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# Challenges to Informed Peer Review Matching Algorithms

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## BACKGROUND

Peer review is a beneficial pedagogical tool. Despite the abundance of data instructors often have about their students, most peer review matching is by simple random assignment. In fall 2008, a study was conducted to investigate the impact of an informed algorithmic assignment method, called Un-weighted Overall Need (UON), in a course involving Model-Eliciting Activities (MEAs). The algorithm showed no statistically significant impact on the MEA Final Response scores. A study was then conducted to examine the assumptions underlying the algorithm.

## PURPOSE (HYPOTHESIS)

This research addressed the question: To what extent do the assumptions used in making informed peer review matches (using the Un-weighted Overall Need algorithm) for the peer review of solutions to Model-Eliciting Activities decay?

## DESIGN/METHOD

An expert rater evaluated the solutions of 147 teams' responses to a particular implementation of MEAs in a first-year engineering course at a large mid-west research university. The evaluation was then used to analyze the UON algorithm's assumptions when compared to a randomly assigned control group.

## RESULTS

Weak correlation was found in the five UON algorithm's assumptions: students complete assigned work, teaching assistants can grade MEAs accurately, accurate feedback in peer review is perceived by the reviewed team as being more helpful than inaccurate feedback, teaching assistant scores on the first draft of an MEA can be used to accurately predict where teams will need assistance on their second draft, and the error a peer review has in evaluating a sample MEA solution is an accurate indicator of the error they will have while subsequently evaluating a real team's MEA solution.

## CONCLUSIONS

Conducting informed peer review matching requires significant alignment between evaluators and experts to minimize deviations from the algorithm's designed purpose.

## KEYWORDS

calibration, model-eliciting activity, peer-review

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## I. INTRODUCTION

Peer review has demonstrated that it can be a beneficial tool for helping students learn course content (Topping, 1998). In recent years, the availability of computer-based tools to facilitate using peer review in the classroom has considerably increased (Chapman, 2003; Gehringer, 2001; Liu et al., 2001; Moreira and Silva, 2003; Ngu, Shepherd, and Magin, 1995; Sitthiworachart and Joy, 2003; Trahasch, 2004; Tsai et al., 2001). While the availability of tools has increased, the mechanism for matching reviewers to reviewees has not substantially evolved, with most peer review utilities relying on simple random assignment.

During the fall 2008 offering of the core course on introductory problem solving and computer tools at Purdue University, an informed algorithm for making peer review assignments was developed and tested during a trained peer review of team solutions to a Model-Eliciting Activity (MEA). MEAs are open-ended, realistic, client-driven engineering problems where the artifact is a generalized written procedure for solving a problem. MEAs are designed to foster a student's mathematical modeling abilities (Zawojewski, Diefes-Dux, and Bowman, 2008). For a subset of the students, the scores given by the graduate teaching assistant on the first draft were used to establish the degree of help a team needed on their second draft to improve their solution. Likewise, the level of agreement between the individual reviewers and an MEA rating expert

on a training exercise were used to establish the degree of helpfulness a reviewer could provide on a subsequent peer review. One algorithm was explicitly designed to match more accurate reviewers to teams needing more assistance and, conversely, less accurate reviewers to teams needing less assistance. The purpose of the algorithm, called Un-weighted Overall Need (UON), was to make reviewer-reviewee matches that were more beneficial to reviewees than could be provided through simple random assignment.

An individual with expertise evaluated the responses to an MEA of 74 teams assigned using the UON algorithm and 73 teams assigned randomly as a control group to investigate the impact of the UON algorithm on the quality of MEA Final Response scores. While students did improve the quality of their products as a result of the peer review, the students assigned using the UON algorithm showed no statistically significant difference in improvement on MEA Final Response scores when compared to the randomly assigned control group. The nature of informed peer review matching algorithms is such that there are often multiple assumptions fundamental to their use. Once the UON algorithm was found to have no impact, an analysis was made to investigate what happened with each of the following assumptions associated with this algorithm:

- 1) students complete assigned work,
- 2) teaching assistants can grade MEAs accurately,
- 3) accurate feedback in peer review is perceived by the reviewed team as being more helpful than inaccurate feedback,

- 4) teaching assistant scores on the first draft of an MEA can be used to accurately predict where teams will need assistance on their second draft, and
- 5) the error a peer review has in evaluating a sample MEA solution is an accurate indicator of the error they will have while subsequently evaluating a real team's MEA solution.

This research addresses the question "To what extent do the assumptions used in making informed peer review matches for the peer review of solutions to Model-Eliciting Activities decay?" Answers to this question will help identify what needs to be done to increase the validity of the assumptions so that informed peer review matching algorithms can be more effectively used and studied.

## II. LITERATURE REVIEW

### A. Model-Eliciting Activities

Model-Eliciting Activities (MEAs), first described by Lesh et al. (2000), are realistic, open-ended, client-driven, team-based engineering problems designed to foster mathematical modeling abilities and reveal the development of modeling skills and construct development. Students work in teams to develop a procedure in the form of a memo to the direct user describing how to solve the problem, the limitations and assumptions of the solution, and the results from applying that solution to a given dataset.

As a pedagogical tool, MEAs have been explored within the engineering context (Diefes-Dux et al., 2006) and were found to be effective mechanisms for helping students develop deeper understanding engineering content. They have primarily been studied in the context of very large first-year introductory engineering courses (Diefes-Dux and Imbrie, 2008), although analysis on their effectiveness has also been done in higher discipline specific contexts (Bowman and Siegmund, 2008). A significant portion of the current research on their use has centered around developing formative and summative feedback mechanisms that are reliable across a wide variety of evaluators (Diefes-Dux, Zawojewski, and Hjalmarson, 2009).

One approach for evaluating MEAs is the use of peer review. Due primarily to the complexity of the problems, teams typically require multiple iterations of feedback and revision to converge on a high quality solution (Verleger and Diefes-Dux, 2008). Through the use of peer review, teams are able to explore a wider variety of perspectives than could be seen through traditional student-grader interaction. The use of peer review also aligns with the recommendations and goals of IEEE (2007) and American Society Civil Engineers (2008), as well as functioning as possible evidence for meeting ABET's engineering Criterion 3, a-k (Zawojewski et al., 2008; Diefes-Dux et al., 2004).

### B. Peer Review

Peer review has demonstrated that it can be a valuable tool for helping students learn, but it is not without its challenges. One of the greatest challenges of utilizing peer review in the classroom is getting students to accept that their peers can be considered valid sources for feedback and assessment. In Moreira and Silva's (2003) survey of 30 computer science undergraduate and 18 computer science graduate students, 10 percent expressed concerns about having clear judging criteria, specifically with the fact that the individuals evaluating them may not all be applying the criteria in the same way. Liu et al. (2001) showed similar results with 9 percent of the

143 third-year computer science students surveyed questioning the fairness of peer evaluations and having fellow students be in control of a significant portion of their overall grade.

While student's concerns are not entirely baseless, Billington (1997) found a statistically significant correlation of 0.80 in marks given on posters describing major ecosystem processes by final-year biology students compared to marks given by instructors. While there was high correlation between students and instructors, there was also a significant difference between the mean mark given by students and that given by the instructors. The average instructor grade was 59 percent while the average peer review mark was 70 percent. This suggests that despite students and instructors ranking the artifacts in approximately the same order while evaluating, they used different interpretation of the criteria to perform that evaluation. Cheng and Warren (1999) found that of the 16 scales (3 dimensions used in 3 different courses, each with an "overall" calculation for a 4 x 4 matrix) used in their study of the oral and written assignments produced by 51 first-year electrical engineering students, all of the scales showed positive score correlation between summative peer and instructor ratings, however only 11 of them were significant. Just as Billington noted in his study, while there was positive correlation in all of the scales, 11 of them (although not the same 11 significantly correlated scales) also showed significant differences in the means. This would imply that, while students would tend to rank products in the same order of quality as expert raters, they do not assign the same scores to those products.

Despite students' concerns about peer review, multiple studies indicate that the quality of the products being submitted improved subsequent to the review. Ballantyne, Hughes, and Mylonas (2002) reported that the majority of the 939 respondents "agreed that peer assessment was an awareness-raising exercise because it made them consider their own work more closely, highlighted what they needed to know in the subject, helped them make a realistic assessment of their own abilities, and provided them with skills that would be valuable in the future." Similarly, Sitthiworachart and Joy (2003) indicated that 69 percent of first-year undergraduate students in computer science reported that they discovered mistakes in their own code while reviewing code written by their peers. Eighty percent of the students felt that seeing other students' high- and low-quality work was helpful for their learning.

In addition to the immediate skills provided by peer review, many researchers recognize the long-term benefits provided to reviewers. Boud (2000) posited that the focus of assessment as a whole must be rethought to promote lifelong learning skills. Learning to perform peer review and to respond to formative feedback given by both peer and self review are essential skills for succeeding in a continuous working world that does not assign an end-of-project grade. Teaching students how to perform peer review and how to utilize constructive criticism for improvement is essential for their future. Yet despite the obvious long-term benefits recognized by academic researchers, students are largely unfamiliar with peer review. Sitthiworachart and Joy (2004) reported that of their 215 first-year students taking a computer programming course, 89 percent of them had never experienced peer review prior to the start of the course. Guilford (2001) found that only 39 percent of undergraduate engineering students understood peer review as it related to scientific publishing. Ballantyne, Hughes, and Mylonas (2002) indicated that only 10 percent of all the students studied recognized the value of peer review towards their future employment.

Despite numerous studies on effective peer review, there has been little research into how to make effective reviewer-reviewee mappings. Crespo, Pardo, and Kloos (2004) proposed the most ambitious attempt at producing higher quality reviewer-reviewee mappings. They developed an adaptive model that assigns students a “proficiency score”. They then utilized a genetic algorithm to map reviewers to reviewees in such a way as to produce complementary proficiencies, i.e., high proficiency reviewers mapped to low proficiency reviewees and vice-versa. This strategy produced “promising experimental results,” however no discussion of the educational impacts have since been published. What makes their model flawed is that it reduces a participant down to a single numerical value that assumes a reviewer is an equally capable reviewee. Furthermore, their approach was designed for individual-to-individual reviews, generally preventing teams from being used in the process.

### III. METHODS

Peer review using random assignment represents a baseline method for providing feedback. This research began as an attempt to improve peer review beyond that baseline. In that attempt, multiple necessary assumptions were made; and upon discovering that the resulting attempt was no different than the baseline, an investigation into those assumptions ensued. What follows is a description of the context in which this study took place, followed by a discussion of what happened in each of the five fundamental assumptions necessary for our implementation of informed peer review matching.

#### A. Course

This study was conducted during the fall 2008 semester of a required introductory problem-solving and engineering computer tools course at Purdue University. Students in the course attended a paired 110-minute lecture and 110-minute lab each week in sections of 120 students. Each lecture was taught by an engineering faculty member, while each lab was taught by a team of four graduate teaching assistants (TAs), with additional help from a group of two to four undergraduate teaching assistants. The course was limited to students currently enrolled in the first-year engineering program. Each TA in a given lab was responsible for seven or eight teams of three to four students each in that lab. TAs taught a total of two lab sections and they were responsible for assessing and providing feedback to a total of 14 to 16 teams across their two labs.

#### B. Participants

Ten divisions of the class were taught during the fall 2008 semester. Each division was divided into four quadrants, with one TA assigned to each quadrant, for a total of 40 quadrants. Ten quadrants were selected and assigned one of four algorithms. Only two algorithms (Random and UON, each described subsequently) are included as part of this study. The other two algorithms utilized different metrics but a similar design philosophy as the UON algorithm but in preliminary analysis of TA scores they did not appear to have a significant impact on final scores as the UON algorithm. The assignment of an algorithm to a particular quadrant was done to minimize issues related to course-specific deadlines and to be able to statistically resolve potential TA interactions. The gender and ethnic demographics of the students in the course and the sample population studied can be seen in Table 1.

	Whole Class		Sample Population	
	Female	Male	Female	Male
Caucasian American	189	702	91	357
Asian American	22	80	10	37
Spanish American	6	26	3	16
Other American	12	20	6	7
African American	10	20	6	11
American Indian	3	6	1	3
Unspecified or International	20	48	10	26
	262	902	127	457

Table 1. Gender and ethnicity of students ( $N = 1164$ ).

		Whole Class		Study Population	
		New	Returning	New	Returning
Male	International	7	5	6	4
	Domestic	1	2	1	1
Female	International	5	0	3	0
	Domestic	0	0	0	0
		13	7	10	5

Table 2. Graduate teaching assistant attributes.

Twenty graduate teaching assistants were involved with the course and acted as the primary contact for students during the lab time. As seen in Table 2, the majority of the TAs were male international students. Seven TAs had been a TA for the course in one or more prior semesters. Those seven TAs all had experience with MEAs during their prior experience as TAs for the course.

#### C. Model-Eliciting Activity

1) *Selected MEA*: In this study, student team responses to the Purdue Paper Plane Challenge (PPPC) MEA were analyzed. The PPPC MEA, a variant of which is described in Wood, Hjalmarson, and Williams (2008), requires that students develop a procedure to assist the judges of a paper airplane contest in selecting the award winning team in four categories, Most Accurate, Best Floater, Best Boomerang, and Best Overall, given measurements of time in air,



distance from target, and length of throw for multiple throws on a straight path and a boomerang path. This MEA represented 5 percent of a student's course grade.

2) *Student Introduction to MEAs*: Prior to the MEA, students were introduced to open-ended problem solving and MEAs during a lecture led by their instructor. This lecture focused on an image tiling problem (also known as the Sports Equipment problem) (Verleger et al., 2009; Zawojewski, Diefes-Dux, and Bowman, 2008) as a means of demonstrating expectations for MEA solutions. The lecture began with a discussion of mathematical models, model development, and MEAs as a vehicle for developing mathematical models to solve open-ended problems. Students then worked in teams to scope the problem and develop a generalized solution for shape fitting. The focus of the lecture was then shifted from simply solving the problem to developing a high quality, generalizable, and shareable procedure which met the client's immediate and future needs, with particular emphasis placed on understanding how the MEA Rubric dimensions relate to developing a high quality solution. The lecture was concluded by highlighting the role of the TA as a facilitator in the process (as opposed to the more traditional teacher role) and providing an overview of the sequence of MEA related events which would take place over the next five weeks of MEA 1 implementation.

3) *MEA Feedback and Assessment Rubric*: A full discussion on the development, reliability, and validity of the MEA Rubric can be found in Diefes-Dux, Zawojewski, and Hjalmarson (2010). MEAs were evaluated using two variants of a rubric developed specifically for assessing MEAs: (1) a Full MEA Feedback and Assessment Rubric, and (2) a Reduced MEA Feedback and Assessment Rubric. The full version was used by the students; the reduced version was used by the TAs. Both variants were divided along three dimensions: Mathematical Model, Re-Usability/Modifiability, and Audience (Share-ability). Each dimension contained numerical and free response feedback items. The numerical items were the same for both the full and reduced versions of the MEA Rubric; however, the free-response items were different. On the reduced MEA Rubric, there was one large text box for each dimension for written feedback, each with a general prompt. On the full version of the MEA Rubric, the prompts were more specific, asking for explicit items such as a summary of the mathematics used or recommendations for improving the rationales. These prompts were intended to help students engage in the review of a piece of student work by directing their attention to certain aspects of a team's solution so that better feedback would be generated. The students always used the full MEA Rubric. The TAs used the full MEA Rubric during their assessment training, but only used the reduced MEA Rubric for providing feedback on their first draft and final response. The reduced rubric was designed to decrease the level of summarizing of student work (and thereby time) required from the TAs in the feedback, as grading took between 30-60 minutes per team, depending on the procedure complexity. While the reduced version was not as specific in its requests as the full version, TAs were explicitly trained to consider all the elements of the full version in providing their feedback, even while using the reduced version.

Each quantitative MEA Rubric item was assigned point values which corresponded with levels of achievement. Items are divided into two categories; true/false items and mutually exclusive items. True/False items are assigned one of two possible point values depending on the item. Mutually exclusive items are items where

multiple statements are presented, each with its own associated point value, and only a single statement may be selected. All of the items are presented in Table 3. The evaluator selects the statement which best describes the solution being evaluated. The score for each dimension is the minimum of the items in that dimension; the overall score is the minimum score of the three dimensions.

As an example, assume an evaluator selects "True" for the No Progress, Level 2 for the Mathematical Model Complexity, "False" for Data Usage, and "True" for Rationales. As the Mathematical Model dimensional score is calculated as a minimum of the dimension's items, the Mathematical Model dimension score is a minimum of 0 (No Progress), 2 (Mathematical Model Complexity), 3 (Data Usage), and 4 (Rationales), resulting in a score of 0 for the Mathematical Model Dimension. The overall score is then calculated as a minimum of the three dimensional scores, meaning that regardless of how this theoretical team performs on the remainder of the items, this team will receive an overall score of 0 (the lowest possible score) because of the 0 given for the Mathematical Model Dimension.

Minimums are taken for the dimensional and overall scores to encourage continuous improvement. This is also a philosophical stance—the student work is only as good as the weakest dimension.

4) *MEA Sequencing*: In the fall 2008 semester, MEA administration followed the sequence shown in Figure 1. In lab, students began to work through the sequence with the goal of producing the first draft of a memo to the client that contains a generalizable and shareable procedure. To achieve this goal, they were first given an individual warm-up activity in the form of a mock newspaper article describing the PPPC MEA and a memo from the client explaining the problem. Upon reading these, students were asked to respond to three free-response questions asking who the client was, what the

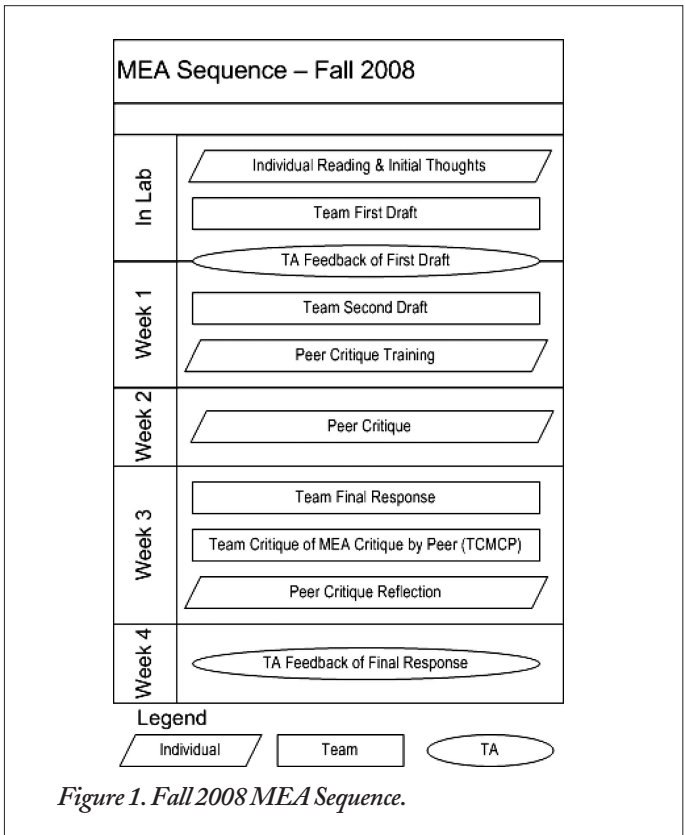


Figure 1. Fall 2008 MEA Sequence.

Dim.	Item Label	Full Item Wording	Points	
Mathematical Model	No Progress	No progress has been made in developing a model. Nothing has been produced that even resembles a poor mathematical model. For example, simply rewriting the question or writing a "chatty" letter to the client does not constitute turning in a product.	True	0
			False	4
	Mathematical Model Complexity	The procedure fully addresses the complexity of the problem.	4	
		A procedure moderately addresses the complexity of the problem or contains embedded errors.	3	
		A procedure somewhat addresses the complexity of the problem or contains embedded errors.	2	
		Does not achieve the above level.	1	
	Data Usage	The procedure takes into account all types of data provided to generate results OR justifies not using some of the data types provided.	True	4
			False	3
	Rationales	The procedure is supported with rationales for critical steps in the procedure.	True	4
			False	3
Re-Usability/Modifiability	Re-Usability/Modifiability	The procedure not only works for the data provided but is clearly re-usable and modifiable. Re-usability and modifiability are made clear by well articulated steps and clearly discussed assumptions about the situation and the types of data to which the procedure can be applied.	4	
		The procedure works for the data provided and might be re-usable and modifiable, but it is unclear whether the procedure is re-usable and modifiable because assumptions about the situation and/or the types of data that the procedure can be applied to are not clear or not provided.	3	
		Does not achieve the above level.	2	
Audience (Share-ability)	Results	Results from applying the procedure to the data provided are presented in the form requested.	True	4
			False	1
	Audience Readability	The procedure is easy for the client to understand and replicate. All steps in the procedure are clearly and completely articulated.	4	
		The procedure is relatively easy for the client to understand and replicate. One or more of the following are needed to improve the procedure: (1) two or more steps must be written more clearly and/or (2) additional description, example calculations using the data provided, or intermediate results from the data provided are needed to clarify the steps.	3	
		Does not achieve the above level.	2	
	Extraneous Information	There is no extraneous information in the response.	True	4
			False	3

Table 3. MEA Rubric—numerical items.

client needed, and what issues needed to be considered when producing a solution (Diefes-Dux and Salim, 2009). After all team members had responded to the individual questions, the members came together as a team to develop a solution to the client's problem. The deliverable at the end of the lab period was the first draft of a memo to the client detailing the solution to the problem.

Following the lab, the graduate teaching assistants provided their student teams with feedback using the Reduced MEA Feed-

back and Assessment Rubric. After student teams received feedback on their first draft from their TA, the teams made revisions to their memo and submitted a second draft.

As part of the revision process for the first MEA, time was spent in lecture helping students understand how to interpret feedback. This was only done for the first MEA and was focused on helping students to frame their feedback in terms of how it impacted each of the MEA Rubric items. The structure of this lecture had faculty

Item/Dimension/Overall Score	(A)		(B)		(C)		(D)		(E)		
	Re-re-evaluation Reliability Correlations		Corr. between First and Second Draft Expert's Scores		Corr. between First Draft TA and Expert's Scores		Corr. of Error in Calibration versus Error in Peer Review		Increase in Avg. Error Between Calibration and Peer Review		
	N = 42		N = 147		N = 147		N = 449		N = 449		
	Spearman Rho Correlation	Sig. (2-tailed p-value)	Spearman Rho Correlation	Sig. (2-tailed p-value)	Spearman Rho Correlation	Sig. (2-tailed p-value)	Spearman Rho Correlation	Sig. (2-tailed p-value)	t-test Sig. (2- tailed p-value)	F-Test Sig.	Increase in Average Error
Mathematical Model Dimension	0.66	0.000	0.25	0.003	-0.06	0.464	0.05	0.292	0.000	0.005	-0.053
No progress has been made in developing a model.	1.00	0.000	0.71	0.000	0.40	0.000	0.16	0.001	0.536	0.265	0.045
The procedure fully addresses the complexity of the problem.	0.63	0.000	0.22	0.007	-0.11	0.206	0.02	0.719	0.083	0.649	-0.085
The procedure takes into account all types of data provided to generate results OR justifies not using some of the data types provided.	0.78	0.000	0.38	0.000	0.24	0.004	0.05	0.248	0.049	0.834	0.065
The procedure is supported with rationales for critical steps in the procedure.	0.69	0.000	0.10	0.240	0.20	0.018	0.05	0.319	0.000	0.139	-0.245
Re-Usability/-Modifiability Dimension	0.97	0.000	0.53	0.000	0.09	0.263	0.11	0.017	0.000	0.001	-0.261
The procedure not only works for the data provided but is clearly re-usable and modifiable.	0.97	0.000	0.53	0.000	0.09	0.263	0.11	0.017	0.000	0.001	-0.261
Audience (Share-ability) Dimension	0.80	0.000	0.31	0.000	0.41	0.000	0.09	0.052	0.000	0.057	-0.229
Results from applying the procedure to the data provided are presented in the form requested.	0.77	0.000	0.27	0.001	0.51	0.000	0.03	0.583	0.000	0.006	-0.575
The procedure is easy for the client to understand and replicate.	0.75	0.000	0.32	0.000	0.21	0.010	0.01	0.839	0.142	0.299	-0.058
There is no extraneous information in the response.	0.61	0.000	0.40	0.000	0.19	0.025	0.05	0.261	0.000	0.000	0.305
Overall Score	0.77	0.000	0.21	0.013	0.10	0.209	0.10	0.029	0.018	0.039	0.149

*Table 4. Item/dimension/overall score calculations.*

working through a list of common feedback statements for PPPC procedures and discussing how to interpret that feedback. Because the PPPC has been used multiple times in the course, typical responses and the problems associated with those types of responses were able to be anticipated. Likewise, the corresponding feedback was also anticipated. For example, students were shown the feedback “Why does the lowest mean win ‘Most Accurate?’” A brief discussion was led by the faculty member asking students to explain what they think this feedback means. The faculty member then explained how this is a prompt toward developing rationales within the procedure, and by extension improving their performance on the Rationales MEA Rubric item by justifying the use of the “lowest mean” as opposed to the “highest mean” or some other statistical test. At the conclusion of this lecture, teams were told to review the feedback from their TA on their first draft and make appropriate revisions before submitting their second draft.

The second draft entered a calibrated double-blind peer review. For this process, individual students used the Full MEA Rubric to evaluate a randomly selected prototypical student solution from a pool of five sample solutions. Prototypical work was selected by the

second author from the database of student work from prior semesters. After being selected, the prototypical works were updated to remove any identifying information and to reflect any changes to the problem, including updating results to accommodate changes in the dataset. Care was taken to ensure that the essence of the memos did not change and that the memos appeared to come from a team of peers currently in the class. After students submitted their evaluation of the prototypical work, they were shown their review next to the second author’s review of that same memo. They were asked to reflect on how they could improve their ability to review an MEA. During the week following the calibration, students were assigned a solution developed by a team of their peers to review using the same rubric as the calibration.

Because individuals reviewed a team’s procedure, each team typically received three or four peer reviews. Teams used these reviews, their own experiences in the review process, and any TA feedback from their first draft (which may or may not have been used in creating their second draft) to make final revisions to their memo. This final response to the client was submitted for evaluation and grading by the TA. Again, the TA used the Reduced MEA Rubric for this evaluation.

In the closing steps, teams evaluated the quality and helpfulness of the peer reviews they received by completing the Team Critique of MEA Critique by Peers (TCMCP). It consisted of targeted items, which can be seen in Table 5, broken down by MEA Rubric dimension evaluated on a 5 point “Strongly Disagree” to “Strongly Agree” Likert scale. This feedback was given back to the peer reviewers in an effort to increase the quality of the reviews they provided during the peer review stages of future MEAs. As students received this feedback after they had submitted their final responses, it served no direct purpose toward the PPPC MEA. After providing this feedback to their reviewers, participants individually completed the Peer Review Reflection, reflecting on how comfortable and capable they were in the peer review process.

#### D. Graduate Teaching Assistant MEA Training

During the week prior to the start of the fall semester, TAs participated in an 8-hour training session split across two days to introduce them to MEAs. They began by working in *ad hoc* teams on the PPPC MEA. This served as an opportunity for TAs to develop an understanding of the student experience at solving MEAs. After this, they were given an introduction to the underlying theory surrounding MEAs with a focus on the application of the six design principles of MEA development (Lesh and Doerr, 2003) and the goals of using MEAs in the classroom. This presentation transitioned into the TAs discussing the challenges of evaluation and feedback on students’ solutions to open-ended problems. This discussion was then used as a platform for introducing the MEA Feedback and Assessment Rubric and the Instructors’ MEA Assessment/Evaluation Package. The package provides task-specific guidance for applying the MEA Rubric to a

particular MEA. Using the MEA Rubric, TAs individually evaluated two pieces of student work. A discussion comparing and contrasting the TAs’ scores to the expert rater’s scores ensued. As a follow-up assignment to the training session, TAs were given electronic access to a TA Professional Development Portal. The portal consisted of five pieces of student work for which the TAs were required to apply the MEA Rubric. The TAs submitted these reviews to the expert and received feedback on their strengths and weaknesses at applying the MEA Rubric. With feedback, TAs also received access to a side-by-side comparison of their reviews with the expert rater’s reviews and they were strongly encouraged to use the expert rater’s reviews as guides for their own reviews.

#### E. Assignment Algorithm

Peer review assignments were made using one of two algorithms.

1) *Random* ( $N = 295$  students on 73 teams): The reason random assignment has become the *de facto* standard for making peer review assignments is that it does not rely on prior knowledge to make assignments. Because it does not utilize information about the reviewer or the reviewee, assignments can be made dynamically at the point in time that the reviewer starts the peer review process. As such, it is not affected if students fail to participate in the review process.

2) *Un-weighted Overall Need* ( $N = 289$  students on 74 teams): To inform the UON algorithm, a set of base calculations were performed. TA first draft scores were used to assess the degree of assistance a team needed. It was assumed that teams who scored lower (i.e., performed poorly) on the first draft would also need more assistance on their second draft, as they had more work to do to

TCMCP Item	$\beta$	$t$ (437)	$p$	$R^2$
This peer critique included an honest attempt to use our procedure to produce a solution to the test case.	-0.257	-5.544	0.000	0.066
This peer critique was clearly written.	-0.188	-3.989	0.000	0.035
The Mathematical Model portion of this peer critique was a fair and accurate assessment of our team's procedure.	-0.188	-4.004	0.000	0.035
The Audience (Share-ability) portion of this peer critique was a fair and accurate assessment of our team's procedure.	-0.144	-3.039	0.003	0.021
The Re-usability/Modifiability portion of this peer critique was a fair and accurate assessment of our team's procedure.	-0.084	-1.766	0.078	0.007
The Mathematical Model portion of this peer critique resulted in our making substantive changes to our MEA solution.	-0.051	-1.076	0.283	0.003
The Audience (Share-ability) portion of this peer critique resulted in our making substantive changes to our MEA solution.	-0.031	-0.639	0.523	0.001
The Re-usability/Modifiability portion of this peer critique resulted in our making substantive changes to our MEA solution.	-0.014	-0.299	0.765	0.000

Table 5. Results of TCMCP prediction from peer review overall error.



improve the quality of their solution than those teams who scored higher on the first draft. Coupled with this was the assumption that TA first draft scores were accurate, and thus could be effectively used as an indicator of a team's need for assistance.

Next, a comparison of the scores on the calibration exercise between the individual reviewers and the expert rater was performed. This was done to assess the accuracy of the reviewer. It was assumed that reviewers who were accurate were also providing more helpful feedback. Coupled with this was the assumption that calibration score accuracy was an accurate indicator of how well a reviewer would perform on the peer review exercise.

The UON algorithm attempts to holistically improve how students perform on the MEA by utilizing a calculation which is based on all three MEA Rubric dimensions. First, each team is assigned one of the most accurate overall reviewers. This step is done to ensure that every team receives at least one accurate review. The remaining reviewers are evenly divided between all of the teams, with the team needing the greatest assistance being reviewed by the most accurate of the remaining reviewers and the teams needing the least amount of assistance being matched to the least accurate reviewers. The UON algorithm attempts to provide the best help to those teams with the greatest need for assistance while not overly penalizing teams that need less assistance. By design, each team should receive an equal number of reviewers with an uneven distribution in review accuracy, assuming that all students who participate in the calibration also complete their peer review.

Students were not aware of the matching process or the quantitative values used to make those matches. Two additional algorithms were used for a portion of the class ( $N = 580$  students on 148 teams), but they were not studied as part of this research.

#### F. Evaluators

Two evaluators were used for this research. The first author re-evaluated the control and experimental groups. The second author provided the evaluations for the TA training and prototypical work used in the calibration (including the feedback seen by students during the "Comparison to Expert" step).

#### G. Reliability of Re-evaluation of PPPC Responses

To verify that the algorithm assumptions were valid, the first author re-evaluated all three drafts of both the control and experimental groups. The 147 teams in the Random ( $N = 73$ ) and UON ( $N = 74$ ) groups were randomly ordered and assessed without the author being aware of which algorithmic group each team was a member. All of the first drafts were assessed, followed by the second drafts, then the final responses. Re-evaluations took place over the span of 13 weeks.

For each of the two studied groups (Random and UON), 21 teams were randomly selected (for a total of 42 teams). Seven of those 21 (10 percent of the treatment group's total size) were randomly selected to have their first drafts re-evaluated a second time. Seven of the remaining 14 were randomly selected to have their second drafts re-evaluated a second time, while the final seven teams had their final responses re-evaluated a second time. This re-evaluation occurred 10 weeks after the original re-evaluations were completed. Spearman's Rho correlation coefficients ( $\alpha = 0.05$ ) were calculated between the author's original re-evaluation (the first evaluation was done by the TAs and peer reviewers) and the second re-evaluation, as seen in Table 4 (A). All 12 items are sufficiently

high enough for the author's evaluation to be considered acceptably reliable.

#### H. Inter-Rater Reliability on PPPC Calibration Exercises

Two evaluators were used throughout the MEA process. The second author was responsible for providing the feedback on the five prototypical calibration samples while the first author performed all of the remaining evaluations. To identify the inter-rater reliability, the five prototypical calibration samples were re-evaluated by the first author. Of the 60 total markings (5 samples \* [8 items + 3 dimensions + an overall score]), both authors were in perfect agreement on 52 items (87 percent) and within one level on 7 (12 percent). One Audience Readability item (2 percent) had a difference of two levels.

### IV. RESULTS

Using the first author's evaluations of the control and experimental groups, the assumptions surrounding the algorithm's implementation are evaluated in the following sections and recommendations based on those findings are made subsequently.

#### A. Lower First Draft Scores Imply the Need for More Assistance during Peer Review

One of basic premises of the algorithm is that first draft scores provided by the TAs can be used to identify teams who will need greater assistance in revising their second drafts. Shown in Table 4 (B), Spearman's Rho correlation coefficients ( $\alpha = 0.05$ ) were calculated between the first author's first draft scores and second draft scores. The higher the correlation value, the more likely it is that the first draft scores can be used as an accurate predictor for the second draft scores.

The only correlation value that would traditionally be considered "meaningfully significant" (i.e.,  $\rho > 0.60$ ) involves the "No progress has been made" item, though the trend seen across the other items should not be ignored. That the "No Progress" item showed the greatest correlation is not surprising, as, based on the first author's evaluation, only two teams did not obtain a level 4 in the first draft and only one of those teams allowed that problem to persist into the second draft. The remaining 145 teams all received scores of 4 on both the first draft and second draft.

Aside from the rationales item, which showed no statistically significant correlation between drafts, the remaining six MEA Rubric items all showed statistically significant low-level positive correlations, averaging 0.35. While none of these could individually be considered "meaningfully significant," the collectively positive values would seem to indicate that, while first draft scores can be used as a partial indicator of the degree of help a team may need on their second draft, other factors may need to be investigated to adequately predict the degree of assistance a team needs. These results would indicate that the validity of this assumption is weak, but is also not grossly violated.

#### B. TA First Draft Scores are Accurate

To justifiably use first draft scores as an indicator for the degree of assistance needed, the TA scores must be accurate. Spearman's Rho correlation coefficients ( $\alpha = 0.05$ ) were again used to investigate this assumption. As shown in Table 4 (C), only six of the eight



MEA Rubric items and only one of the three dimensions are statistically significantly correlated, and none of them correlate at a meaningfully significant level. The only MEA Rubric item that even approaches meaningfulness is the presence or absence of results, an item which has a clearly “correct” answer and should thus be easier for TAs to properly assess. A detailed analysis using this data of the problems TAs have in applying the MEA Rubric can be found in Diefes-Dux, Zawojewski, and Hjalmarson (2009).

### C. Reviewers Who are More Accurate are Providing More Helpful Feedback

An implied assumption of the algorithm is that more accurate reviewers are providing more helpful feedback. To investigate this assumption, an error metric of the difference between peer review and first author’s scores was calculated for each MEA Rubric item ( $N = 438$  peer reviews of the 144 Random and UON assigned teams—three teams did not complete the TCMCP). The dimensional and overall accuracy was calculated as the sum of the squares of those calculated differences. For all items, dimensions, and the overall score, scores closer to zero are an indicator that the peer reviewer is more accurate. The TCMCP scores issued by the reviewed teams to the reviewers were used as an indicator of helpfulness of the peer review that team received, as this is the only mechanism for distinguishing the impact of individual reviews. This does assume the TCMCP is a valid indicator of helpfulness.

Stepwise linear regression analysis ( $\alpha = 0.05$ ) was used to predict TCMCP scores based on the Peer Review Overall Error sum score. The results are presented in Table 5. None of the  $R^2$  values are large, indicating that the overall error can only account for a small portion of the TCMCP variability. Collectively, these results would seem to indicate that, while more accurate feedback is at least partly beneficial for some items, overall accuracy does not represent a large contributing factor towards helpfulness.

### D. Calibration is an Accurate Indicator of Peer Review Accuracy

Similar to the assumption that TA first draft scores are an accurate indicator of the degree of help a team needs, there is an equivalent assumption that calibration accuracy is a good indicator of how accurate a peer reviewer will perform on the actual peer review. Saterbak and Volz (2008) found that students do align closely with instructors during both calibration and peer review, but only after significant revisions were made to both the prototypical works and the rubric. The need for those revisions highlights how this assumption is highly context dependent. For this study, the authors had reason to believe that this assumption would be valid based on the fact that calibration and peer review were explicitly designed to be nearly identical. The only indicator that the calibration exercise did not involve rating a peer team was the use of the term “Calibration” instead of the term “Peer Review”.

Spearman’s Rho correlations ( $\alpha = 0.05$ ) were calculated between error on calibration and the error in peer review for the 449 peer reviews of the 147 teams. As seen in Table 4 (D), there is very little correlation between the degree of error a reviewer makes on the calibration exercise and the error they make on the actual peer review, with none of the items being meaningfully significant. This would indicate that calibration accuracy is a poor predictor of peer review accuracy. Further analysis found that calibration had a positive, though non-uniform, impact on peer review error, reducing the gross error by a statistically significant 19 percent. As seen in

Table 4 (E), paired  $t$ -tests and  $F$ -tests ( $\alpha = 0.05$ ) were calculated for all eight MEA Rubric items between the error measurement for the calibration and the error measurement for the peer review.

### E. Students Will Complete their Assigned Tasks

The nature of informed algorithms is such that assignments must typically be made in advance, which means that individuals must be assigned based on the assumption that they will complete their assigned work. One of the most attractive attributes of random assignment is that reviewer-reviewee assignments can typically be made dynamically on demand, preventing the uneven distributions of reviewers that can occur in informed algorithms when assigned reviewers do not complete their review.

Only 1,049 (90 percent) of the 1,164 students enrolled in the course completed the calibration. Because participants who do not complete calibration are automatically prevented from participating in the peer review, they are not assigned a team to review. Only 84.3 percent (885/1,049, 76 percent of the overall course enrollment) of those individuals who were assigned a team to peer review completed the assignment.

## V. DISCUSSION AND SUGGESTIONS FOR APPLYING INFORMED PEER REVIEW

Despite the breakdown of the assumptions resulting in the UON algorithm not performing as desired, a number of important lessons emerged which can help guide future research on calibration and informed peer review.

### A. Calibration

It was expected that students, as a result of calibration, would improve the accuracy of their peer reviews. One of the assumptions for the algorithm was that students who were less accurate than their peers on calibration would typically continue to be less accurate than their peers on the peer review. This assumption was violated more than expected. However, in spite of this, the average sum of squares error decreased by a statistically significant 19 percent between calibration and peer review ( $p < 0.001$ ,  $N = 449$ ). The implication was that calibration typically helped to improve accuracy, although not in a uniform enough manner to make peer review errors reliably predictable.

As this research demonstrated, under certain circumstances, calibration can reduce the error a reviewer makes on subsequent peer reviews. The most likely contributor that allowed calibration to be successful was how closely it resembled the actual peer review. Multiple individuals, when asked in their Peer Review Reflection to comment on the challenges encountered during the peer review process, made reference to “the first team” or “both teams,” demonstrating that many individuals were possibly not aware that the review they were completing of the calibration’s prototypical procedure was not for a peer team.

### B. Informed Peer Review

The UON algorithm utilized the sum of the eight MEA Rubric items to establish reviewee need and reviewer skill levels. The algorithm’s functionality was built around five basic assumptions:

- 1) Students complete assigned work
- 2) TA’s can grade MEAs accurately

- 3) Accurate feedback in peer review is perceived by the reviewed team as being more helpful than inaccurate feedback
- 4) First draft scores can be used to accurately predict second draft areas of need
- 5) Calibration error is an accurate indicator of peer review error

For our implementation, all five of the assumptions lacked the validity necessary for the algorithm to operate as desired. The first two assumptions could potentially be resolved through changes to the MEA implementation and the MEA Rubric and training process. The third assumption, based on the discussion is at least partially valid, though additional work is needed to better understand what makes for the most helpful feedback.

The last two assumptions are specific to the UON algorithm, and while neither could be considered reasonably valid for this research, both are predictive modeling problems that are specific to the UON algorithm's implementation. Their breakdown represents a failure in the UON algorithm, but does not close the door for other informed algorithms.

Certainly a limitation of this study is that there are other assumptions that could affect the results. Three assumptions for which the authors currently lack either the data or the resources needed to properly validate are: (1) students were putting forth the same level of effort on all three attempts at developing a solution, (2) improvements in the second draft and final responses were the result of students having received feedback and not purely a result of students revisiting their work, and (3) the quality of the numerical responses were highly correlated to the quality of the qualitative feedback a reviewer provides. Any of these assumptions could potentially have an impact on how students progress through the MEA sequence and the quality of the work they are producing. Each also represents a larger set of research questions dealing with (1) the motivation to always produce high quality work, (2) a team's ability to self-evaluate their work and improve it without external influences, and (3) a student's quantitative versus qualitative evaluation skills and the correlation between those two skills.

The most critical aspect to the future success of informed matching algorithms is in fully identifying and minimizing the number of critical assumptions. In the case of the UON algorithm, assumptions two and five were critical to the basic functionality of the algorithm and the degree of violation represents a breakdown in how the algorithm functioned. Because the algorithm relied on these two independent assumptions, both of which exhibited non-trivial degrees of decay, there was not a large enough subset of participants for which the assumption held true to do an independent analysis of the algorithm's impact. Improving the conditions so that the impact of these assumptions is minimized could lead to an increased ability to make sure that teams are being assigned the reviewer that will best be able to help them improve the quality of their work.

### C. Implications for Engineering Educators

In an age of growing class sizes and shrinking budgets, use of peer review is an attractive mechanism for instructors to provide feedback to even the largest classes without a corresponding increase in time or teaching staff. While the premise of assigning better reviewers to those reviewees that need more help seems like an important and viable method for maximizing the value of peer review, the practice of doing so proves more complex than anticipated. Indeed, the act of making those assignments demonstrated to be no better than simple random assignment.

For engineering educators, this presents a critical lesson that, while peer review can be beneficial, blind random assignment still represents the easiest and fairest mechanism for making reviewer/reviewee assignments. The UON algorithm generally tried to pair the highest quality reviewers to the teams with the greatest need, and likewise it paired the lowest quality reviewers to the teams with the least amount of need. To combat this clearly unfair bias, the algorithm first assigned each team a single high quality reviewer before making the biased informed assignments. The fatal flaw was that, because the mechanism for predicting reviewer quality was not accurate enough, the initial round of assignments did not guarantee that all teams received at least one high quality reviewer. While random assignment does not guarantee that all teams will receive a high quality reviewer, it does not have a clear bias against receiving one. To develop, explore, and ultimately reap the potential benefits of informed peer review matching algorithms, means of accurately predicting reviewer quality are needed.

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