

# John Smith

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Dynamic professional with expertise in product photography and problem-solving, honed at EarthLink.  
Successfully integrated merchandise visuals into e-commerce platforms, enhancing customer engagement.  
Demonstrated leadership and adaptability at Acme Technical Services, optimizing operations and boosting productivity. Skilled in competitor analysis and database management, committed to driving success and delivering exceptional service.

## Websites, Portfolios, Profiles

<https://wearewild.com/>  
<https://github.com/codingexpert1995/>  
<https://johnsmithisadev.netlify.app/>

## Work Experience

### E-Commerce Assistant

EarthLink, San Francisco, CA

October 2018 - Current

- Integrated photographs of merchandise into corporate e-commerce software.
- Photographed merchandise and prepared written descriptions of items for auction on the company website.
- Displayed and organized products on inventory shelves in e-commerce storerooms.
- Focused on continuous quality and customer service improvement in e-commerce operations.
- Analyzed sales-related data to predict future sales, stock requirements and consumer behaviors.
- Managed customer service inquiries and complaints for customer satisfaction.

### Smile Analysis Web Application, Acme Technical Services

Acme Technical Services, San Fernando, CA

February 2015 - September 2018

- Learned and adapted quickly to new technology and software applications.
  - Exercised leadership capabilities by successfully motivating and inspiring others.
  - Delivered services to customer locations within specific timeframes.
  - Resolved problems, improved operations and provided exceptional service.
  - Skilled at working independently and collaboratively in a team environment.
  - Organized professional with expertise in managing resources and optimizing performance.
- Proficient in providing valuable insights and supporting decision-making processes.  
Committed to enhancing productivity and contributing to overall success.

## Education

### **Bachelor of ScienceHenderson State University | Software Engineering**

January 2015

- Ranked in Top 90% of class
- Professional Development: Advanced Web Development Practices

## Certifications

- Licensed E-Commerce Assistant - XYZ Online Store  
Jan 2018 – Present