

Isaac



20 year old male from Davis, California.
Pursuing a bachelors in Nutrition at UC Davis.

He pursued a nutrition degree because he is fully committed to living a healthy lifestyle. Outside of school he is pretty busy and often has to be reminded of upcoming events he has going on. Issac works part time at Trader Joes. In the afternoons, he likes to squeeze a workout in at the school gym, to stay in shape, and relieve some stress. He lives in a two bedroom apartment that he shares with his roommate Travis that he met through a mutual friend.

Goals:

- Be reminded instead of having to mentally remember things
- Get his compensation at a reasonable time

Scenarios:

It has been two weeks since Isaac requested Travis' portion of their apartment internet bill, and he still has not fulfilled her portion. Because Isaac is so busy all the time, he himself hadn't noticed that he has not been compensated. He would have been knowledgeable on Travis' incomplete payment a week ago. He would also have liked for Jennifer to be reminded of this fact so that he would be able to receive the money.

Claudia



18 year old female from San Marcos, California.
Pursuing a Bachelor's in Computer Science.

Claudia is studying computer science at CSU San Marcos. She found her interest in programming in high school when she took a free coding course online. She decided to leave her home town of San Francisco and go to San Marcos. She wanted to save money her freshman year of college so she decided to find some roommates to share the rent for an apartment. She knew no one in the city so she decided to connect with someone on Craigslist to become her roommate. Claudia and her roommate Vanessa got all the utilities set up and they all agreed to pay their portion of their bills on time.

Goals:

- Not have to confront roommates
- Have roommates be reminded of payments they are responsible for
- Get payments in a timely manner

Scenario

The first few months of the school year went smoothly, but as the semester went on, Vanessa lagged on her payments. Because Vanessa is a person that is forgetful and very defensive and Claudia is reserved and non aggressive, their personalities are kind of class. Vanessa has not fulfilled her portion of the rent to Claudia for two weeks and Claudia prefers to not confront but she also wants to be compensated for the rent money she is owed.