

Team projects - best practices

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Best practices

- 1. Design docs,
- 2. UX/UI design,
- 3. Customer feedback,
- 4. Inital Planning and ETA,
- 5. Do work,
- 6. Working as a team,
- 7. Track progress + update every 1-2 weeks the plan,
- 8. Release checklists,
- 9. Alpha/Beta/RC/Release.

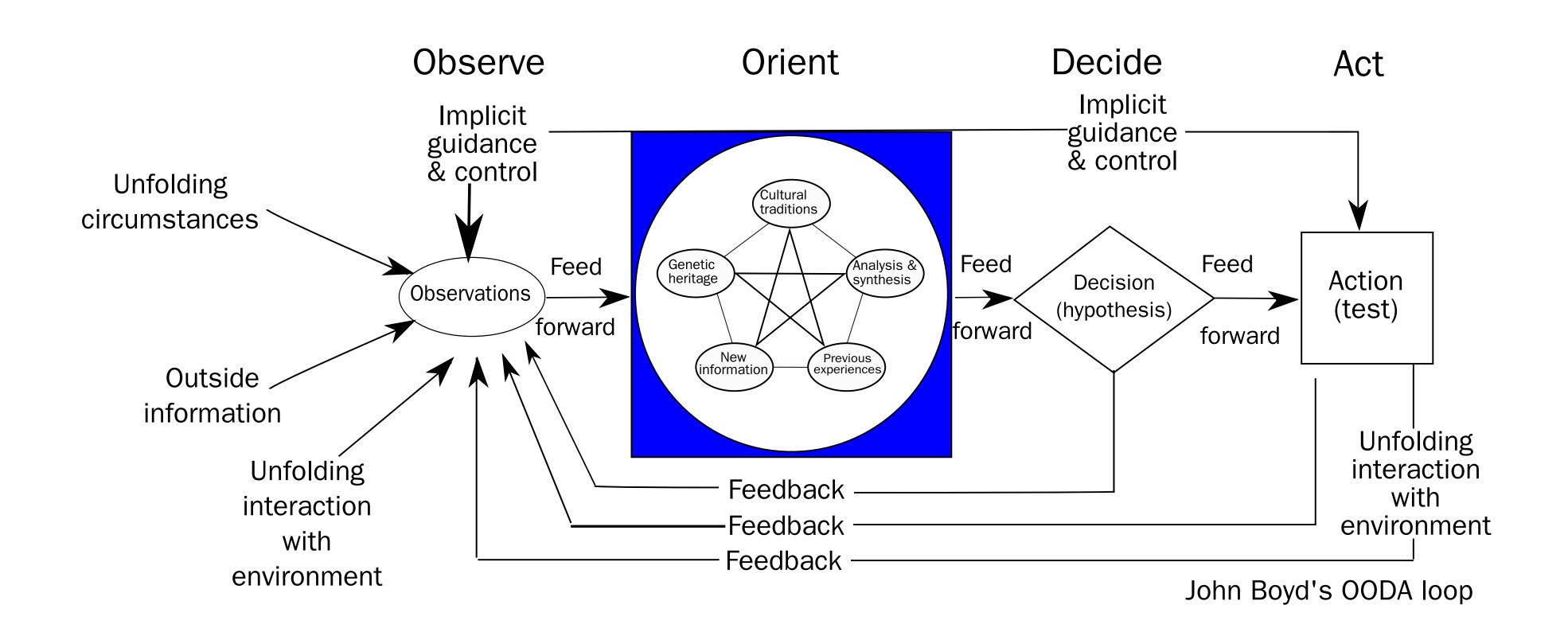
Everything is an experiment & everything is iteration

Do-and-learn — driven by the team:

- 1. Retrospective per project (along with the team retros),
- 2. Keep and update project how-to / internal wiki,
- 3. Pre-mortems,
- 4. Post-mortems,
- 5. Communication with the user / data.

Best practices

OODA:



Engineering Culture

Strong foundation:

- 1. Safe environment (see 1 and 2),
- 2. Ownership,
- 3. Drum beat by the people who do the most of the work,
- 4. Pragmatism,
- 5. Product teams!

Engineering Culture

Quality of communication:

- 2x yes, and...;
- Strong opinion, weak held (read: original post, not-a-silver-bullet);
- number of f-given;
- trust / you do not need to be involved in all the discussions.

Consider

- Size of the team and the company,
- Experience of the engineers,
- Product maturity,
- etc.

0. Validate idea

Test/Validate the idea before writing code:

- 1. Mockups,
- 2. Code examples / API,
- 3. Share design.

You might also want to check Lean UX.

1. Design (engineering) docs

- With DRI,
- Thinking on paper,
- Opportunity to discuss and give feedback,
- Examples: 1 and 2,
- My favorite format: Google Docs and slack,
- A good place to track design decions later.

2. UX/UI design

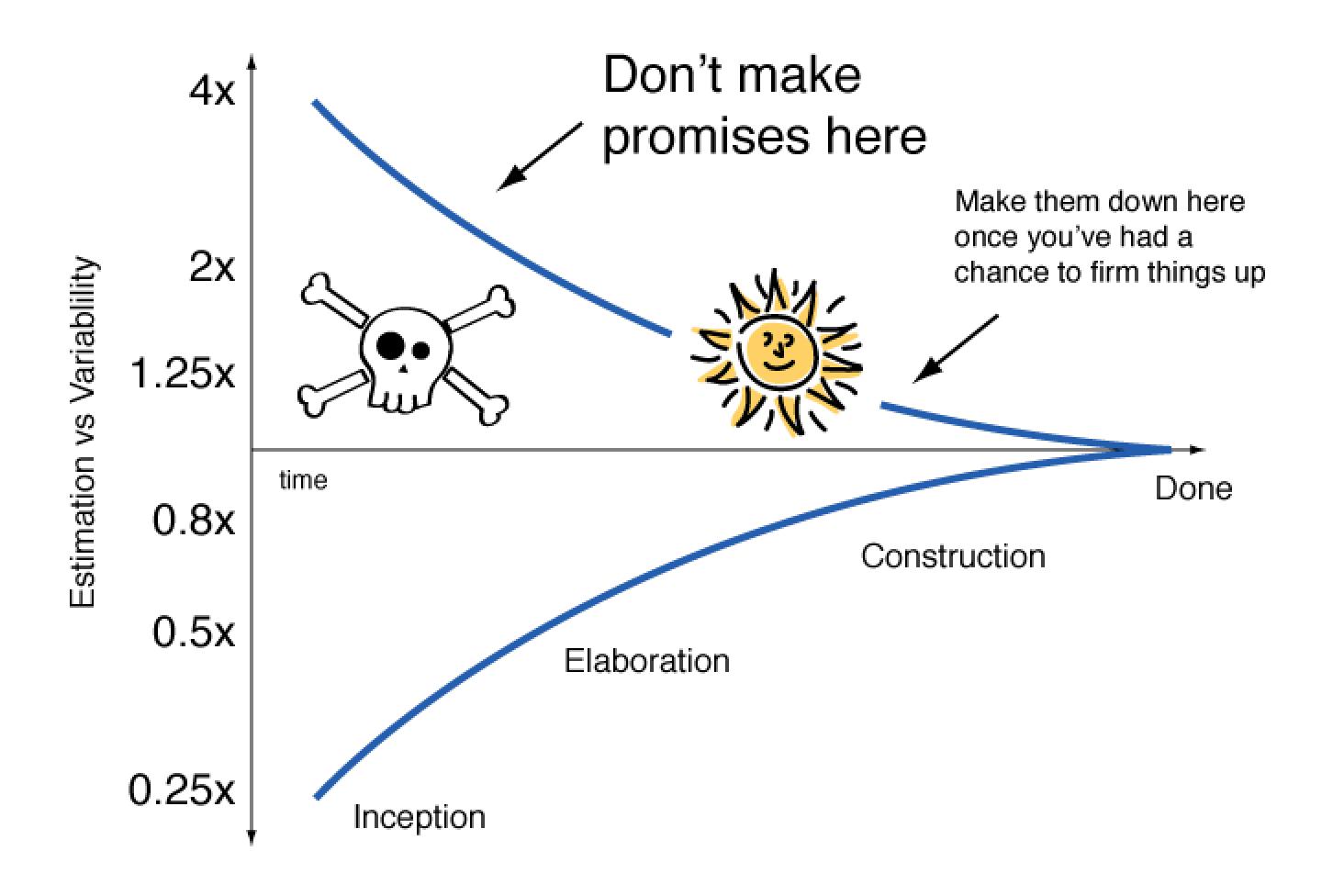
- for example, Figma,
- Good to setup what consitute a good UX feedback.

3. Customer feedback

- Not only in the beginning, continuously reach out for feedback;
- Does not need to be a complex process (see book);
- Design Doc, code example, ...;
- Qualitative and Quantitative;
- Check tips from YC.

- Planning is everything;
- The first iteration is a sketch;
- ETA;
- The further into the future, the larger the unit of measurement.

Be aware / communicate:



- Lay few alternatives scenarios out completness/quality/speed;
- Break up the project in many iterations, each iteration should be deliverable;
- Deliver -> patch/patch/patch / Tracer Bullet Dev;
- v1/v2.

- what we need first to learn, risk to address, key value to deliver;
- MVP?
- Uncharted territory? Spike or PoC.

5. Do work

- 1 week perspective,
- Focus and cutting Work-In-Progress,
- Important project/feature -> more focus time + take the best engineers.

Kanban, Scrum

6. Work as a team

- 1. Daily syncs (driven by the team);
- 2. Working in pairs+ or pair programming;
- 3. Swarming;
- 4. Do-ocracy / owning inputs.

6. Work as a team

Blocked or struggle -> let the team know.

7. Track progress & update the plan

Every 2 weeks:

- 1. Demo session that every project stream presents what they done,
- 2. Update the plan.

7. Track progress & update the plan

Demo:

- the best way to present the progress;
- Sync;
- Drum-beat;
- everything is demoable!

7. Track progress update the plan

Every 2 weeks;

- Add new tickets/task;
- Update plan and the ETA for v1, v2...;
- Be honest with yourself.

7. Track progress update the plan

Live demo!

8. Release checklist

- Getting the business on the same page;
- Testing;
- Pre-mortem if the rollout is complex;
- Release details;
- Metrics.

8. Release checklists



- Recording know-how;
- Keep quality;
- Do not make unneccessary mistakes..
- •

7. Release

Recommended:

• Feature flags.

7. Release

Remember, you have many options to release your software to manage customers' expectations:

• Alpha, (Closed) Beta, RC.

8. Metrics

- Start with DORA;
- Deployent frequency and lead time.

High delivery performace

- Lead Time
- Deployment frequency
- Mean time to Recovery
- Change Fail Percent



9. Transparency and communication

- communicate only on public channels (slack),
- documents only on shared GDrives,
- starting work? Open a PR in draft.

Metodyka?

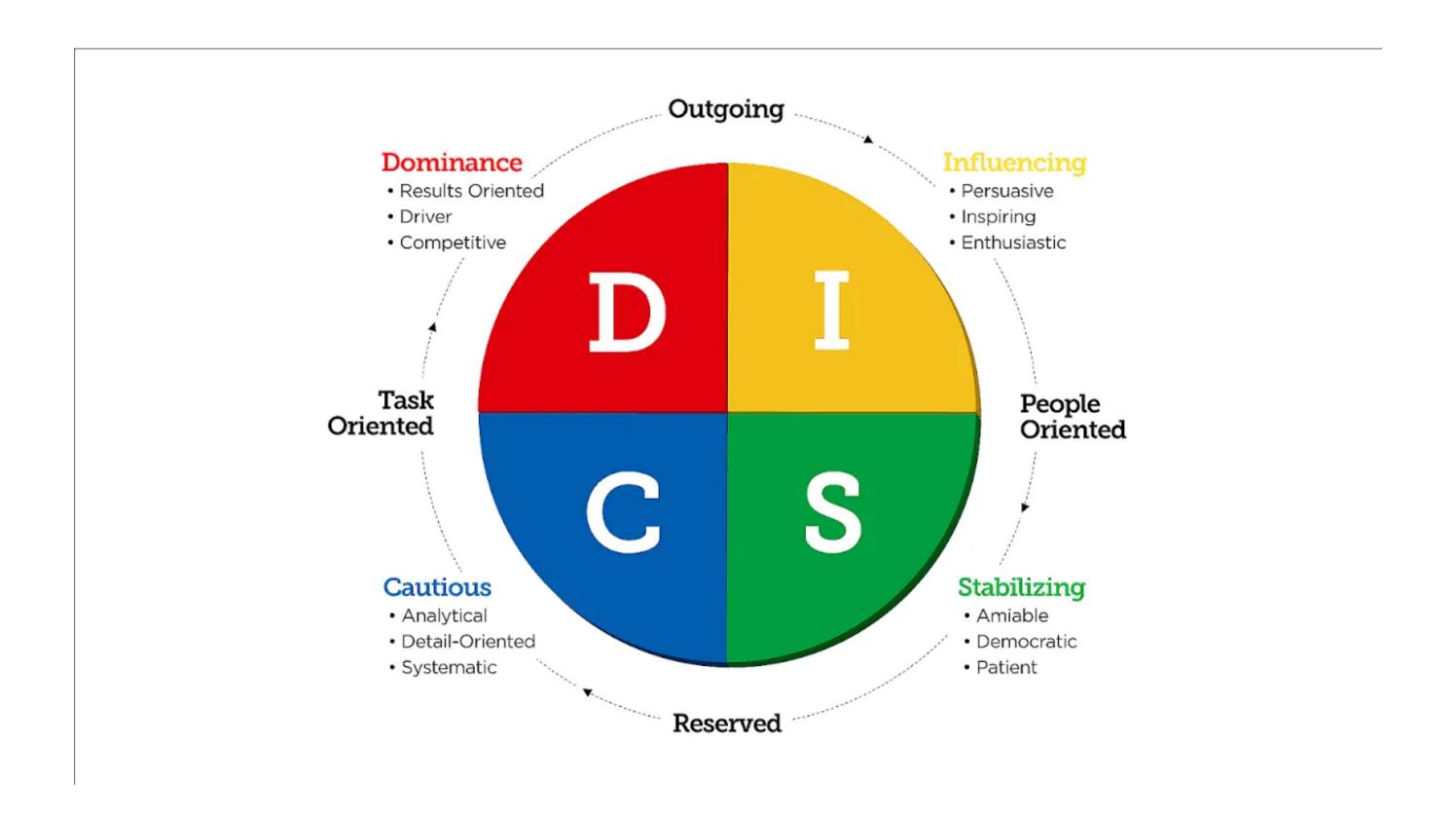
- Kanban with weekly cycles following prokanban.org
 my preference,
- SCRUM with 1-week or max 2-weeks cycles.

For larger companies, the concept of flight levels is worth exploring.

Questions?



Bonus



To learn more: manager-tools podcast

Misc

Facilitate growth:

- Ed Batista the art of self coaching,
- yes, and...,
- masterclass,
- or your own initiatives (guide).

Your project

