

# **SMS Server Settings:**

You can configure ADSelfService Plus to use your own GSM Modem for sending SMS. We also support 3rd party SMS providers like Clickatell (built-in support) or you can configure your own custom SMS Gateway.

- GSM Modem configuration
- <u>Clickatell configuration</u>
- Custom SMS Provider configuration

## **Configuring GSM Modem**

- Go to Server Settings (Admin --> Product Settings --> Server Settings)
- Click **SMS Settings** tab.
- Select **GSMModem** from the SMS Provider drop down box.
- Specify the **Modem Port**.
- Click Save.

## Steps Involved In Configuring The Modem Port & Modem Speed:

- Connect your GSM Modem to the Serial Communication Port.
- Only a serial cable must be used for connectivity.
- The port number for Window Devices will be comX. Eg. com7 or com8.
- Enter the Port Number to which the modem is connected :eg.(COM 1).

### **Requirements For Establishing SMS Server Connection:**

Modem/ Mobile must have GSM functionality with a provision to insert the SIM card.

• Should support 7bit (GSM default alphabet), 8bit and Unicode (UCS2) encoding.

- Matching these criteria allows ADSelfService Plus to support your modem/ mobile phone.

# **Configuring Clickatell**

To use Clickatell as your SMS provider, you need to buy Clickatell SMS credits. Once you have enough SMS credits, you can start configuring Clickatell as you SMS provider.

- Go to Server Settings (Admin --> Product Settings --> Server Settings)
- Click **SMS Settings** tab.
- Select Clickatell from the SMS Provider drop down box.
- Click Save.

# **Configuring Custom SMS Provider**

You can configure you own custom SMS gateway provided that the gateway is HTTP or SMTP based. Please follow the steps given below:

- HTTP-based SMS Provider
- SMTP-based SMS Provider

## **HTTP-based SMS provider:**

- Go to Server Settings (Admin --> Product Settings --> Server Settings)
- Click SMS Settings tab.
- Select **Custom** from the **SMS Provider** drop down box.
- Select **HTTP** from the **Send SMS** via drop down box.
- Select whether you want to use **Post** or **Get HTTP method** for sending SMS.
- Enter the **HTTTP URL** of your SMS gateway provider.
- Enter the **HTTP Parameters** specific to your SMS provider.

#### Note:

• Separate the HTTP parameters by an ampersand (&) sign.

Example format:

userName=xxx&password=yyy&mobileNumber=%mobNo%&message=%message%.

- You can use the following parameters:
- **userName** = the parameter which is used to denote the API authentication username.
- $\circ$  **xxx** = API authentication username.
- **password** = the parameter which is used to denote the API authentication password.
- yyy = API authentication password.
- **mobileNumber** = recipient parameter.
- %mobNo% = this macro denotes the user's mobile number.
- **message** = message parameter.
- % message % = this macro denotes the SMS message content.
- More HTTP Parameters If you SMS provider requires more parameters like unicode and apiID, include them as well using the '&' sign.
- Specify the **response** you get from your provider to determine whether the SMS has been sent successfully.
- Enter the **HTTP Request Headers** specific to your SMS provider.
- Select the option Convert Message into Unicode to send SMS in Unicode format.
- · Click Save.

### **SMTP-based SMS provider:**

- Go to Server Settings (Admin --> Product Settings --> Server Settings)
- Click SMS Settings tab.
- Select **Custom** from the **SMS Provider** drop down box.
- Select **HTTP** from the **Send SMS via** drop down box.
- In the **From Address** field enter an email ID from which you want to send the SMS. Eg: noreply@adselfserviceplus.com
- In the **To Address** field enter the %mobNo% macro followed by the email of your provider. For

example: %mobNo%@clickatell.com. Refer your SMS provider to know the exact values.

- Enter the details required in the **Subject** field. Generally, it would be either mobile number or message depending upon your SMS provider.
- Enter the details required in the **Content** field. This also depends on your SMS provider. Please refer them to know the exact values.
- Click **SMTP Server Settings**.

Copyright © 2011, ZOHO Corp. All Rights Reserved.

- Enter the name or IP address of the "SMTP Server" and its Port number.
- Enter the **username** and **password** of the SMTP server
- Click Save.

**Note:** If you don't configure the SMTP server settings, then the mail server configured under the <u>Mail Settings tab</u> will be used.



ManageEngine