Quality assurance of education - ITK

NTNU wants to offer the best possible studies to its students -> how to achieve this?
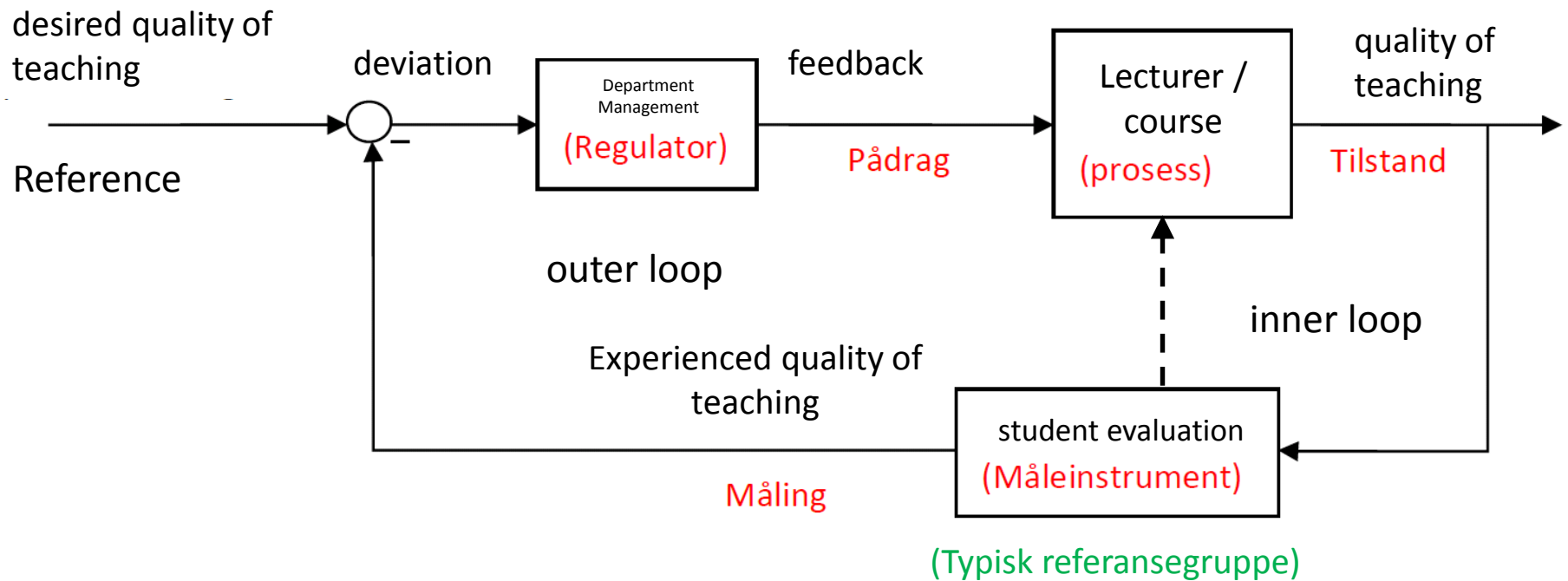
Quality Assurance

- From http://snl.no/kvalitetssikring: Quality assurance, planned and systematic activities that are performed to ensure that a product or service will meet the quality requirements

- Just as the industry offers products to its customers, NTNU offers topics to its students

- In this way, NTNU wants to offer the best possible quality of its subjects to the students:
  - Ensure that the subject's learning objectives are updated and relevant
  - Ensure that the learning activities in the course contribute to the students gaining the learning outcomes
  - Ensure that there is a correlation between learning goals, learning activities and assessment methods

- NTNU has its own wiki pages with lots of useful information for both students and employees: https://page.ntnu.no/wiki (here you can search for the most)

- Direct link to NTNU's pages on quality assurance of education: https://innsida.ntnu.no/wiki/-/wiki/Norsk/Kvalitetssikring+av+utdanning

- If nothing is done, you can register via NTNU's deviation system: https://innsida.ntnu.no/avvik

Reference group

- Each time a subject has been taught at NTNU, the teacher will create a topic report describing the state of the subject, including student feedback and action plan with improvement measures for the next time
- Feedback from students is usually obtained through a reference group, which will give the teacher a reference to what the students think about the subject
- Reference group:
  - Must consist of a representative selection of the student's subjects (gender, study program)
  - Minimum three students
  - Must continuously receive input from all students following the course
  - Conducts three meetings during the semester: Start-up, mid-term and end of the course
  - Writes reference group report summarizing student views and enhancements
  - All members are offered a request for confirmation that they have participated in the reference group

Feedback for teaching

Participate actively!

- NTNU wants to offer the best possible studies to its students -> how to achieve it? Through the students engaging themselves and giving constructive feedback!

- NTNU's quality assurance system for education is not worth anything without their input - the cornerstone of the improvement work is constructive feedback from your students!

- Remember that you are part of a chain of students both in front of and behind you who together contribute to continuous improvement of NTNU's subjects and study quality

- Good luck with the quality assurance!