

Defining projects, programs, and portfolios

Categorization exercise

Project, program, or portfolio?

Categorize each item by dragging it to the appropriate area. Or, use the plus sign to choose a category.

1 of 6:

Ticketing initiative

Ticketing system extends throughout company

The company uses the ticketing system both externally and internally to support all company services and communications.

Training initiative

Supervisor extends trainings

Recognizing the positive effect that the training has on your team, your supervisor extends the training program to all of their projects on a monthly basis.

Training initiative

Your team develops training

You and your project team provide a new training to educate other departments about your team’s workload and processes.

Project

Ticketing initiative

Your team develops a ticketing system

You and your team develop a new ticketing system to provide support for your team’s product.

Program

Ticketing initiative

Other teams adopt the ticketing system

The ticketing system has reduced overhead and work hours. Now, Marketing and Operations is using it internally to support the Sales team.

Portfolio

Training initiative

Management formalizes training

The teams who receive the monthly training show increased productivity. So, the CFO appoints a training lead and department to formalize the training across the company.

