

# Congratulations! You passed!

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item

1. Which of the following best describe organizational structure?

1 / 1 point

- ☐ How the organization’s identity and personality is demonstrated
- ☐ How leadership creates operational processes within the organization
- ☐ How changes are implemented within the organization
- ☒ How members of the organization relate to and interact with one another

✓ Correct

2. Which answer best describes a Matrix organizational structure?

1 / 1 point

- ☒ It involves reporting to stakeholders across teams in addition to direct managers.
- ☐ It has a linear reporting, which is similar to the structure of a military branch.
- ☐ It includes an internal group that defines and maintains project management standards across the organization.
- ☐ It follows a traditional, top-down reporting structure with a clear chain of command.

✓ Correct

3. How does a company’s organizational structure impact project management?

1 / 1 point

- ☐ It affects the success of change management and the availability of resources.
- ☒ It affects the project manager’s authority and the availability of resources.
- ☐ It affects the project manager’s authority and the success of change management.
- ☐ It affects the project’s success rate and a team’s ability to improve.

✓ Correct

4. Which of the following refers to a company’s shared values, mission, and history?

1 / 1 point

- ☐ Organizational structure
- ☒ Organizational culture
- ☐ Project Management Office (PMO)
- ☐ Change management

✓ Correct

5. When working in different geographies, why is awareness of established customs important for understanding organizational culture?

1 / 1 point

- ☒ It can help you form respectful relationships.
- ☐ It can lead to product innovation.
- ☐ It will impress your superiors.
- ☐ It can help you feel more comfortable.

☒ Correct

6. Which of the following best describes an example of successful change management?

1 / 1 point

- ☐ Your team develops software that meets the success criteria presented to you by your company's CFO.
- ☐ Your team is selected to implement a key project for your company's Office of Procurement.
- ☒ HR adopts the new onboarding process that your project team was tasked to develop.
- ☐ Your company is restructuring and you have been chosen to manage a key project.

☒ Correct

7. Which of the following change management tools are designed to illustrate how the company's values, norms, and employees behavior may be affected by change?

1 / 1 point

- ☐ Feedback mechanisms
- ☐ Valuation metrics
- ☒ Culture mapping
- ☐ Flowcharts

☒ Correct

8. As someone interviewing for a project management role, you want to understand the organizational culture of the company you're interviewing with. Which of the following questions could help you learn about the company's *policies*? Select all that apply.

1 / 1 point

☒ What are appropriate ways for employees to share their identity in the workplace?

☒ Correct

☒ Does the company allow employees to work from home?

☒ Correct

☐ What will be the average age of your project team members?

☐ What are the company's mission and value statements?

9. As a project manager, you want to integrate change management into your project. You do this by establishing a change management process early in the project. You also adopt portions of the company's change management plan so that it aligns with your project. These actions represent which change management best practice?

1 / 1 point

- ☒ Follow a consistent process
- ☐ Use tools
- ☐ Practice empathy

☐ Communicate about upcoming changes

☒ **Correct**

10. What action should a project manager take to ensure effective project governance?

1 / 1 point

- ☒ Elicit the input of senior stakeholders since they are decision makers.
- ☐ Treat project governance as separate from corporate governance.
- ☐ Prioritize governance trends over the organization’s specific needs.
- ☐ Take on projects without sufficient resources to push the team beyond their perceived capabilities.

☒ **Correct**