

Congratulations! You passed!  
Grade received 80%  
To pass 80% or higher  
Go to next item

1. Which five factors have the greatest impact on team effectiveness? 0 / 1 point

- ☒ Psychological safety, methodology, structure and clarity, mastery, and impact
- ☐ Dependability, structure and clarity, understanding, meaning, and impact
- ☐ Dependability, methodology, structure and clarity, mastery, and impact
- ☐ Psychological safety, dependability, structure and clarity, meaning, and impact
- ☒ Incorrect  
The five main factors that impact team effectiveness do not include methodology or mastery. Psychological safety, dependability, structure and clarity, meaning, and impact are the top five factors that affect team productivity.

2. Which three of the following statements are generally true of teams that feel a sense of psychological safety? 1 / 1 point

- ☒ Team members are comfortable resolving interpersonal conflict.
- ☒ Correct  
The most effective teams can communicate respectfully and solve internal conflicts. They also know they can seek different opinions and feel comfortable taking risks.
- ☒ Team members know they can seek different opinions.
- ☒ Correct  
The most effective teams know they can seek other opinions without negative consequences. They also feel comfortable taking risks and resolving interpersonal conflict.
- ☐ Team members don't require frequent communication with the project manager.
- ☒ Team members feel comfortable taking risks.
- ☒ Correct  
The most effective teams know they can take risks without negative consequences. They also know they can seek different opinions and feel comfortable resolving interpersonal conflict.

3. Which key factor of team effectiveness involves setting, negotiating, and meeting expectations? 1 / 1 point

- ☐ Impact
- ☐ Psychological safety
- ☒ Dependability
- ☐ Meaning
- ☒ Correct  
Dependable teams set and meet expectations, are reliable and communicative, and complete their work on time.

4. Which key factor of an effective team provides a clear sense of roles, plans, goals, and how individual work affects the group? 1 / 1 point

- ☐ Psychological safety
- ☐ Impact
- ☐ Meaning
- ☒ Structure and clarity
- ☒ Correct  
Teams with structure and clarity understand job expectations and consequences, leading to more effective collaboration.

5. In what way does a team's sense of meaning impact their effectiveness? 1 / 1 point

- ☐ Teams understand expectations and consequences.
- ☐ Teams complete their work on time.
- ☒ Teams find a sense of purpose in their work or its results.
- ☐ Teams feel safe taking risks.



Correct  
Teams do their best work when they find their jobs meaningful.