Summer Davis

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Motivated by creating meaningful experiences. Successful track record as a tech professional in sales, events marketing, and project management - now following the siren call into software development. Proven innovative thinking and gumption (built my own role, pitched new product ideas to c-suite, modernized old processes). Constantly seeking out new skills and knowledge.

SKILLS HACKATHONS & CONFERENCES AFFILIATIONS

- Python, Java, Oracle, Git, Javascript, HTML, CSS
- VS Code, Eclipse, MySQL
- ServiceNow, Tableau, Okta, Asana, Slack, Zoom, Office
- HackTX, UT Austin (Oct 2023)
- Al Live & IoT World (Sep 2023)
- Google Appathon (Feb 2023)

- Women in Tech ERG (Medallia)
- Women Who Code
- Out in Tech

EDUCATION

Associate of Applied Science, Computer Programming

Austin Community College

Austin, TX Dec 2024

Awards & Honors: Phi Theta Kappa Honor Society • Occupational Skills Awards (Programming & Networking)

Key Coursework:

- Object-Oriented Programming (Java)
- Database Programming (Oracle/SQL)
- Scientific Python
- Algorithms & Data Structures

Bachelor of Arts, English

The University of Texas at Austin

Austin, TX May 2016

July 2019 - Present

WORK EXPERIENCE

Medallia Austin, TX

Project Manager, Workplace

- Project Management: supervise ~15 global facility locations, including on-site openings and closures in London, San Francisco, and Austin.
- Process Improvement: scout, pitch, and implement new software (Alaya, Greetly, Nextiva). Pinpoint and improve operational deficiencies, saving \$300k+ to date.
- Problem Solving: calmly navigate unexpected issues in high pressure situations, apply new skills to existing challenges (volunteered to code a temporary patch for the company phone tree using Asterisk, transcribing & routing 200+ voicemails per week).
- Communication: train incoming team members, present global updates on company calls, collaborate with all types of personalities both internally and externally.

Medallia

Senior Sales Development Rep

Austin, TX

Jan 2018 - July 2019

- Client Focus: initiated relationships with major brands through tailored outreach (Starbucks, Netflix, Alaska Air, Clorox, REI +) resulting in on-site c-suite meetings.
- Driven: generated \$3M in enterprise opportunities.
- Growth Mindset: successfully advocated for 12 enterprise Udemy licenses to support the team's professional development.

Oracle

Business Development Consultant

- Cold Calling: prospected 800+ accounts across Missouri and Florida.
- Product Knowledge: trained in HCM, ERP, and CX technologies.

National Instruments Events Marketing Intern

Austin, TX Jan 2015 - Dec 2015

July 2016 - Jan 2018

Austin, TX

- Contract Review: assisted managing room block contracts with 12 hotels for NIWeek
 - (3,200+ attendees). Exhibitor Management: supported trade show services as point of contact for 116 exhibitors.
 - Analysis: created post-event reports from survey data YoY customer satisfaction increase of 11%.