Data-ClaimCmp- VehicleInvolvedInClaim
Activity	SetWebsiteDefaults	Pegalns-Data-CustomerAccount



Rule Type	Rule Name	Applies To
Activity	SetWebsiteDefaults	Pegalns-Work-ManageCustomerAd
Data Transform	SetWorkPageQuestion	Pegalns-Data-PolCmp-Party-Perso Insured
Activity	ShowClaimsWorkView	Data-Gadget
When	ShowCmReview	Pegalns-Work
Activity	ShowNews	Pegalns-Data-Portal
Flow Action	ShowQuoteAndIllustration	Pegalns-Work-Application-Indiv- VarUnivLife
Section	ShowRiskCoveragesWrap_Readonly	Pegalns-Data-
Section	ShowSurveyMethod	Pegalns-Data-PolCmp-Party-Perso Insured
When	SICFactorFilter	Pegalns-Data-SICFactor
When	SICGroupFilter	Pegalns-Data-SICGroup
Section	SinglePaymentDetails	Pegalns-Data-Payments
Activity	SmartInfo	Embed-ListParams
Activity	StartQuickAddContactForPolicy	Pegalns-Work



Rule Type	Rule Name	Applies To
When	StateNotMO	Pegalns-Work
Section	SubjectSummaryEdit	Data-Party
Section	SubjectSummaryEdit	Pegalns-Data-Party-
Flow Action	SubLocationsRiskInfo	Pegalns-Data-PolCmp- InsuredCommercialPropertyLocati
When	SubroExists	Pegalns-Data-ClaimUnit
When	SurveyCompleted	Pegalns-Data-PolCmp-Party-Person
Activity	TakeActionNamedDriver	Pegalns-Work-ManageCustomerAc
Activity	TakeActionNamedInsured	Pegalns-Work-ManageCustomerAc
Activity	TakeActionUnderwritingInformation	Pegalns-Work-ManageCustomerAc
Section	TelephoneDisplay	Pegalns-Data-CustomerAccount
Data Transform	testDT	Pegalns-
When	testMatch	Pegalns-CSB-Work-Subrogation
Activity	TestReadActiv	Pegalns-Data-PolCmp-InsuredVehi



Rule Type	Rule Name	Applies To
Activity	TNavProductsChosen	Pegalns-Data-PolCmp-Party-Perso
HTML	TransEffDate	Pegalns-Work
Deprecated: List View	UnresolvedClaimsUnderClaimFile ALL	Pegalns-CSB-Work
Deprecated: List View	UnresolvedFNOLCount ALL	Pegalns-CSB-Work-FNOL
Activity	UpdateAccidentDescription	Pegalns-CSB-Work-ClaimFile
Activity	UpdateAddressDetails	Pegalns-Data-Address-
Flow Action	UpdateContactAddress	Pegalns-Work-ManageCustomerAc
Flow Action	UpdateContactCommOption	Pegalns-Work-ManageCustomerAd
Flow Action	UpdateContactNameAndProfile	Pegalns-Work-ManageCustomerAc
Activity	UpdateEmailDetails	Pegalns-Data-Email-
Activity	UpdateFnolData	Pegalns-Data-ClaimCmp-Notice-
Activity	UpdateFnolData	PegaIns-Data-ClaimCmp-Notice-Au
Activity	UpdateLastTransaction	Pegalns-Work-ChgPolicy



Rule Type	Rule Name	Applies To
Activity	UpdatePoliciesWithLOBDetails	Pegalns-Work
Activity	UpdatePolicyDates	Pegalns-Interface-InsurancePolicy
Activity	UpdateSampleData	Pegalns-Interface-InsurancePolicy
Activity	UpdateTelephoneDetails	Pegalns-Data-Telephone-
Activity	UpdateWC	Pegalns-Interface-InsurancePolicy
Activity	UpdateWitnessCMAquireLock	@baseclass
Activity	UpdateWitnessCMWorkSave	@baseclass
Portal	UserIIFComposite	
Activity	ValidateFeatureOpts	Pegalns-Data-PolCmp-AutoCovera
Activity	ValidateNamedDriver	Pegalns-Data-PolCmp-NamedDrive
Activity	ValidateNamedInsured	Pegalns-Data-PolCmp-NamedInsur
Activity	ValidateNDSelection	Pegalns-Work-ManageCustomerAc
Activity	ValidatePaymentCode	Pegalns-Data-PaymentCodes



Rule Type	Rule Name	Applies To
Activity	ValidatePickProduct	Pegalns-Work-Application
Validate	ValidateProperties	Pegalns-Data-PolCmp-Party-Persor
When	ValidateReserveAmount	Pegalns-Data-PolCmp-AutoCoverage
Activity	ValidateTransEffDate	Pegalns-Work-ChgPolicy
Activity	VerifyInsuredVehicleData	Pegalns-Data-ClaimCmp- VehicleInvolvedInClaim-Pers
Activity	VerifyNegligencePercentages	@baseclass
Activity	VerifyOtherVehicleData	Pegalns-Data-ClaimCmp- VehicleInvolvedInClaim-Pers
Activity	VerifyRequest_BaseOnClassName	PegaAccel-Management-Refactor-F
Activity	ViewEndorsementBasis	Pegalns-Work
Activity	ViewFNOLSnapshot	Pegalns-CSB-Work
Activity	ViewPartySnapshot	Pegalns-CSB-Work
Activity	ViewPolicyFromList	Pegalns-Work
Activity	ViewPolicyInCF	Pegalns-Work



Rule Type	Rule Name	Applies To
Activity	ViewPolicyInCU	Pegalns-Work
Activity	ViewPolicySnapshot	Pegalns-CSB-Work
Activity	ViewPolicySnapshot	Pegalns-Work
Activity	ViewSubjectPolicy	Pegalns-Data-InsurancePolicy
Activity	ViewSubjectPolicy	Pegalns-Work
When	WCCFType	Pegalns-CSB-Work
Section	WCGeneralQuestionaire	Pegalns-Work
Section	WebsiteDisplay	Pegalns-Data-CustomerAccount
When	WentToDoctors	Pegalns-Data-ClaimCmp-Notice- WorkersComp
When	WentToHospital	Pegalns-Data-ClaimCmp-Notice- WorkersComp
Portal	WorkManager	
Section	WorkObjectInfo	Pegalns-Work
When	WorkResolved	@baseclass



Rule Type	Rule Name	Applies To
Portal	WorkUser	

## 8.5 Deprecated rules

The following table lists the deprecated rules of Pega Foundation for Insurance for 8.5 release.

Name	Rule Type	Applies to
webwb desktop_enduser62 css	Text File	
PaymentsExpandContractList	Control	
CUSearchButton	HTML Fragment	
webwb CAListViewSelector js	Text File	
webwb desktop_agentbrokerportalskin css	Text File	
webwb desktop_compositebrand css	Text File	
webwb desktop_pycmhomemaria css	Text File	
webwb jquery js	Text File	
webwb jquery-ui css	Text File	

Name	Rule Type	Applies to
webwb jquery-ui js	Text File	
webwb NotesPDFCSS css	Text File	
webwb ScriptforCU js	Text File	
CUSearchByLastNameButton	HTML Fragment	
downloadFieldsDetail	Section	@baseclass
BUStockLink	Control	
NewSubmission_CAButton	Control	
Packageldentifier	Control	
RecentWorkListGadget	Control	
SelectLOB	Control	
SelectPayment	Control	
SICWizard	Control	
UpdateUWData_Button	Control	



Name	Rule Type	Applies to
pyClaimsFlowsDisplayScripts	Section	@baseclass
CUSearchButton	Section	Data-Gadget
CUSearchByLastNameButton	Section	Data-Gadget
InsuranceNewsFeeds	Section	Data-Portal
OpenWorkByID	Section	Pegalns-
Assignments	Section	Pegalns-
EmailActionLinkStyles	Section	Pegalns-
FlowsDisplayScripts	Section	Pegalns-
FNOLReview	Section	Pegalns-CSB-Work
emptySection	Section	Pegalns-Data-Address-
ReserveHistory	Section	Pegalns-Data-ClaimCmp-Reserve-
PopulateReservesForGrid	Section	Pegalns-Data-ClaimUnit
PartyDisplayReadOnly	Section	Pegalns-Data-InsurancePolicy



Name	Rule Type	Applies to
PartyDisplay	Section	Pegalns-Work-Application-Com-
simulatedReturnIllus	Section	Pegalns-Work-Application-Indiv-VarUnivLife
ReviewPolicyData	Section	Pegalns-Interface-InsurancePolicy
CoreParty	Section	Pegalns-Work
InquiryInformation	Section	Pegalns-Work
OnloadDisplayPerformHarness	Section	Pegalns-Work
PartyDisplay	Section	Pegalns-Work
PartyDisplayReadOnly	Section	Pegalns-Work
Validate_isNotFutureDate	Section	Pegalns-Work
ViewCreditReports	Section	Pegalns-Work
CoreParty	Section	Pegalns-Work-Application
CoreParty	Section	Pegalns-Work-ChgPolicy
AttachFile	Section	Pegalns-Work-ManageCustomerAccount



Name	Rule Type	Applies to
ViewCreditReports	Section	Pegalns-Work-ManageCustomerAccount
CARefreshParentTab	Section	Pegalns-Work-ManageCustomerAccount- Location
MACAssignmentListHeaderTitle	Section	Work-
pyClaimsActionList	Section	Work-
OpenWorkFromSearch	Section	Work-Cover-
NegligenceAlert	HTML	@baseclass
PartySearchButton	HTML	Pegalns-Data-Party-Org-Company
PartySearchButton	HTML	Pegalns-Data-Party-Person
crazy	HTML	Pegalns-Work

## 8.3 Deprecated rules

The following table lists the deprecated rules of Pega Foundation for Insurance for 8.3 release.

Name	Rule Type	Applies to	Ruleset	Ruleset version
PropertyDama ge	Property	Pegalns-Data- ClaimCmp-	Pegalnsure	08-03-01



## 8.1 Deprecated rules

The following table lists the deprecated rules of Pega Foundation for Insurance for 8.1 release.

Name	Rule Type	Applies to
List	List	PegalnsProd-Data-InsuranceType
List	List	PegalnsProd-Data-Jurisdiction-Primar
List	List	PegalnsProd-Data-Jurisdiction-Second
List	List	PegalnsProd-Data-MarketSegment
DataTableClassEditor ALL	Deprecated: List View	PegalnsProd-Data-InsuranceType
DataTableClassEditor ALL	Deprecated: List View	PegalnsProd-Data-Jurisdiction-Primar
DataTableClassEditor ALL	Deprecated: List View	PegalnsProd-Data-Jurisdiction-Second
DataTableClassEditor ALL	Deprecated: List View	PegalnsProd-Data-MarketSegment
pyCaption Mailroom Workbasket	Field Value	@baseclass
pyCaption Mailroom@Insco WorkBasket	Field Value	@baseclass
List	List	Pegalns-Data-TermLimits
List	List	Pegalns-Data-TermPrices
List	List	Pegalns-Data-VehicleInfo
List	List	Pegalns-Data-Vendor



Name	Rule Type	Applies to
List	List	Pegalns-Data-VldtOccupEventExpo
List	List	Pegalns-Data-Attorney
List	List	Pegalns-Data-BodyPartsDivision
List	List	Pegalns-Data-BodyPartsMajor
List	List	Pegalns-Data-BodyPartsMinor
List	List	Pegalns-Data-BodyPartsSub
List	List	Pegalns-Data-BroadOccupations
List	List	Pegalns-Data-ClassCodes
List	List	Pegalns-Data-CodeTable
List	List	Pegalns-Data-DetailedOccupation
List	List	Pegalns-Data-EventExposureDivision
List	List	Pegalns-Data-EventExposureMajor
List	List	Pegalns-Data-EventExposureMinor
List	List	Pegalns-Data-EventExposureSub
List	List	Pegalns-Data-HazardCodes
List	List	Pegalns-Data-InjuryCode
List	List	Pegalns-Data-InjuryDivision
List	List	Pegalns-Data-InjuryMinorCode
List	List	Pegalns-Data-InjurySubCode
List	List	Pegalns-Data-InvestigativeEvents
List	List	Pegalns-Data-LOBsByPartyType
List	List	Pegalns-Data-MajorOccupations
List	List	Pegalns-Data-Make
List	List	Pegalns-Data-MinorOccupations



Name	Rule Type	Applies to
List	List	Pegalns-Data-Model
List	List	Pegalns-Data-PaymentCodes
List	List	Pegalns-Data-PaymentValidations
List	List	Pegalns-Data-PolCmp-CoverageDefau
List	List	Pegalns-Data-PolCmp-Customer
List	List	Pegalns-Data-PolCmp-SurveyResult
List	List	Pegalns-Data-SICDivision
List	List	Pegalns-Data-SICFactor
List	List	Pegalns-Data-SICGroup
List	List	Pegalns-Data-SicToNaics
List	List	Pegalns-Interface-Agency
List	List	Pegalns-Interface-Agent
List	List	Pegalns-Interface-Vehicles
DataTableClassEditor ALL	Deprecated: List View	Pegalns-Interface-Vehicles
DataTableClassEditor ALL	Deprecated: List View	Pegalns-Data-Attorney
DataTableClassEditor ALL	Deprecated: List View	Pegalns-Data-BodyPartsDivision
DataTableClassEditor ALL	Deprecated: List View	Pegalns-Data-BodyPartsMajor
DataTableClassEditor ALL	Deprecated: List View	Pegalns-Data-BodyPartsMinor
DataTableClassEditor ALL	Deprecated: List View	Pegalns-Data-BodyPartsSub
DataTableClassEditor ALL	Deprecated: List View	Pegalns-Data-BroadOccupations
DataTableClassEditor ALL	Deprecated: List View	Pegalns-Data-ClassCodes
DataTableClassEditor ALL	Deprecated: List View	Pegalns-Data-CodeTable
DataTableClassEditor ALL	Deprecated: List View	Pegalns-Data-DetailedOccupation
DataTableClassEditor ALL	Deprecated: List View	Pegalns-Data-EventExposureDivision



Name	Rule Type	Applies to
DataTableClassEditor ALL	Deprecated: List View	Pegalns-Data-EventExposureMajor
DataTableClassEditor ALL	Deprecated: List View	Pegalns-Data-Make
DataTableClassEditor ALL	Deprecated: List View	Pegalns-Data-EventExposureMinor
DataTableClassEditor ALL	Deprecated: List View	Pegalns-Data-EventExposureSub
DataTableClassEditor ALL	Deprecated: List View	Pegalns-Data-InjuryCode
DataTableClassEditor ALL	Deprecated: List View	Pegalns-Data-InjuryDivision
DataTableClassEditor ALL	Deprecated: List View	Pegalns-Data-InjuryMinorCode
DataTableClassEditor ALL	Deprecated: List View	Pegalns-Data-InjurySubCode
DataTableClassEditor ALL	Deprecated: List View	Pegalns-Data-InvestigativeEvents
DataTableClassEditor ALL	Deprecated: List View	Pegalns-Data-MinorOccupations
DataTableClassEditor ALL	Deprecated: List View	Pegalns-Data-PaymentCodes
DataTableClassEditor ALL	Deprecated: List View	Pegalns-Data-PaymentValidations
DataTableClassEditor ALL	Deprecated: List View	Pegalns-Data-PolCmp-CoverageDefau
DataTableClassEditor ALL	Deprecated: List View	Pegalns-Data-PolCmp-Customer
DataTableClassEditor ALL	Deprecated: List View	Pegalns-Data-PolCmp-SurveyResult
DataTableClassEditor ALL	Deprecated: List View	Pegalns-Data-SICDivision
DataTableClassEditor ALL	Deprecated: List View	Pegalns-Data-SICFactor
DataTableClassEditor ALL	Deprecated: List View	Pegalns-Data-SICGroup
DataTableClassEditor ALL	Deprecated: List View	Pegalns-Data-SicToNaics
DataTableClassEditor ALL	Deprecated: List View	Pegalns-Data-TermLimits
DataTableClassEditor ALL	Deprecated: List View	Pegalns-Data-TermPrices
DataTableClassEditor ALL	Deprecated: List View	Pegalns-Data-Vendor
DataTableClassEditor ALL	Deprecated: List View	Pegalns-Data-VldtOccupEventExpo
DataTableClassEditor ALL	Deprecated: List View	Pegalns-Interface-Agency



# Withdrawn rules

This page lists the list of withdrawn rules of Pega Foundation for Insurance for 8.x releases.

### '23 Withdrawn rules

The following table lists the withdrawn rules of Pega Foundation for Insurance for '23 release.

Name	Rule Type	Applies to	Ruleset
ContactPhoneNum ber_satish1	Property	Pegalns-Data-Party-	Pegalnsure
DataTableEditorRep ort	Report Definition	Pegalns-Data- LOBsByPartyType	Pegalnsure
DataTableEditorRep ort	Report Definition	Pegalns-Data-Model	Pegalnsure
DataTableEditorRep ort	Report Definition	Pegalns-Data- PolCmp- CoverageDefaults	Pegalnsure
DataTableEditorRep ort	Report Definition	Pegalns-Data- PolCmp- SurveyResult	Pegalnsure
PortalLogo	Section	Data-Portal	Pegalnsure
DispCompletedOpe rations	Section	Pegalns-Data- Application	Pegalnsure
DispGeneralInform ation	Section	Pegalns-Data- Application	Pegalnsure
InsuredVehicleDisp osition	Section	Pegalns-Data- ClaimCmp-	Pegalnsure



Name	Rule Type	Applies to	Ruleset
		VehicleInvolvedInCl aim	
getCustomerProfile Details_rikek	Section	Pegalns-Data- CustomerProfile	Pegalnsure
PersonBUHeaderIm age	Section	Pegalns-Data-Party- Person	Pegalnsure
DisplayAllCoverages	Section	Pegalns-Data- PolCmp- InsuredVehicle	Pegalnsure
CAEnterCommOpti ons	Section	Pegalns-Interface- Contact	Pegalnsure
AppAddPrimaryRec ordComm	Section	Pegalns-Work	Pegalnsure
ShowQuoteAndIllus tration	Flow Action	Pegalns-Work- Application-Indiv- VarUnivLife	Pegalnsure
RunAddresses	Flow Action	Pegalns-Work- ManageCustomerAc count	Pegalnsure
ClearSubComponen tAdjPrice	Activity	@baseclass	Pegalnsure
GetLocalizedReason sForDisablingMake Payment_rrtest	Activity	@baseclass	Pegalnsure
IIFNextGenGetCont actDetails	Activity	Pegalns-	Pegalnsure
LinkAgencyInfo_TO do	Activity	Pegalns-Data-Party- Org-Agency	Pegalnsure



Name	Rule Type	Applies to	Ruleset
RetrieveAgencyList_ ToDO	Activity	Pegalns-Data-Party- Org-Agency	Pegalnsure
CreateGrid	Activity	Pegalns-Data- PolCmp-Coverage-	Pegalnsure
TestReadActiv	Activity	Pegalns-Data- PolCmp- InsuredVehicle	Pegalnsure
SetDriverIndex	Activity	Pegalns-Data- PolCmp- NamedDriver	Pegalnsure
CoverageChangelG	Activity	Pegalns-Data- PolCmp-ProductList	Pegalnsure
UpdateContactNam eAndProfile	Flow Action	Pegalns-Work- ManageCustomerAc count	Pegalnsure
CommlPropertyCov eragesSpecialBlank et_pabsysadmin	Data Transform	Pegalns-Data- PolCmp- CoverageCompone nt	Pegalnsure
SetCoverageSelecte dFlag	Data Transform	Pegalns-Data- PolCmp- InsuredCommercial PropertyLocation	Pegalnsure
AddPolicyDetailPag e	Data Transform	Pegalns-Interface- InsurancePolicy	Pegalnsure
MapNewContactProf ileInfo	Data Transform	Pegalns-Work- ManageCustomerAc count	Pegalnsure



Name	Rule Type	Applies to	Ruleset
ClaimResolved	When	@baseclass	Pegalnsure
IIFNoBusinessUnitP artyExists_bkup	When	Pegalns-	Pegalnsure
IIFNotBusinessCust omer	When	Pegalns-	Pegalnsure
IIFOriginatorPartyEx ists	When	Pegalns-	Pegalnsure
IIFOwnerPartyExists	When	Pegalns-	Pegalnsure
testMatch	When	Pegalns-CSB-Work- Subrogation	Pegalnsure
IsScheduleRatingNo nEmpty	When	Pegalns-Data-	Pegalnsure
WentToDoctors	When	Pegalns-Data- ClaimCmp-Notice- WorkersComp	Pegalnsure
WentToHospital	When	Pegalns-Data- ClaimCmp-Notice- WorkersComp	Pegalnsure
IsPolicyCorrectClass	When	Pegalns-Data- InsurancePolicy	Pegalnsure
LOBIsIndividual	When	Pegalns-Data-Party-	Pegalnsure
ValidateReserveAm ount	When	Pegalns-Data- PolCmp- AutoCoverage	Pegalnsure
GotPolicyData	When	Pegalns-Work	Pegalnsure
IsBUSelected	When	Pegalns-Work	Pegalnsure
LOBIsIndividual	When	Pegalns-Work	Pegalnsure



Name	Rule Type	Applies to	Ruleset
PolicyCancelled	When	Pegalns-Work	Pegalnsure
AppCheckCommuni cationPreference	When	Pegalns-Work- Contact	Pegalnsure
AddWorkAllowed_E ddie	When	Work-Cover-	Pegalnsure
PerformOld	Harness	Pegalns-CSB-Work- ClaimUnit-	Pegalnsure
ReviewOld	Harness	Pegalns-CSB-Work- ClaimUnit-	Pegalnsure
PolicySelector	Control		Pegalnsure
PolicyHolderDetails	Section	Pegalns-CSB-Work	Pegalnsure
PremisesInfoTab	Section	PegaIns-Data- Application	Pegalnsure
PersonBUHeaderIm age	Section	Pegalns-Data-Party- Org-Company	Pegalnsure
BUList	Section	Pegalns-Work	Pegalnsure
ReviewSubLocation sView	Flow Action	Pegalns-Data- PolCmp- InsuredCommercial PropertyLocation	Pegalnsure
CoverageAmountDi splay	Flow Action	Pegalns-Data- Submission-Life	Pegalnsure
IncomeDetails	Flow Action	Pegalns-Data- Submission-Life	Pegalnsure
LiabilitiesAndAssets	Flow Action	Pegalns-Data- Submission-Life	Pegalnsure
ReValidateParties	Flow Action	Pegalns-Work	Pegalnsure



Name	Rule Type	Applies to	Ruleset
crazy	Activity	Pegalns-Work	Pegalnsure
IIFCreateBusinessU nitParty_test	Activity	Pegalns-Work	Pegalnsure
ViewSubjectPolicy	Activity	Pegalns-Work	Pegalnsure
CustomerAddressM apper1	Data Transform	Code-Pega-List	Pegalnsure
CustomerCommOpt ionsMapper	Data Transform	Code-Pega-List	Pegalnsure
testDT	Data Transform	Pegalns-	Pegalnsure
SetSelectedCoverag e	Data Transform	Pegalns-Data- PolCmp- CoverageCompone nt	Pegalnsure
PolicyInfo	Validate	Pegalns-Work	Pegalnsure
ListDuplicateFNOLs	Report Definition	Pegalns-CSB-Work- FNOL	Pegalnsure
DataTableEditorRep ort	Report Definition	Pegalns-Data- PolCmp-Customer	Pegalnsure

### 8.8 Withdrawn rules

The following table lists the withdrawn rules of Pega Foundation for Insurance for 8.8 release.

Name	Rule Type	Applies to	Ruleset
ActionSetUpProduct	Activity	Pegalns-Work- Application	Pegalnsure
AddWorkAllowed	When	Work-Cover-	Pegalnsure



Name	Rule Type	Applies to	Ruleset
BindPolicy	Activity	Pegalns-Work- ChgPolicy	Pegalnsure
BindPolicy	Activity	Pegalns-Work- Application	Pegalnsure
BindPolicy	Activity	Pegalns-Work	Pegalnsure
ClaimAnalysis	Flow	Pegalns-CSB-Work- ClaimUnit-	Pegalnsure
CreateNewEmptyPo licy	Activity	Pegalns-Interface- InsurancePolicy	Pegalnsure
DevOperators 01.01	Product		Pegalnsure
DoNothing	Activity	Pegalns-	Pegalnsure
HOPOlicy	When	Pegalns-Interface- PolicyLink	Pegalnsure
HoPolicy	When	Pegalns-Interface- InsurancePolicy	Pegalnsure
HOPolicy 07.15	Product		Pegalnsure
IIFv36sp3_SampleP olicies 3.6	Product		Pegalnsure
IIFv36sp4_SampleP olicies 3.6	Product		Pegalnsure
IIFv41_SamplePolici es 04.01.00	Product		Pegalnsure
InitializeDataForNe wPolicy	Activity	Pegalns-Work- Application	Pegalnsure
InitializeNewPolicyD ata	Activity	Pegalns-Work- Application	Pegalnsure



Name	Rule Type	Applies to	Ruleset
InsuranceIndustryV 35SamplePoliciesFo rGL 3.5	Product		Pegalnsure
IsASamplePolicy	When	Pegalns-Interface-	Pegalnsure
isCA	When	Pegalns-Work- ManageCustomerAc count	Pegalnsure
IsFWW001	When	Pegalns-Interface-	Pegalnsure
IsGLSamplePolicy	When	Pegalns-Interface-	Pegalnsure
IsSampleContact	When	PegaData-Contact	Pegalnsure
IsSampleData	When	Pegalns-Interface- PolicyLink	Pegalnsure
IsSampleData	When	Pegalns-Interface- DBA	Pegalnsure
IsSampleData	When	Pegalns-Interface- BusinessUnit	Pegalnsure
IsSampleData	When	Pegalns-Interface- Agent	Pegalnsure
IsSampleData	When	Pegalns-Interface- Agency	Pegalnsure
IsSampleData	When	PegaData- Organization	Pegalnsure
IsSampleData	When	PegaData-Address	Pegalnsure
IsSampleDataNat	When	Pegalns-Interface- PolicyLink	Pegalnsure
IsSampleDataNat	When	Pegalns-Interface- InsurancePolicy	Pegalnsure



Name	Rule Type	Applies to	Ruleset
MCA 01.01.01	Product		Pegalnsure
MissedPolicies 07.15	Product		Pegalnsure
MissedPOlicy	When	Pegalns-Interface- PolicyLink	Pegalnsure
MissedPOlicy	When	Pegalns-Interface- InsurancePolicy	Pegalnsure
NewBusinessBackb one 20090123T2013	Product		Pegalnsure
NewMCA 01.01.01	Product		Pegalnsure
Patch_Natalie_Song _LF1411144479 01-01	Product		Pegalnsure
PegalnsuranceSam plePolicies 3.1	Product		Pegalnsure
PegalnsuranceSam plePolicies 3.1-sp1	Product		Pegalnsure
PegalnsuranceSam plePolicies 3.3	Product		Pegalnsure
PegalnsuranceSam plePolicies 3.5	Product		Pegalnsure
PFI_SampleData 8	Product		Pegalnsure
ProductSelection	Flow	Pegalns-Work- Application	Pegalnsure
PUI_Install 07.21	Product		Pegalnsure
pyPreview	Data Transform	Pegalns-Data-URL-	Pegalnsure



Name	Rule Type	Applies to	Ruleset
pyPreview	Data Transform	Pegalns-CSB-Work- ClaimFile	Pegalnsure
SampleCoreCustDat a 01.01	Product		Pegalnsure
SamplePol	When	Pegalns-Interface- PolicyLink	Pegalnsure
SamplePolicies 2.0	Product		Pegalnsure
SamplePoliciesv63_I nstall 06.03	Product		Pegalnsure
SelectPolicy	Flow	Pegalns-Work- ChgPolicy	Pegalnsure
TNavProductsChose n	Activity	Pegalns-Data- PolCmp-Party- Person-Insured	Pegalnsure
UpdatePolicyDates	Activity	Pegalns-Interface- InsurancePolicy	Pegalnsure
Validate	Validate	Pegalns-Data- BodyPartsMajor	Pegalnsure

## 8.7 withdrawn rules

The following table lists the withdrawn rules of Pega Foundation for Insurance for 8.7 release.

Name	Rule Type	Applies to	Ruleset
DataTableClassEdito	Deprecated: List	PegaInsProd-Data-	Pegalns-Product
r ALL	View	MarketSegment	



Name	Rule Type	Applies to	Ruleset
DataTableClassEdito r ALL	Deprecated: List View	PegalnsProd-Data- Jurisdiction- Secondary	Pegalns-Product
DataTableClassEdito r ALL	Deprecated: List View	PegalnsProd-Data- Jurisdiction-Primary	Pegalns-Product
DataTableClassEdito r ALL	Deprecated: List View	PegalnsProd-Data- InsuranceType	Pegalns-Product
List	List	PegalnsProd-Data- MarketSegment	Pegalns-Product
List	List	PegalnsProd-Data- Jurisdiction- Secondary	Pegalns-Product
List	List	PegalnsProd-Data- Jurisdiction-Primary	Pegalns-Product
List	List	PegalnsProd-Data- InsuranceType	Pegalns-Product
DataTableClassEdito r ALL	Deprecated: List View	Pegalns-Interface- Vehicles	Pegalnsure
DataTableClassEdito r ALL	Deprecated: List View	Pegalns-Interface- Agency	Pegalnsure
DataTableClassEdito r ALL	Deprecated: List View	Pegalns-Data- VldtOccupEventExp o	Pegalnsure
DataTableClassEdito r ALL	Deprecated: List View	Pegalns-Data- Vendor	Pegalnsure
DataTableClassEdito r ALL	Deprecated: List View	Pegalns-Data- TermPrices	Pegalnsure



Name	Rule Type	Applies to	Ruleset
DataTableClassEdito	Deprecated: List	Pegalns-Data-	Pegalnsure
r ALL	View	TermLimits	
DataTableClassEdito	Deprecated: List	Pegalns-Data-	Pegalnsure
r ALL	View	SicToNaics	
DataTableClassEdito	Deprecated: List	Pegalns-Data-	Pegalnsure
r ALL	View	SICGroup	
DataTableClassEdito	Deprecated: List	Pegalns-Data-	Pegalnsure
r ALL	View	SICFactor	
DataTableClassEdito	Deprecated: List	Pegalns-Data-	Pegalnsure
r ALL	View	SICDivision	
DataTableClassEdito r ALL	Deprecated: List View	Pegalns-Data- PolCmp- SurveyResult	Pegalnsure
DataTableClassEdito	Deprecated: List	Pegalns-Data-	Pegalnsure
r ALL	View	PolCmp-Customer	
DataTableClassEdito r ALL	Deprecated: List View	Pegalns-Data- PolCmp- CoverageDefaults	Pegalnsure
DataTableClassEdito	Deprecated: List	Pegalns-Data-	Pegalnsure
r ALL	View	PaymentValidations	
DataTableClassEdito	Deprecated: List	Pegalns-Data-	Pegalnsure
r ALL	View	PaymentCodes	
DataTableClassEdito	Deprecated: List	Pegalns-Data-	Pegalnsure
r ALL	View	MinorOccupations	
DataTableClassEdito r ALL	Deprecated: List View	Pegalns-Data-Make	Pegalnsure
DataTableClassEdito	Deprecated: List	Pegalns-Data-	Pegalnsure
r ALL	View	InvestigativeEvents	



Name	Rule Type	Applies to	Ruleset
DataTableClassEdito	Deprecated: List	Pegalns-Data-	Pegalnsure
r ALL	View	InjurySubCode	
DataTableClassEdito	Deprecated: List	Pegalns-Data-	Pegalnsure
r ALL	View	InjuryMinorCode	
DataTableClassEdito	Deprecated: List	Pegalns-Data-	Pegalnsure
r ALL	View	InjuryDivision	
DataTableClassEdito	Deprecated: List	Pegalns-Data-	Pegalnsure
r ALL	View	InjuryCode	
DataTableClassEdito	Deprecated: List	Pegalns-Data-	Pegalnsure
r ALL	View	EventExposureSub	
DataTableClassEdito r ALL	Deprecated: List View	Pegalns-Data- EventExposureMino r	Pegalnsure
DataTableClassEdito r ALL	Deprecated: List View	Pegalns-Data- EventExposureMajo r	Pegalnsure
DataTableClassEdito r ALL	Deprecated: List View	Pegalns-Data- EventExposureDivisi on	Pegalnsure
DataTableClassEdito	Deprecated: List	Pegalns-Data-	Pegalnsure
r ALL	View	DetailedOccupation	
DataTableClassEdito	Deprecated: List	Pegalns-Data-	Pegalnsure
r ALL	View	CodeTable	
DataTableClassEdito	Deprecated: List	Pegalns-Data-	Pegalnsure
r ALL	View	ClassCodes	
DataTableClassEdito	Deprecated: List	Pegalns-Data-	Pegalnsure
r ALL	View	BroadOccupations	



Name	Rule Type	Applies to	Ruleset
DataTableClassEdito r ALL	Deprecated: List View	Pegalns-Data- BodyPartsSub	Pegalnsure
DataTableClassEdito r ALL	Deprecated: List View	Pegalns-Data- BodyPartsMinor	Pegalnsure
DataTableClassEdito r ALL	Deprecated: List View	Pegalns-Data- BodyPartsMajor	Pegalnsure
DataTableClassEdito r ALL	Deprecated: List View	Pegalns-Data- BodyPartsDivision	Pegalnsure
DataTableClassEdito r ALL	Deprecated: List View	Pegalns-Data- Attorney	Pegalnsure
List	List	Pegalns-Interface- Vehicles	Pegalnsure
List	List	Pegalns-Interface- Agent	Pegalnsure
List	List	Pegalns-Interface- Agency	Pegalnsure
List	List	Pegalns-Data- VldtOccupEventExp o	Pegalnsure
List	List	Pegalns-Data- Vendor	Pegalnsure
List	List	Pegalns-Data- VehicleInfo	Pegalnsure
List	List	Pegalns-Data- TermPrices	Pegalnsure
List	List	Pegalns-Data- TermLimits	Pegalnsure



Name	Rule Type	Applies to	Ruleset
List	List	Pegalns-Data- SicToNaics	Pegalnsure
List	List	Pegalns-Data- SICGroup	Pegalnsure
List	List	Pegalns-Data- SICFactor	Pegalnsure
List	List	Pegalns-Data- SICDivision	Pegalnsure
List	List	Pegalns-Data- PolCmp- SurveyResult	Pegalnsure
List	List	Pegalns-Data- PolCmp-Customer	Pegalnsure
List	List	Pegalns-Data- PolCmp- CoverageDefaults	Pegalnsure
List	List	Pegalns-Data- PaymentValidations	Pegalnsure
List	List	Pegalns-Data- PaymentCodes	Pegalnsure
List	List	Pegalns-Data-Model	Pegalnsure
List	List	Pegalns-Data- MinorOccupations	Pegalnsure
List	List	Pegalns-Data-Make	Pegalnsure
List	List	Pegalns-Data- MajorOccupations	Pegalnsure



Name	Rule Type	Applies to	Ruleset
List	List	Pegalns-Data- LOBsByPartyType	Pegalnsure
List	List	Pegalns-Data- InvestigativeEvents	Pegalnsure
List	List	Pegalns-Data- InjurySubCode	Pegalnsure
List	List	Pegalns-Data- InjuryMinorCode	Pegalnsure
List	List	Pegalns-Data- InjuryDivision	Pegalnsure
List	List	Pegalns-Data- InjuryCode	Pegalnsure
List	List	Pegalns-Data- HazardCodes	Pegalnsure
List	List	Pegalns-Data- EventExposureSub	Pegalnsure
List	List	Pegalns-Data- EventExposureMino r	Pegalnsure
List	List	Pegalns-Data- EventExposureMajo r	Pegalnsure
List	List	Pegalns-Data- EventExposureDivisi on	Pegalnsure
List	List	Pegalns-Data- DetailedOccupation	Pegalnsure



Name	Rule Type	Applies to	Ruleset
List	List	Pegalns-Data- CodeTable	Pegalnsure
List	List	Pegalns-Data- ClassCodes	Pegalnsure
List	List	Pegalns-Data- BroadOccupations	Pegalnsure
List	List	Pegalns-Data- BodyPartsSub	Pegalnsure
List	List	Pegalns-Data- BodyPartsMinor	Pegalnsure
List	List	Pegalns-Data- BodyPartsMajor	Pegalnsure
List	List	Pegalns-Data- BodyPartsDivision	Pegalnsure
List	List	Pegalns-Data- Attorney	Pegalnsure
crazy	HTML	Pegalns-Work	Pegalnsure
PartySearchButton	HTML	Pegalns-Data-Party- Person	Pegalnsure
PartySearchButton	HTML	Pegalns-Data-Party- Org-Company	Pegalnsure
NegligenceAlert	HTML	@baseclass	Pegalnsure
pyCaption Mailroom@Insco WorkBasket	Field Value	@baseclass	Pegalnsure



Name	Rule Type	Applies to	Ruleset
pyCaption Mailroom Workbasket	Field Value	@baseclass	Pegalnsure
OpenWorkFromSea rch	Section	Work-Cover-	Pegalnsure
pyClaimsActionList	Section	Work-	Pegalnsure
MACAssignmentList HeaderTitle	Section	Work-	Pegalnsure
CARefreshParentTa b	Section	Pegalns-Work- ManageCustomerAc count-Location	Pegalnsure
ViewCreditReports	Section	Pegalns-Work- ManageCustomerAc count	Pegalnsure
AttachFile	Section	Pegalns-Work- ManageCustomerAc count	Pegalnsure
CoreParty	Section	Pegalns-Work- ChgPolicy	Pegalnsure
simulatedReturnIllu s	Section	Pegalns-Work- Application-Indiv- VarUnivLife	Pegalnsure
PartyDisplay	Section	Pegalns-Work- Application-Com-	Pegalnsure
CoreParty	Section	Pegalns-Work- Application	Pegalnsure
ViewCreditReports	Section	Pegalns-Work	Pegalnsure



Name	Rule Type	Applies to	Ruleset
Validate_isNotFutur eDate	Section	Pegalns-Work	Pegalnsure
PartyDisplayReadO nly	Section	Pegalns-Work	Pegalnsure
PartyDisplay	Section	Pegalns-Work	Pegalnsure
OnloadDisplayPerfo rmHarness	Section	Pegalns-Work	Pegalnsure
InquiryInformation	Section	Pegalns-Work	Pegalnsure
CoreParty	Section	Pegalns-Work	Pegalnsure
ReviewPolicyData	Section	Pegalns-Interface- InsurancePolicy	Pegalnsure
PartyDisplayReadO nly	Section	Pegalns-Data- InsurancePolicy	Pegalnsure
PopulateReservesF orGrid	Section	Pegalns-Data- ClaimUnit	Pegalnsure
ReserveHistory	Section	Pegalns-Data- ClaimCmp-Reserve-	Pegalnsure
emptySection	Section	Pegalns-Data- Address-	Pegalnsure
FNOLReview	Section	Pegalns-CSB-Work	Pegalnsure
OpenWorkByID	Section	Pegalns-	Pegalnsure
FlowsDisplayScripts	Section	Pegalns-	Pegalnsure
EmailActionLinkStyl es	Section	Pegalns-	Pegalnsure
Assignments	Section	Pegalns-	Pegalnsure



Name	Rule Type	Applies to	Ruleset
InsuranceNewsFeed s	Section	Data-Portal	Pegalnsure
CUSearchByLastNa meButton	Section	Data-Gadget	Pegalnsure
CUSearchButton	Section	Data-Gadget	Pegalnsure
pyClaimsFlowsDispl ayScripts	Section	@baseclass	Pegalnsure
downloadFieldsDet ail	Section	@baseclass	Pegalnsure
UpdateUWData_But ton	Control		Pegalnsure
SICWizard	Control		Pegalnsure
SelectPayment	Control		Pegalnsure
SelectLOB	Control		Pegalnsure
RecentWorkListGad get	Control		Pegalnsure
PaymentsExpandCo ntractList	Control		Pegalnsure
PackageIdentifier	Control		Pegalnsure
NewSubmission_CA Button	Control		Pegalnsure
BUStockLink	Control		Pegalnsure
CUSearchByLastNa meButton	HTML Fragment		Pegalnsure
CUSearchButton	HTML Fragment		Pegalnsure



Name	Rule Type	Applies to	Ruleset
webwb ScriptforCU js	Text File		Pegalnsure
webwb NotesPDFCSS css	Text File		Pegalnsure
webwb jquery-ui js	Text File		Pegalnsure
webwb jquery-ui css	Text File		Pegalnsure
webwb jquery js	Text File		Pegalnsure
webwb desktop_pycmhome maria css	Text File		Pegalnsure
webwb desktop_enduser62 css	Text File		Pegalnsure
webwb desktop_agentbrok erportalskin css	Text File		Pegalnsure
webwb CAListViewSelector js	Text File		Pegalnsure

## 8.6 Withdrawn rules

The following table lists the withdrawn rules of Pega Foundation for Insurance for 8.6 release.



Name	Rule Type	Applies to	Ruleset	Ruleset version
TaxProdstrucR elatedRap 01.01.01	Product		Pegalns- Product	08-06-01
PersonalAuto 01.01	Product		Pegalns- Product	08-06-01
PegalnsProduc t 20130709.150 506	Product		Pegalns- Product	08-06-01
CreateCompon entCategoryPa th 01.01	Product		Pegalns- Product	08-06-01
BUG_398346V 1 01.01.01	Product		Pegalns- Product	08-06-01
Toggle_Enable ExternalRating 20180809T070 951	When	@baseclass	Pegalnsure	08-06-01
pyAgeByAssign eeIC ALL	Deprecated: Summary View	Assign- Worklist	Pegalnsure	08-06-01
pyAgeByWork QueuelC ALL	Deprecated: Summary View	Assign- WorkBasket	Pegalnsure	08-06-01
pyPreview	Data Transform	Pegalns-Work- Application- Pers- Automotive	Pegalnsure	08-06-01



Name	Rule Type	Applies to	Ruleset	Ruleset version
pyPreview	Data Transform	Pegalns-Work- Application- Indiv- VarUnivLife	Pegalnsure	08-06-01
pyPreview	Data Transform	Pegalns-Work- Application- Com-	Pegalnsure	08-06-01
pyPreview	Data Transform	Pegalns-Work- Application	Pegalnsure	08-06-01
pyPreview	Data Transform	Pegalns-Work	Pegalnsure	08-06-01
UpdateProduct List	Activity	Pegalns-Work- Package	Pegalnsure	08-06-01
InsGetPackage Data	Activity	Pegalns-Work- Package	Pegalnsure	08-06-01
DefineProduct Data	Activity	Pegalns-Data- PolCmp- Product-	Pegalnsure	08-06-01
SendEmailNotif ication	Activity	@baseclass	Pegalnsure	08-06-01
FindDisplaySu bComponent	Activity	@baseclass	Pegalnsure	08-06-01
ReviewPolicyD etailsPopUp	Section	Pegalns-Work	Pegalnsure	08-06-01
ReviewPolicyD etails	Section	Pegalns-Work	Pegalnsure	08-06-01



Name	Rule Type	Applies to	Ruleset	Ruleset version
PersonalInjury States	Decision Table	Pegalns-CSB- Work	Pegalnsure	08-06-01
EndUser62_ins	Skin		Pegalnsure	08-06-01
CompositeBra ndllF	Skin		Pegalnsure	08-06-01
CompositeBra nd	Skin		Pegalnsure	08-06-01
AgentBrokerPo rtalSkin	Skin		Pegalnsure	08-06-01
ProcessArchite ctSP	Portal		Pegalnsure	08-06-01
InsSysAdminD D	Portal		Pegalnsure	08-06-01
ComponentDa ta Mail	Corresponden ce Fragment		Pegalnsure	08-06-01
VULDemo 01-01-01 05	Product Patch		Pegalnsure	08-06-01
Pegalnsurance 3.3SP2 aigdemo	Product Patch		Pegalnsure	08-06-01
Pegalnsurance 2.3.5 2.1 Upgrade	Product Patch		Pegalnsure	08-06-01
Pegalnsurance 2.3.4 2.1 Upgrade	Product Patch		Pegalnsure	08-06-01



Name	Rule Type	Applies to	Ruleset	Ruleset version
Pegalnsurance 2.3.3 QA1	Product Patch		Pegalnsure	08-06-01
Pegalnsurance 2.3.3 2.1 Upgrade	Product Patch		Pegalnsure	08-06-01
Pegalnsurance 2.0 sp1	Product Patch		Pegalnsure	08-06-01
Pegalnsurance 2.0 03-02-01	Product Patch		Pegalnsure	08-06-01
InsuranceDb2 01 InsuranceDb2S ql	Product Patch		Pegalnsure	08-06-01
WorkObjectDel etionServiceRa ps 01.01.01	Product		Pegalnsure	08-06-01
WCSurveyBack up 01.01	Product		Pegalnsure	08-06-01
TestDB2 01.00.00	Product		Pegalnsure	08-06-01
SamplePolicies SurveyCl 01-01	Product		Pegalnsure	08-06-01
SamplePolicies CI 01-01	Product		Pegalnsure	08-06-01
SampleMCAW orkObjects 01.01	Product		Pegalnsure	08-06-01



Name	Rule Type	Applies to	Ruleset	Ruleset version
RightPanelButt ons 01.01.01	Product		Pegalnsure	08-06-01
PUI_SPR2639 01.01.01	Product		Pegalnsure	08-06-01
PUI_SPR2625 01.01.01	Product		Pegalnsure	08-06-01
PUI_PW 01.01.01	Product		Pegalnsure	08-06-01
PUI723BetaTes tingHotfix 01-01	Product		Pegalnsure	08-06-01
Pgr170LatestR S 07.22	Product		Pegalnsure	08-06-01
Pfufe 01.01.01	Product		Pegalnsure	08-06-01
PFI_84_Securit y_patch 1.0	Product		Pegalnsure	08-06-01
PegaWorldPoli cy 1.0	Product		Pegalnsure	08-06-01
pegainsureui 01.01	Product		Pegalnsure	08-06-01
PegalnsurePUI Delta 01.01	Product		Pegalnsure	08-06-01
Pegalnsurepat ch 07.13	Product		Pegalnsure	08-06-01
PegalnsurePat ch 07.11.05	Product		Pegalnsure	08-06-01



Name	Rule Type	Applies to	Ruleset	Ruleset version
Pegainsure28 01.01.01	Product		Pegalnsure	08-06-01
Pegalnsure071 601 16.01	Product		Pegalnsure	08-06-01
Pegalnsure 07.03.28	Product		Pegalnsure	08-06-01
Pegalnsurance 3.3SP3	Product		Pegalnsure	08-06-01
Pegalnsurance 3.3SP2	Product		Pegalnsure	08-06-01
Pegalnsurance 3.3SP1	Product		Pegalnsure	08-06-01
Pegalnsurance 3.3	Product		Pegalnsure	08-06-01
Pegalnsurance 3.1-sp1	Product		Pegalnsure	08-06-01
Pegalnsurance 3.1	Product		Pegalnsure	08-06-01
Pegalnsurance 2.5	Product		Pegalnsure	08-06-01
Pegalnsurance 2.3SP1	Product		Pegalnsure	08-06-01
Pegalnsurance 2.3.5	Product		Pegalnsure	08-06-01
Pegalnsurance 2.3.4	Product		Pegalnsure	08-06-01



Name	Rule Type	Applies to	Ruleset	Ruleset version
Pegalnsurance 2.3.3	Product		Pegalnsure	08-06-01
Pegalnsurance 2.3.1	Product		Pegalnsure	08-06-01
Pegalnsurance 2.1	Product		Pegalnsure	08-06-01
Pegalnsurance 2.0	Product		Pegalnsure	08-06-01
Pegalnsurance 1.2	Product		Pegalnsure	08-06-01
Pegalnsurance 1.1	Product		Pegalnsure	08-06-01
Pegalnsurance 1.0	Product		Pegalnsure	08-06-01
PegalnsSocial_ Addon 01.01	Product		Pegalnsure	08-06-01
Pegainsproduc t 01.01	Product		Pegalnsure	08-06-01
PegalnsDevUtil s 1.0	Product		Pegalnsure	08-06-01
PegalnsClass 3.6	Product		Pegalnsure	08-06-01
PegalnsACORD 01.01	Product		Pegalnsure	08-06-01
PCI71_Sprint3 01.01	Product		Pegalnsure	08-06-01



Name	Rule Type	Applies to	Ruleset	Ruleset version
PCI71_Sprint2 01.01	Product		Pegalnsure	08-06-01
PBMap0723 01-01	Product		Pegalnsure	08-06-01
PBIClassTest 07-10-13	Product		Pegalnsure	08-06-01
NewLifeClaims 01.01.01	Product		Pegalnsure	08-06-01
MoveSubmissi ons_Survey 01-01-01	Product		Pegalnsure	08-06-01
MoveSubmissi ons 01-01-01	Product		Pegalnsure	08-06-01
MissingPolicyN umber 01.01	Product		Pegalnsure	08-06-01
Michael_Lassit er_Activity 01-01	Product		Pegalnsure	08-06-01
Localization_Fi xes 07.15	Product		Pegalnsure	08-06-01
Localization 01.01	Product		Pegalnsure	08-06-01
InsuranceDb2 01	Product		Pegalnsure	08-06-01
IIF_Sprint5 01.01	Product		Pegalnsure	08-06-01



Name	Rule Type	Applies to	Ruleset	Ruleset version
IIF_SampleDat a 07.41	Product		Pegalnsure	08-06-01
IIF_SampleDat a 07.31	Product		Pegalnsure	08-06-01
IIF_Sample 07.40	Product		Pegalnsure	08-06-01
IIF_Patch 07.23	Product		Pegalnsure	08-06-01
IIF_Missed 07.22	Product		Pegalnsure	08-06-01
IIF_Latest 07.22	Product		Pegalnsure	08-06-01
IIF_HFIX3846 03.06.00	Product		Pegalnsure	08-06-01
IIF_HFIX29165 01.01.01	Product		Pegalnsure	08-06-01
IIF_716_Localiz ation_Patch 07.16	Product		Pegalnsure	08-06-01
IIFWORK_PATC H 0501	Product		Pegalnsure	08-06-01
IIFv71_Comp_I nstall 07.10.01	Product		Pegalnsure	08-06-01
IIFv71601_Inst all 07.16.01	Product		Pegalnsure	08-06-01
IIFv7160121_C SI 07.16.01	Product		Pegalnsure	08-06-01



Name	Rule Type	Applies to	Ruleset	Ruleset version
IIFv711_Install 07.11	Product		Pegalnsure	08-06-01
IIFv710_Setup 07.10.01	Product		Pegalnsure	08-06-01
IIFv710_Install 07.10.01	Product		Pegalnsure	08-06-01
IIFv41_Rules 04.01.00	Product		Pegalnsure	08-06-01
IIFv37_Rules 03.07.00	Product		Pegalnsure	08-06-01
IIFv36_System Data 3.6	Product		Pegalnsure	08-06-01
IIFv36_Rules 3.6	Product		Pegalnsure	08-06-01
IIFv36sp7_Rule s 3.6	Product		Pegalnsure	08-06-01
IIFv36sp6_Rule s 03.06.06	Product		Pegalnsure	08-06-01
IIFv36sp5_Rule s 3.6	Product		Pegalnsure	08-06-01
IIFv36sp4_Rule s 3.6	Product		Pegalnsure	08-06-01
IIFv36sp3_Rule s 3.6	Product		Pegalnsure	08-06-01
IIFv35_Rules 3.5	Product		Pegalnsure	08-06-01



Name	Rule Type	Applies to	Ruleset	Ruleset
				version
IIFUI_Latest 07.22	Product		Pegalnsure	08-06-01
IIFCrossBrowse r 01.01.01	Product		Pegalnsure	08-06-01
IACRAP 01.01	Product		Pegalnsure	08-06-01
HotfixforIIF 06-02-75	Product		Pegalnsure	08-06-01
Hfix44612 07.40.01	Product		Pegalnsure	08-06-01
HFix28305 7.21	Product		Pegalnsure	08-06-01
GRPSampleSu bmission 01-01-01	Product		Pegalnsure	08-06-01
emailrap 07.15	Product		Pegalnsure	08-06-01
EmailAccounts 01.01	Product		Pegalnsure	08-06-01
DunsBradstree tProdRap 01-01	Product		Pegalnsure	08-06-01
DBSchema 06.02.02	Product		Pegalnsure	08-06-01
CSIProperties_ PersonalAuto 07-16-28	Product		Pegalnsure	08-06-01
CPMIv20_HFIX NNNN 2.0	Product		Pegalnsure	08-06-01



Name	Rule Type	Applies to	Ruleset	Ruleset version
CorruptedSecti ons 01.01	Product		Pegalnsure	08-06-01
CensusBulkUpl oad 01-01	Product		Pegalnsure	08-06-01
C8943 07.31	Product		Pegalnsure	08-06-01
BulkUploadSet tings 01.01.01	Product		Pegalnsure	08-06-01
AppPostReadC ontactInfo 01.01.01	Product		Pegalnsure	08-06-01
AgentUpdates 01.01	Product		Pegalnsure	08-06-01
Accordv63_Inst all 06.03.02	Product		Pegalnsure	08-06-01
AccordIIF6.3.2_ Install 06.03.02	Product		Pegalnsure	08-06-01
PegaSFAIv713- Int 07-13-01	Product		Pegalnsure-Int	08-06-01
Piif_6.3 06.02.02	Product		Piif	08-06-01

# 8.2 Withdrawn rules

The following table lists the withdrawn rules of Pega Foundation for Insurance for 8.2 release.



Name	Rule Type	Applies to	Ruleset	Ruleset version
ProductVariant List	Property	Rule-InsProd- Product	Pegalns-PBFW	08-02-01
ProductVariant Data	Property	Rule-InsProd- Product	Pegalns-PBFW	08-02-01
SourceEndorse mentList	Property	Embed- InsProd-	Pegalns-PBFW	08-02-01
SelectedRiskEn d	Property	Embed- InsProd-	Pegalns-PBFW	08-02-01
SelectedPolicy End	Property	Embed- InsProd-	Pegalns-PBFW	08-02-01
ProdVarEndors ements	Property	Embed- InsProd-	Pegalns-PBFW	08-02-01
ProdVarCovera ges	Property	Embed- InsProd-	Pegalns-PBFW	08-02-01
SaveCustomerI nfo	Activity	Pegalns-Work- Application	Pegalnsure	08-02-01
Utilities IsInPageList	Function		Pegalnsure	08-02-01

## 8.1 Withdrawn rules

The following table lists the withdrawn rules of Pega Foundation for Insurance for 8.1 release.

Name	Rule Type	Applies to	Ruleset	Ruleset version
AppQuickAddC ontactDetails	HTML	PegaApp- Work-	Pegalnsure	08-01-01



Name	Rule Type	Applies to	Ruleset	Ruleset version
pyMessageLab el SSN already exists.Please Enter Another SSN	Field Value	PegaApp- Work-	Pegalnsure	08-01-01
pyMessageLab el Select One of the Preferred Methods	Field Value	PegaApp- Work-	Pegalnsure	08-01-01
pyMessageLab el DuplicateEntry Video	Field Value	PegaApp- Work-	Pegalnsure	08-01-01
pyMessageLab el DuplicateEntry PhoneAndFax	Field Value	PegaApp- Work-	Pegalnsure	08-01-01
pyMessageLab el DuplicateEntry EmailAndSocia IMedia	Field Value	PegaApp- Work-	Pegalnsure	08-01-01
SecurityQuesti on What is your PIN?	Field Value	PegaApp- Interface-	Pegalnsure	08-01-01
SecurityQuesti on What is the	Field Value	PegaApp- Interface-	Pegalnsure	08-01-01



Name	Rule Type	Applies to	Ruleset	Ruleset version
street you grew up on?				
SecurityQuesti on What is the name of your dog?	Field Value	PegaApp- Interface-	Pegalnsure	08-01-01
SecurityQuesti on What city were you born in?	Field Value	PegaApp- Interface-	Pegalnsure	08-01-01
AppFindBusine ssUnit	Section	PegaApp- Work-	Pegalnsure	08-01-01
AppEnterCont actAddresses	Section	PegaApp- Work-	Pegalnsure	08-01-01
AppQuickAdd	Section	PegaApp- Interface- Contact	Pegalnsure	08-01-01
AppEnterNewB UInfo	Section	PegaApp- Interface- BusinessUnit	Pegalnsure	08-01-01
SearchStringB usinessUnitNa me	Property	PegaApp- Work-	Pegalnsure	08-01-01
SearchStringB usinessUnitID	Property	PegaApp- Work-	Pegalnsure	08-01-01
QueryType	Property	PegaApp- Work-	Pegalnsure	08-01-01



Name	Rule Type	Applies to	Ruleset	Ruleset version
BestTimeToCal	Property	PegaApp- Party-Contact	Pegalnsure	08-01-01
Status	Property	PegaApp- Party- BusinessUnit	Pegalnsure	08-01-01
Communicatio nPreference	Property	PegaApp- Party-	Pegalnsure	08-01-01
BestTimeToCal	Property	PegaApp- Party-	Pegalnsure	08-01-01
ZipCode	Property	PegaApp- Interface- Contact	Pegalnsure	08-01-01
UpdateComm Option	Property	PegaApp- Interface- Contact	Pegalnsure	08-01-01
SocialSecurity Number	Property	PegaApp- Interface- Contact	Pegalnsure	08-01-01
SearchDate	Property	PegaApp- Interface- Contact	Pegalnsure	08-01-01
RemoveComm Option	Property	PegaApp- Interface- Contact	Pegalnsure	08-01-01
InsertCommO ption	Property	PegaApp- Interface- Contact	Pegalnsure	08-01-01



Name	Rule Type	Applies to	Ruleset	Ruleset version
ImageInsKey	Property	PegaApp- Interface- Contact	Pegalnsure	08-01-01
ImageFileNam e	Property	PegaApp- Interface- Contact	Pegalnsure	08-01-01
ContactString	Property	PegaApp- Interface- Contact	Pegalnsure	08-01-01
ContactImage_ satish	Property	PegaApp- Interface- Contact	Pegalnsure	08-01-01
ContactImage	Property	PegaApp- Interface- Contact	Pegalnsure	08-01-01
ContactIdKey	Property	PegaApp- Interface- Contact	Pegalnsure	08-01-01
ZipCode	Property	PegaApp- Interface-	Pegalnsure	08-01-01
StateCode	Property	PegaApp- Interface-	Pegalnsure	08-01-01
ManageCusto merAccountID	Property	PegaApp- Interface-	Pegalnsure	08-01-01
DateTo	Property	PegaApp- Interface-	Pegalnsure	08-01-01



Name	Rule Type	Applies to	Ruleset	Ruleset version
DateFrom	Property	PegaApp- Interface-	Pegalnsure	08-01-01
CustomerAcco untID	Property	PegaApp- Interface-	Pegalnsure	08-01-01
ContactPartyTy pe	Property	PegaApp- Interface-	Pegalnsure	08-01-01
BusinessUnit	Property	PegaApp-	Pegalnsure	08-01-01

## **Product overview**

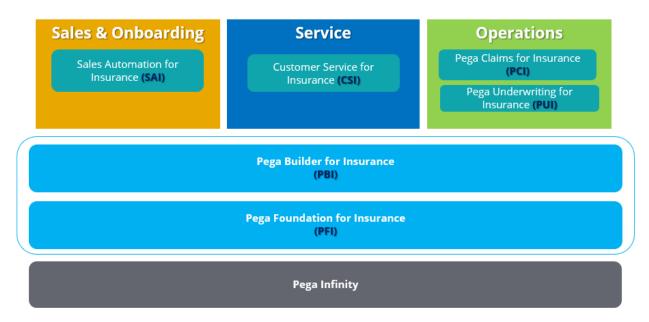
Overview

### **Overview**

Key participants and stakeholders in the Insurance industry landscape are confronting heightened consumer expectations, customer churn and intense competition driving the need for agile systems. While, evolving technology, mergers and acquisitions, and the need to respond quickly to changing regulations create an IT ecosystem that can be fractured or disjointed.

Pega's center-outTM approach helps you shape your business architecture, and with Pega Foundation for Insurance (PFI), Pega delivers a truly reusable enterprise foundation comprising of data model, industry codes, cases, features and tools that can simplify and streamline insurance processes, accommodate unique requirements by line of business, geography, or other business factors, and deliver the agility needed to rapidly adapt business processes. PFI underpins a portfolio of Pega insurance applications catering to diverse business functions ranging from Sales & Onboarding, Customer Service to Operations.





Business architecture

- Features
- Standard case types
- Primary data entities
- Roles, portals, and dashboards
- Further reading

### **Features**

The Foundation for Insurance provides enterprise assets including pre-configured data models for commonly referenced insurance industry objects and codes, APIs for rapid integration with external sources of truth. These assets along with Pega platform allow rapid deployment of solutions that deliver productivity, spur growth, and ensure compliance.

The following sections describe key capabilities and features of the application that you can use as-is or extend to meet your business needs.



- Insurance object model
- Insurance sample data
- Insurance object search and retrieval
- Customer data management
- Agency data management
- Industry codes management
- Integration data pages
- Product Builder for Insurance

## **Insurance object model**

The core asset of the Pega Foundation for Insurance application is the object model, which is the baseline for all our Insurance Applications. It contains over 550 classes and over 2000 properties that can be used to represent the data aspects of insurance products, policies, agents, claims, agreements, and to support core insurance processes.

It is important to understand that the Pega Foundation for Insurance data model extends the Insurance Application Architecture (IAA) data model based on the Interface Design Model of the IBM IAA version 2006TR. The IAA data model provides any implementation with another data model to build off (i.e., if the Pega Foundation for Insurance model has not yet extended a specific object). Customizations to this model can be made as necessary to meet business needs by having a data class directly inherited from the corresponding IAA data class.

### Insurance sample data

Pega Foundation for insurance application package includes a library of fictitious sample data instances that can be leveraged to visualize and test different business



processes and rules in context. This data includes sample policies, customers (individuals and businesses), agents, and so on.

## Insurance object search and retrieval

Pega Foundation for insurance leverages Elastic Search and Search and Reporting (SRS) capabilities from the Pega Platform for fast look-up of code sets and sample data instances of policies, products, components, agents, customers, and so on that are maintained in the Foundation.

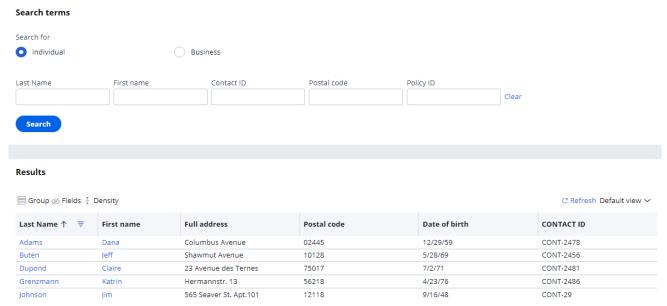
## **Customer data management**

The customer account management process provides a comprehensive view of the customer and includes the capabilities to: Create a new customer (either individual or business), view profile of an existing customer, or update details on an existing customer. Details of a customer profile like personal information, previous claim details, policy information, and customer activities, can be captured and displayed in a single unified view.



**Note:** PFI data model treats each contact (individual or business) as a customer.



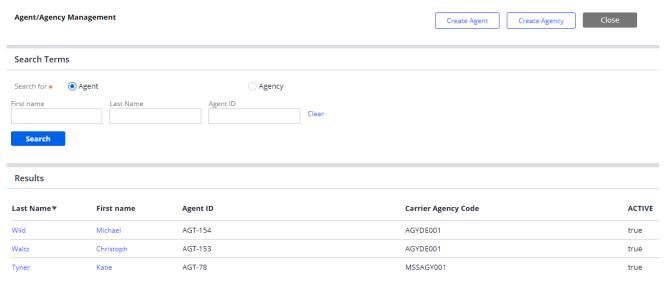


Customer data management

## **Agency data management**

Beginning in Pega Foundation for Insurance 7, a new way to manage agents and agencies was implemented to provide a simple example of how you can easily manage data within the Pega Foundation for Insurance.

In Pega Foundation for Insurance, a landing page lets you manage the sample data of agents and agencies. You can navigate to this landing page by clicking Configure > Framework Management > Tools > Agent/Agency Management. Use this screen to search for or create an agent or an agency. The customer is expected to replace the agent and agency sample data by connecting to their existing Agency Management System.



Agency management

## **Industry codes management**

Pega Foundation for Insurance comes with standard code sets to support your enterprise applications and provides you the ability to upload and maintain other licensed code sets that are required in your business processes.

The Foundation contains pre-configured data tables to store industry classification codes that are used to classify companies based on their business activities and the industry they belong to:

- Standard Industry Classification (SIC) codes
- 2022 North American Industry Classification System (NAICS)

Above code sets are leveraged in Pega Insurance applications, including Pega Underwriting for Insurance (PUI), Sales Automation for Insurance (SAI), and so on.

## **Integration data pages**

Using data pages separates the interface (i.e., the source of the data) from the data model in your system. Data pages help retrieve data stored on any external system and in many scenarios, this data is required in processing a case.



To accelerate integrations with your systems of record, Foundation for Insurance provides pre-configured data pages for commonly referenced objects like Customers (Individuals and companies), Product, Policy etc. The Integration Manager portal from the App Studio's 'Data' navigation menu provides a comprehensive and interactive view to manage all the key data classes and integration rules related to APIs.

### **Product Builder for Insurance**

Product Builder for Insurance (PBI) is a flagship capability within Foundation for Insurance application that enables users to build and maintain insurance products and their associated components and act as a central repository of products for other functions like marketing, policy servicing, claims, and so on.

The guided, business-driven, and customer-oriented processes of Product Designer reduce the time to market, and product designers can configure insurance products that cater to various insurance types, market segments, and lines of business.

The list of components that can be created in Product Builder for Insurance:

- Coverages: The essential build blocks of products and used to define limits and deductibles
- Endorsements: To define optional coverages or riders
- Forms: To capture the broad description of the coverage and benefit
- Eligibility: To add product and component specific eligibility conditions
- Questions: To add product-specific questions that will appear dynamically
- Variants: To offer pre-defined product variants (e.g., Platinum, Gold)

For more information on how to use the Product Designer, see the Product Builder for Insurance User Guide.



## **Standard case types**

The core case type that is built and maintained in Pega Foundation for Insurance is the Customer Case.

Case type	Description
Customer Case	Used to create and manage customer data

## **Primary data entities**

This section describes some of the key data types included in the Pega Foundation for Insurance object model which are widely leveraged across other Pega Insurance applications and stored in external systems or, where appropriate, internally in the Pega system.

Name	Description	System of Record (SOR)
Insurance Policy	Contains attributes to store insurance policy information	External
Party	Contains attributes to store information on parties in insurance contract e.g., agent, client	Pega or External
Customer	Contains attributes to store information on business units	Pega or External
Agent & Agency	Contains attributes to store information on agents or agencies	Pega or External
Claim	Overarching data object that contains attributes to store information on claims	Pega or External



Name	Description	System of Record (SOR)
Address	Contains attributes to store information on addresses of customers	Pega or External
Quote	Contains attributes to store information on an insurance quote like ID, premium, status etc.	Pega or External

## Roles, portals, and dashboards

Pega Foundation for Insurance provides the following roles, portals, and dashboards:

- Access Roles
- Portals and dashboards

### **Access Roles**

The following pre-configured access roles are provided for managing access to the business processes included in the Pega Foundation for Insurance.

Role	Description	Portal
Product Manager	End user role for Product  Designer portal in PBI with privileges to view reporting dashboard and WITHOUT privileges to create or view products / components	Product Designer
Product Designer	End user role for Product  Designer portal in PBI with  privileges to view reporting	Product Designer



Role	Description	Portal
	dashboard and to create or view products / components	
Administrator	Overall manager role for Product Designer portal in PBI with privileges to create or view products / components and, view reporting dashboard	Product Designer

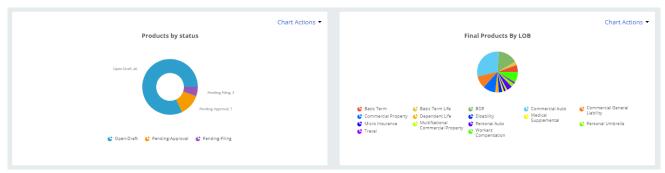
Name	Description	Portal
Broker/ Underwriter/ Work Manager/ Work User	End user role for Case  Manager portal in PFI with privileges to create and manage insurance customers (Individuals and businesses) and WITHOUT privileges to create Agent or Agencies in developer portal	Case Manager
Administrator	Overall manager role for Case Manager portal in PFI with privileges to create and manage insurance customers (Individuals and businesses) and create Agent or Agencies in developer portal	Case Manager / Developer

### Portals and dashboards

Pega Foundation for Insurance provides the following pre-configured portals based on roles and applications. The portals include personalized dashboards and pre-configured charts, known as "widgets."

The application provides a variety of widgets for users and managers. Dashboard personalization allows users to customize their dashboard view. New widgets can also be created to display key metrics unique to your business and persona.

- Case Manager
- Case Worker
- Product Designer



Dashboard

## **Further reading**

For more information about Pega Foundation for Insurance and to access supporting documents for the different application layers of the Foundation (e.g., data model, technical specifications, deployment, and business use case guides for Product builder for Insurance), see the Pega Foundation for Insurance product page.



## Install

• Pega Foundation for Insurance '23 install guide

## Pega Foundation for Insurance '23 install guide

- Completing the prerequisite tasks
- Backing up your system
- Installing the application

## **Completing the prerequisite tasks**

Before you install your application, ensure that you complete all of the following tasks.

- 1. Review the database policies and application permissions that are used by your Pega Platform installation. Determine whether the application is permitted to update the database automatically or if you must generate the database scripts that your organization will use to manually make schema changes.
- 2. Install the latest available release of Pega Platform '23, and ensure that you can log in as an administrator. For more information, see the *Pega Platform Install Guide* for your environment on the Deploy Pega Platform page.
  Patch releases are available through Pega's standard software delivery process. You can request software through Pega Software Distribution or by contacting GCS.



**Note:** If you are using Db2 9.7 or later, enable the Automatic REORG setting as described in the documentation provided with your database system. Set each of the following configuration parameters to ON: auto\_maint, auto\_tbl\_maint, and auto\_reorg.



#### What to do next:

Starting with Pega Foundation for Insurance 7.4, sample data is found in CustomerData schema (it was previously located in Sample schema). For steps to update the database table mapping rules in your application, see Remapping sample data.

## **Backing up your system**

When installing or updating an application, back up your system after each step to ensure that you can revert to the last working version of the system if you encounter an issue.

- ①
- **Note:** The deployment process modifies both the data schema and the rules schema. Use a backup procedure that preserves both schemas.
- 1. Verify that all rules are checked in.
- 2. Shut down the Pega Platform™ application server.
- 3. Use your database utilities to complete an offline backup of the Pega database.
- 4. Back up the configuration and environment files.

  If you edited any of the following Pega Platform configuration files in the APP-INF\classes directory of an EAR deployment, or the WEB-INF\classes directory of a WAR deployment, include these files in the backup:
  - prbootstrap.properties
  - prconfig.xml
  - logging file: prlogging.xml or prlog4j2.xml
  - web.xml
  - pegarules.keyring or any other.keyring files
- 5. Back up any third-party or custom JAR files that you installed.

  Redeploying the Pega Platform applications might delete these files from your application server.



## Installing the application

To install Pega Foundation for Insurance, complete the procedures in this section.

Some existing case types included in the product might have been enhanced over past releases to conform with newer design patterns and requirements. These enhancements might lead to issues in the existing in-flight cases after the update has been completed. If you encounter these issues, override the required rules from previous versions of your implementation.

### Before you begin:

Complete the prerequisites for this installation. For information, see the "Completing the prerequisites" topic earlier in this guide.

**Note:** You can deploy Pega Foundation for Insurance as part of Pega

Customer Service, as a stand-alone application alongside a third-party customer service solution, or you can embed it in a third-party customer service application. The installation process varies depending on your deployment option. For more information on the deployment options, see the *Pega Foundation for Insurance Implementation Guide* on the Pega Foundation for Insurance product page.

- 1. Importing the application file
- 2. Optional: Importing the sample data
- 3. Optional: Enabling sample operator accounts
- 4. Configuring an email account



## Importing the application file

The system data and rulesets for Pega Foundation for Insurance are loaded during this task.

- 1. Log in to Pega Platform (https://<hostname>: <port>/prweb) by entering the administrative ID and password that you used during Pega Platform installation, for example, administratorapega.com.
- In the header of Dev Studio, click Configure > Application > Distribution > Import.
- 3. Select the Rules\PFI.jar file from your distribution media, and then follow the wizard instructions.
- 4. For schema changes, depending on your site's requirements, select either **Automatic** or **Manual**, and then continue following the wizard instructions.

If you select **Manual**, see Viewing and applying schema changes.

- 5. When the import is complete, click **Done**.
- 6. Apply the required hotfixes by using Hotfix Manager.

  For more information, see Pega Foundation for Insurance hotfixes.
- 7. **Optional:** Verify the application rules.
  - a. In the navigation pane of Dev Studio, click **Records > Application Definition**> **Application**.
  - b. Confirm that the following application rule is displayed in the list:
    - PegaInsurance8

### **Next topic:**

Optional: Importing the sample data

## Optional: Importing the sample data

The distribution media includes sample data to help you explore the application capabilities. The sample data includes disabled sample operators that you can enable to learn about the workspaces for each operator role. Importing the sample data is



optional, and the sample data that is provided might not align with your business needs.

**(i)** 

**Note:** You must install the Pega Foundation for Insurance sample data before installing the Pega Underwriting for Insurance or Customer Relationship Management for Insurance sample data.

### Before you begin:

Ensure that you have already imported the application file. For more information, see Importing the application file.

- 1. In the header of Dev Studio, click Configure > Application > Distribution > Import.
- 2. Select the file from your distribution media.
- 3. Follow the wizard instructions to import the sample data.

### **Previous topic:**

Importing the application file

### **Next topic:**

Optional: Enabling sample operator accounts

## **Optional: Enabling sample operator accounts**

If you imported the sample data, operators are included that allow you to access the sample data. For security purposes, sample operators are disabled by default.

To enable the sample operators, complete the following steps.

- In the header of Dev Studio, click Configure > Org & Security > Authentication >
   Operator Access.
- 2. In the **Disabled operators** section, select the check box next to the operator ID to enable.



- 3. Click Enable selected.
  - The **Enable Operator** dialog is displayed.
- 4. Click Submit to confirm that you want to enable the selected operator ID.
- 5. Click OK to close the dialog box.

### **Previous topic:**

Optional: Importing the sample data

### **Next topic:**

Configuring an email account

## Configuring an email account

You must customize the default Email Account rule by copying it to the class PegaIns-Work and modifying the settings on the rule form to identify your site's email server.

- Note: If you do not customize the account settings to use your site's email server, flows such as, error handling using the correspondence rules fail.
  - 1. Log in to the sample application as the PBIVerificαtionSysAdmin sample operator ID.
- 2. In the header of Dev Studio, click Configure > Integration > Email > Email Accounts.
- 3. Open the **Default** email account from the list.
- 4. On the Email account settings rule form, update the Email address and SMTP Host fields. Set the values according to your site. For more information, see Exploring email configurations.
- 5. When prompted, enter an appropriate password.
- 6. After saving the rule, check the connection status.

### **Previous topic:**

Optional: Enabling sample operator accounts



## **Update and hotfixes**

- Pega Foundation for Insurance '23 Update guide
- Pega Foundation for Insurance hotfixes

# Pega Foundation for Insurance '23 Update guide

- Completing the prerequisite tasks
- Backing up your system
- Updating the application
- Updating to version 8.2 and later
- Updating to version 7.3 and later
- Update from versions 7.3 to 8.23
- Key changes that need attention during update

### **Completing the prerequisite tasks**

Before you install update your application, ensure that you complete all of the following tasks.

- Review the database policies and application permissions that are used by your Pega Platform update. Determine whether the application is permitted to update the database automatically or if you must generate the database scripts that your organization will use to manually make schema changes.
- 2. Update to the latest available release of Pega Platform '23, and ensure that you can log in as an administrator. For more information, see the *Pega Platform Update Guide* for your environment on the Deploy Pega Platform page.



Patch releases are available through Pega's standard software delivery process. You can request software through Pega Software Distribution or by contacting GCS.



**Note:** If you are using Db2 9.7 or later, enable the Automatic REORG setting as described in the documentation provided with your database system. Set each of the following configuration parameters to ON: auto\_maint, auto\_tbl\_maint, and auto\_reorg.

#### What to do next:

Starting with Pega Foundation for Insurance 7.4, sample data is found in CustomerData schema (it was previously located in Sample schema). For steps to update the database table mapping rules in your application, see Remapping sample data.

## **Backing up your system**

When installing or updating an application, back up your system after each step to ensure that you can revert to the last working version of the system if you encounter an issue.



**Important:** Importing the new version of the application can require the execution of column and declare-index population jobs. These jobs run in the background, populating the new columns and declare-indexes that are imported with the application, which requires the update of a large number of records. In PostgreSQL installations, this large-scale update of records can require additional temporary disk space, so ensure that there is enough disk space available for the database to expand accordingly.



- **(i)**
- **Note:** The deployment process modifies both the data schema and the rules schema. Use a backup procedure that preserves both schemas.
- 1. Verify that all rules are checked in.
- 2. Shut down the Pega Platform™ application server.
- 3. Use your database utilities to complete an offline backup of the Pega database.
- 4. Back up the configuration and environment files.
  If you edited any of the following Pega Platform configuration files in the APP-INF\classes directory of an EAR deployment, or the WEB-INF\classes directory of a WAR deployment, include these files in the backup:
  - prbootstrap.properties
  - prconfig.xml
  - logging file: prlogging.xml or prlog4j2.xml
  - web.xml
  - pegarules.keyring or any other.keyring files
- 5. Back up any third-party or custom JAR files that you installed.

  Redeploying the Pega Platform applications might delete these files from your application server.

## **Updating the application**

To update Pega Foundation for Insurance, complete the procedures in this section.

Some existing case types included in the product might have been enhanced over past releases to conform with newer design patterns and requirements. These enhancements might lead to issues in the existing in-flight cases after the update has been completed. If you encounter these issues, override the required rules from previous versions of your implementation.

### Before you begin:

Complete the prerequisites for this update. For information, see the "Completing the prerequisites" topic earlier in this guide.

- 1. Dropping sample data
- 2. Importing the application file
- 3. Optional: Importing the sample data
- 4. Optional: Enabling sample operator accounts
- 5. Remapping sample data
- 6. Configuring an email account
- 7. Setting the version number of your built-on application in Pega

## **Dropping sample data**

Before starting your update, contact your database administrator and drop the following tables from the PeqaData and CustomerData schemas:

**(** 

**Note:** When you import the latest JAR files, these tables are re-created with the required data.

### PegaData schema:

- IIF\_AGENCY
- IIF\_AGENT
- PA\_CONTACT
- IIF\_QUESTIONS
- PR\_PEGAINSPROD\_INDEX\_PRODFORMS



#### CustomerData schema:

- IIF\_POLICY
- IIF\_POLICY\_LINK
- ORGANIZATIONS INS
- IIF POLICY LOBDATA
- P ADDRESS
- P CONTACT
- P CONTACTCONTACTREL
- P CONTACTORGREL
- P ORGANIZATION
- P ORGORGREL
- P ROLE

These tables are considered sample tables, and it is assumed that none of these tables are being used in the site-specific implementation. If any of these tables are being used to store implementation data, then create a backup of the data and restore it after the update.

**Note:** If you are updating from a version prior to Pega Foundation for Insurance 7.31, before you start your update, contact your database administrator and drop the IIF\_CAUSESOFLOSS table, which you can find in the PeqaData schema.

- (i)
- If this table was being used for storing implementation-specific data, create a backup of the data and restore it after the update.
- If this table was not being used to store any implementation-specific data, then a backup is not necessary because the product import installs the required sample data.
- Note: If you are updating from a version prior to Pega Foundation for Insurance 8.2, before you start your update, contact your database



administrator and take backup of below tables, which you can find in the PegaData schema. And post update do import of the backup taken.

- 1. IIF POLICY
- 2. IIF POLICY LINK
- 3. ORGANIZATIONS\_INS
- 4. IIF\_POLICY\_LOBDATA
- If this table was being used for storing implementation-specific data, create a backup of the data and restore it after the update.
- If this table was not being used to store any implementation-specific data, then a backup is not necessary because the product import installs the required sample data.

### **Next topic:**

Importing the application file

## Importing the application file

The system data and rulesets for Pega Foundation for Insurance are loaded during this task.

- 1. Log in to Pega Platform (https://<hostname>: <port> /prweb) by entering the administrative ID and password that you used during Pega Platform installation, for example, administratorapega.com.
- In the header of Dev Studio, click Configure > Application > Distribution > Import.
- 3. Select the Rules\PFI.jar file from your distribution media, and then follow the wizard instructions.
- 4. For schema changes, depending on your site's requirements, select either **Automatic** or **Manual**, and then continue following the wizard instructions.

If you select Manual, see Viewing and applying schema changes.



- 5. When the import is complete, click **Done**.
- 6. Apply the required hotfixes by using Hotfix Manager. For more information, see Pega Foundation for Insurance hotfixes.
- 7. **Optional:** Verify the application rules.
  - a. In the navigation pane of Dev Studio, click **Records > Application Definition**> **Application**.
  - b. Confirm that the following application rule is displayed in the list:
    - PegaInsurance8

### **Previous topic:**

Dropping sample data

### **Next topic:**

Optional: Importing the sample data

## **Optional: Importing the sample data**

The distribution media includes sample data to help you explore the application capabilities. The sample data includes disabled sample operators that you can enable to learn about the workspaces for each operator role. Importing the sample data is optional, and the sample data that is provided might not align with your business needs.

**Note:** You must install the Pega Foundation for Insurance sample data before installing the Pega Underwriting for Insurance or Customer Relationship Management for Insurance sample data.

### Before you begin:

Ensure that you have already imported the application file. For more information, see Importing the application file.

1. In the header of Dev Studio, click Configure > Application > Distribution > Import.



- 2. Select the file from your distribution media.
- 3. Follow the wizard instructions to import the sample data.

### **Previous topic:**

Importing the application file

### **Next topic:**

Optional: Enabling sample operator accounts

## **Optional: Enabling sample operator accounts**

If you imported the sample data, operators are included that allow you to access the sample data. For security purposes, sample operators are disabled by default.

To enable the sample operators, complete the following steps.

- In the header of Dev Studio, click Configure > Org & Security > Authentication >
   Operator Access.
- 2. In the **Disabled operators** section, select the check box next to the operator ID to enable.
- 3. Click Enable selected.
  - The **Enable Operator** dialog is displayed.
- 4. Click Submit to confirm that you want to enable the selected operator ID.
- 5. Click **OK** to close the dialog box.

### **Previous topic:**

Optional: Importing the sample data

### Next topic:

Remapping sample data

## Remapping sample data

Starting with Pega Foundation for Insurance 7.4, sample data is found in CustomerData schema (it was previously located in PegaData schema in version 7.31, and under Sample in versions prior to 7.31). If your implementation makes use of any



Pega Foundation for Insurance sample table that is part of a schema other than CustomerDαtα and you need to continue using the other schema, then you must update the corresponding database table mapping rules.

<u>(</u>)

**Note:** If your implementation makes use of your own classes and tables to store customer-related data, you do not need to complete this step. System of record changes in Pega Foundation for Insurance 7.4 will not affect your data.

updating to Pega Platform 7.4 and Pega Foundation for Insurance 7.4 brings in Pega Platform class and sample tables and their respective class-table mappings. If your implementation uses Pega Foundation for Insurance 7.4 classes and sample tables, you must map the classes back to the tables in Pega Foundation for Insurance 7.31 for the existing customer operations to work, or migrate data from the tables in Pega Foundation for Insurance 7.31 to the tables in Pega Platform 7.4.

To update the database table mapping, in Dev Studio, use the Records Explorer.

- 1. In the navigation panel of Dev Studio, click Records > SysAdmin > Database Table.
- 2. On the Instances of Database Table page, open a record in the list that corresponds to the class whose table mapping needs to be modified.
- 3. In the Database field, select the appropriate schema name and click Save.
- 4. Repeat steps 2 and 3 for each of the classes that require modification. If your implementation makes use of any of the Pega Foundation for Insurance 7.31 tables, store the data by using Pega Foundation for Insurance classes. For more information, see the following table.

Table name in Pega Foundation for Insurance 7.31	Class name in Pega Foundation for Insurance 7.31	Table name in Pega Platform 7.4	Class name in Pega Platform 7.4
PA_ADDRESS	PegaApp- Interface- Address	P_ADDRESS	PegaData- Address
PA_ADDRESSTYPE	PegaApp- Interface- AddressType	Columns merged in P_ADDRESS table	
PA_BUSINESSUNIT	PegaApp- Interface- BusinessUnit	P_ORGANIZATI ON	PegaData- Organization
PA_CONTACT	Pegalns- Interface- Contact	P_CONTACT	PegaData- Contact
PA_CONTACT_BUSINESSU NIT_LINK	Pegalns- Interface- BusinessUnitLin k	P_CONTORGRE L	PegaData- ContactOrgRel
PA_COMMUNICATION_OP TIONS	Pegalns- Interface- Contact- Communication Options	Columns merged in P_CONTACT table	
PA_ROLES	PegaApp- Interface-Roles	P_ROLE	PegaData-Role



Starting with Pega Foundation for Insurance 8.2, sample data is found in *CustomerData* schema (it was previously located in *PegaData* schema in version 8.1.

If your implementation makes use of any Pega Foundation for Insurance sample table that is part of a schema other than *CustomerData* and you need to continue using the other schema, then you must update the corresponding database table mapping rules.

<u></u>

**Note:** If your implementation makes use of your own classes and tables to store customer-related data, you do not need to complete this step. System of record changes in Pega Foundation for Insurance 8.6 will not affect your data.

To update the database table mapping, in **Dev Studio**, use the **Records Explorer**.

- In the navigation panel of **Dev Studio**, click **Records > SysAdmin > Database** Table.
- 2. On the **Instances of Database Table** page, open a record in the list that corresponds to the class whose table mapping needs to be modified.
- 3. In the **Database** field, select the appropriate schema name and click **Save**.
- 4. Repeat steps 2 and 3 for each of the classes that require modification.

If your implementation makes use of any of the Pega Foundation for Insurance 8.1 tables, store the data by using Pega Foundation for Insurance classes. For more information, see the following table.

Table name in Pega Foundation for Insurance 8.1	Class name in Pega Foundation for Insurance 8.1	Table name in Pega Platform 8.6	Class name in Pega Platform 8.6
IIF_POLICY	Address-Interface-	P_ADDRESS	PegaData-Address
IIF_POLICY_LINK	PegaApp-Interface- AddressType	Columns merged in	



ORGANIZATIONS_IN	PegaApp-Interface- BusinessUnit	P_ORGANIZATION	PegaData- Organization
IIF_POLICY_LOBDAT A	Pegalns-Interface-	P_CONTACT	PegaData-Contact

### **Previous topic:**

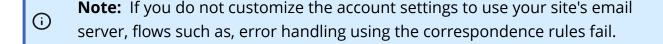
Optional: Enabling sample operator accounts

**Next topic:** 

Configuring an email account

## Configuring an email account

You must customize the default Email Account rule by copying it to the class PegaIns-Work and modifying the settings on the rule form to identify your site's email server.



- 1. Log in to the sample application as the PBIVerificationSysAdmin sample operator ID.
- 2. In the header of Dev Studio, click Configure > Integration > Email > Email Accounts.
- 3. Open the Default email account from the list.
- 4. On the Email account settings rule form, update the Email address and SMTP Host fields. Set the values according to your site. For more information, see Exploring email configurations.
- 5. When prompted, enter an appropriate password.
- 6. After saving the rule, check the connection status.

### **Previous topic:**

Remapping sample data



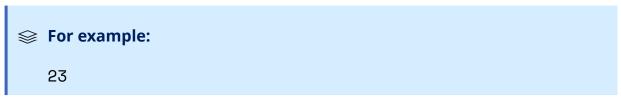
### **Next topic:**

Setting the version number of your built-on application in Pega

## Setting the version number of your built-on application in Pega

Based on the type of update, you might need to set the version number of your built-on application. If you are performing a major update, for example, you are updating from version 7.x to version 8.x, set the version number of your built-on application so that you can use the latest features in Pega Knowledge.

- 1. In the header of Dev Studio, click Application > Definition.
- 2. In the Built on applications section, change the value in the Version field to the number of the updated version.



3. Click Save.

### **Previous topic:**

Configuring an email account

## **Updating to version 8.2 and later**

Starting from Pega Foundation for Insurance 8.2, PegaApp, PegaSP, PegaFWUI and Pega-UITheme rulesets are not included in the application ruleset stack. When updating from a version prior to 8.2, you may see some issues because of this change.

The references to any rules defined in these rulesets have been mitigated by moving those rules into PegaInsure ruleset. This means that Pega Foundation for Insurance and other applications built on top of Pega Foundation for Insurance should work with no errors. However, in case where your application references one of the rules in these



rulesets, you get errors such as "Component Stack Mismatch", "Wrong rule reference", and so on. In such cases, your resolution is as follows:

Include the applicable PegaApp, PegaSP, PegaFWUI and Pega-UITheme ruleset in the application ruleset stack or remove the dependency on the rules by saving them into application ruleset or using replacements from the current version of the insurance application.

## **Updating to version 7.3 and later**

Starting from Pega Foundation for Insurance 7.3 below class keys got updated:

Rule-InsProd-Product

Rule-InsProd-Form

Rule-InsProd-Coverage

Rule-InsProd-Coverage-Endorsement

Because of the changes to class keys, these class instances would create issues post update.

Pega Foundation for Insurance providing an update utility to address these issues.

Utility saves the old instances with new class keys into preferred ruleset version and it removes old instances.

Perform the following steps before running the utility:

- 1. Keep a private checkout of *Rule-InsProd-.pyInstanceList* report definition. Update the RD to retrieve maximum number of records as per the required count. For example, 1000 (This is to fetch all Rule-InsProd- instances as input for the utility.)
- 2. Make sure the ruleset that hold Rule-InsProd- old instances is unlocked. i.e PBISampleData:01-01-01.

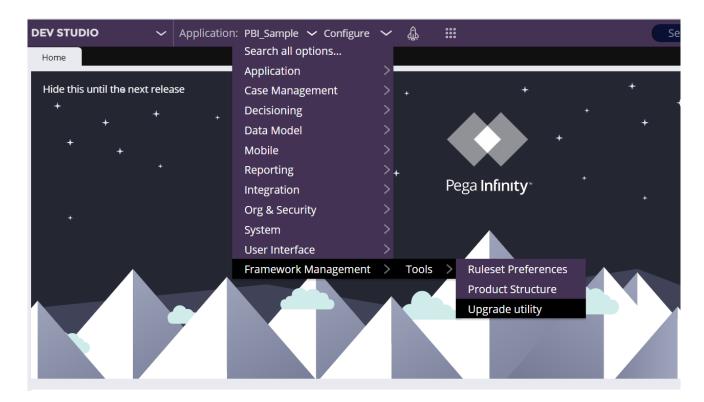


- 3. **Optional** If there are no forms/endorsements/coverages in production. While upgrading product instances, seeing declare index insertion issue due to dependency on *pyWorkPage*.
- 4. We need to temporarily remove dependency on *pyWorkPage* for below 5 declare index rules
  - ProductCoverages
  - ProductEndorsements
  - ProductForms
  - ProductRISKCoverages
  - ProductRISKEndorsements

Changes include replace source property from *pyWorkPage.pxCreateOperator* to *pxRequestor.pxUserIdentifier* AND *pyWorkPage.pxCreateOpName* to *pxRequestor.pxUserIdentifier*.

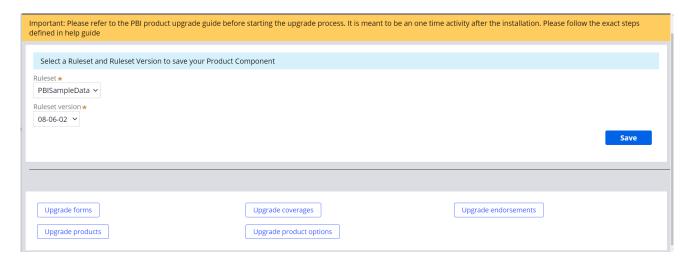
Discard the above changes post run of upgrade utility.

The utility can be accessed as shown below.



Choose the destination ruleset and ruleset version to save the Rule-InsProd- instances post update.

Click on respective buttons to update Rule-InsProd- instances.



## **Update from versions 7.3 to 8.23**

Starting with Pega Foundation for Insurance 7.4, sample data is found in CustomerData schema (it was previously located in PegaData schema in version 7.31).

If your implementation makes use of any Pega Foundation for Insurance sample tables that is part of a schema other than CustomerData, then you must update the corresponding database table mapping rules as shown below.



**Note:** If your implementation makes use of your own classes and tables to store customer-related data, then you can skip this step.

Table name in PFI	Class name in PFI	Table name in PFI	Class name in PFI
7.31	7.31	8.8	8.8
PA_ADDRESS	PegaApp-Interface- Address	P_ADDRESS	PegaData- Address



Table name in PFI 7.31	Class name in PFI 7.31	Table name in PFI 8.8	Class name in PFI 8.8
PA_ADDRESSTYPE	PegaApp- Interface- AddressType	Columns merged in P_ADDRESS table	
PA_BUSINESSUNIT	PegaApp- Interface- BusinessUnit	P_ORGANIZATI ON	PegaData- Organization
PA_CONTACT	Pegalns- Interface- Contact	P_CONTACT	PegaData- Contact
PA_CONTACT_BUSI NESSU NIT_LINK	Pegalns- Interface- BusinessUnitLin k	P_CONTORGRE L	PegaData- ContactOrgRel
PA_COMMUNICATIO N_OP TIONS	Pegalns- Interface- Contact- Communication Options	Columns merged in P_CONTACT table	
PA_ROLES	PegaApp- Interface- Roles	P_ROLE	PegaData-Role

Please verify the database table rules for below classes. If it is not as per below mapping update them accordingly.

Class Name*	Table Name ▼	Database Name 🔻	Name T
PegaData-Organization	p_organization	CustomerData	PEGADATA-ORGANIZATION
PegaData-Contact	p_contact	CustomerData	PEGADATA-CONTACT
PegaData-Address	p_address	CustomerData	PEGADATA-ADDRESS
PegaData-Role	p_role	CustomerData	PEGADATA-ROLE
PegaData-OrgOrgRel	p_orgorgrel	CustomerData	PEGADATA-ORGORGREL
PegaData-ContactOrgRel	p_contactorgrel	CustomerData	PEGADATA-CONTACTORGREL
PegaData-ContactContactRel	p_contactcontactrel	CustomerData	PEGADATA-CONTACTCONTACTREL

Database table rules



## Key changes that need attention during update

• The parent class for below mentioned classes have been updated to a new class as shown below:

Class name	Old	New
PegaApp-Interface-	Work-Cover-	Data-
PegaApp-	Work-Cover-	@baseclass
PegaApp-Interface- Contact	PegaApp-	PegaApp-Interface-
PegaApp-Party-	PegaApp-	Data-Party
PegaApp-Party-Contact	PegaApp-Party-	Data-Party-Person
PegaApp-Party- BusinessUnit	PegaApp-Party-	Data-Party-Com
PegaApp-Work-	PegaApp-	Work-Cover-

If any of the above classes are being used in the implementation layer as per the old inheritance path and if new inheritance path is impacting your use case, save the old class structure to your implementation layer.

- Property level changes: Updated the properties having blank/custom control to appropriate OOTB control. Updated sections referencing these properties to leverage OOTB controls. Existing control rules are intact. If you observe any UI distortions or functional impact with above property level changes, please update the sections in your implementation layer accordingly.
- Addressed compilation issues during "re-validating and saving" of the Pega
  Foundation for Insurance application. As part of this process, few rules have been
  deprecated and withdrawn. For more information, see Deprecated rules list and
  Withdrawn rules list. If any of these rules are being used in the implementation
  layer and if you see a need to make this rule available, save the earlier version of
  the required rule, to the implementation layer.



## **Pega Foundation for Insurance hotfixes**

The following tables list required hotfixes the Pega® Foundation for Insurance application requires. To request a hotfix, go to your account on My Support Portal. Click New request > For something I need and select Service request > Existing hot fix. Add and verify the hotfix details and click Finish.

Import each type of hotfix in the listed order during the Pega Foundation for Insurance installation or upgrade:

- Apply Pega Platform hotfixes immediately after the Pega Platform installation or upgrade.
- Apply Pega Foundation for Insurance and Product Builder for Insurance hotfixes
  just after you complete the application bundle import.

To see hotfix installation details, see the readme that is included in the hotfix.

- Hotfixes for Pega Foundation for Insurance 8.x
- Hotfixes for Pega Foundation for Insurance 7.x

### **Hotfixes for Pega Foundation for Insurance 8.x**

- Pega Foundation for Insurance 8.6
- Pega Foundation for Insurance 8.5
- Pega Foundation for Insurance 8.4
- Pega Foundation for Insurance 8.3
- Pega Foundation for Insurance 8.2
- Pega Foundation for Insurance 8.1



Required Pega Foundation for Insurance 8.6 hotfixes

Pega Platform Version	Hotfix Number	Observed Behavior
8.6	HFix-81782	This hotfix addressed the
		issue: Post upgrading from
		PFI 7.15 to 8.6 , rule
		instances created in 7.15
		couldn't be opened.

## **Pega Foundation for Insurance 8.5**

Required Pega Foundation for Insurance 8.5 hotfixes

Pega Platform Version	Hotfix Number	Observed Behavior
8.5.4	HFix-81814	This hotfix addressed the issue: Agent ExpirationOfComponents in ruleset Pegalns-PBFW has been running for excessively long duration.
8.5	HFix-80211	Pega8.5.2Upgrade- Operator Profile Link not working. Old menu bar is upgraded to new one i.e. setting the property pyMenuFlag to "true".
8.5	HFix-68711	Localization issues fixed for few labels.



Required Pega Foundation for Insurance 8.4 hotfixes

Pega Platform Version	Hotfix Number	Observed Behavior
8.4.4	HFix-80854	This hotfix addressed that Pegalns-PBFW Agent will be correctly associated with the Access group PegalnsProduct:Administato r.
8.4.3	HFix-67504	In Pega Foundation for Insurance 8.4, security has been enhanced on number of rules with inclusion of existing privilege "AllFlows".
8.4.2	HFix-81341	This hotfix addressed the Outbound email issue - SendEmailProcessor queue processor issue. As part of Hotfix, the activity from Framework application is withdrawn and the activity currently being used is from platform.
8.4	HFix-63569	Search indexing is failing due to the PrimaryCommunication key, which is not available in pa_communication_options table primary key constraint. Keys have been modified for



Pega Platform Version	Hotfix Number	Observed Behavior
		'Pegalns-Interface-Contact-
		CommunicationOptions'
		Class which is from
		Pegalnsure Layer. 'Primary
		Communication' key is
		replaced with 'DateAdded'
		key.

Required Pega Foundation for Insurance 8.3 hotfixes

Pega Platform Version	Hotfix Number	Observed Behavior
8.3.6	HFix-81463	The error: No such Rule- Application instance: PegaInsProductVerify:8 was seen that for Pega Foundation for Insurance 8.53, the issue was addressed by this hotfix.
8.3	HFix-67567	In Pega Foundation for Insurance 8.3, security has been enhanced on number of rules with inclusion of existing privilege "AllFlows".
8.3	HFix-64565	Key mismatch error message is coming during test connectivity. The issue occurred as table has only one key and class has 2 keys. Modified the table to



Pega Platform Version	Hotfix Number	Observed Behavior
		include both case id and
		email token as keys.
8.3	HFix-64013	SendEmailNotification
		status failed even though
		the message "Message sent
		successfully" is seen.
		Additional if statement is
		included to only set the
		status if retval is not equal
		to "Message sent
		successfully".

Required Pega Foundation for Insurance 8.2 hotfixes

Pega Platform Version	Hotfix Number	Observed Behavior
8.2.8	HFix-68061	In Pega Foundation for Insurance 8.2, security has been enhanced on number of rules with inclusion of existing privilege "AllFlows".
8.2.1	HFix-54250	D_OFACSearch does not work. Acitivity name is updted in D_OFACSearch data page to fix the issue.
	HFix-57503	Incorrect behavior on refresh of local action assignment. Unchecked the option 'Disable Submit on



Pega Platform Version	Hotfix Number	Observed Behavior
		refresh' in the Work- pyWorkActionsPerform navigation rule for Refresh.
8.2	HFix-65835	Unable to share the article with Customer in Interaction Portal. Updated the rules to share KM articles via mail.

Required Pega Foundation for Insurance 8.1 hotfixes

Pega Platform Version	Hotfix Number	Observed Behavior
8.1.9	HFix-67856	In PPega Foundation for Insurance 8.1, security has been enhanced on number of rules with inclusion of existing privilege "AllFlows".
8.1	HFix-59749	OOTB class missing issue after upgrade. The missing classes were created and shipped as part of this fix.
	HFix-48864	User needs to see the list of documents sent to the claimant. Page list property created to hold the list of documents.

## **Hotfixes for Pega Foundation for Insurance 7.x**

• Pega Foundation for Insurance 7.4



- Pega Foundation for Insurance 7.31
- Pega Foundation for Insurance 7.23.1
- Pega Foundation for Insurance 7.22
- Pega Foundation for Insurance 7.21

Required Pega Foundation for Insurance 7.4 hotfixes

Pega Platform Version	Hotfix Number	Observed Behavior
8.1	HFix-48111	Changes are required to address the following issues:  • Unable to add attachments.  • Unable to create a new application through App wizard.  • Support Pega Claims for Insurance 7.31 for the built on version of Pega Foundation for Insurance 7.4.
7.4	HFix-45824	Pega Foundation for Insurance prerequisite hotfix for Pega Underwriting for Insurance HFix-44663.
	HFix-44621	On upgrade to Pega Foundation for Insurance



Pega Platform Version	Hotfix Number	Observed Behavior
		7.4 from 7.31 the sample data import fails with error message "Database -Bad TableMapping - TooManyProperties".
	HFix-44320	When a Pega Claims for Insurance case is launched, the header is missing.

Required Pega Foundation for Insurance 7.31 hotfixes

Pega Platform Version	Hotfix Number	Observed Behavior
7.4	HFix-43584	Pega Foundation for Insurance prerequisite hotfix for Pega Underwriting for Insurance HFix-43583.
	HFix-41325	Location details are not getting auto-populated in Location Information screen in Pega Underwriting for Insurance.
7.3.1	HFix-41325	Unchecked limit values are appearing in Pega Underwriting for Insurance and update submission for renewals not working correctly.



Pega Platform Version	Hotfix Number	Observed Behavior
	HFix-42417	The Eligibility menu displays duplicate entries.

Required Pega Platform hotfixes for Pega Foundation for Insurance 7.23.1

Pega Platform Version	Hotfix Number	Observed Behavior
7.2.2	HFix-31078	Changes are required to address the following issues:  • AutoComplete do not display properly.  • Fixing the regression bug that displays concurrent exception message.

Required Pega Foundation for Insurance 7.23.1 hotfixes

Pega Platform Version	Hotfix Number	Observed Behavior
7.3	HFix-35582	Changes are required to address the following issues:  • Discounts do not display in the autocomplete field.



Pega Platform Version	Hotfix Number	Observed Behavior
		<ul> <li>Create and log off operator links do not work as expected.</li> <li>Commercial property submission screens inappropriately display a gray-colored area.</li> </ul>
7.2.2	HFix-33544	Important: The Customer Relationship Management for Insurance 7.22.1 release requires you to complete the installation of this hotfix before you install Customer Relationship Management for Insurance 7.22.1.  Certain properties like churn risk are missing in the customer class resulting in errors/inconsistencies during import of unified sample data rap for insurance applications. This issue caused the incorrect population of marketing offers in Pega Customer Service for Insurance/Pega Sales Automation for Insurance.



Pega Platform Version	Hotfix Number	Observed Behavior
	HFix-33676	Important: The Customer Relationship Management for Insurance 7.22.1 release requires you to complete the installation of this hotfix before you install Customer Relationship Management for Insurance 7.22.1.  The sample data rap released with Pega Foundation for Insurance 7.23.1 requires support for Pega Customer Service for Insurance 7.22.1, since Pega Customer Service for Insurance 7.22.1 unifies sample data for the entire insurance application suite.
7.1.5	HFix-29465	Purge Archive keeps losing time and executes multiple times.

Required Pega Platform hotfixes for Pega Foundation for Insurance 7.22

Required Pega Platform hotfixes for Pega Foundation for Insurance 7.22



Pega Platform Version	Hotfix Number	Observed Behavior
7.2.2	HFix-31078	<ol> <li>AutoComplete does not display properly.</li> <li>Fixing the regression bug that displays concurrent exception message.</li> </ol>
	HFix-29436	Changes are required in order to install Pega Foundation for Insurance 7.22 on servers already running Pega Claims for Insurance 7.12. A Non-Automatic Data Definition Language (DDL) change in the pa_rating table blocks the installation.
7.2.1	HFix-29108	Wrong descriptions of the case type show in the other actions menu.  Note: This hotfix must be applied after you apply HFix-28180.
	HFix-29109	AutoComplete does     not display properly.



Pega Platform Version	Hotfix Number	Observed Behavior
		<ol> <li>Fixing the regression bug that displays concurrent exception message.</li> </ol>
7.2	HFix-26747	<ol> <li>AutoComplete does not display properly.</li> <li>Fixing the regression bug that displays concurrent exception message.</li> </ol>
		Note:  This item is available in the Updates folder of the Pega Foundation for Insurance application bundle. This hotfix must be applied after you apply HFix-27096, HFix-27261,



Pega Platform Version	Hotfix Number	Observed Behavior
		and HFix-27269.
	HFix-28147	Wrong descriptions of the case type show in the other actions menu.  Note: This item is available in the Updates folder of the Pega Foundation for Insurance application bundle.

Required Product Builder for Insurance 7.22 hotfixes for Pega Foundation for Insurance 7.22

Pega Platform Version	Hotfix Number	Observed Behavior
7.2.2	HFix-30534	UDF Issue in PBI Application - Pending WorkObjects are not displayed.
7.2.1	HFix-30534	UDF Issue in PBI Application - Pending WorkObjects are not displayed.

Required Pega Foundation for Insurance 7.22 hotfixes



Pega Platform Version	Hotfix Number	Observed Behavior
7.2.2	HFix-29585	User is unable to create a new Customer through "Customer management".
	HFix-35982	The IsInPagelist function [Pegalnsure ruleset] generates a large volume of errors which quickly fills the Pega Platform error log.
	HFix-38272	The declare expression rule, WorkpxUrgencyPartyTotal, which is used to calculate the Service Level Agreement (SLA) for all work parties, is broken.
7.2.1	HFix-35982	The IsInPagelist function [PegaInsure ruleset] generates a large volume of errors which quickly fills the Pega Platform error log.
	HFix-38272	The declare expression rule, WorkpxUrgencyPartyTotal, which is used to calculate the Service Level Agreement (SLA) for all work parties, is broken.
7.2	HFix-35982	The IsInPagelist function [Pegalnsure ruleset] generates a large volume of



Pega Platform Version	Hotfix Number	Observed Behavior
		errors which quickly fills the Pega Platform error log.
	HFix-38272	The declare expression rule, WorkpxUrgencyPartyTotal, which is used to calculate the Service Level Agreement (SLA) for all work parties, is broken

Required Pega Foundation for Insurance 7.21 hotfixes

Pega Platform Version	Hotfix Number	Observed Behavior
7.2.1	HFix-28305	Tab alignment is not as per action area border.

# **Implement**

Pega Foundation for Insurance Implementation guide

## Pega Foundation for Insurance Implementation guide

- Overview
- Preparing for implementation
- Creating new application
- Case type configuration
- Data types
- · Connecting system of record
- Managing reference data
- Implementing work classes or case types
- Application configurations
- Features implementation

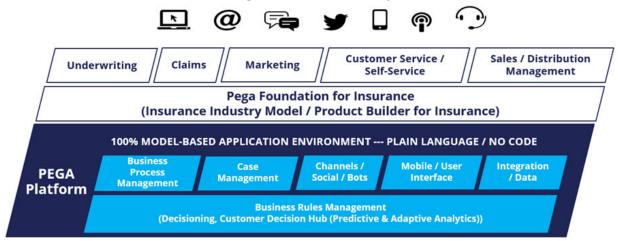
#### **Overview**

Pega Foundation for Insurance (PFI) is an enterprise foundation that offers reusable assets which are broad, industry-standard and compliant to enable customers and consuming applications to focus on their core business aspects and rely on foundation to cover the fundamental needs of Insurance applications. These assets empower customers to rapidly configure and deploy SmartBPM™ and CRM solutions that deliver productivity, reduce costs, spur growth, and ensure compliance.



Some of the key benefits of implementing Foundation for Insurance include:

- Pre-configured industry-standard data model IBM's Insurance Application Architecture (IAA)
- · Inbuilt functionality to manage customer, policy, and agent data
- Enterprise-grade functionalities to build and maintain insurance product portfolio
- Bridges the gap between having to choose a COTS product and building from scratch
- Ability to leverage capabilities from underlying Pega platform Intelligent automation, real-time decisioning, low-code usability, and so on.



Application Overview

Pega Product Builder for Insurance application stack

### Pega Product Builder for Insurance application stack

Pega Product Builder for Insurance (PBI) application is built on top of Pega Foundation for Insurance (PFI) application. The following application stack is for Product builder for Insurance (PBI) application.



Application stack

Pega Foundation for Insurance (PFI): It provides the necessary building blocks to accelerate implementation and is used as the foundation for most of our insurance applications. Foundation comprises of data model, sample data, data pages, customer and agency management and is the key offering in our insurance stack.

Product Builder for Insurance (PBI): Product Builder for Insurance is a separate application that is bundled with Pega Foundation for Insurance and replaces Product Configuration Application. With PBI, insurers can rapidly build and maintain insurance components or products and adapt to changing business needs or market conditions. It offers centralized product definition with business-driven and customer-oriented guided processes.

- Application rules
- Object model and data classes

#### **Application rules**

Application rules define an ordered set of rulesets and versions that together identify the parts of an application layer. In addition, application rules relate an application's objectives, use cases, requirements, and actors to cases that are created as part of the Direct capture of objectives capabilities.



You can view a list of the application rules and their rulesets that form the application from the Dev Studio by selecting the Configure > Application > Structure > RuleSet stack landing page.

The RuleSet Stack tab displays the high level ruleset stack for each application rule defined in the application. Expand an application to list its rulesets. To see the Ruleset stack for the Pega Platform foundation layer, click + and - icons displayed next to the application to display and hide the ruleset list.

The application name and version for Pega Foundation for Insurance is *PegaInsurance:8*. Pega Foundation for Insurance application is built directly on top of *PegaInsurancePrerequisites* which is built on Pega Platform (PegaRULES application)

Rulesets

#### **Rulesets**

The Pegalnsurance application consists of the following rulesets, which contain:

- **PegaInsure** –Core rules for the Pega Foundation for Insurance application.
- PegaIns-Product –Core rules for the Product Builder for Insurance application.
   Product Builder for Insurance is a separate application that is bundled with Pega Foundation for Insurance. Product Builder for Insurance enables the end user to design insurance products. It replaces Product Configuration Application.
- **Piif** –Classes and rules that support the Insurance Application Architecture (IAA)data model.
- **PegaInsure-Int** –Integration rules, primarily for integrating to the Policy class (PegaIns-Interface-InsurancePolicy).
- **IIFUI -UI** type (images, harnesses, portals, and skins) rules that are specific to insurance applications.
- IIFAPI –Rules that support the APIs published for the Pega Foundation for Insurance application.



- **PegaInsureAppGuide** –Rules specific for application guide purpose, helping the implementation team to go over the steps needed after installing Pega Foundation for Insurance.
- ComponentSearch –Rules that are specific for searching the products, components and other data elements in Product Builder for Insurance using Elastic Search.
- RadarChart -Rules that are required for displaying the radar chart.

#### **Object model and data classes**

The most important part of Pega Foundation for Insurance application is object model which is the baseline for all of our Insurance applications. The Pega Foundation for Insurance object model is built using standard Pega Platform data classes and starts with *PegaIns-Data-class*.

A later section of this document includes a more detailed explanation of some of the core objects that Pega Foundation for Insurance model provides. To navigate through the data model, there are out-of-the-box Pega Platform tools to help find local properties and classes (objects).

## **Preparing for implementation**

A project team that implements a Pega application uses this implementation guide to enable and extend application features to meet client business requirements. Complete the product installation before starting the implementation procedures. For information about installing your application, see the product installation guides on the Pega Foundation for Insurance.

This implementation guide presents tasks in the sequence in which they are commonly performed; however, the sequence varies based on business priorities. Follow the procedures in this guide to complete the tasks for the first minimum lovable product (MLP) release. Also, use this guide during iterative releases as you configure and extend more features on top of the MLP release.



#### **Prerequisites**

Before you start your Pega Foundation for Insurance deployment, ensure that you understand the support for various browser versions. See the Pega Infinity Platform Support Guide.

Before you create the baseline application, be sure that you install and test Pega Foundation for Insurance. See the Pega Foundation for Insurance Installation Guide on Pega Foundation for Insurance product page.

#### **Creating new application**

In this stage, the implementation teams build out the foundation or baseline of the application and prepare for the work that is necessary to configure the first production release and subsequent extension releases. Building a strong foundation to support expansion and reuse is core to the success of an implementation.

- Creating the baseline application
- Creating the implementation application only
- · Operators, access groups, and portals
- Work parties
- Loading sample data

### **Creating the baseline application**

Before you create the baseline application, be sure that you install and test Pega Foundation for Insurance. See the Pega Foundation for Insurance installation guide on the Pega Foundation for Insurance product page.

Use the **Application Wizard** to create a new application built on Pega Foundation for Insurance. The wizard creates the application structure for you.



In some cases, an organization that consists of multiple companies or entities requires multiple applications to vary the features based on the business needs of each company or entity. If your application features are the same throughout your organization, create an implementation application only. If your application features vary for different parts of your organization, first create a framework enterprise application that contains the features that are common to all parts of the organization. Then, create an implementation application for each variation that your organization requires. When using a framework application, build the implementation applications on top of the framework application so that they inherit common rules from the framework application.

### Creating the implementation application only

Pega systems recommends that you extend from the PegaIns foundation application and include the optional applications (listed in the Application rules section earlier) in your application rule based on your envisioned solution.

Finally, if you are creating a new application leveraging one of the Pega Insurance applications (For example, Customer Service for Insurance, Underwriting for Insurance, Claims for Insurance and so on), you can skip this step and create your baseline application by following the steps included in the implementation guide of the said insurance application.

## Operators, access groups, and portals

- Creating system administrator accounts
- Portals

#### **Creating system administrator accounts**

The core system administrator account for Pega Foundation for Insurance is IIFSysadmin. You must install the sample jar to have access to this account. You must enable the operator and provide a password (You can follow this convention for



password: install or install12345!) Only after enabling you will be able login with that user.

If the sample jar is not installed, you need to create an administrator user ID. This administrator user ID can be copied from administrator@pega.com or another administrator account in your application. After creating the operator ID, ensure that the access group is modified to use PegaInsure:SysAdmin.

#### **Portals**

All access groups for end users use the Case Manager portal (pyCaseManager7).

The Pega Foundation for Insurance has extended the portal to include additional functionality such as a quick link on the left to access customer management.

#### **Work parties**

Work party rules define which participants (roles) can be associated with a work object. Each work object can contain many roles in addition to the required originator role. Some roles may participate with multiple occurrences. This rule also controls how and whether users can add parties using the user forms.

The **PegaInsure** layer (ruleset) uses the "Default" work party rule to configure work parties for various insurance processes. You can open the Default rule in the class of interest to see how the work parties have been configured for the class.

For example, the preconfigured work parties for the commercial application process are:

- Applicant
- Originator
- Policyholder
- AuthorizedParty
- Broker
- Underwriter



- Interested
- Agency

The Pega Foundation for Insurance includes example work party rules for personal lines, commercial lines, and individual and group application cases. These also provide backward compatibility for the pre 7.1 functionality of the Pega Foundation for Insurance.

## Loading sample data

Pega Foundation for Insurance provides sample data to support the Pega-provided demonstration application. It is recommended that customer-supplied sample data be loaded so that the gap analysis efforts are more meaningful for the client.

For more information, see Importing the sample data in the *Pega Foundation for Insurance Installation Guide* on the Pega Foundation for Insurance product page.

Sample data

#### Sample data

Sample data is installed with the application for testing purposes. Pega Foundation for Insurance uses sample data to represent its party data. This sample party, or contact data, is stored in the external database tables provided by the platform SOR.

The application also provides sample data for policies and endorsements to those policies (policy transactions). This data is stored in external database tables.

Table name	Description
IIF_POLICY	Primary table to store insurance policy information
IIF_POLICY_LINK	Stores relationships between insurance policies, contacts and the roles the contacts have in the policy



Table name	Description
P_ROLES	Stores role information for policy, contact, and business unit associations
P_CONTACT	Primary table to store information about contacts
P_ADDRESS	Stores address information about contacts and business units
P_ORGANIZATION	Stores information about business units
INSPRODUCT_RULES	Stores rule instances of product components viz. product, coverage, endorsements, and forms
P_CONTACTORGREL	Stores relationships between a contact and a business unit

The Pega Foundation for Insurance provides sample data such as contacts and business units that you can use to test different types of processes. During the install, this data is loaded into the sample database tables. Details are provided below. Note that this is not the entire list of sample data packaged with the application. There are additional contacts, agencies, agents, and so on. Also, the sample policies shipped are the ones created using Product Builder for Insurance and not using the Product Configuration application.

- Sample contacts
- Sample business units
- Sample agency
- Sample agents
- Sample policies



## **Sample contacts**

Name	Address	Email ID
Natalie Song	1000 Washington St. Boston, MA 02118	nsong@test.com
Wade Jones	100 Long Hill Dr Stamford, CT 06902	wjones@test.com

## **Sample business units**

Name	Address	Phone number
Buten Bearings	246 McAllister St. Boston, MA 02114	617 204-0002
Chunky's Cheeseburgers	1 Rogers St. Cambridge, MA 02142	617 555-4576
Kraft Enterprises	1 Patriot Pl. Foxboro, MA 02139	

## **Sample agency**

Name	Address	Email ID
A1 Insurance Agency	101 Main St. Cambridge, MA 02144	617-555-1234

## **Sample agents**

Name	Address	Email ID
Ashley Jones	101 Main St. Cambridge, MA 02144	ajones@a1insurance.com



Name	Address	Email ID
Carl Johnson	101 Main St. Cambridge, MA 02144	cjohnson@a1insurance.com

#### **Sample policies**

Policy ID	Policy type	Policy holder
CP1537574580	Commercial Property	Buten Bearings
GL1515593623	General Liability	Buten Bearings
CPP1537578257	Commercial Package	Kraft Enterprises
CA1537578894	Commercial Auto	Chunky's Cheeseburgers
WC1537579502	Workers Compensation	Kraft Enterprises
PA1537576504	Personal auto	Natalie Song
PA1394062104	Personal auto	Wade Jones
UM1537577243	Personal umbrella	Wade Jones

#### **Case type configuration**

As a Foundation, your application does not include any predefined Insurance case types, except the Customer Management case. A case is defined as a service case or a service request, which is a process that your organization runs to service your customers. For more information on defining case types, see Implementing case types.

#### **Data types**

Data modeling involves relating a conceptual model of how data items relate to each other in an application. The data model in the Pega Platform refers to a set of rules that work together to populate the data in your application. This data is displayed on the user interface to help the user process the case and can help automate decisions in



your business processes. For information on defining the data model, see Data modeling.

The application data types provide a default set of properties for your use. You can add or remove properties from these data types depending on your requirements. You can also add new data types. For more information, see Mapping the application data.

The Pega Foundation for Insurance data Model (the classes that are built in the *PegaIns-Data-*) is used to support core insurance processes. When you explore the model you can see that some of the data classes inherit from other data layers. The three other models that Pega Foundation for Insurance leverages are:

- Pega SOR Data Model
- Insurance Application Architecture (IAA) Data Model
- Pega Foundation for Insurance data model
- Data classes
- Policy data classes
- Inheriting from Pegalns-Data-Structure

#### Pega SOR Data Model

The Pega SOR Data Model is a shared layer, common across other Pega Applications. The Pega Foundation for Insurance model leverages this model when appropriate. Pega SOR provides the baseline for the sample customer data model and for other external tables in the PegaData- classes defined as part of Pega-SharedData ruleset.

#### Insurance Application Architecture (IAA) Data Model

The IBM insurance application architecture (IAA) provides an architectural framework for the development of application solutions for the insurance industry. Insurance-specific objects defined in the Pega Foundation for Insurance model, such as a vehicle,



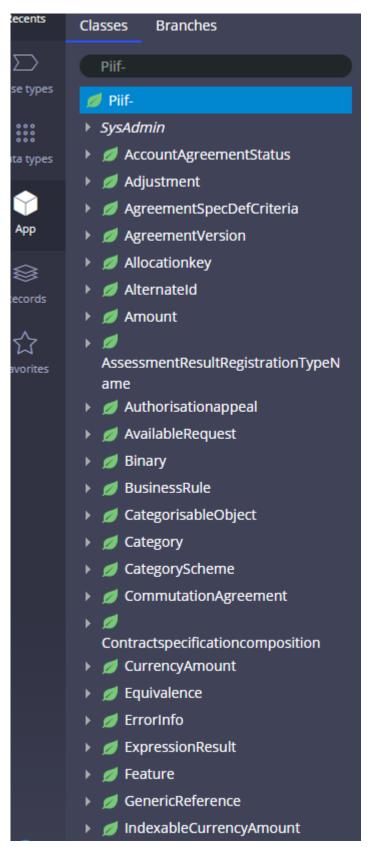
are built by extending the IAA data model. So that customers can utilize the industry standard data model for their implementations. It is important to understand that the IAA model provides the Pega Foundation for Insurance model acceleration and can also provide your implementation with another data model to build off (i.e., if the Pega Foundation for Insurance model has not yet extended a specific object).



IAA Design Pattern

The Piif class and its children provide the foundation data structures of the application. It contains over 550 classes, and over 2,000 properties that can be used to represent the data aspects of insurance products, agreements, and life-cycle processing.

As you customize the application to meet the needs of your own environment, you can leverage the Piif class by having your data classes directly inherit from the corresponding Piif class and then making customizations as necessary to meet your business needs.



IAA Data Model



For example, the insured vehicle component defined by PegaIns-Data-PolCmp-InsuredVehicle is built by leveraging the Piif-CarModel class from the IAA model.

Please find the inheritance path for the "Insured Vehicle" in the image.

1 Pegains-Data-PolCmp-InsuredV	ehicle Insured Vehicle	Pattern
2 Pegains-Data-PolCmp-	Pegains-Data-PolCmp-	Pattern
3 Pegalns-Data-	Data Class for storing all components	Pattern
4 Pegains-	Pegalns-	Directed
5 Piif-CarModel	Car model	Directed
6 Piif-RoadVehicleModel	Road vehicle model	Directed
7 Piif-VehicleModel	Vehicle model	Directed
8 Piif-ModelSpecification	Model specification	Directed
9 Piif-BusinessModelObject	Business model object	Directed
10 Piif-CategorisableObject	Categorisable object	Directed
11 Piif-	Inheritance base for IIF internal insurance data structures	Directed
12 Data-	Data- classes	Directed
13 @baseclass	@baseclass	NA.

Inheritance

In this image, all the IAA standard data model classes built under "Piif- "

Many Insurance specific objects defined in the Pega Foundation for Insurance (PegaIns-Data-\*) such as vehicle, are built by extending the IAA data model.

Implementations on top of PFI can extend and utilize IAA data model classes if the class is not already being extended in PFI data classes.

When exploring the Pega Foundation for Insurance object model, you should check if there is an object in the Piif Classes that you need to extend. In '23, you can easily do this using the data model tools described previously or just by clicking App in the navigation panel of Dev Studio and using the autocomplete feature to search for a keyword.

#### **PFI Data Model**

Please refer to PFI Data model image to navigate in the designer studio and pick the class required for the implementations.

#### **IAA Data Model**



Please refer to PFI Data model image to navigate in the designer studio and pick the class required for the implementations.

Implementations can utilize the IAA data model directly from the PIIF classes and build the solutions.

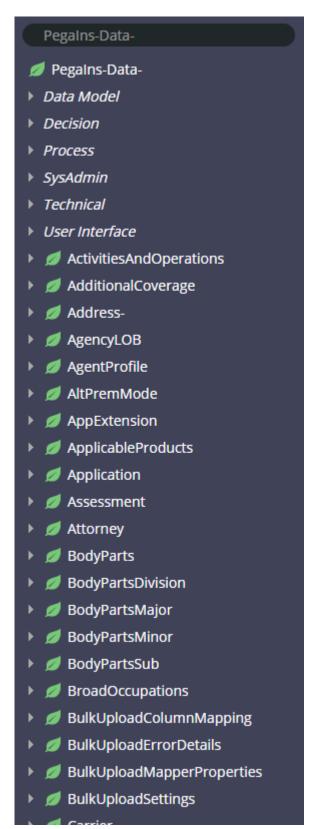
### Pega Foundation for Insurance data model

Implementations on top of PFI can extend and utilize IAA data model classes if the class is not already being extended in PFI data classes. When exploring the Pega Foundation for Insurance object model, you should check if there is an object in the Piif classes that you need to extend.

Note that the PegaIns-Data- class structure is set up to inherit from the Piif class structure (IAA) to provide access to the many properties provided in the Piif layer. The sub classes under PegaIns-Data- point to a Piif class to get maximum reusability.

Refer to PFI data model image below to navigate in the designer studio and pick the class required for the implementations.





PFI Data Model



#### **Data classes**

Data classes define the data structures for supporting information that the application uses to process work.

As described in previous sections, the data structure in Foundation for Insurance is based on the Interface Design Model of the IBM IAA data model 2006TR, with one exception: the application also leverages the extensive party classes and associated rules of Pega Platform. The Pega Platform party classes are organized into subclasses, with each new class directly inheriting from their Piif equivalent. This provides direct access to both Pega Platform and Piif party properties.

Pegalns-Data- <class> structure provides the data classes and all the data classes that appear under the Data explorer are defined in the cases & data tab of the Pegalnsurance application rule. You can add or delete the data types based on the application or the built-on-application relevance and requirement

The following table lists the data classes and information that those classes represent.

Data representing	Class
Agency line of business: Contains the list of LOBs that an agency is licensed to sell in each region.	Pegalns-Data-AgencyLOB
Application data for lines of business: Represents a general application data work object specialized by its LOB.	Pegalns-Data-Application-Comm-Property  Pegalns-Data-Application-Comm-GL  Pegalns-Data-Application-Life  Pegalns-Data-Application-Pers-Auto  Pegalns-Data-Application-Pers-Umbrella



Data representing	Class
Policy types: It is specialized by its subclasses that represent lines of business (LOB) and product groups, like the class structure in Pegalns-PAB-Work-	Pegalns-Data-InsurancePolicy-Commercial-GL  Pegalns-Data-InsurancePolicy-Commercial-Property  Pegalns-Data-InsurancePolicy-Life  Pegalns-Data-InsurancePolicy-Personal-Automotive  Pegalns-Data-InsurancePolicy-Personal-Umbrella
Submission data for lines of business: Represents a general submission data work object. It is specialized for various LOBs specific submission data.	Pegalns-Data-Submission-Com  Pegalns-Data-Submission-Life  Pegalns-Data-Submission-Pers-Auto  Pegalns-Data-Submission-Pers-Umbrella
Definition of policy components: Contains several subclasses that represent components in a product. These classes are used when defining product and component rules in the Product Builder for Insurance application. Subclasses defined here inherit from the Piif class structure to take advantage of the many insurance properties provided by IAA – IBM's Insurance Application Architecture.	Pegalns-Data-PolCmp



Data representing	Class
Represents the underwriting data captured for various lines of business	Pegalns-Data-Underwriting-Life Pegalns-Data-Underwriting-Pers-Auto Pegalns-Data-Underwriting-Pers-Umbrella
Customer data for insurance work types: Represents the customer information, either individual or business. Captures information such as address, communication options, and personal information.	Pegalns-Data-Customer
Represents the parties involved in an insurance agreement	Pegalns-Data-Party-Person  Pegalns-Data-Party-Person-Agent  Pegalns-Data-Party-Operator  Pegalns-Data-Party-Org-Company  Pegalns-Data-Party-Org-Agency
Quotes: Represents the estimated premium amount for an applicant based on several factors including the type of insurance, coverage amount, length of coverage, age, gender, health, and medical history, family history, build, and approximate rating class. Then, the selected quote is proposed for policy issuance.	Pegalns-Data-Quote
Represents the hazard codes by Standard Industry Classification (SIC) codes	Pegalns-Data-HazardCodes



Data representing	Class
	PegaIns-Data-SICCode
	Pegalns-Data-SICDivision
	Pegalns-Data-SICFactor
	PegaIns-Data-SICGroup
Captures the previous carrier insurer information such as policy number and the effective and expiry dates.	Pegalns-Data-PriorCarrier
Captures the previous claims filed with carriers.	Pegalns-Data-PriorClaim
Captures vehicle information such as make, model, annual mileage, and vehicle use.	Pegalns-Data-VehicleInfo

# **Policy data classes**

It is important to understand how Pega Foundation for Insurance defines a policy and how it integrates with the sample policy tables. An insurance policy in Pega Foundation for Insurance is based on the PegaIns-Data-InsurancePolicy class. This is the internal representation of the policy object. Each line of business has its own class for specific extensions for a core policy. For example, all policies share header-level information such as effective date and policy number. But some lines of business need additional information such as vehicles and buildings.

Following Pega best practices, the application uses the policy data model to represent a policy and defines the pages, properties, and lists that are used to display data about a policy. Pega Foundation for Insurance also has a sample policy table that is used to persist policies to a database table to represent an example customer system of record. The IIF\_POLICY table has some exposed columns for header-level policy data, but it also has a BLOB column that represents the details of the policy.



The properties defined in the PegaIns-Interface-InsurancePolicy class are mapped to the exposed columns, but the PolicyData page, which is the Pega Foundation for Insurance object model for the policy, is stored as part of the BLOB.

This structure is different from the pre-Pega Foundation for Insurance 7.1 policy structure which was defined using Product Configurator application. For this reason, the **Policy List** tab of the MCA work object for a customer does not display policy details (i.e., coverage information) for policies created using the Product Configuration model. Coverage details are displayed only for those policies created using the Product Builder for Insurance application and for those policies that adhere to the policy structure defined above.

The classes in *PegaIns-Data-PolCmp* provide many of the common elements required to create products and their associated components.

# **Inheriting from** *PegaIns-Data-Structure*

The Pegalns-Data- class structure is set up to inherit from the Piif class structure (IAA) to provide access to the many properties provided in the Piif layer. The sub classes under Pegalns-Data- point to a Piif class to get maximum reusability.

The Piif class and its children provide the foundation data structures of the application. It contains over 550 classes, and over 2,000 properties that can be used to represent the data aspects of insurance products, agreements, and life-cycle processing.

The structure is based on the Interface Design Model of the IBM IAA version 2006TR with one exception: the application also leverages the extensive party classes and associated rules of Pega Platform. The Pega Platform party classes are organized into subclasses, with each new class directly inheriting from their Piif equivalent. This provides direct access to both Pega Platform and Piif party properties.

As you customize the application to meet the needs of your own environment, you can leverage the Piif class by having your data classes directly inherit from the



corresponding Piif class and then making customizations as necessary to meet your business needs.

The structure can also inherit from the Pegalns-Data-PolCmp classes. These classes provide many of the common elements required to create products and their associated policies.

They typically aggregate multiple Piif classes to provide more generic objects than using Piif alone.

The Pegalns-Data- class structure provides these data classes.

Data representing	Class
Pegalns-Data-InsurancePolicy	Represents a general insurance policy. It is specialized by its subclasses that represent lines of business (LOB) and product groups, similar to the class structure in Pegalns- PAB-Work
Pegalns-Data-PolCmp	Contains several subclasses that represents components in a product. These classes are used when defining product and component rules in the Product Builder for Insurance application. Subclasses defined here inherit from the Piif class structure to take advantage of the many insurance properties provided by IAA – IBM's Insurance Application Architecture.
Pegalns-Data-Party	Contains classes that define parties.
Pegalns-Data-Submission	Represents a general submission data work object. It is specialized for various LOBs' specific submission data.



Data representing	Class
Pegalns-Data-Application	Represents a general application data work object specialized by its LOB.
Pegalns-Data-Quote	Represents the estimated premium amount for an applicant based on several factors including the type of insurance, coverage amount, length of coverage, age, gender, health, and medical history, family history, build, and approximate rating class. Then, the selected quote is proposed for policy issuance.
Pegalns-Data-Customer	Represents the customer information, either individual or business. Captures information such as address, communication options, and personal information.
Pegalns-Data-PriorCarrier	Captures the previous carrier insurer information such as policy number and the effective and expiry dates.
Pegalns-Data-PriorClaim	Captures the previous claims filed with carriers.
Pegalns-Data-VehicleInfo	Captures vehicle information such as make, model, annual mileage, and vehicle use.
Pegalns-Data-AgencyLOB	Contains the list of LOBs that an agency is licensed to sell in a given jurisdiction.

All the data classes that appear under the Data Explorer are defined in the Cases & data tab of the PegaInsurance Application rule. You can add or delete the data types based on the application or the built-on-application relevance and requirement. This also provides a snapshot of all the data types currently used in the application.



# **Connecting system of record**

The Pega Foundation for Insurance provides a robust foundation to leverage data pages. Data pages help retrieve data that is stored in any external system required for the processing of a case.

Using data pages separates the interface (i.e., the source of the data) from the data model in your system. For your implementation, you can leverage data pages and extend them to your layer. You can then change the data source to load the data from its system of record. The goal is to eliminate the use of numerous activities, sections, and other rules. With data pages, you control the loading and mapping of the data in a single data page rule.

- D\_Customer
- D BusinessUnitList
- D ContactList
- Insurance policy data pages
- Other data pages

## **D** Customer

The purpose of the D\_Customer data page is to get customer details. To view the data page, in the Dev Studio header search text field, search for and select **D\_Customer**. In the **Data sources** section, you configure the source for this data page conditionally and you define the source using activities.

This data page loads the customer information based on the customer ID (set on the parameter page of the data page rule).

The D\_Customer data page is an example of a data page that is used as the source of a property of mode page (Customer in the Pegalns- class).



It demonstrates you can only set the property for any case. The OwnerID and the data page are called to load the customer object into your clipboard.

## **D\_BusinessUnitList**

The purpose of the Business Unit List data page is to get a list of companies. To view the data page, in the Dev Studio header search text field, search for and select **D\_BusinessUnitList**. In the **Data sources** section, you configure the source for this data page as the GetBusinessUnits report definition of the Pegalns-Interface-BusinessUnit class. Then you set up a response data transform, such as the BusinessCustomerListMapper transform, configured with relevant mapping of the values obtained. If you have an existing system of record for companies, you can replace this source and then update the mapper in the response data transform.

This data page is used to retrieve the list of companies (business units) in a customer search.

## **D\_ContactList**

The purpose of the D\_ContactList data page is to get a list of individuals that are contacts or customers in your system. To view the data page, in the Dev Studio header search text field, search for and select D\_ContactList. The source for this data page is configured to be the GetContacts report definition of the PegaData-Contact class. The response data transform CustomerListMapper is configured with the relevant mapping of the values obtained.

When you search for a contact on the **Customer search** screen, the screen shows a list of matching contacts. This data page retrieves the contacts into the list.

# **Insurance policy data pages**

The Pegalns-Data-InsurancePolicy class has two key data pages.

D\_Policy is of the type page; it is used to retrieve the full policy details. In Pega Foundation for Insurance, this loads the data from the IIF\_POLICY table, which is of the



type Pegalns- Interface-Policy. Because the interface model uses a page property (represented in the BLOB), IIF maps the property to the top-level data page. The interface policy table is used to store some header data as well as the Pega Foundation for Insurance Policy Object model in a page property.

In your implementation, where you may have an external policy system of record, update this data page to call the necessary connection to its source. You can then update the mappers to map the response from your policy system of record to the Pega Foundation for Insurance policy data model.

D\_PolicyList is of the type List; it returns a list of policies for a given customer. It differs from the D\_Policy data page in that it only retrieves header-level data that is common across all types of policies. The results are always of the type PegaIns-Data-InsurancePolicy.

# Other data pages

Additional data pages can be accessed from the **Data types** explorer in the developer portal (i.e., Dev Studio). To view the data pages in your application, click **Data types** in the navigation panel of Dev Studio.

## Managing reference data

The application data types provide a default set of properties for your use. You can add or remove properties from these data types depending on your requirements. You can also add new data types. For more information, see **Mapping the application data** 

# Implementing work classes or case types

The Pega Foundation for Insurance application includes a sample work class structure that provides example processes.

The only core case type that is built and maintained in Pega Foundation for Insurance is the Customer case is *PegaIns-Work-ManageCustomerAccount* class.



The other cases in Pega Foundation for Insurance, such as the various new business applications are included for backward compatibility. See Pega Underwriting for Insurance documentation on Pega Community for information about new implementations that focus on new business.

# **Application configurations**

#### **Updating Dynamic class referencing**

Dynamic Class Referencing (DCR) is a pattern to avoid hardcoding of class names, flow names, workbasket names and so on at an application level so that the implementation layers can easily extend the application.

Pega Foundation for Insurance has implemented the DCR approach using a data page and data transforms. Using this approach, any specialized layer that is built on the PegaInsurance layer, is saved as the data transform rules in the specialized layer ruleset to update the class names, flow names and add any additional property mappings. This approach will dynamically set the specialized layer's class names, flow names and any other values to the appropriate clipboard pages at run time.

#### **Configuring DCR**

Follow these steps to configure DCR:

- 1. Searchfor the Data Page: D\_AppExtension and copy the above data page into your implementation ruleset.
- Enter the field details as per your configuration settings. Enter Object type as
   PegaIns-Data-AppExtension class or implementation class in the specialized layer extended class from PegaIns-Data-AppExtension in the Data sources section:
  - a. Select Source type as Data Transform from the list.
  - b. Select Data transform pyDefault from above selected or its parent classes.
  - c. Update the properties in the Data transform as per your implementation layer settings.



**Note:** As a best practice, you can create a new class extending from PegaIns-Data-AppExtension in the implementation layer and configure the Data Transform rule in the implementation layer with only required properties to easily consume base layer settings coming in future releases.

The following example explains on leveraging DCR from core layer in implementation layer.

After creating an implementation layer on top of PFI application, you need to override the data transform PegaIns-Data-AppExtension.pyDefault in the implementation layer to update the class names with the implementation layer specific values.

- Integrations
- Defining the security model and organization structure
- Customizing the user experience
- Defining report requirements

## **Integrations**

The Pegalns-Interface- classes contains classes that are used to build interfaces and APIs to external systems. You can extend these classes to leverage the existing configuration to facilitate data access to your core external and backend systems.

Some common integration points for the Pega Foundation for Insurance include interfaces to persist and retrieve insurance policy data:

Interface class	Description
Pegalns-Interface-InsurancePolicy	This class inherits from Pegalns-Interface The InsurancePolicy class does not inherit



	from Account. This lets Pega Foundation for Insurance use the PegaApp-Interface-Account class in the future.
Pegalns-Interface-Contact	This contains sample contact data used in the application. It is specialized to capture communication options (Pegalns Interface-Contact-CommunicationOptions).
Pegalns-Interface-BusinessUnit	This class contains sample business data used in the application.
Pegalns-Interface-Roles	This class contains sample role data used in the application, such as Applicant and Insured party.
Pegalns-Interface-Agent	This class inherits from Pegalns-Interface It contains sample data specific to Agents.
Pegalns-Interface-Agency	This class inherits from PegaIns-Interface It contains sample data specific to Agencies.  Agency and agent have a one-to many relationships.
Pegalns-Interface-Vehicles	This class inherits from Pegalns-Interface It contains sample vehicle data such as make, model, year, and so on.

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**Note:** Identify integration points as early in your planning as possible. If a connection to an externaldata source is required and either the data itself does not exist or the interface to that data does not exist, you must account for the time to build the interface to this application.



# Defining the security model and organization structure

For information on defining security model and organizational structure, see Defining the security model and organization structure.

Defining your authentication scheme

#### **Defining your authentication scheme**

Your site can use a centralized, automated means of maintaining operator data instead of maintaining it manually in the Pega Foundation for Insurance.

- Discuss Authentication schemes with your site's security and application server teams
- Determine the appropriate authentication type

For more information on authentication scheme planning, see Authentication in the Pega Platform.

Pega Foundation for Insurance comes with a predefined set of access groups, roles, and privileges. You can use the application roles as a starting point, but you should create your own application-specific access groups and roles to avoid any future problems when upgrading.

Other rule types such as sections, flow actions, and activities use roles and privileges to allow access to these rules at run time.

Note: To review the Pega Foundation for Insurance access groups and roles, click Dev Studio > Org & Security > Groups & Roles or Dev Studio > Org & Security > Groups & Roles.



#### **Defining your access groups**

- Identify additional access groups needed for your application
- Identify portals associated with these access groups

#### **Defining access roles and privileges**

You can associate one or more roles to an access group. Roles are additive. The more roles that you add to an access group, the more authorization there is. Privileges can be associated with one or more roles.

- Determine which roles are needed for your application. You can use the Pega Foundation for Insurance roles as a starting point.
- Determine which privileges to associate with each role.
- Associate each role with an access group.

For more information, see Learning about access groups and Managing access roles.

## **Customizing the user experience**

While Pega Foundation for Insurance is fully functional immediately upon installation, you will want to change portions of the user experience (UX) to meet the needs of the users at your site.

#### **Designing the portal**

Review the content of the Case Manager and Product Designer portals to ensure that only relevant data is presented.

- Log on to Dev Studio by using the operator ID αdministratorapega.com and the password that you specified for that operator. From the Launch menu, select Case Manager portal.
- 2. Review each of the portal sections.



3. Repeat this process for the Product Designer portal if you plan to leverage the Product Builder for Insurance application in the Foundation for Insurance to manage your portfolio of insurance products.

**Note:** If you have imported the Pega Foundation for Insurance demo application and sample operators as part of installation, Log in to the application as Core Administrator using the password that you specified when you enabled this operator; to enable Pega-provided operators, see Enabling operators.

Otherwise, complete the following steps to create a new operator ID:

- a. Log on to **Dev Studio** by using the operator ID administratorapega.com and the password that you specified for that operator.
- b. Save a copy of the existing administratorapega.com operator and give it a name that identifies it as an Administrator operator.
- c. Add **PegaIns**: Administrators access group to the new operator record. Click the radio button to the left of the access group to select it as the default access group.
- d. Save the new operator record
- 4. Log in as the new operator that you created. From the Launch Portal menu, select Product Designer.

# **Defining report requirements**

Based on your login and portal, Pega Foundation for Insurance provide numerous preconfigured reports to monitor case and work inventory as well as monitor workforce productivity and quality. These standard reports are driven by the case and work object lifecycle infrastructure as well as the work and assignment-level service level rules for goals and deadlines used in managing the life cycle of a case.

For more information on reporting requirements, see Defining reporting requirements.



## **Features implementation**

The Pega Foundation for Insurance provides the necessary building blocks to accelerate an implementation and is used as the foundation for most of our insurance applications. This chapter describes how to use some of the key functionality that is provided by Pega Foundation for Insurance.

- Case management
- Agent Management
- Customer management
- Configuring products: Using Product Builder Core
- Defining products
- Pre 7.1 Insurance application cases
- Data tables

### **Case management**

The Pega Foundation for Insurance does not fully use all '23 case management features, but the existing work types are maintained for backward compatibility to earlier releases of the Pega Foundation for Insurance application. In previous releases, the new business processes were built in Pega Foundation for Insurance. However, all future case management functionality for new business will be implemented in Pega Underwriting for Insurance.

You can still explore the old flows and processes which are all built in the *PegaIns-Work-Application* classes; however, we strongly recommend utilizing Pega Underwriting for Insurance if looking to build a new business/underwriting solution.



# **Agent Management**

Beginning in Pega Foundation for Insurance 7, a new way to manage agent and agencies was implemented to provide a simple example of how you can easily manage data within the Pega Foundation for Insurance. The agent and agency data is comprised of sample data. It is expected that it gets replaced by a customer's Agency Management System.

In the Pega Foundation for Insurance developer portal, a landing page lets you manage the sample data for agents and agencies. You can navigate to the landing page by clicking **Configure > Framework Management > Tools > Agent/Agency Management**. On the Agent/Agency Management screen, you can search for an agent or agency, create an agent, or create an agency.

This implementation uses the latest UI as well as data pages to search for an agent or agency. The data pages are read data from the Pega Foundation for Insurance data tables. You can replace the source of its data with your data source.

The Agent Search uses the D\_AgentList data page that returns results of type PegaIns-Data- Party-Person-Agent. It uses the GetListOfAgents report definition of the PegaIns-Interface- Agent class (which maps to the data table). In your implementation, you can replace the source to do a look-up to your own agent data and then just update the response data transform. By doing these two steps, you should be able to search your agent management system data through Pega Foundation for Insurance.

The following sections describe how the agents can be managed in the Pega Foundation for Insurance.

- Agent search and configuration
- Agency search and configuration
- Create agent and agency configuration



#### Agent search and configuration

When you search for an agent using the fields provided on the Agent/Agency Management screen, a D\_AgentList data page is initialized and populates the data as a list based on the search criteria.

When you click the **Last Name** or **First Name** link in the search results, the **Update Agent Information** screen opens where you can update agent information.

To view the D\_AgentList data page, in the Dev Studio header search text field, search for and select **D\_AgentList**.

The object type definition of this data page is Pegalns-Data-Party-Person-Agent, which is used in the context of agent-specific data. This data page is sourced by a GetListOfAgents report definition of the Pegalns-Interface-Agent class. This class is mapped to the IIF\_Agent table in the PegaDATA database. This is the table in which all the agent-specific information is persisted. Every agent is identified with an AgentId unique key. This table also has an **AgencyCode** column that links an agent with the corresponding agency.

This data page accepts the following parameters to retrieve the list of agents from the IIF\_Agent table in the database, and then populates the data as pxResults() pagelist of the Pegalns-Data-Party-Person-Agent class:

Parameter	Value	
AgentId	Param.AgentId	
LastName	Param.LastName	
AgencyCode	Param.AgencyCode	
FirstName	Param.FirstName	
Email	Param.Email	

The Agent data that is retrieved from the interface layer is mapped to the database table, and then is mapped back to the data class (i.e., Pegalns-Data-Party-Person-Agent)



using an AgentListMapper response data transform of the Code-pega-List class. To view the clipboard structure, at the bottom of Dev Studio, click **Clipboard**.

#### Agency search and configuration

Similarly, the agency search uses the D\_AgencyList data page to initialize and populate the data. To search for an agency, on the **Agent/Agency Management** screen, click **Agency** and type a name in the **Agency name** field.

When you expand the **Agency Name** in the **Results** list, all of the agents linked to that agency appear. To update an agent, double-click the agent name and complete the fields on the **Update Agent Information** form.

When you click the **Agency Name** link in the search results, the **Update Agency Information** form appears where you can update agency data.

In summary, you can update agent data in two ways:

- From the agent search
- From the agency search

To view the D\_AgentList data page, in the Dev Studio header search text field, search for and select **D\_AgencyList**.

The object type definition of this agency data page is PegaIns-Data-Party-Org-Agency, which is used in the context of agency specific data. This data page is sourced by a report definition called "GetListOfAgencies" of the PegaIns-Interface-Agency class. This class is mapped to the IIF\_Agency table in the database PegaDATA. This is the table in which all the agency-specific information is persisted. Every agency is identified with a unique key named "AgencyCode". This data page accepts the following parameters to fetch the list of agencies from the IIF\_Agency table from the database and then populate the data as the pxResults () pagelist of the PegaIns-Data-Party-Org-Agency class.



Parameter	Value
AgencyCode	Param.AgencyCode
AgencyName	Param.AgencyName
IsActive	Param.isActive
CarrierCode	Param.CarrierCode

The Agency data that is retrieved from the interface layer is mapped to the database table, and then is mapped to the data class (i.e., PegaIns-Data-Party-Org-Agency) using an AgencyListMapper response data transform of the Code-pega-List class. To view the clipboard structure, at the bottom of Dev Studio, click **Clipboard**.

#### **Create agent and agency configuration**

- Create agent
- Create agency

#### **Create agent**

To create agents or agencies, use the **Create Agent** and **Create Agency** buttons in the top right corner of the **Agent/Agency Management** screen.

When you click **Create Agent**, the **Collect Agent Information** screen collects agent details and persists them in the IIF\_Agent database table. The agent details include: personal information, the corresponding agency, and license information.

An IntakeAgentDetails flow action of the PegaIns-Data-Party-Person-Agent class has a SaveAgentInformationWrapper post-processing activity of the PegaIns-Data-Party-Person-Agent class. This calls the SaveAgentInformation activity of the PegaIns-Interface-Agent class, which then processes the Agent information and saves it in the IIF\_Agent (mapped to PegaIns-Interface-Agent class) database table.



To view the IntakeAgentDetails flow action, in the Dev Studio header search text field, search for and select **IntakeAgentDetails**. On the Flow Action page, click the **Action** tab.

The Wrapper activity first sets the MyTempPage of the class Pegalns-Data-Party-Person-Agent class and passes this as parameter to the SaveAgentInformation activity. The agent data is first set in MyTempPage and then transformed to the interface layer (Pegalns- Interface-Agent) to be saved in the database table.

MyTempPage is in the data layer in the clipboard structure. To view the structure, at the bottom of Dev Studio, click **Clipboard**.

The PageToBePersisted interface layer is saved in the database table after the transformation from the data layer above.

This SaveAgentInformation activity generates a unique Agent ID while creating a new agent, or it sets the existing Agent ID while updating an existing agent from Agent search results. The data transformation from data layer to interface layer is done by the RenormalizeAgentDetails data transform rule of the PegaIns-Interface-Agent class. Once the data is transformed to the interface layer, it is persisted in the database by the Obj- Save method.

To view the **SaveAgentInformation** activity, in the Dev Studio header search text field, search for and select **SaveAgentInformation**.

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**Note:** While saving agent information the licensed LOB's information is saved as an AgentLOBList pagelist of the PegaIns-Data-AgencyLOB class. While retrieving from the database to update an existing agent, this list is retrieved as a Code-Pega-List using the D\_AgentLOBList data page.



#### **Create agency**

Similarly, the IntakeAgencyDetails flow action of the PegaIns-Data-Party-Org-Agency class calls the post-processing activity SaveAgencyInformationWrapper of the PegaIns-Data- Party-Org-Agency class. This wrapper activity, in turn, calls the SaveAgencyInformation activity of the PegaIns-Interface-Agency class. This called activity, such as in the case of the agent creation activity, creates an agency code while creating a new agency, and then renormalizes the data from the data layer to the interface layer. Similar to the agent case, these agency activities are reused for updating an existing agency as well.

The data class used for Agency data is Pegalns-Data-Party-Org-Agency, and the interface class is Pegalns-Interface-Agency.

To view the **SaveAgencyInformation** activity, in the Dev Studio header search text field, search for and select **SaveAgencyInformation**.

**(**)

**Note:** Agency or agent creation does not create any long running work object. It just persists or retrieves the data in the agent and agency database tables.

For site specific implementation, the data pages should be updated to have the appropriate sources for their agent data.

## **Customer management**

The process for customer account management provides a comprehensive view of the customer and it includes the capabilities to: create a new customer (either individual or business), open an existing customer and view the details, or update existing customer details. All the details, including the customer profile with personal information, previous claim details, policy information, and customer activities, can be captured and displayed in a single unified view.



Whenever a new customer contact is created, a Manage Customer Account (MCA) work object is created and linked to the customer contact record. It is maintained as a long running object. There is only one MCA work object per customer contact. The Pega Foundation for Insurance model treats each individual contact (individual or business) as the customer.

- Accessing the MCA work object for a customer
- MCA technical configuration
- Search contact business unit technical configuration
- Create new contact and new BU technical configuration

#### Accessing the MCA work object for a customer

- 1. Open the Case Manager portal and click the **Customer management** tab.
- 2. Enter song in the Last Name field and then click Search.
- 3. Click either the **Last Name** or **First Name** link.

The MCA work object opens. If no MCA work object exists for the customer, it is created on the fly when you click either of the links. This could happen if you integrate with an external system for customer data and do not create customers through the solution for the first time.

The *PegaIns-Data-Party-CheckForCAID* activity checks whether the MCA work object already exists. If it does not, the activity creates a new MCA work object and links it to the Ownerld.

You can perform several actions from the **Actions** menu of the MCA work object related to managing the customer's account such as updating the customer profile and adding attachments.



#### MCA technical configuration

The following activities create a new contact and MCA work object for that contact, respectively:

- SaveNewContactInfo in the PegaIns-Work class
- CreateManageCustomerAccount in the Pegalns- class

The MCA work object is saved in the IIF\_WORK database table and is linked to the customer using Ownerld.

For a business customer, the Pegalns-Work SaveNewBUInformation activity is used before creating a MCA work object.

You can create a new business customer from the Customer search screen. To create a new business customer, click **Create new**. The **Create New Customer** screen opens so that you can enter the business customer details.

## Search contact business unit technical configuration

On the Customer management screen, you can search for an individual customer or a business customer.

- Searching for customer
- Searching for a business customer

## **Searching for customer**

When you search for an individual customer using criteria such as Last Name, First Name, Contact ID, and so on, this property is set on the CustomerSearch clipboard page of the Pegalns-Work-ManageCustomerAccount class and is fed into the D\_ContactList data page as a parameter. By taking this parameter as an input, the data page populates the data in the clipboard.

The following table shows the parameters accepted by this data page.



Parameter	Value	
LastName	Param.LastName	
EmailID	Param.Email	
PhoneNo	Param.PhoneNo	
ContactID	Param.ContactID	
SSN	Param.SSN	
ZipCode	Param.ZipCode	
FirstName	Param.FirstName	
DateOfBirth	Param.DateOfBirth	

When you click **Search** from the **Customer Management** screen, the returned list appears in a repeat grid in the user interface. This D\_ContactList data page is sourced by the GetContacts report definition rule of the PegaApp-Interface-Contact class. Both classes are mapped to the PA\_CONTACT table in the PegaDATA database. After the data is retrieved from PegaApp-Interface-Contact, it is then mapped into the data layer (PegaIns-Data-Party- Person).

As mentioned earlier in this chapter, when you click on the **First Name** or **Last Name** link of a contact in the search results, the corresponding MCA work object opens if it already exists. Otherwise, a new MCA work object is created on the fly and opens up for the selected contact.

In the **Actions** tab of the First Name, Last Name link properties panel, an OnClick event is defined. This event runs a CheckForCAID activity of the PegaIns-Data-Party- class to check if an MCA work object already exists. If it does not exist, it creates a new MCA work object. If it does exist, then the Open-Work-By-Handle action opens the MCA work object.

To view the activities and data pages mentioned above, in the Dev Studio header search text field, search for and select the following:



- CheckForCAID
- CreateManageCustomerAccount
- D\_ContactList

#### Searching for a business customer

Similarly, even in the case of a business search as per the search criteria, a D\_BusinessUnitList data page populates the business unit's search results using the same report definition that was used to retrieve individual contacts. It renormalizes the data to the data layer (PegaIns-Data-Party-Org-Company) using a BusinessCustomerListMapper data transform rule. To view the D\_BusinessUnitList data page, in the Dev Studio header search text field, search for and select **D\_BusinessUnitList**.

## Create new contact and new BU technical configuration

When a search has no results, create a new customer by clicking **Create new** and completing the fields on the **Create New Customer** screen.

The **Create new** button launches a CreateNewContact local action to collect details about the new individual customer. This rule has been specialized (using circumstancing) to support the customer as a business rather than as an individual. To view details about this flow action, in the Dev Studio header search text field, search for and select **CreateNewContact**.

Similarly, you can search for a Business on the **Customer search** screen. If the search has no results, create a new business unit by clicking **Create new** and completing the fields on the **Create New Business Unit** screen.

Use the Dev Studio header search text field to search for and select the **CustomerSearchBusinessGrid** section rule of the Pegalns-Work-ManageCustomerAccount class. On the section page, you can view the technical configuration of the **Create new** button. An OnClick event is defined to launch the CreateNewContact flow action.



- Individual customer creation main activity
- Business customer creation main activity
- Update Customer Profile

## Individual customer creation main activity

On the CreateNewCustomer flow action, the SaveNewContactInfo post-processing activity of the PegaIns-Work class persists the individual customer data in the appropriate database tables (pa\_contact, pa\_address, pa\_communications\_options, and so on).

To view the SaveNewContactInfo activity, in the Dev Studio header search text field, search for and select **SaveNewContactInfo**.

The following activities are called from the SaveNewContactInfo main activity:

- SaveContactInformation of the Pegalns-Interface-Contact class
- SaveAddressInformation of the PegaApp-Interface-Address class
- SaveCommunicationInformation of the PegaApp-Interface-Contact-CommunicationOptions class
- CreateManageCustomerAccount of the Pegalns- class

The SaveContactInformation activity saves the contact data from a NewContactPage temporary page of the class Pegalns-Data-Party-Person to the class Pegalns-Interface-Contact, which is mapped to the PA\_CONTACT database table. The data transform renormalizes the data to the RenormalizeCustomer interface layer of the Pegalns-Interface- Contact class.

Similarly, address information and communication information is renormalized and saved to the respective database tables.



#### **Business customer creation main activity**

For a business customer, a SaveNewBUInformation main activity is used to persist the data to the pa\_businessunit table and create the corresponding MCA. To view this activity, in the Dev Studio header search text field, search for and select **SaveNewBUInformation**.

Similar to ContactId in the case of an individual customer, the SaveNewBUInformation activity also creates a unique ID called BusinessUnitId and calls the SaveBUInformation activity of the PegaIns-Interface-BusinessUnit class. The other activities that are called are the same activities that were used in the creation of the individual customer. Those are reused as well.

Similar to the case of an individual customer creation, the data is transformed into the interface layer from the data layer as shown in the table later in this topic.

To view the SaveBUInformation activity, in the Dev Studio header search text field, search for and select SaveBUInformation.

The following table shows the interface layers, the tables associated with them, and the corresponding data layers.

Interface layer	Table	Data layer
PegaData-Contact	P_CONTACT	Pegalns-Data-Party- Person
PegaData-Address	P_ADDRESS	Pegalns-Data- Address
PegaData-Organization /	P_ORGANIZATION/ ORGANIZATION_INS	Pegalns-Data-Party-
Pegalns-Interface- BusinessUnit		Org-Company



## **Update Customer Profile**

You can update customer details for both individual and business customers from MCA by clicking **Actions > Update customer profile**. The UpdateCustomerDetails local action in this menu launches a screen to update the customer details.

This local action is defined under the Flow-Wide Local Actions of the Design tab in the ManageCustomerAccount flow of the UpdateCustomerDetails class. This flow action has a SaveCustomerAccountInformation post-processing activity of the PegaIns-Work class that is used for updating both individual customer and business customers. The activities, which are used while creating a new contact or Business Unit, are reused in this activity.

To view the **SaveCustomerAccountInformation** activity, in the Dev Studio header search text field, search for and select **SaveCustomerAccountInformation**.

## **Configuring products: Using Product Builder Core**

Dynamic System Setting (DSS) Rules

#### **Dynamic System Setting (DSS) Rules**

Update the following dynamic system settings to specify the ruleset and version used by PBI application to save the products and components.

DSS Rule name	Value
PegaIns-PBFW • PreferedRulesetToSave	Name of the ruleset
PegaIns-PBFW • PreferedRulesetVersionToSave	Open ruleset version

For example, if *PreferedRulesetToSave* is set to **PBISampleData** and *PreferedRulesetVersionToSave* is set to **08-08-01**, products and components are created or saved in *PBISampleData:08-08-01 RSV*.



# **Defining products**

To define an insurance product, create a new taxonomy structure for your specific product hierarchy, and then create the product structure. For more information, see the *Pega Product Builder for Insurance User Guide* on the *Pega Foundation for Insurance* product page.

- 1. To create a new taxonomy structure:
  - a. In the header of Dev Studio, click Configure > Framework Management >
     Tools > Product Structure.
  - b. Click Edit taxonomy and define the new taxonomy structure for your product.
  - c. Click Submit.
- 2. To create a new product structure for the taxonomy you created in Step 1:
  - a. Click the Add Node link and then enter a name for the product.
  - b. Click Submit.
  - c. Create the product structure, and then click **Save**.
- Introduction

#### Introduction

By using the Product Builder for Insurance application, insurers can rapidly build and maintain insurance products and adapt to changing business needs or market conditions.

See the Product Builder for Insurance User Guide on the Pega Community to fully understand Product Builder for Insurance and its features.

There are product examples provided with Pega Foundation for Insurance that can be leveraged in Pega Underwriting for Insurance. To fully understand the integration of Product Builder for Insurance products with the Pega Underwriting for Insurance submission process, see the Pega Underwriting for Insurance documentation on Pega Community.



# **Pre 7.1 Insurance application cases**

The Pega Foundation for Insurance still contains work objects (cases) that are used to represent an application for insurance. As mentioned in this document, these cases have not been updated or upgraded to the 7.1 stage-based case management. They only remain for backward compatibility for existing customers.

This topic will review the Personal Auto application to demonstrate what has been updated to support the new version of Product Configuration application.

- **Note:** Product Configuration is still provided with the Pega Foundation for Insurance. However, it is not recommended for new implementations. Starting in 7.1, all the New Business Processing is configured in the Pega Underwriting for Insurance application. Pega Underwriting for Insurance leverages the Product Builder for Insurance application.
  - Pega Foundation for Insurance Personal Auto application
  - Product configuration (using Product configuration application)

## **Pega Foundation for Insurance Personal Auto application**

To test the Pega Foundation for Insurance Personal Auto application, in the Dev Studio header search text field, search for and select the **PegaIns-Work-Application-Pers-Automotive** class and run the NewWork flow.

This flow then calls numerous sub-flows that you can traverse through to see an example application process for automobile insurance using Pega Foundation for Insurance and Product Configuration. The important part of this section is to cover how the Pega Foundation for Insurance flows have been updated in 7.1 to take advantage of the Product Configuration 7.1 UI.



**Note:** All new implementations should use Pega Underwriting for Insurance for New Business processing. For more details on the new submission processes, see the Pega Underwriting for Insurance Implementation Guide for the application that you are using. This guide describes how to configure and extend submissions.

# Product configuration (using Product configuration application)

Starting in version 7.1, Product Configuration has converted its controls and user interfaces to be 7.1-compliant (i.e., auto-generated). Previous versions of the application had non- auto generated controls and section rules.

The old version of the Pega Foundation for Insurance application flow used a flow action that allowed you to fill out the product details based on the product you chose. This was completely controlled by Product Configuration.

#### **Data tables**

**Note:** These tables are specific to database administrators. All cells filled with N/A in the below tables indicates that there is no value in the database for that particular cell.

#### **P ADDRESS**

This table stores address information about contacts and business units. Replace calls to this table with calls to your data tables.



#### **Columns**

Name	Data type	Size	Scal	Nulls?	Dflt
			е		
ACTIVE	VARCHAR2	16	N/A	No	N/A
ADDRESS1	VARCHAR2	128	N/A	No	N/A
ADDRESS2	VARCHAR2	128	N/A	No	N/A
ADDRESS3	VARCHAR2	128	N/A	No	N/A
ADDRESS4	VARCHAR2	128	N/A	No	N/A
ADDRESS5	VARCHAR2	128	N/A	No	N/A
ADDRESSID	VARCHAR2	16	N/A	Yes	N/A
ADDRESSTYPE	VARCHAR2	32	N/A	No	N/A
CITY	VARCHAR2	128	N/A	No	N/A
COUNTRYCODE	VARCHAR2	8	N/A	No	N/A
DOMAINID	VARCHAR2	16	N/A	No	N/A
DOMAINTYPE	VARCHAR2	16	N/A	No	N/A
FROMDATE	DATE		N/A	No	N/A
POSTALCODE	VARCHAR2	32	N/A	No	N/A
PRIMARYADDRESS	VARCHAR2	16	N/A	No	N/A
PROVINCE	VARCHAR2	128	N/A	No	N/A
PXCREATEDATETIME	DATE		N/A	No	N/A
PXCREATEOPERATOR	VARCHAR2	128	N/A	No	N/A
PXCREATEOPNAME	VARCHAR2	128	N/A	No	N/A
PXCREATESYSTEMID	VARCHAR2	32	N/A	No	N/A
PXUPDATEDATETIME	DATE		N/A	No	N/A
PXUPDATEOPERATOR	VARCHAR2	128	N/A	No	N/A



Name	Data type	Size	Scal	Nulls?	Dflt
			е		
PXUPDATEOPNAME	VARCHAR2	128	N/A	No	N/A
PXUPDATESYSTEMID	VARCHAR2	32	N/A	No	N/A
PYSTATE	VARCHAR2	128	N/A	No	N/A
REGION	VARCHAR2	128	N/A	No	N/A
SUBREGION	VARCHAR2	128	N/A	No	N/A
TODATE	DATE		N/A	No	N/A

#### Constraints

Column	Constraint	Referenced columns
ADDRESSID	P_ADDRESS_V2_PK	N/A

## **P\_ORGANIZATION**

This table stores information about organizations. Replace calls to this table with calls to your data tables.

#### Columns

Name	Data type	Size	Scale	Nulls ?	Dflt
ACTIVE	VARCHAR2	16	N/A	No	N/A
DESCRIPTION	VARCHAR2	255	N/A	No	N/A
EMPLOYEECOUNT	VARCHAR2	16	N/A	No	N/A
ENDDATE	DATE		N/A	No	N/A
FACEBOOKID	VARCHAR2	32	N/A	No	N/A
FACEBOOKURL	VARCHAR2	64	N/A	No	N/A
FAX	VARCHAR2	16	N/A	No	N/A



Name	Data type	Size	Scale	Nulls ?	Dflt
INDUSTRY	VARCHAR2	32	N/A	No	N/A
ISPARENT	VARCHAR2	16	N/A	No	N/A
LEGALENTITYTYPE	VARCHAR2	64	N/A	No	N/A
LINKEDINID	VARCHAR2	32	N/A	No	N/A
LINKEDINURL	VARCHAR2	64	N/A	No	N/A
ORGANIZATIONID	VARCHAR2	16	N/A	Yes	N/A
ORGANIZATIONNAME	VARCHAR2	255	N/A	No	N/A
ORGANIZATIONTYPE	VARCHAR2	16	N/A	No	N/A
PRIMARYEMAILID	VARCHAR2	255	N/A	No	N/A
PRIMARYPHONENUMBER	VARCHAR2	16	N/A	No	N/A
PXCREATEDATETIME	DATE		N/A	No	N/A
PXCREATEOPERATOR	VARCHAR2	128	N/A	No	N/A
PXCREATEOPNAME	VARCHAR2	128	N/A	No	N/A
PXCREATESYSTEMID	VARCHAR2	32	N/A	No	N/A
PXUPDATEDATETIME	DATE		N/A	No	N/A
PXUPDATEOPERATOR	VARCHAR2	128	N/A	No	N/A
PXUPDATEOPNAME	VARCHAR2	128	N/A	No	N/A
PXUPDATESYSTEMID	VARCHAR2	32	N/A	No	N/A
REVENUE	NUMERIC	16	2	No	N/A
SECONDARYEMAILID	VARCHAR2	255	N/A	No	N/A
SECONDARYPHONENUM BER	VARCHAR2	16	N/A	No	N/A
STARTDATE	DATE		N/A	No	N/A
TAXID	VARCHAR2	16	N/A	No	N/A



Name	Data type	Size	Scale	Nulls ?	Dflt
TERRITORYID	VARCHAR2	64	N/A	No	N/A
TWITTERID	VARCHAR2	32	N/A	No	N/A
TWITTERURL	VARCHAR2	32	N/A	No	N/A
WEBSITE	VARCHAR2	255	N/A	No	N/A

Column	Constraint	Referenced columns
ORGANIZATIONID	P_ORGANIZATION_V2_PK	N/A

# **P\_CONTACT**

This table is a sample table that stores information about contacts. Replace calls to this table with calls to your data tables.

Name	Data type	Size	Scale	Nulls?	Dflt
ACTIVE	VARCHAR2	16	N/A	No	N/A
ASSISTANTEMAIL	VARCHAR2	128	N/A	No	N/A
ASSISTANTNAME	VARCHAR2	128	N/A	No	N/A
ASSISTANTPHONE	VARCHAR2	32	N/A	No	N/A
BESTTIMETOCALL	VARCHAR2	16	N/A	No	N/A
COMMPREFERENCEBYEMAIL	VARCHAR2	32	N/A	No	N/A
COMMPREFERENCEBYFAX	VARCHAR2	32	N/A	No	N/A
COMMPREFERENCEBYMAIL	VARCHAR2	32	N/A	No	N/A
COMMPREFERENCEBYPHONE	VARCHAR2	32	N/A	No	N/A



Name	Data type	Size	Scale	Nulls?	Dflt
COMPANYNAME	VARCHAR2	128	N/A	No	N/A
CONTACTID	VARCHAR2	16	N/A	Yes	N/A
CONTACTTYPE	VARCHAR2	16	N/A	No	N/A
DATEOFBIRTH	DATE		N/A	No	N/A
DEPARTMENTNAME	VARCHAR2	128	N/A	No	N/A
FACEBOOKID	VARCHAR2	128	N/A	No	N/A
FACEBOOKURL	VARCHAR2	255	N/A	No	N/A
FAX	VARCHAR2	32	N/A	No	N/A
FIRSTNAME	VARCHAR2	64	N/A	No	N/A
GENDER	VARCHAR2	16	N/A	No	N/A
INDUSTRY	VARCHAR2	32	N/A	No	N/A
JOBTITLE	VARCHAR2	128	N/A	No	N/A
LANGUAGEPREFERENCE	VARCHAR2	64	N/A	No	N/A
LASTNAME	VARCHAR2	64	N/A	No	N/A
LINKEDINID	VARCHAR2	255	N/A	No	N/A
LINKEDINURL	VARCHAR2	255	N/A	No	N/A
MARITALSTATUS	VARCHAR2	32	N/A	No	N/A
MARKETINGBYEMAIL	VARCHAR2	16	N/A	No	N/A
MARKETINGBYMAIL	VARCHAR2	16	N/A	No	N/A
MARKETINGBYPHONE	VARCHAR2	16	N/A	No	N/A
MIDDLENAME	VARCHAR2	64	N/A	No	N/A
NATIONALID	VARCHAR2	64	N/A	No	N/A
PARENTCONTACTID	VARCHAR2	16	N/A	No	N/A
PRIMARYEMAIL	VARCHAR2	128	N/A	No	N/A



Name	Data type	Size	Scale	Nulls?	Dflt
PRIMARYEMAILTYPE	VARCHAR2	32	N/A	No	N/A
PRIMARYPHONENUMBER	VARCHAR2	32	N/A	No	N/A
PRIMARYPHONETYPE			N/A	No	N/A
PRIORITYNOTE	VARCHAR2	64	N/A	No	N/A
PXCREATEDATETIME	DATE		N/A	No	N/A
PXCREATEOPERATOR	VARCHAR2	128	N/A	No	N/A
PXCREATEOPNAME	VARCHAR2	128	N/A	No	N/A
PXCREATESYSTEMID	VARCHAR2	32	N/A	No	N/A
PXUPDATEDATETIME	DATE		N/A	No	N/A
PXUPDATEOPERATOR	VARCHAR2	128	N/A	No	N/A
PXUPDATEOPNAME	VARCHAR2	128	N/A	No	N/A
PXUPDATESYSTEMID	VARCHAR2	32	N/A	No	N/A
PYTIMEZONE	VARCHAR2	16	N/A	No	N/A
SALUTATION	VARCHAR2	16	N/A	No	N/A
SECONDARYEMAIL	VARCHAR2	128	N/A	No	N/A
SECONDARYEMAILTYPE	VARCHAR2	32	N/A	No	N/A
SECONDARYPHONENUMBER	VARCHAR2	32	N/A	No	N/A
SECONDARYPHONETYPE	VARCHAR2	32	N/A	No	N/A
SUFFIX	VARCHAR2	16	N/A	No	N/A
TAXID	VARCHAR2	16	N/A	No	N/A
TERRITORYID	VARCHAR2	64	N/A	No	N/A
TERTIARYPHONENUMBER	VARCHAR2	32	N/A	No	N/A
TERTIARYPHONETYPE	VARCHAR2	32	N/A	No	N/A
TWITTERID	VARCHAR2	128	N/A	No	N/A



Name	Data type	Size	Scale	Nulls?	Dflt
TWITTERURL	VARCHAR2	255	N/A	No	N/A

Column	Constraint	Referenced columns
CONTACTID	P_CONTACT_V2_PK	N/A

# **P\_ROLE**

This table stores roles for policy, contact, and business unit links. Some workflows use the role type to determine processing steps. Add your own affiliations for account, contact, and business unit associations.

Name	Data type	Size	Scale	Nulls?	Dflt
ACTIVE	VARCHAR2	16	N/A	No	N/A
DESCRIPTION	VARCHAR2	255	N/A	No	N/A
PXCREATEDATETIME	DATE		N/A	No	N/A
PXCREATEOPERATOR	VARCHAR2	128	N/A	No	N/A
PXCREATEOPNAME	VARCHAR2	128	N/A	No	N/A
PXCREATESYSTEMID	VARCHAR2	32	N/A	No	N/A
PXUPDATEDATETIME	DATE		N/A	No	N/A
PXUPDATEOPERATOR	VARCHAR2	128	N/A	No	N/A
PXUPDATEOPNAME	VARCHAR2	128	N/A	No	N/A
PXUPDATESYSTEMID	VARCHAR2	32	N/A	No	N/A
ROLEID	VARCHAR2	16	N/A	Yes	N/A
ROLENAME	VARCHAR2	255	N/A	No	N/A



Name	Data type	Size	Scale	Nulls?	Dflt
ROLETYPE	VARCHAR2	16	N/A	No	N/A

Column	Constraint	Referenced columns
ROLEID	P_ROLE_V2_PK	N/A

# **ORGANIZATION\_INS**

This table stores information that describes the industry in which a business operates.

#### Columns

Name	Data type	Size	Scale	Nulls?	Dflt
ACCOUNTVALUE	NUMERIC		N/A	No	N/A
ORGANIZATIONID	VARCHAR2	16	N/A	Yes	N/A
SICCODE	VARCHAR2	4	N/A	No	N/A
NAICSCODE	VARCHAR2	6	N/A	No	N/A

#### Constraints

Column	Constraint	Referenced columns
ORGANIZATIONID	ORGANIZATION_INS_PK	N/A

### **IIF\_AGENCY**

This table stores agency Information for all LOBs. Agency details will be picked up from this table while creating the policy from Pega Underwriting for Insurance.



Name	Data type	Size	Scale	Nulls?	Dflt
PXCREATEDATETIME	DATE		N/A	Yes	N/A
PXCREATEOPNAME	VARCHAR2	128	N/A	Yes	N/A
PXCREATEOPERATOR	VARCHAR2	128	N/A	Yes	N/A
PXCREATESYSTEMID	VARCHAR2	32	N/A	Yes	N/A
PXINSNAME	VARCHAR2	128	N/A	Yes	N/A
PXOBJCLASS	VARCHAR2	96	N/A	Yes	N/A
PXUPDATEDATETIME	DATE		N/A	Yes	N/A
PXUPDATEOPNAME	VARCHAR2	128	N/A	Yes	N/A
PXUPDATEOPERATOR	VARCHAR2	128	N/A	Yes	N/A
PXUPDATESYSTEMID	VARCHAR2	32	N/A	Yes	N/A
PYLABEL	VARCHAR2	64	N/A	Yes	N/A
PYRULESETNAME	VARCHAR2	64	N/A	Yes	N/A
PZINSKEY	VARCHAR2	255	N/A	No	N/A
PZPVSTREAM	BLOB		N/A	Yes	N/A
AGENCYCODE	VARCHAR2	32	N/A	Yes	N/A
AGENCYNAME	VARCHAR2	32	N/A	Yes	N/A
CODE	VARCHAR2	32	N/A	Yes	N/A
ACTIVE	VARCHAR2	5	N/A	Yes	N/A

Constraintname	PEGAINS_INTERFACE_AGENCYTES_PK
Туре	PRIMARY
Disable	No
Referenced Schema	N/A



Constraintname	PEGAINS_INTERFACE_AGENCYTES_PK
Referenced Table	N/A
Cascade on Delete	No
Check Condition	N/A
Deferrable?	No
No Validate?	No
Initially Deferred?	No
RELY (Do Not Enforce)?	No

#### Constraint column details

Column	Constraint	Referenced columns
PZINSKEY	PEGAINS_INTERFACE_AGEN CYTES_PK	N/A

# **IIF\_AGENT**

This table stores agent Information (agent ID, name, agency code) for all LOBs. Agent details will be picked up from this table while creating the policy from Pega Underwriting for Insurance.

Name	Data type	Size	Scale	Nulls?	Dflt
PXCREATEDATETIME	DATE		N/A	Yes	N/A
PXCREATEOPNAME	VARCHAR2	128	N/A	Yes	N/A
PXCREATEOPERATOR	VARCHAR2	128	N/A	Yes	N/A
PXCREATESYSTEMID	VARCHAR2	32	N/A	Yes	N/A
PXINSNAME	VARCHAR2	128	N/A	Yes	N/A
PXOBJCLASS	VARCHAR2	96	N/A	Yes	N/A



Name	Data type	Size	Scale	Nulls?	Dflt
PXUPDATEDATETIME	DATE		N/A	Yes	N/A
PXUPDATEOPNAME	VARCHAR2	128	N/A	Yes	N/A
PXUPDATEOPERATOR	VARCHAR2	128	N/A	Yes	N/A
PXUPDATESYSTEMID	VARCHAR2	32	N/A	Yes	N/A
PYLABEL	VARCHAR2	64	N/A	Yes	N/A
PYRULESETNAME	VARCHAR2	64	N/A	Yes	N/A
PZINSKEY	VARCHAR2	255	N/A	No	N/A
PZPVSTREAM	BLOB		N/A	Yes	N/A
AGENCYCODE	VARCHAR2	32	N/A	Yes	N/A
AGENTID	VARCHAR2	32	N/A	Yes	N/A
FIRSTNAME	VARCHAR2	32	N/A	Yes	N/A
LASTNAME	VARCHAR2	32	N/A	Yes	N/A
EMAIL	VARCHAR2	32	N/A	Yes	N/A

Constraintname	PEGAINS_INTERFACE_AGENTTEST_PK
Туре	PRIMARY
Disable	No
Referenced Schema	N/A
Referenced Table	N/A
Cascade On Delete	No
Check Condition	N/A
Deferrable?	No



Constraintname	PEGAINS_INTERFACE_AGENTTEST_PK
No Validate?	No
Initially Deferred?	No
RELY (Do Not Enforce)?	No

# **IIF\_SICDIVISION**

This table stores SIC information for all kinds of business divisions, including effective and termination dates. This information will be picked up from this table while creating the policy from Pega Underwriting for Insurance.

Name	Data type	Size	Scale	Nulls?	Dflt
PXCREATEDATETIME	DATE		N/A	Yes	N/A
PXCREATEOPNAME	VARCHAR2	128	N/A	Yes	N/A
PXCREATEOPERATOR	VARCHAR2	128	N/A	Yes	N/A
PXCREATESYSTEMID	VARCHAR2	32	N/A	Yes	N/A
PXINSNAME	VARCHAR2	128	N/A	Yes	N/A
PXOBJCLASS	VARCHAR2	96	N/A	Yes	N/A
PXUPDATEDATETIME	DATE		N/A	Yes	N/A
PXUPDATEOPNAME	VARCHAR2	128	N/A	Yes	N/A
PXUPDATEOPERATOR	VARCHAR2	128	N/A	Yes	N/A
PXUPDATESYSTEMID	VARCHAR2	32	N/A	Yes	N/A
PYLABEL	VARCHAR2	64	N/A	Yes	N/A
PYRULESETNAME	VARCHAR2	64	N/A	Yes	N/A
PZINSKEY	VARCHAR2	255	N/A	Yes	N/A
PZPVSTREAM	BLOB		N/A	Yes	N/A



Name	Data type	Size	Scale	Nulls?	Dflt
ID	VARCHAR2	20	N/A	Yes	N/A
EFFECTIVEDATE	VARCHAR2	20	N/A	Yes	N/A
TERMDATE	VARCHAR2	20	N/A	Yes	N/A
DESCRIPTION	VARCHAR2	255	N/A	Yes	N/A
EXPRESSIONNAME	VARCHAR2	20	N/A	Yes	N/A

Constraintname	IIF_SICDIVISION_PK
Туре	PRIMARY
Disable	No
Referenced Schema	N/A
Referenced Table	N/A
Cascade On Delete	No
Check Condition	N/A
Deferrable?	No

Constraintname	IIF_SICDIVISION_PK
No Validate?	No
Initially Deferred?	No
RELY (Do Not Enforce)?	No

Column	Constraint	Referenced columns
ID	SYS_C0023923	N/A
EFFECTIVEDATE	SYS_C0023924	N/A



### **IIF\_SICFACTOR**

This table stores SIC information for all kinds of industry codes, including effective and termination dates, and SIC High and Low factors. This information will be picked up from this table while creating the policy from Pega Underwriting for Insurance.

Name	Data type	Size	Scale	Nulls?	Dflt
PXCREATEDATETIME	DATE		N/A	Yes	N/A
PXCREATEOPNAME	VARCHAR2	128	N/A	Yes	N/A
PXCREATEOPERATOR	VARCHAR2	128	N/A	Yes	N/A
PXCREATESYSTEMID	VARCHAR2	32	N/A	Yes	N/A
PXINSNAME	VARCHAR2	128	N/A	Yes	N/A
PXOBJCLASS	VARCHAR2	96	N/A	Yes	N/A
PXUPDATEDATETIME	DATE		N/A	Yes	N/A
PXUPDATEOPNAME	VARCHAR2	128	N/A	Yes	N/A
PXUPDATEOPERATOR	VARCHAR2	128	N/A	Yes	N/A
PXUPDATESYSTEMID	VARCHAR2	32	N/A	Yes	N/A
PYLABEL	VARCHAR2	64	N/A	Yes	N/A
PYRULESETNAME	VARCHAR2	64	N/A	Yes	N/A
PZINSKEY	VARCHAR2	255	N/A	Yes	N/A
PZPVSTREAM	BLOB		N/A	Yes	N/A
DIVISIONID	VARCHAR2	20	N/A	Yes	N/A
EFFECTIVEDATE	VARCHAR2	20	N/A	No	N/A
TERMDATE	VARCHAR2	20	N/A	Yes	N/A
DESCRIPTION	VARCHAR2	255	N/A	Yes	N/A
EXPRESSIONNAME	VARCHAR2	20	N/A	Yes	N/A



Name	Data type	Size	Scale	Nulls?	Dflt
FACTOR	VARCHAR2	20	N/A	Yes	N/A
GROUPID	VARCHAR2	20	N/A	Yes	N/A
SICHIGH	VARCHAR2	20	N/A	No	N/A
SICLOW	VARCHAR2	20	N/A	No	N/A

Constraintname	IIF_SICFACTOR_PK
Туре	PRIMARY
Disable	No
Referenced Schema	N/A
Referenced Table	N/A
Cascade On Delete	No
Check Condition	N/A
Deferrable?	No
No Validate?	No
Initially Deferred?	No
RELY (Do Not Enforce)?	No

Column	Constraint	Referenced columns
EFFECTIVEDATE	SYS_C0023926	N/A
SICHIGH	SYS_C0023927	N/A
SICLOW	SYS_C0023928	N/A



# **IIF\_SICGROUP**

This table stores SIC information for all kinds of industry group descriptions, including effective and termination dates. This information will be picked up from this table while creating the policy from Pega Underwriting for Insurance.

Name	Data type	Size	Scale	Nulls?	Dflt
PXCREATEDATETIME	DATE		N/A	Yes	N/A
PXCREATEOPNAME	VARCHAR2	128	N/A	Yes	N/A
PXCREATEOPERATOR	VARCHAR2	128	N/A	Yes	N/A
PXCREATESYSTEMID	VARCHAR2	32	N/A	Yes	N/A
PXINSNAME	VARCHAR2	128	N/A	Yes	N/A
PXOBJCLASS	VARCHAR2	96	N/A	Yes	N/A
PXUPDATEDATETIME	DATE		N/A	Yes	N/A
PXUPDATEOPNAME	VARCHAR2	128	N/A	Yes	N/A
PXUPDATEOPERATOR	VARCHAR2	128	N/A	Yes	N/A
PXUPDATESYSTEMID	VARCHAR2	32	N/A	Yes	N/A
PYLABEL	VARCHAR2	64	N/A	Yes	N/A
PYRULESETNAME	VARCHAR2	64	N/A	Yes	N/A
PZINSKEY	VARCHAR2	255	N/A	Yes	N/A

Name	Data type	Size	Scale	Nulls?	Dflt
PZPVSTREAM	BLOB		N/A	Yes	N/A
DIVISIONID	VARCHAR2	20	N/A	Yes	N/A
EFFECTIVEDATE	VARCHAR2	20	N/A	No	N/A
TERMDATE	VARCHAR2	20	N/A	Yes	N/A



Name	Data type	Size	Scale	Nulls?	Dflt
DESCRIPTION	VARCHAR2	255	N/A	Yes	N/A
EXPRESSIONNAME	VARCHAR2	20	N/A	Yes	N/A
ID	VARCHAR2	20	N/A	No	N/A

Constraintname	IIF_SICGROUP_PK
Туре	PRIMARY
Disable	No
Referenced Schema	N/A
Referenced Table	N/A
Cascade On Delete	No
Check Condition	N/A
Deferrable?	No
No Validate?	No
Initially Deferred?	No
RELY (Do Not Enforce)?	No

Column	Constraint	Referenced columns
EFFECTIVEDATE	SYS_C0023930	N/A
ID	SYS_C0023931	N/A

# **IIF\_SICTONAICS**

This table stores NAIC codes for all SIC codes and corresponding descriptions. This information will be picked up from this table while creating the policy from Pega Underwriting for Insurance.

Name	Data type	Size	Scale	Nulls?	Dflt
PXCREATEDATETIME	DATE		N/A	Yes	N/A
PXCREATEOPNAME	VARCHAR2	128	N/A	Yes	N/A
PXCREATEOPERATOR	VARCHAR2	128	N/A	Yes	N/A
PXCREATESYSTEMID	VARCHAR2	32	N/A	Yes	N/A
PXINSNAME	VARCHAR2	128	N/A	Yes	N/A

Name	Data type	Size	Scale	Nulls?	Dflt
PXOBJCLASS	VARCHAR 2	96	N/A	Yes	N/A
PXUPDATEDATETIME	DATE		N/A	Yes	N/A
PXUPDATEOPNAME	VARCHAR 2	128	N/A	Yes	N/A
PXUPDATEOPERATOR	VARCHAR 2	128	N/A	Yes	N/A
PXUPDATESYSTEMID	VARCHAR 2	32	N/A	Yes	N/A
PYLABEL	VARCHAR 2	64	N/A	Yes	N/A
PYRULESETNAME	VARCHAR 2	64	N/A	Yes	N/A



Name	Data type	Size	Scale	Nulls?	Dflt
PZINSKEY	VARCHAR 2	255	N/A	Yes	N/A
PZPVSTREAM	BLOB		N/A	Yes	N/A
NAICSCODE	VARCHAR 2	20	N/A	No	N/A
SICCODE	VARCHAR 2	20	N/A	No	N/A
NAICSCODEDESCRIPTIO N	VARCHAR 2	255	N/A	Yes	N/A
SICCODEDESCRIPTION	VARCHAR 2	255	N/A	Yes	N/A

Constraintname	IIF_SICTONAICS_PK
Туре	PRIMARY
Disable	No
Referenced Schema	
Referenced Table	
Cascade On Delete	No
Check Condition	
Deferrable?	No
No Validate?	No
Initially Deferred?	No
RELY (Do Not Enforce)?	No



#### Constraint column details

Column	Constraint	Referenced columns
NAICSCODE	SYS_C0023933	
SICCODE	SYS_C0023934	

# **IIF\_VEHICLES**

This table stores vehicle make, model, and year of manufacture information. These details will be picked up from this table while creating the policy from Pega Underwriting for Insurance.

Name	Data type	Size	Scale	Nulls?	Dflt
PXCREATEDATETIME	DATE			Yes	
PXCREATEOPNAME	VARCHAR 2	128		Yes	
PXCREATEOPERATOR	VARCHAR 2	128		Yes	
PXCREATESYSTEMID	VARCHAR 2	32		Yes	
PXINSNAME	VARCHAR 2	128		Yes	
PXOBJCLASS	VARCHAR 2	96		Yes	
PXUPDATEDATETIME	DATE			Yes	
PXUPDATEOPNAME	VARCHAR 2	128		Yes	



Name	Data type	Size	Scale	Nulls?	Dflt
PXUPDATEOPERATOR	VARCHAR 2	128		Yes	
PXUPDATESYSTEMID	VARCHAR 2	32		Yes	
PYLABEL	VARCHAR 2	64		Yes	
PYRULESETNAME	VARCHAR 2	64		Yes	
PZINSKEY	VARCHAR 2	255		No	
PZPVSTREAM	BLOB			Yes	
DESCRIPTION	VARCHAR 2	64		Yes	
MAKE	VARCHAR 2	64		Yes	
MODEL	VARCHAR 2	64		Yes	
VINPREFIX	VARCHAR 2	64		Yes	
YEAR	VARCHAR 2	64		Yes	

Constraint name	PEGAINS_INTERFACE_VEHICLES_PK		
Туре	PRIMARY		
Disable	No		



Constraint name	PEGAINS_INTERFACE_VEHICLES_PK
Referenced Schema	
Referenced Table	
Cascade On Delete	No
Check Condition	
Deferrable?	No
No Validate?	No
Initially Deferred?	No
RELY (Do Not Enforce)?	No

Column	Constraint	Referenced columns
PZINSKEY	SYS_C0017547	

# **Resources**

The following table lists the PDFs/Excel files of Pega Foundation for Insurance for '23

Document type	Format
Pega Foundation for Insurance optimized sections	XLSX
Pega Product Builder for Insurance user guide	PDF
Pega Foundation for Insurance data model	XLSX

