

AGILTAS SOLUTION PRIVATE LIMITED

PRIVACY POLICY

Effective Date: 01/09/2023

At **AGILTAS SOLUTION PRIVATE LIMITED** ("we," "us," or "our"), we are committed to safeguarding the privacy and security of the personal information of our customers and users. This Privacy Policy outlines how we collect, use, disclose, and protect the data related to the use of our POS billing software, operating under the brand name "**POSPAY**" (the "Software"). By accessing or using the Software, you agree to the practices described in this Privacy Policy. Please read this document carefully to understand our policies and practices regarding your data.

INFORMATION WE COLLECT

1.1. Personal Information: We may collect personal information that identifies you directly or indirectly, such as your name, address, email address, phone number, and other contact details.

1.2. Payment Information: When using the Software for payment processing, we may collect financial and payment card information, including credit card numbers and billing addresses, to facilitate transactions.

1.3. Usage Data: We may gather information about how you use the Software, including log files, device information, and IP addresses.

1.4. Marketing Data: With your consent, we may collect data for promotional and marketing communications, such as preferences, interests, and feedback related to our products and services.

USE OF INFORMATION

2.1. The primary purpose of collecting personal information is to provide, operate, and maintain the Software effectively, as well as to improve and enhance its features.

2.2. We may use the information collected to process payments, manage customer accounts, and offer customer support.

2.3. Personal data may be utilized to send you updates, announcements, and marketing communications related to the Software, subject to your consent.

2.4. Aggregated and anonymized data may be used for statistical analysis, research, and business intelligence purposes.

DATA SHARING AND DISCLOSURE

3.1. We will not sell, lease, or rent your personal information to third parties.

3.2. We may share your data with trusted third-party service providers to assist us in operating the Software and delivering services to you. These providers are contractually obligated to protect your data and are restricted from using it for any other purpose.

3.3. In compliance with applicable laws, we may disclose personal information to government authorities or law enforcement agencies to respond to legal requests, prevent fraud, or protect our rights and interests.

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DATA RETENTION

4.1. We will retain your personal information for as long as necessary to fulfil the purposes outlined in this Privacy Policy unless a longer retention period is required or permitted by law.

4.2. We will securely dispose of or anonymize your personal data when it is no longer needed for the specified purposes.

DATA SECURITY

5.1. We employ industry-standard security measures to protect your personal information from unauthorized access, disclosure, alteration, or destruction.

5.2. Despite our efforts to safeguard your data, no method of transmission over the internet or electronic storage is completely secure. Therefore, we cannot guarantee absolute security.

YOUR CHOICES

6.1. You can access, update, or delete your personal information by contacting us at [insert contact details].

6.2. You have the right to withdraw your consent for marketing communications at any time by using the "unsubscribe" link provided in our emails.

CHILDREN'S PRIVACY

7.1. The Software is not intended for use by individuals under the age of 18. We do not knowingly collect personal information from minors.

Changes to the Privacy Policy

8.1. We may update this Privacy Policy from time to time to reflect changes in our practices or for legal reasons. The revised policy will be posted on our website with an updated effective date.

CONTACT US

If you have any questions, concerns, or requests regarding this Privacy Policy or the handling of your personal information, please contact us at contact@agiltas.com

By using the Software, you acknowledge that you have read and understood this Privacy Policy and consent to the collection, use, and disclosure of your information as described herein

Regards,

AGILTAS SOLUTION (P) LTD.