# Adrián Moreno Peña Engineering Leader

## Hello, nice to meet you!

I am **Adrián**. I am Spanish, live for 4 years in Copenhagen (Valby) with my wife and son. I have a **broad experience working among different cultures**, having lived before for 6 years in Amsterdam, and started my career in Spain. I thrive on diverse, multi-cultural environments and are able to navigate cultural differences with positivity.

By formation I am a **computer engineer with a Master's Degree in Project Management**. But that has not defined my professional career as much as my passion for making teams understand each other, building empathy across functions and aligning incentives and objectives in the organizations I've been part of.

My career expands over 17 years, including over a decade of hands-on software development on high scalability and availability systems for web and mobile applications.

Technical systems are nothing without a **sustainable business model** behind them, and I have hands-on experience in multiple industries, such as SaaS in Fintech, *direct to consumer* e-commerce, cross-country omnichannel e-commerce, or referral marketing networks.

On the way of working, I am a firm believer in **multi disciplinary teams and breaking silos**. I have implemented DevOps practices (monitoring, alerting and observability, incident response, "everything as code", ...) in teams I have been part of, as well as applied agile concepts (escaping from "agile the right way", favoring the right agile for the team).

To me, leading is doing what *has to be done*, and acting in a way that creates trust, empowers people to "dare to try", and fosters a healthy curiosity to always aim to improve.

I have had my own company myself, and having been part of scale-ups and start-ups, am in my comfort zone balancing speed with cost-control, paying technical debt while innovating on customer-facing value.

If you ask my peers, they'll highlight my high energy with can-do mindset, self-driven nature while keeping a strong team spirit (yes, I know it sounds like a contraction, but we agree I do act in such way:-), and a genuine interest on making others better. In comparison with engineering peers, I get as a highlight my strong business sense, with focus on developing sustainable product strategies (including economical aspects as well as architectural, organizational design, etc).

Hoping to talk to you soon,

Adrián Moreno Peña

# Adrián Moreno Peña Engineering Leader

## Work experience

2021- now

Engineering Manager -- Director of Engineering -- VP of Engineering, Tribe Lead SumUp. Copenhagen (Denmark)

Leading the Invoices & Accounting Tribe (~30 engineers, product managers and designers) in 4 teams. Responsible of a SaaS business integrated with a comprehensive ecosystem of other tools; as well as P&L for the business unit, overseeing the strategy, product and technical roadmap and execution, including Go-To-Market efforts.

As VP of Engineering, responsible for the global Incident Response process, connecting with Engineering, Governance, Risk and Compliance and Operation teams (~900 FTEs). Responsible for the global status page architecture and communication.

- Maintained yearly recurring SaaS revenue while reducing technical debt and accelerated delivery speed
- Increased >20% MAU by introducing a new product line

Skills: team leading, coaching, agile development, product development, stack modernization, architecture, strategy

2019-21

Technical Lead → Engineering Manager VanMoof. Amsterdam (The Netherlands)

Technical lead of the Digital team in this Direct-To-Consumer brand. Responsible on the technical side for in-sourcing the e-commerce and subscriptions platform, and its architecture (CRM, ERP...), and other customer facing and internal portals using in the vertically integrated brand experience. Leading external and internal teams, managing and coaching employees and and structuring the team during hypergrowth phase.

- Improved CI/CD times for e-commerce by >50%, reducing downtime
- Drove automated QA and code standarization efforts, lowering production defects by 30%

**Skills:** team leading, coaching, agile development, scrum, e-commerce, roadmap, high scalability, cloud computing, AWS, serverless, devops, magento, drupal

2017-19

Technical Lead Emakina.NL. Amsterdam (The Netherlands)

Technical Lead for the largest contract the agency had got, an international e-commerce, CRM, integration and service platform in the Salesforce ecosystem (SFCC, Service Cloud, Mulesoft). Guiding on best practices, overseeing the technical execution and scoping of projects and integration of deliverables, including enterprise architecture and accessibility requirements. Collaborating with the Marketing team on improving the ecommerce KPIs and ad spending.

- Successfully led accessibility compliance to WCAG 2.1
- Integrated with PIM and DAM systems, lowering time to market new campaigns

**Skills:** team leading, coaching, agile development, scrum, e-commerce, design sprints, high scalability, Salesforce (Commerce Cloud, Service Cloud).

2015-17

CTO Pocket Media. Amsterdam (The Netherlands)

Led the technology team of a mobile advertising agency (≈15 FTE). Part of the Management Team and defining company strategy and vision. Executed mobile and web (high scalability) development projects, including targeted advertising with personalized recommendations, and big data near-real time reporting. Defined the products roadmap, milestones, and plans to achieve the objectives, as long as the talent acquisition.

- Development of a new SaaS platform for Native advertisement (Android, iOS, web, Unity)
- Operated in-house applications and games with thousands of DAU
- Performance improvement of +1000% (by re-platforming PHP → Golang)

Skills: advertising, product management, roadmap, tech & business alignment, strategy, mobile, scrum master

2015

Senior Mobile Applications Developer

The Mobile Company. Amsterdam (The Netherlands)

Developed innovative new apps for iOS and Android (Bluetooth BLE beacons technology), and maintained apps (including top Dutch apps).

- Multi-cultural environment, agile collaboration with customers
- Collaboration in large, complex and aged codebases

Skills: Native mobile programming (Java, Objective-C, Swift), agile, scrum.

2011-15

#### Co-Founder, Technical Lead Zadia Software. Santiago (Spain)

Co-Founded a bootstrapped development studio, leading and coordinating a team of up to 5 engineers, while doubling the revenue every year. Providing IT and consulting services focused on web and mobile development.

- Sales, technical discovery and project proposal
- Customer lifecycle management
- Responsible for technical delivery and execution

**Skills:** Project Management, Sales, Team leading, Recruiting, Social Media, Mobile Programming (Android, iOS, Mobile web, Phonegap, Appcelerator), Web Development (PHP Drupal, Wordpress, Symfony), UX/UI Prototyping.

2007-11

#### Analyst Programmer Bahía Software, Coremain. Santiago (Spain)

Worked on projects for the public sector, in heavily regulated environments (healthcare, corporate communications) and private (banking).

• Introduced new technologies (jQuery, Drupal), enhancing developer productivity and enabling new business opportunities (leading to new public contracts).

Skills: J2EE, eHealth, Enterprise Architecture, Struts, JCAPS, SOA, C#, C++, SQL,Informix, Javascript/HTML/CSS, Drupal, Wordpress.

### Information

Name Adrián Moreno Peña

June 4th, 1986 **Birth** 

**Nationality** Spanish

Languages

Spanish, Galician (native); English (full proficiency); Danish, Dutch, French, Portuguese (basic)

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**Online** 

**in ()** &



### Education

2008-2010

**Master in Projects Management** University of Santiago de Compostela.

Project management and lead based on PMBOK.

Final Master Project: Development and maintenance of a corporate web portal Grade: 7.0 (Project), 7.0 (Studies)

2004-2007

Technical Engineering in Computer **Systems** 

University of Santiago de Compostela. Spain Specializations: Internet and Networking.

Acquired knowledge and skills: Software analysis, software design, web design Software engineering, Law (applied to IT),

Final Master Project: Development and maintenance of a corporate web portal Grade: 7.0 (Project), 7.0 (Studies)

network administration, calculus, algebra.

## Courses & other

Team Leadership Program for Directors The Performance Coach, November 2016

Experience in public speaking: Podcast guest, Toastmasters, Meetup/ conference speaker

Teaching experience

Board member of sport clubs: Campo da Angustia football club, Amsterdam Triathlon and Cycling Club, /tri club denmark triathlon club).

www.adrianmoreno.info