

Email #1

From: Peta
To: Gilly
Subj: Seeking Your Support to Maintain the Original Rollout Plan

Dear Gilly,

I hope this email finds you well. I wanted to reach out to you regarding an important matter related to the tablet rollout project at Sauce & Spoon. As the General Manager of the North location and someone who has experience with large-scale initiatives, I believe your perspective and support would be invaluable in our efforts to maintain the original plan and limit the rollout to the bar area.

In summary, Omar has requested expanding the rollout to include all dining sections, rather than focusing solely on the bar area. However, after careful consideration and input from various team members, including yourself, it has become clear that an expanded rollout may not be wise for several reasons.

Firstly, expanding the rollout would require a significant shift in our budget and timeline projections, potentially stretching our resources thin. It could also lead to operational challenges, such as maintaining a high level of customer satisfaction and ensuring smooth operations in the kitchen. By keeping the rollout limited to the bar area, we can address any issues more discreetly and gradually scale up our operations.

I believe that your support in this matter will carry considerable weight. Your experience with the North location and understanding of the potential risks associated with an expanded rollout would provide credibility to our case. Your perspective as someone who has worked hard to restore staff morale and the quality of customer service will also resonate with Omar and Deanna.

I kindly request your assistance in helping us convince Omar and Deanna to stick with the original plan and limit the rollout to the bar area. Together, we can present a unified front and emphasize the importance of proceeding cautiously to ensure the project's success.

Thank you for your time and consideration. I look forward to your support and collaboration in this matter.

Best regards,
Peta Tsosie
Project Manager

Email #2

From: Peta
To: Alex
Subj: Seeking Your Support to Maintain the Original Rollout Plan

Dear Alex,

I hope this email finds you well. I wanted to reach out to you regarding a critical matter concerning the tablet rollout project at Sauce & Spoon. As the General Manager of the Downtown location, your insight and support are crucial in our efforts to maintain the original plan and limit the rollout to the bar area.

To provide a brief summary, Omar has requested expanding the rollout to include all dining sections, contrary to our initial plan. However, after careful consideration and input from various team members, including Larissa and Seydou, it has become apparent that an expanded rollout may not be wise for several reasons.

First and foremost, an expanded rollout presents significant risks to the quality of customer service and staff morale that you have worked hard to restore and maintain at the Downtown location. Scaling up too quickly without adequate preparation could potentially undermine the progress we have made. By keeping the rollout limited to the bar area, we can ensure a more controlled and manageable implementation process.

Furthermore, an expanded rollout would require additional resources, both in terms of budget and personnel, which may strain our current capabilities. It is crucial that we proceed cautiously to avoid any negative impact on the dining experience and the reputation we have worked diligently to rebuild.

Given your role and experience in the restaurant industry, your support in maintaining the original plan will be highly influential. Your perspective on the potential risks and the importance of maintaining a steady and controlled approach will resonate with Omar and Deanna.

I urgently request your assistance in helping us convince Omar and Deanna to stick with the original plan and limit the rollout to the bar area. Your credibility and influence as the General Manager of the Downtown location will be instrumental in shaping their perspective and ensuring that we make the best decision for Sauce & Spoon.

Thank you for your time and consideration. I am confident that together, we can successfully advocate for the original plan and secure the best outcome for the project.

Best regards,
Peta Tsosie
Project Manager