

Returns Information



Customs Returns Proforma Invoice

Three ways to return or exchange items:

<b>A</b>	<b>B</b>	<b>C</b>
Arrange collection online	Call us to arrange collection	Return to one of our stores
1. Visit <a href="http://www.lanecrawford.com/returns">www.lanecrawford.com/returns</a> and follow on-screen instructions	Singapore:800 101 2638	
2. Fill in yellow boxes on the form below		
3. Our courier will collect from you		

Returns and exchanges are accepted within 7 days of delivery, excluding items marked as “Non-returnable”.  
Items must be in original condition with tag attached, and will not be accepted if they have been used, washed, or altered in any way.

For full details of the Lane Crawford Returns Policy, please visit [www.lanecrawford.com/returns](http://www.lanecrawford.com/returns)

<b>Original Date Sent:</b> 15th Dec 2013	<b>Return / Invoice Date:</b> 15th Dec 2013	<b>Transaction Ref:</b> 702-319-637
<b>Sent From / Original Recipient:</b> Flaria Tan Blk 886A Tampines Street 83, #02-55 Singapore 521886, SG	<b>Return To:</b> Lane Crawford (HK) Ltd Return Dept., Units A-E, 23/F, Tsuen Wan International Centre, 68 Wan Lung Street, Tsuen Wan, HK Tel: +852 2118 2288	<b>Summary of Return / Invoice:</b> Total value: US\$318.00 Number of Cartons: 1 Total Weight: kg Terms of Delivery: Delivery Duty Paid
<b>Original Airway Bill:</b> 5348981142	<b>Return Airway Bill:</b> 5348981153	<b>Reason for Export:</b> HK Returned Goods - Rejected by Customer

Mark Returns Qty	Item Description	Material	Country	HS Code	Qty
	ALEXANDER MCQUEEN Catacomb skull silk-chiffon scarf Free size RMS:0050009357971	100% Silk	IT	62141000	1

Please complete the yellow boxes

Returns Reference Number <i>(provided when collection is arranged)</i>	Print Name	Signature
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