Congratulations! You passed!
Grade received 87.50%
To pass 80% or higher
 Go to next item

1. Which three questions should you ask yourself to make a goal specific?   0.75 / 1 point

    ☑ Can it be reasonably reached?

        ⊗ This should not be selected
        This is a question you would ask to determine if the goal is attainable.

    ☑ What do I want to accomplish?

        ⊘ Correct
        When crafting a goal, you want to explain what will be done.

    ☑ Where should it be delivered?

        ⊘ Correct
        When writing a goal, you may want to include where exactly the goal will be delivered.

    ☑ Who is involved?

        ⊘ Correct
        When creating your goal, you'll want to state who the goal involves.

2. Which of the following is an example of a measurable goal? Select all that apply.   0.5 / 1 point

    ☑ Reduce employee turnover

        ⊗ This should not be selected
        This goal is not measurable because it does not include an indicator of progress. Including metrics such as figures and
        numbers in your project goals can help you measure when the goal has been met.

    ☑ Increase product revenue by 5%

        ⊘ Correct
        Measurable goals generally include metrics, like figures and numbers, that help the project team determine when the
        objective is met.

    ☑ Increase market reach

        ⊗ This should not be selected
        This objective doesn't include criteria for measuring progress. Adding quantifiable or tangible metrics—such as figures
        and numbers—to your project goals can help you determine when the goal has been met.

    ☑ Achieve a 20% improvement in customer satisfaction ratings based on post-support survey results

        ⊘ Correct
        Measurable goals allow you to assess the success of your project based on quantifiable or tangible metrics, such as
        dollar amounts, percentages, number of outputs, and quantities.

3. What's a strategy to determine if a goal is attainable?   1 / 1 point

    ○ Post the goal on a project management forum for feedback
    ○ Hire a goal-setting coach
    ◉ Break down the goal into smaller parts
    ○ Ask the stakeholders

        ⊘ Correct
        Taking a complicated goal and breaking it down into smaller, achievable steps can help you determine if it seems
        reasonable for your team to accomplish.

4. What can you do to determine if a goal is relevant?   1 / 1 point

    ○ Ask a project manager on another team.
    ◉ Consider if the goal matches the organization's other needs and priorities.

○ Compare it to goals the organization set in previous years.

○ Compare it to the project goals of the organization's three closest competitors.

⊘ Correct
The goal needs to align with the organization's other goals, priorities, and values. Everyone involved should feel like the goal is worth supporting.

5. Which of the following are examples of key results? Select all that apply.   1 / 1 point

☐ Launch a website redesign

☑ Successfully process 50 online orders

⊘ Correct
A key result details how to tangibly measure the success of the objective. This is an example of a key result for the objective: implement online ordering.

☑ Increase the number of website visitors by 25%

⊘ Correct
A key result details how to tangibly measure the success of the objective. This is an example of a key result for the objective: launch a new website.

☐ Implement online ordering

6. Which of the following are objectives and key results (OKRs) development best practices? Select all that apply.   1 / 1 point

☑ Objectives should be motivational and inspiring.

⊘ Correct
Project objectives should be aspirational, aligned with organizational goals, action-oriented, concrete, and significant.

☑ Key results should be tactical and specific.

⊘ Correct
Key results should challenge the project manager and the team to stretch their abilities and achieve more.

☑ OKRs are a resource that should be linked to the project plan.

⊘ Correct
The project manager should document all OKRs and link to them in the project plan for visibility.

☐ Each key result should have 2-3 objectives