



know**now**  
INFORMATION LTD

# **A GUIDE TO THE KNOWNOW DATA MANAGEMENT CANVAS**

Creating a comprehensive Data Management Plan

# 1. Introduction

## Purpose

The goal of this document is to guide you through a process of putting together an appropriate data management plan for your project to help you to understand the overall picture and ask the right questions. We have taken a broad view of what constitutes data, and the questions in this document are (for the most part) applicable to qualitative data, as well as quantitative.

A Data Management Plan (DMP) is a strategic document that clearly outlines how data will be collected, stored, managed, and utilised throughout a project or business operation. The goal of a DMP is to ensure that data is handled efficiently, securely, and in compliance with relevant regulations, thereby maximising its value as a critical business asset.

An effective DMP is essential for businesses because it:

- **Improves Data Quality:** Ensures accuracy, consistency, and reliability of data.
- **Enhances Security:** Protects sensitive information and mitigates risks associated with data breaches.
- **Facilitates Compliance:** Helps meet legal and regulatory requirements, such as GDPR.
- **Optimizes Resource Use:** Streamlines data management processes, reducing costs and improving efficiency.
- **Supports Decision-Making:** Provides a solid foundation for informed business decisions based on reliable data.

By implementing a robust DMP, businesses can leverage their data to drive innovation, improve operational efficiencies, and gain a competitive edge.

## Audience

This guide is designed for business leaders, data managers, project managers, and IT professionals who are responsible for overseeing data management activities within their organizations. While the principles and processes outlined in this guide were initially developed for the energy sector, they are universally applicable across various industries, including finance, healthcare, manufacturing, and retail.

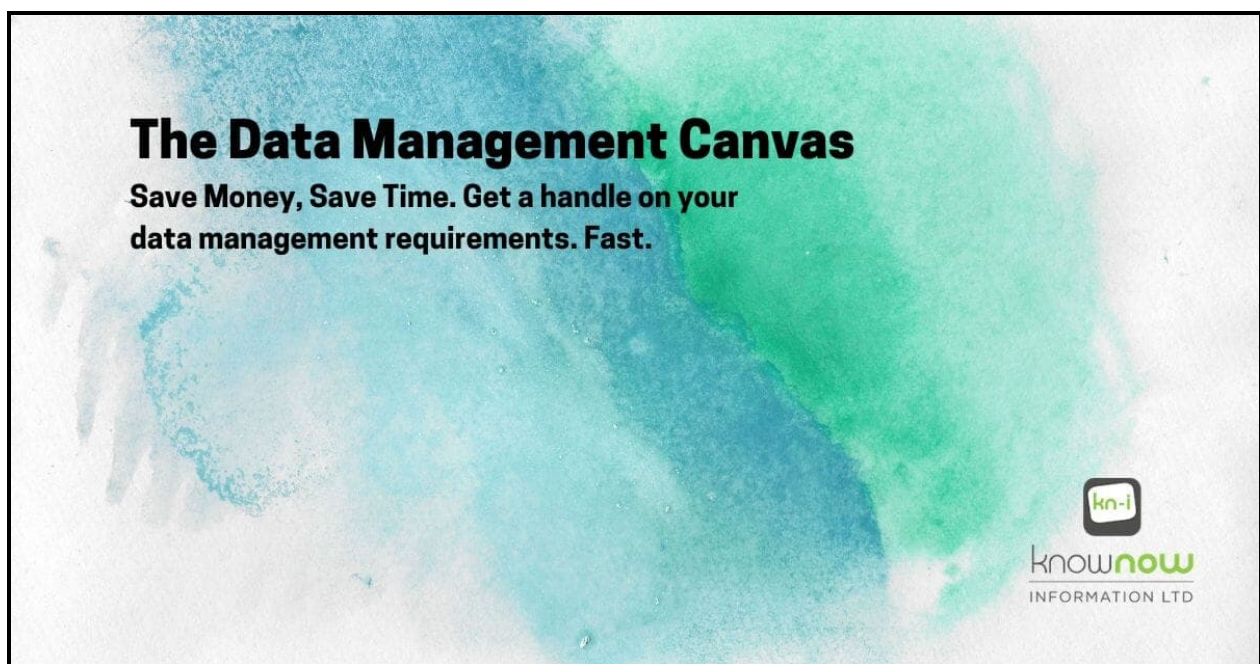
Whether you are a small business establishing foundational data management practices or a large enterprise seeking to refine and enhance your existing processes,

this guide provides essential steps and best practices to help you create and implement an effective Data Management Plan using the KnowNow Data Management Canvas.

By following this guide, you can ensure that your data management practices are aligned with your business goals and that you are well-equipped to handle the challenges and opportunities presented by the ever-evolving data landscape.

### **Why should I use this canvas in particular?**

You don't have to stick to just this canvas! There are other guidelines that will help you to develop a data management plan to support a project proposal or request for funding. However, this data management canvas covers the whole lifecycle of the project and goes into detail about often overlooked factors such as the value of data, stakeholder needs and detailed governance principles.



### The Data Management Canvas Process Overview

Good data management processes make standard activities easier, such as reporting and business insight, but this benefit often conflicts with the upfront time required to set up the necessary processes. Projects are required to demonstrate their impact across a wide range of topics. By implementing a common set of principles, this process can be more efficient and effective.

**Stage 1:** Ultimately, all the data that is collected and will be to satisfy a set of known needs and objectives that belong to the project stakeholders. Understanding stakeholders will help to identify those needs, and to identify the start of the “*data threads*” that will run through the data management plan. The threads that are identified here will be used in the later stages of creating the plan.

**Stage 2:** In this stage you will identify the other end of the data thread, possible data sources and data collection mechanisms that might allow you to meet those needs and objectives. You will also need to think about the costs and risks involved in data collection, and how minimising your data will help to control those.

**Stage 3:** In this stage you will identify how the data will be stored and processed

**Stage 4:** Identify the organisational processes that will surround your data processing. This data governance is about the rules and processes that you set up to control and assure the data that you are using. The aim of Data Governance is to mitigate risks, comply with legal requirements, and make sure that you can adapt

**Stage 5:** This stage will help you to identify what data has value now, what data may have value in the future, and to balance cost against value.

## 2. Understanding Stakeholders

### Identify Stakeholders

The first step in creating an effective Data Management Plan (DMP) is to understand the stakeholders involved in your project and their data needs. Stakeholders are individuals or organizations that have an interest in, or are affected by, the project. Understanding their roles and objectives will help you identify the data that needs to be collected and managed.

**Create Stakeholder Personas:** To capture stakeholder information systematically, create personas that describe each stakeholder's role, goals, and data requirements. A persona is a fictional representation of a stakeholder, capturing key attributes and needs in a concise format.

#### Exercise:

- **List of Stakeholders:** Begin by listing all potential stakeholders involved in your project. These could include internal team members, external partners, customers, regulatory bodies, and more.
- **Develop Personas:** Use the following template to create personas for each stakeholder:
  - **Name:** (Fictional name)
  - **Role:** (e.g., Project Manager, Data Analyst, Customer)
  - **Goals:** (What does this stakeholder want to achieve?)
  - **Data Needs:** (What data does this stakeholder need to fulfil their goals?)

#### Example Persona:

- **Name:** Emily, the Project Manager
- **Role:** Oversees the project, ensuring it meets deadlines and objectives.
- **Goals:** Wants to monitor project progress and ensure timely delivery.
- **Data Needs:** Requires access to project timelines, milestone completion data, and resource allocation reports.

By understanding the roles and data needs of your stakeholders, you can better align your data management practices to support their objectives and ensure the success of your project.

### Data Threads

Data threads are a crucial concept in data management. A data thread is a pathway that

links stakeholder needs to specific data elements, illustrating how data flows through the project to meet those needs. Each data thread begins with a stakeholder requirement and extends through various stages of data collection, storage, and usage.

### Concept of Data Threads:

- **Identify Needs:** Start by identifying the data needs of each stakeholder.
- **Link to Data:** Determine which data elements will satisfy these needs.
- **Map the Flow:** Outline the flow of data from collection through processing to storage and eventual usage.

### Creating Data Threads:

1. **Stakeholder Needs:** Use the personas to identify specific needs.
2. **Data Sources:** Determine the data sources that will provide the necessary information.
3. **Data Collection:** Describe how the data will be collected.
4. **Data Storage:** Identify where and how the data will be stored.
5. **Data Usage:** Explain how the data will be used to meet the stakeholder's needs.

### Example Data Thread:

- **Stakeholder Need:** Emily, the Project Manager, needs to monitor project progress.
- **Data Sources:** Project management software, timesheets, and milestone reports.
- **Data Collection:** Data is collected through software tools and manual updates from team members.
- **Data Storage:** Data is stored in a centralised project management database.
- **Data Usage:** Emily accesses the database to generate reports and track progress against the project timeline.

By identifying and mapping data threads, you can ensure that all data management activities are aligned with stakeholder needs, leading to more effective and efficient data utilization.

### 3. Data Sources and Collection

#### Identify Data Sources

In this stage, the goal is to identify and describe the sources of data that will meet your project's needs. Understanding where your data will come from and how it will be collected is crucial for effective data management.

**List of Potential Data Sources:** Begin by listing all possible data sources that could be used to satisfy stakeholder needs. These sources can vary widely depending on the nature of your project and can include:

- Internal databases
- Customer feedback forms
- Sensor data
- Public datasets
- Third-party data providers
- Social media platforms

For each data source, consider the following:

- **Relevance:** How well does this data source align with the identified stakeholder needs?
- **Accessibility:** How easily can you access this data? Do you need any special permissions or tools?
- **Format:** In what format is the data available (structured, unstructured, semi-structured)?

#### Exercise:

- **Brainstorm Data Sources:** Collaborate with your team to brainstorm all potential data sources.
- **Document Details:** For each data source, document its relevance, accessibility, and format.

#### Example Data Sources:

- **Internal CRM System:** Provides structured data on customer interactions and sales.
- **Survey Responses:** Unstructured data collected from customer satisfaction surveys.
- **Government Databases:** Structured public data on demographics and economic indicators.

## Quality, Costs, and Risks

When selecting data sources and planning data collection, it is essential to consider data quality, costs, and associated risks.

**Data Quality:** High-quality data is critical for making accurate and reliable decisions. Consider the following aspects of data quality:

- **Accuracy:** Is the data correct and free from errors?
- **Completeness:** Does the data include all necessary information?
- **Consistency:** Is the data consistent across different sources and time periods?
- **Timeliness:** Is the data up-to-date and available when needed?

**Costs:** Data collection can incur various costs, both direct and indirect:

- **Direct Costs:** Expenses related to purchasing data, hiring data collectors, or acquiring tools and software.
- **Indirect Costs:** Time and resources spent on data cleaning, integration, and analysis.

**Risks:** Be mindful of the risks associated with data collection, such as:

- **Data Breaches:** Sensitive data might be exposed during collection or storage.
- **Compliance Issues:** Collecting data without proper consent or violating regulations like GDPR.
- **Data Loss:** Risks of losing data due to hardware failures or human error.

**Exercise:**

- **Evaluate Data Quality:** Assess the quality of each potential data source using the criteria above.
- **Estimate Costs:** Calculate the direct and indirect costs associated with each data source.
- **Identify Risks:** Document the risks associated with each data source and plan mitigation strategies.

**Example Quality and Risk Considerations:**

- **Internal CRM System:** High accuracy and completeness, moderate direct costs for software maintenance, low risk if properly secured.
- **Survey Responses:** Variable accuracy and completeness, low direct costs, moderate risk of non-compliance with data protection regulations.



## Minimization

Minimizing data collection is a critical practice to reduce costs and risks while ensuring that only necessary data is collected. This principle is especially important when dealing with personal data, as it helps comply with data protection regulations and ethical standards.

### Strategies for Data Minimization:

- **Define Clear Objectives:** Collect only the data that directly supports your project's goals.
- **Avoid Redundancy:** Eliminate duplicate data collection by using data already available within the organization.
- **Aggregate Data:** Where possible, use aggregated data instead of detailed individual records to reduce privacy risks and storage requirements.
- **Sample Wisely:** If you have a large dataset, consider collecting a representative sample rather than the entire dataset.

### Exercise:

- **Review Data Needs:** Regularly review and update your data needs to ensure you are not collecting unnecessary data.
- **Implement Minimization Techniques:** Apply the strategies above to your data collection processes.

### Example Minimization Approach:

- **Customer Feedback:** Instead of collecting detailed feedback from every customer, use a randomised sampling approach to gather insights while reducing data volume and associated risks.

## 4. Data Storage

### Storage Requirements

In this stage, the focus is on identifying how data will be stored and processed. Proper data storage is crucial for ensuring data integrity, accessibility, and security.

**Define What Data Needs to be Stored:** When planning your data storage, consider both raw and processed data. Raw data is the original data collected from various sources, while processed data has been cleaned, transformed, and analysed to meet specific needs.

### Considerations for Storage Requirements:

- **Purpose:** Ensure that each piece of data stored serves a specific purpose aligned with stakeholder needs.
- **Volume:** Estimate the volume of data that will be stored, including both raw and processed data.
- **Retention Period:** Determine how long each type of data needs to be retained. This can vary based on regulatory requirements, business needs, and data usage patterns.
- **Access Frequency:** Consider how often the data will need to be accessed. Frequently accessed data may require faster, more readily available storage solutions.

### Example Storage Requirements:

- **Raw Data:** Sensor readings collected every 10 minutes.
- **Processed Data:** Daily summaries of sensor data, including averages, maximums, and minimums.
- **Retention Period:** Raw data retained for one year; processed data retained for five years.
- **Access Frequency:** Raw data accessed weekly for analysis; processed data accessed monthly for reporting.

### Types of Storage

Different storage options are available, each suited to specific data needs based on size, access frequency, and longevity.

### Types of Storage Options:

- **Cloud Storage:** Suitable for large volumes of data that need to be accessed remotely. Examples include Amazon S3, Google Cloud Storage, and Microsoft Azure Blob Storage.
- **On-Premises Storage:** Useful for data that needs to be stored locally for security or compliance reasons. Examples include local servers and network-attached storage (NAS).

## The KnowNow Data Management Canvas

- **Hybrid Storage:** Combines cloud and on-premises storage to balance flexibility and control.
- **Cold Storage:** Ideal for data that is infrequently accessed but needs to be retained for long periods. Examples include Amazon Glacier and offline storage media like tape backups.

How much?		How Long For?		How Often	
<b>Big &gt; 1TB</b>	Disk/Tape	<b>Forever</b>	Tape/Low-cost disk	<b>Virtually never</b>	Disk/Tape
<b>Medium &lt;1TB</b>	Memory	<b>Year</b>	Disk	<b>Now and Then</b>	Disk
<b>Small &lt;100GB</b>	Memory	<b>Week</b>	Memory	<b>Frequently</b>	Memory

### Example Suitability:

- **Cloud Storage:** Ideal for scalable, flexible storage solutions with easy access for distributed teams.
- **On-Premises Storage:** Best for sensitive data requiring high security and compliance with specific regulations.
- **Hybrid Storage:** Combines the benefits of both cloud and on-premises storage, allowing critical data to be kept locally while less sensitive data is stored in the cloud.
- **Cold Storage:** Cost-effective for archiving data that is rarely accessed but must be preserved long-term.

### Exercise:

- **Assess Needs:** Evaluate the specific storage needs based on data type, volume, access frequency, and retention period.
- **Select Storage Types:** Choose the appropriate storage solutions for each data type.

## Backup Strategy

A robust backup strategy is essential to ensure data integrity and availability in case of hardware failures, data corruption, or other unforeseen events.

### Key Components of a Backup Strategy:

- **Backup Frequency:** Determine how often data should be backed up. This could range from real-

time backups to daily or weekly backups depending on the data's criticality.

- **Backup Locations:** Store backups in multiple locations to mitigate the risk of data loss due to localized disasters. This includes off-site or cloud-based storage.
- **Versioning:** Maintain multiple versions of backups to ensure data can be restored from different points in time.
- **Testing:** Regularly test backups to ensure they can be restored successfully and data integrity is maintained.

### Example Backup Strategy:

- **Primary Data:** Real-time backups stored in the cloud for immediate access.
- **Secondary Data:** Daily backups stored on local servers for quick recovery.
- **Tertiary Data:** Weekly backups stored off-site or in cold storage for long-term preservation.
- **Testing:** Quarterly testing of backup restoration processes to ensure reliability.

### Exercise:

- **Plan Backups:** Develop a detailed backup plan specifying backup frequency, locations, and versioning.
- **Implement and Test:** Implement the backup strategy and conduct regular tests to validate its effectiveness.



## 5. Data Governance

### Governance Framework

Data governance involves establishing a framework of rules and processes to ensure that data is managed securely, legally, and effectively throughout its lifecycle. A robust governance framework mitigates risks, ensures compliance with legal requirements, and supports the overall integrity of the data management process.

#### Establishing a Governance Framework:

- **Policies and Procedures:** Develop clear policies and procedures that outline how data will be managed, accessed, and protected. These should cover data quality, security, privacy, and compliance.
- **Roles and Responsibilities:** Define the roles and responsibilities of individuals involved in data management. This includes data owners, data stewards, and data users.
- **Compliance:** Ensure that your data governance framework complies with relevant laws and regulations, such as GDPR, HIPAA, or industry-specific standards.

#### Example Governance Framework:

- **Data Quality Policy:** Ensures that all data collected meets predefined quality standards for accuracy, completeness, and consistency.
- **Data Security Policy:** Outlines measures for protecting data from unauthorized access, breaches, and other security threats.
- **Compliance Procedures:** Establishes processes for ensuring ongoing compliance with legal and regulatory requirements.

#### Exercise:

- **Develop Policies:** Create comprehensive policies covering all aspects of data management.
- **Assign Roles:** Clearly define and assign roles and responsibilities within the data governance framework.

### Access and Usage Control

Controlling access to data and monitoring its usage are critical components of data governance. Effective access and usage control prevent unauthorized access, ensure

data integrity, and maintain data privacy.

### Defining Access Control:

- **Authentication and Authorization:** Implement robust authentication mechanisms (e.g., passwords, biometrics) and define authorization levels to control who can access specific data.
- **Role-Based Access Control (RBAC):** Assign access rights based on user roles within the organization to ensure that individuals only have access to data necessary for their role.
- **Monitoring and Auditing:** Regularly monitor data access and usage through logging and auditing to detect and address any unauthorized or inappropriate activities.

### Example Access Control Measures:

- **User Authentication:** Use multi-factor authentication (MFA) for accessing sensitive data.
- **RBAC Implementation:** Define user roles (e.g., Admin, Data Analyst, User) and assign corresponding access rights.
- **Audit Logs:** Maintain audit logs of all data access and modifications, and review them regularly.

### Exercise:

- **Implement Access Controls:** Set up authentication, authorization, and RBAC mechanisms.
- **Monitor Usage:** Establish a system for logging and auditing data access and usage.

## Transparency and Accountability

Transparency and accountability are essential for building trust and ensuring ethical data usage. Clearly communicating how data is used and holding individuals accountable for their actions foster a culture of responsibility and integrity.

### Ensuring Transparency:

- **Data Usage Policies:** Make data usage policies publicly available to inform stakeholders about how data is collected, stored, and used.
- **Privacy Notices:** Provide clear and concise privacy notices explaining how personal data is handled and the rights of data subjects.

### Fostering Accountability:

- **Accountability Framework:** Establish an accountability framework that includes regular reporting, audits, and reviews of data management practices.
- **Data Stewardship:** Assign data stewards who are responsible for ensuring compliance with data policies and addressing any issues that arise.

### Example Transparency and Accountability Measures:

- **Public Data Usage Policy:** Publish a policy on the organization's website detailing data management practices.
- **Regular Audits:** Conduct regular audits of data management processes and report findings to stakeholders.
- **Data Stewards:** Appoint data stewards for each department to oversee data governance activities.

### Exercise:

- **Enhance Transparency:** Develop and publish data usage policies and privacy notices.
- **Establish Accountability:** Create an accountability framework and assign data stewards.





## 6. Data Sustainability

### Value of Data

Data sustainability involves ensuring that data remains valuable and useful throughout its lifecycle. Identifying the value of data at different stages and understanding how it fits into a sustainable business model is crucial for maximizing its benefits.

#### Identifying the Value of Data:

- **Initial Value:** Assess the immediate value of data when it is first collected. This includes its relevance to current projects, decision-making processes, and business operations.
- **Ongoing Value:** Evaluate how data can continue to provide value over time. This might involve using data for trend analysis, improving predictive models, or supporting long-term strategic planning.
- **Historical Value:** Recognize the importance of archived data for historical analysis, regulatory compliance, and future research.

#### Example of Data Value Assessment:

- **Initial Value:** Customer feedback data is valuable for immediate improvements in service delivery.
- **Ongoing Value:** Sales data can be analyzed over time to identify trends and forecast future demand.
- **Historical Value:** Financial records provide historical insights and are essential for audits and compliance.

#### Exercise:

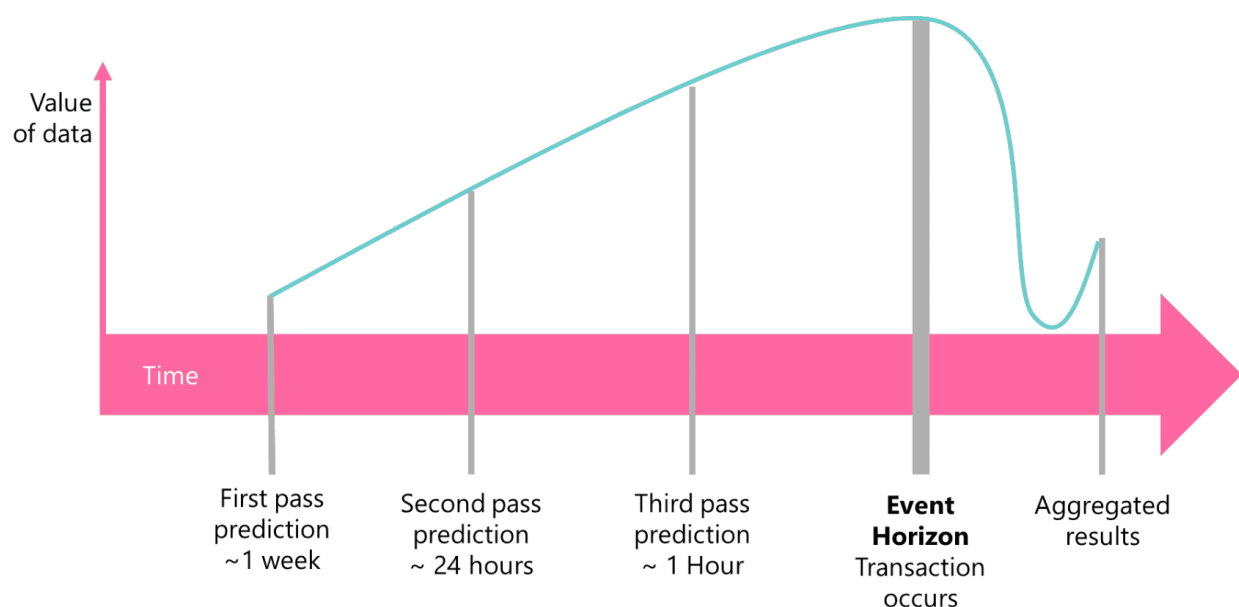
- **Map Data Value:** Create a map of your data's value at different stages of its lifecycle. Identify key points where data provides the most value and plan how to leverage it effectively.



The graphic below describes the relative value of data over time before the 'event horizon'. This is the point at which the data from a number of sources goes from high value to minimal or no value.

Thinking about this can help projects identify what data is useful and when as data can be normalised across time. There are three key moments in time for this worked example.

1. The time before the event horizon. This can be sub-divided into a number of predictions.
2. The actual event horizon.
3. After the event horizon, where amalgamated data provides evidence for trends and which can help make predictions more accurate.



## Cost Management

Managing the costs associated with data storage and processing is a critical aspect of data sustainability. Implementing cost-effective strategies helps ensure that data management remains financially viable.

### Strategies for Managing Data Storage Costs:

- **Data Minimization:** Collect and store only the data that is necessary for your business objectives. This reduces storage costs and minimizes risks.
- **Tiered Storage Solutions:** Use a tiered storage approach to allocate data based on its access frequency and retention requirements. Store frequently accessed data on faster, more expensive storage media, and infrequently accessed data on slower, cheaper media.
- **Data Compression and Deduplication:** Implement data compression and deduplication techniques to reduce the amount of storage space required.
- **Cloud Storage Options:** Leverage cloud storage solutions that offer scalable and cost-effective storage options. Use cold storage for data that does not need to be accessed frequently.

### Example Cost Management Techniques:

- **Tiered Storage:** Use SSDs for high-access data, HDDs for medium-access data, and cloud cold storage for archival data.
- **Data Deduplication:** Regularly run deduplication processes to remove redundant data and save storage space.

### Exercise:

- **Evaluate Storage Needs:** Assess your current storage needs and identify opportunities to implement cost-saving measures.
- **Implement Cost Management Strategies:** Develop a plan to adopt tiered storage, data compression, and other cost-effective techniques.

## Long-term Use and Archival

Planning for the long-term use and archival of valuable data ensures that data remains accessible and useful in the future. Proper archival practices are essential for maintaining data integrity and meeting legal and regulatory requirements.

### Planning for Long-term Use:

- **Archival Standards:** Follow industry standards and best practices for data archival to ensure data remains intact and accessible over long periods.

- **Metadata Documentation:** Ensure that all archived data includes comprehensive metadata to facilitate future retrieval and understanding. Metadata should include information about the data's origin, structure, and context.
- **Retention Policies:** Develop clear data retention policies that specify how long different types of data should be retained and when they should be archived or deleted.

### Example Long-term Archival Practices:

- **Archival Standards:** Use standardized file formats (e.g., PDF/A, CSV) for long-term data storage.
- **Metadata Documentation:** Include detailed metadata with each archived dataset to support future data use and interpretation.
- **Retention Policies:** Implement retention schedules that comply with regulatory requirements and business needs.

### Exercise:

- **Develop Archival Plan:** Create a comprehensive plan for the long-term archival of valuable data, including metadata documentation and retention policies.
- **Implement Archival Processes:** Set up processes to regularly review and update your archival practices to ensure they remain effective and compliant.

## 7. Implementation and Review

### Implementation Steps

Implementing the Data Management Canvas involves a structured, step-by-step approach to ensure that all aspects of data management are addressed systematically. This guide will help you effectively incorporate the canvas into your project.

#### Step-by-Step Guide to Implementing the Data Management Canvas:

1. **Assemble Your Team:**
  - Identify key stakeholders and team members who will be involved in developing and executing the Data Management Plan (DMP).
  - Assign roles and responsibilities to ensure clear accountability.
2. **Initial Assessment:**
  - Conduct an initial assessment of your current data management practices.
  - Identify gaps and areas for improvement that the Data Management Canvas can address.
3. **Stakeholder Analysis:**
  - Use the Data Management Canvas to create detailed stakeholder personas.
  - Identify the data needs and objectives of each stakeholder.
4. **Data Thread Mapping:**
  - Define data threads by linking stakeholder needs to data elements.
  - Map out the flow of data from collection through processing, storage, and usage.
5. **Data Source Identification:**
  - List potential data sources for each data thread.
  - Evaluate the quality, costs, and risks associated with each data source.
6. **Data Collection Plan:**
  - Develop a plan for collecting data, including methods, tools, and timelines.
  - Implement strategies to minimize data collection while ensuring necessary data is captured.
7. **Data Storage Setup:**
  - Determine storage requirements for raw and processed data.
  - Select appropriate storage solutions based on data size, access frequency, and retention needs.
8. **Data Governance Framework:**
  - Establish rules and processes for data governance.
  - Implement access controls, monitoring, and auditing mechanisms.
9. **Data Sustainability Plan:**
  - Identify the value of data throughout its lifecycle.
  - Implement cost management strategies and plan for long-term data use and archival.
10. **Documentation:**
  - Document all processes, policies, and decisions related to data management.
  - Ensure that documentation is accessible and regularly updated.

### Example Implementation Timeline:

- **Week 1-2:** Assemble team and conduct initial assessment.
- **Week 3-4:** Complete stakeholder analysis and data thread mapping.
- **Week 5-6:** Identify data sources and develop data collection plan.
- **Week 7-8:** Set up data storage and establish governance framework.
- **Week 9-10:** Finalize data sustainability plan and complete documentation.

### Regular Review

A Data Management Plan is not a static document; it must evolve to meet changing needs and circumstances. Regular reviews and updates ensure that the plan remains effective and relevant.

### Emphasizing Regular Reviews:

- **Scheduled Reviews:** Establish a schedule for regular reviews of the DMP. This could be quarterly, biannually, or annually, depending on the complexity and dynamics of your project.
- **Feedback Loops:** Create mechanisms for stakeholders to provide feedback on data management practices. Use this feedback to make necessary adjustments.
- **Adapt to Changes:** Be prepared to update the DMP in response to changes in project scope, stakeholder needs, regulatory requirements, and technological advancements.

### Review Process:

1. **Review Meetings:**
  - Conduct regular review meetings with key stakeholders to discuss the effectiveness of the DMP and any changes needed.
2. **Performance Metrics:**
  - Use performance metrics to evaluate the success of data management practices. Metrics may include data quality indicators, compliance rates, and cost savings.
3. **Update Documentation:**
  - Update all relevant documentation to reflect changes made during the review process.
4. **Continuous Improvement:**
  - Foster a culture of continuous improvement by encouraging ongoing evaluation and refinement of data management practices.

### Example Review Checklist:

- Are all data management practices still aligned with stakeholder needs?
- Have there been any changes in regulatory requirements that impact data management?
- Are data storage and governance practices still effective and secure?
- What feedback have stakeholders provided, and how can it be addressed?

### Exercise:

- **Set Review Dates:** Schedule regular review dates and ensure all stakeholders are aware of them.
- **Gather Feedback:** Collect feedback from stakeholders before each review meeting.
- **Update Plan:** Make necessary updates to the DMP based on review outcomes and document all changes.

# Create an effective Data Management Plan for your business

WORKSHOPS AVAILABLE NOW!


### KnowNow Information Data Management Canvas

#### Introduction

##### Agenda


- 1 Introduction
- 2 Stakeholders and data threads (Canvas Stage 1)
- 3 Stage 1
- 4 Data Thread 1 (Canvas Stage 2-3)
- 5 Stage 2
- 6 Data Thread 2 (Canvas Stage 2-3)
- 7 Stage 3
- 8 Data Thread 3 (Canvas Stage 2-3)

##### Date of Workshop



What is a data management plan?

A document that clearly sets out how you will collect, store, use, govern and exploit data for a project, process or activity



## 8. Conclusion

### Summary

In this guide, we have walked through the essential steps of creating and implementing a Data Management Plan (DMP) using the KnowNow Data Management Canvas. Here are the key points covered:

1. **Introduction:**
  - The importance of a Data Management Plan and its role in ensuring efficient, secure, and compliant data handling.
  - Identifying the target audience and emphasizing the plan's applicability across various sectors.
2. **Understanding Stakeholders:**
  - Creating stakeholder personas to detail their roles and data needs.
  - Explaining data threads and how they connect stakeholder needs to data management.
3. **Data Sources and Collection:**
  - Identifying potential data sources and collection mechanisms.
  - Discussing considerations for data quality, costs, and risks.
  - Emphasizing data minimization to reduce costs and risks.
4. **Data Storage:**
  - Defining storage requirements for both raw and processed data.
  - Describing different storage options and their suitability based on data size, access frequency, and longevity.
  - Outlining a robust backup strategy to ensure data integrity and availability.
5. **Data Governance:**
  - Establishing rules and processes for data governance to ensure compliance and mitigate risks.
  - Defining access and usage control mechanisms.
  - Highlighting the importance of transparency and accountability in data usage.
6. **Data Sustainability:**
  - Identifying the value of data throughout its lifecycle and integrating it into a sustainable business model.
  - Discussing strategies for managing data storage costs effectively.
  - Planning for the long-term use and archival of valuable data.
7. **Implementation and Review:**
  - Providing a step-by-step guide to implementing the Data Management Canvas in a project.
  - Emphasizing the need for regular reviews and updates to adapt to changing needs and circumstances.

## Next Steps

To maximize the benefits of your Data Management Plan and ensure its ongoing effectiveness, consider the following next steps:

1. **Consult Best Practice Guides:**
  - Stay informed about industry best practices and guidelines for data management. Refer to resources from authoritative organizations such as the Open Data Institute, the Data Management Association (DAMA), and relevant regulatory bodies.
2. **Involve Stakeholders in Ongoing Discussions:**
  - Keep stakeholders engaged in the data management process. Regularly communicate updates, gather feedback, and involve them in decision-making to ensure that the DMP continues to meet their needs.
3. **Continuous Improvement:**
  - Treat your Data Management Plan as a living document. Regularly review and refine your data management practices to incorporate new insights, technologies, and regulatory changes.
4. **Training and Awareness:**
  - Provide training and resources to your team to ensure they are well-versed in the principles and practices outlined in the DMP. Encourage a culture of data stewardship and accountability.
5. **Leverage Technology:**
  - Use advanced data management tools and technologies to streamline processes, enhance data security, and improve overall efficiency.
6. **Monitor and Adapt:**
  - Continuously monitor the performance of your data management practices using predefined metrics. Be ready to adapt your strategies based on performance data and evolving business requirements.

By following these steps and maintaining a proactive approach to data management, you can ensure that your organization leverages its data assets effectively, securely, and sustainably.



## License and Disclaimer

This document is the property of KnowNow Information and is made available under the Creative Commons Attribution 2.0 License. Under this license, you are free to:

- **Share** – copy and redistribute the material in any medium or format
- **Adapt** – remix, transform, and build upon the material for any purpose, even commercially

### Under the following terms:

- **Attribution** – You must give appropriate credit, provide a link to the license, and indicate if changes were made. You may do so in any reasonable manner, but not in any way that suggests the licensor endorses you or your use.

**No additional restrictions** – You may not apply legal terms or technological measures that legally restrict others from doing anything the license permits.

## Disclaimer

This document was originally created by Richard Gomer and Chris Cooper from KnowNow Information, in collaboration with Jake Verma from the Energy Systems Catapult. While every effort has been made to ensure the accuracy and reliability of the information provided herein, KnowNow Information and the contributors accept no responsibility or liability for any errors, omissions, or consequences arising from the use of this material. The content is provided "as is" without any guarantees of completeness, accuracy, or timeliness.

For more information about the Creative Commons Attribution 2.0 License, please visit Creative Commons.