

Hospital Policies

1. Insurance Policy

- If a patient has a valid health insurance policy, the **entire treatment cash amount will be reduced** as per the insurance coverage rules.
- Patients must provide insurance documents at the time of admission.
- Cash payments are applicable only for patients **without insurance**.

2. Admission & Discharge

- Every patient must complete registration before consultation or admission.
- Discharge summary will be provided after final bill settlement or insurance approval.

3. Billing Policy

- For insured patients, billing will be processed through the insurance provider.
- For non-insured patients, full payment must be completed before discharge.
- Any additional procedures not covered by insurance must be paid separately.

4. Visiting Hours

- Visitors are allowed only during designated visiting hours.
- Only one attendant is permitted per patient.

5. Medical Records

- Patient records are confidential and used only for medical and legal purposes.
- Copies of reports can be provided upon request.