

Pipeline

The profile picture for Apple Support is a photograph of a person wearing a wide-brimmed hat and a denim jacket, sitting inside an airplane cabin and looking at an iPad. The airplane window shows a snowy mountain landscape.

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The Apple logo, a white silhouette of an apple with a bite taken out of it, is centered within a blue circular profile picture placeholder.





Following

Apple Support 

@AppleSupport

We're here to provide tips, tricks and helpful information when you need it most. We're available every day to answer your questions, from 5am-8pm Pacific.

 Cupertino, CA  support.apple.com  Joined June 2015

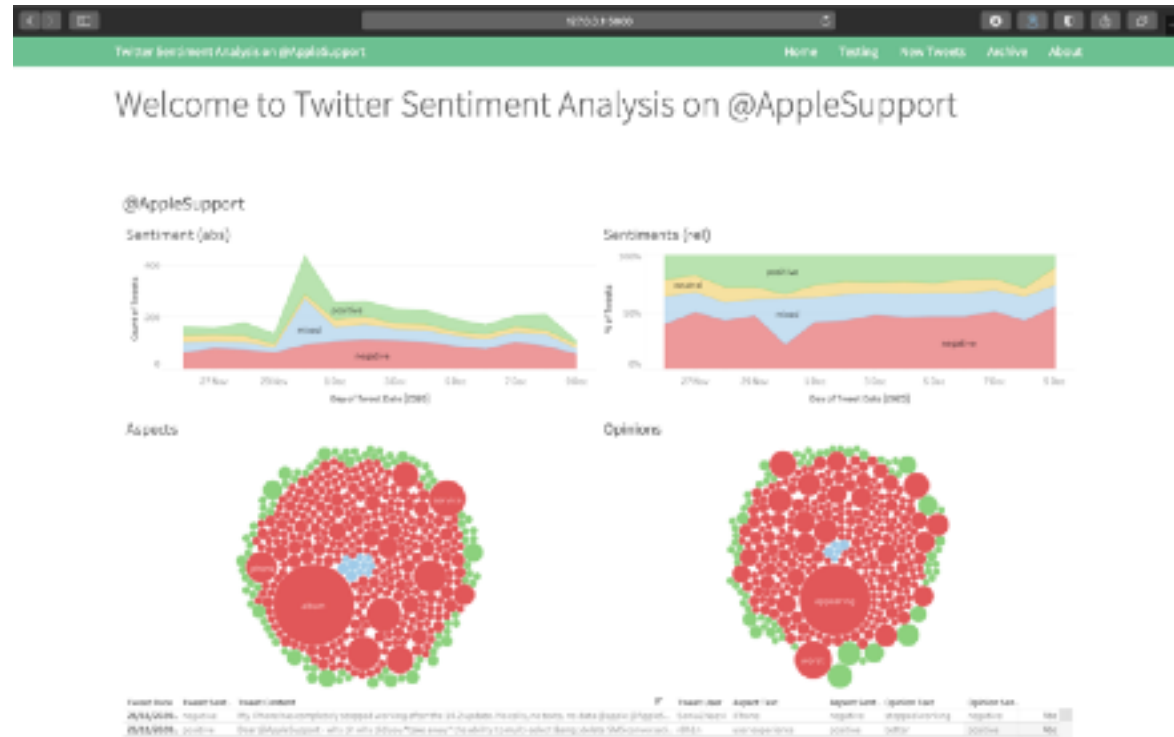
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Job Scheduler



Flask

web development,
one drop at a time



Amazon RDS

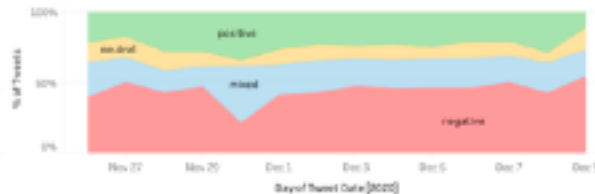


@AppleSupport

Sentiment (abs)



Sentiments (rel)



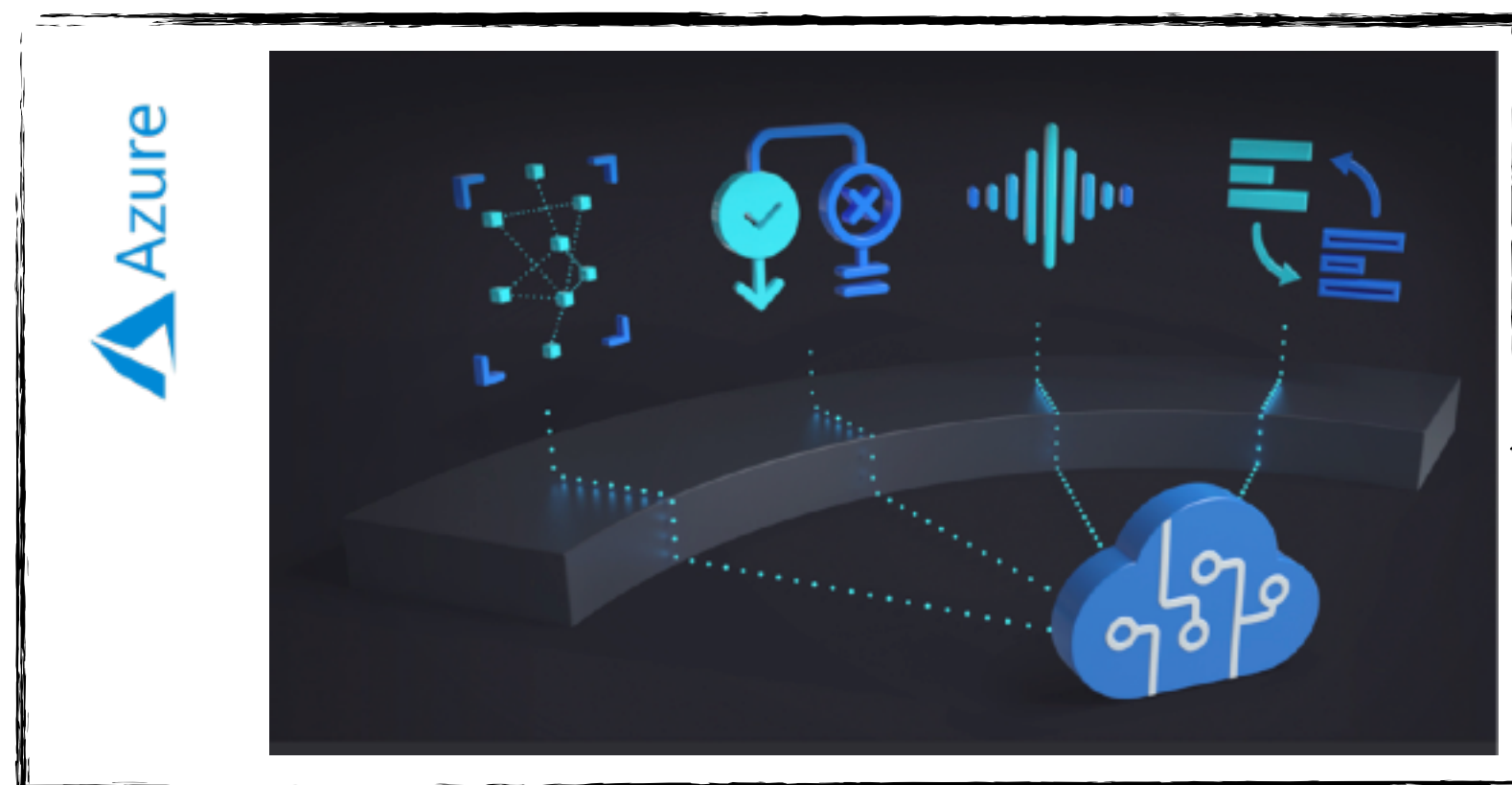
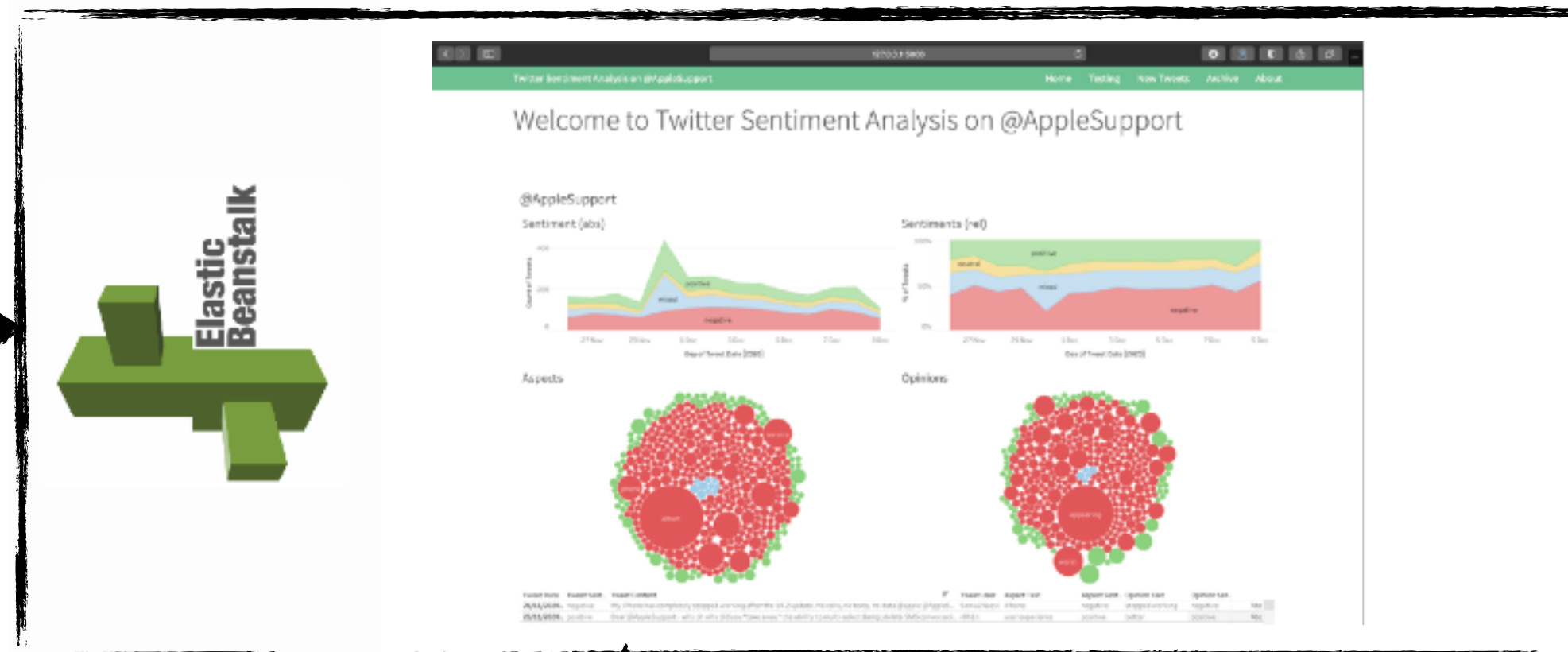
Aspects



Opinions



Tweet Date	Tweet Sent.	Tweet Content	Tweet User	Aspect Text	Aspect Sent.	Opinion Text	Opinion Sent.	Opinion User
26.11.2028	negative	My iPhone has completely stopped working after the 14.2 update. No calls, no texts, no data @apple @tapp...	tomato2021	iPhone	negative	stopped working	negative	ASC
26.11.2028	positive	Dear @AppleSupport - why oh why did you "take away" the ability to multi-select items? delete iOS5+ content...	afdr	user experience	positive	better	positive	ASC
26.11.2028	mixed	iS 14 has NO BATTERY battery. Thanks @apple @apple support	amammyyy	battery	negative	ruined	negative	ASC
26.11.2028	negative	I recently bought the new iPad Air 2 and to say @Apple are totally useless is RUDE NO FURTHER INFO that made...	RickKeele	business	negative	amazing	negative	ASC
09-09-20		What a joy at the first place... expensive computered piece of garbage full of really unnecessary features				unnecessary	negative	ASC



Job Scheduler



Sentiment Analysis & Opinion Mining

Microsoft Azure Cognitive Services