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1. Which of the following are true of teams? Select all that apply. 1 / 1 point

- ☒ They collaborate to solve problems in service of a shared goal.
- ☒ Correct
- ☐ They follow the directives of a single person.
- ☒ They encourage accountability.
- ☒ Correct
- ☒ They foster creativity.
- ☒ Correct

2. You manage a large marketing team that is working on a new campaign. You want each individual to understand the job expectations and the consequences of their performance. To aid in this, you set up a central project tracker so the team can follow their progress. Which of the five elements of effective teams does this scenario demonstrate? 1 / 1 point

- ☐ Dependability
- ☐ Psychological safety
- ☐ Meaning
- ☒ Structure and clarity
- ☒ Correct

3. As a project manager, you email all team members requesting their feedback on processes and their preferred method of collaboration. Which aspect of effective team building does this scenario demonstrate? 1 / 1 point

- ☐ Celebrate team success.
- ☒ Communicate and listen.
- ☐ Delegate responsibility and prioritize tasks.
- ☐ Promote trust.
- ☒ Correct

4. In what ways can project managers promote psychological safety? Select all that apply. 1 / 1 point

- ☐ Reduce confusion by prioritizing tasks.
- ☐ Create standardized, measurable, and scalable workflows.
- ☒ Schedule time for thoughtful, inclusive discussions.
- ☒ Correct
- ☒ Encourage contributions from team members of all ranks.
- ☒ Correct

5. As a project manager, you begin working on a new project. You outline the project goals to the team. You also explain the tasks the team must complete for the project to succeed. What is this stage of Bruce Tuckman’s five stages of team development? 1 / 1 point

- ☐ Norming
- ☒ Forming
- ☐ Storming
- ☐ Adjourning

☒ Correct

6. As a project manager, you act as a role model, create a comfortable environment, and recognize team contributions. These actions demonstrate which inclusive leadership principle? 1 / 1 point

- ☐ Get feedback from all team members.
- ☒ Foster culture and respect for the team.
- ☐ Create equal opportunity for the team to succeed.
- ☐ Integrate diverse perspectives.

☒ Correct

7. A tech company wants to use another firm’s processor in its new laptop. The project manager writes to the firm’s CEO about the mutual benefits and projected sales numbers. Which steps of effective influencing is the project manager demonstrating? Select all that apply. 1 / 1 point

- ☐ Establish credibility
- ☒ Provide evidence

☒ Correct

- ☒ Frame for common ground

☒ Correct

- ☐ Connect emotionally

8. As a project manager, which of the following are your organizational sources of power? Select all that apply. 1 / 1 point

- ☒ Reputation

☒ Correct

- ☐ Character
- ☒ Role

☒ Correct

- ☒ Network

☒ Correct

9. Which step in the ethical decision-making framework could include a question such as “Which option treats people equally or proportionally?” 1 / 1 point

- ☒ Evaluate alternative actions.
- ☐ Make a decision and test it.
- ☐ Consider the personal benefits.
- ☐ Get the facts.

☒ Correct

10. As a project manager, you want to provide air cover for your team by not explicitly saying “no” to a stakeholder’s request. Which of the following are possible strategies to achieve this? Select all that apply. 1 / 1 point

- ☐ Have each teammate email the stakeholder giving their perspectives on why the request cannot be completed.
- ☐ Refer the stakeholder to project management best practices such as how to effectively complete a project.
- ☒ Explain to the stakeholder that their request is not possible under the current constraints of the project.

☒ Correct

- ☒ Offer to respond to the stakeholder once you gather more information, which may provide time for the stakeholder to reconsider their request.

 Correct