



This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at www.myuhc.com or by calling 1-866-314-0335.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	Network: \$2,000 * Individual / \$6,000 Family Non-Network: \$4,000 * Individual / \$12,000 Family Per Calendar year. Does not apply to services listed below as "No Charge". *Doesn't apply if policy covers 2+ people. Prescription drug costs are subject to the Annual Deductible.	You must pay all the costs up to the deductible amount before this plan begins to pay for covered services you use. Check your policy or plan document to see when the deductible starts over (usually, but not always, January 1st). See the Common Medical Events chart for how much you pay for covered services after you meet the deductible .
Are there other deductibles for specific services?	No. There are no other deductibles .	You don't have to meet deductibles for specific services, but see the Common Medical Events chart for other costs for services this plan covers.
Is there an out-of-pocket limit on my expenses?	Network: \$5,950 *Individual / \$11,900 Family Non-Network: \$12,000 *Individual / \$24,000 Family *Doesn't apply if policy covers 2+ people. Prescription drug costs apply to the out-of-pocket limit	The out-of-pocket limit is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.
What is not included in the out-of-pocket limit?	Premium, balance-billed charges, health care this plan doesn't cover, and penalties for failure to obtain Pre-Authorization for services.	Even though you pay these expenses, they don't count toward the out-of-pocket limit .
Is there an overall annual limit on what the plan pays?	No.	The Common Medical Events chart describes any limits on what the plan will pay for specific covered services, such as office visits.
Does this plan use a network of providers?	Yes, this plan uses network providers . If you use a non-network provider your cost may be more. For a list of network providers , see www.myuhc.com or call 1-866-314-0335 for a list of network providers .	If you use a network doctor or other health care provider , this plan will pay some or all of the costs of covered services. Be aware, your network doctor or hospital may use a non-network provider for some services. Plans use the term network, preferred , or participating for providers in their network . See the Common Medical Events chart for how this plan pays different kinds of providers .
Do I need a referral to see a specialist?	No. You don't need a referral to see a specialist .	You can see the specialist you choose without permission from this plan.
Are there services this plan doesn't cover?	Yes.	Some of the services this plan doesn't cover are listed under Services Your Plan Does NOT Cover. See your policy or plan document for additional information about excluded services .

Questions: Call 1-866-314-0335 or visit us at www.myuhc.com. If you aren't clear about any of the terms used in this form, see the Glossary.

You can view the Glossary at www.dol.gov/ebsa/healthreform or call the phone number above to request a copy. **This is only a summary.**

It in no way modifies your benefits as described in your plan documents. Please refer to your plan documents provided by your employer for complete terms of this plan.



- **Co-payments (copays)** are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- **Co-insurance (co-ins)** is *your* share of the costs of a covered service, calculated as a percent of the **allowed amount** for the service. For example, if the plan's **allowed amount** for an overnight hospital stay is \$1,000, your **co-insurance** payment of 20% would be \$200. This may change if you haven't met your **deductible**.
- The amount the plan pays for covered services is based on the **allowed amount**. If a non-network **provider** charges more than the **allowed amount**, you may have to pay the difference. For example, if a non-network hospital charges \$1,500 for an overnight stay and the **allowed amount** is \$1,000, you may have to pay the \$500 difference. (This is called **balance billing**.)
- This plan may encourage you to use network **providers** by charging you lower **deductibles**, **co-payments** and **co-insurance** amounts.

Common Medical Event	Services You May Need	Your cost if you use a		Limitations & Exceptions
		Network Provider	Non-Network Provider	
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness	20% co-ins, after ded.	50% co-ins, after ded.	Pre-authorization is required non-network for Genetic Testing – BRCA or benefit reduces to 50%.
	Specialist visit	20% co-ins, after ded.	50% co-ins, after ded.	Pre-authorization is required non-network for Genetic Testing – BRCA or benefit reduces to 50%.
	Other practitioner office visit	20% co-ins, after ded. for Manipulative (Chiropractic) services	50% co-ins for Manipulative (Chiropractic) services, after ded.	Manipulative (Chiropractic) services are unlimited per Calendar year. Pre-Authorization is required non-network or benefit reduces to 50%.
	Preventive care / screening / immunization	No Charge	50% co-ins*, after ded.	Includes preventive health services specified in the health care reform law* Deductible/co-ins may not apply to certain services.
If you have a test	Diagnostic test (x-ray, blood work)	20% co-ins, after ded.	50% co-ins, after ded.	None
	Imaging (CT / PET scans, MRIs)	20% co-ins, after ded.	50% co-ins, after ded.	None
If you need drugs to treat your illness or condition	Tier 1 – Your Lowest-Cost Option	Retail: \$10 copay, after ded. Mail-Order: \$25 copay, after ded.	Retail: \$10 copay, after ded. Mail-Order: Not Covered	Provider means pharmacy for purposes of this section. Retail: Up to a 31 day supply Mail-Order: Up to a 90 day supply

Common Medical Event	Services You May Need	Your cost if you use a		Limitations & Exceptions
		Network Provider	Non-Network Provider	
More information about prescription drug coverage is available at www.myuhc.com	Tier 2 – Your Midrange-Cost Option	Retail: \$30 copay, after ded. Mail-Order: \$75 copay, after ded.	Retail: \$30 copay, after ded. Mail-Order: Not Covered	You may need to obtain certain drugs, including certain specialty drugs, from a pharmacy designated by us. Certain drugs may have a Pre-Authorization requirement or may result in a higher cost. If you use a non-network Pharmacy, you are responsible for any amount over the allowed amount. You may be required to use a lower-cost drug(s) prior to benefits under your policy being available for certain prescribed drugs. Tier 1 Contraceptives covered at No Charge. See the website listed for information on drugs covered by your plan. Not all drugs are covered. Prescription drug costs are subject to the annual deductible and apply to the out-of-pocket maximum.
	Tier 3 – Your Highest-Cost Option	Retail: \$50 copay, after ded. Mail-Order: \$125 copay, after ded.	Retail: \$50 copay, after ded. Mail-Order: Not Covered	
	Tier 4 – Additional High-Cost Options	Not Applicable	Not Applicable	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	20% co-ins, after ded.	50% co-ins, after ded.	Pre-Authorization is required non-network or benefit reduces to 50%.
	Physician / surgeon fees	20% co-ins, after ded.	50% co-ins, after ded.	None
If you need immediate medical attention	Emergency room services	20% co-ins, after ded.	Same as Network	Notification is required if confined in a non-Network Hospital.
	Emergency medical transportation	20% co-ins, after ded.	Same as Network	None
	Urgent care	20% co-ins, after ded.	50% co-ins, after ded.	None
If you have a hospital stay	Facility fee (e.g., hospital room)	20% co-ins, after ded.	50% co-ins, after ded.	Pre-Authorization is required non-network or benefit reduces to 50%.
	Physician / surgeon fees	20% co-ins, after ded.	50% co-ins, after ded.	None
If you have mental health, behavioral health, or	Mental / Behavioral health outpatient services	20% co-ins, after ded.	50% co-ins, after ded.	Pre-Authorization is required non-network or benefit reduces to 50%.

Common Medical Event	Services You May Need	Your cost if you use a		Limitations & Exceptions
		Network Provider	Non-Network Provider	
substance abuse needs				See your policy or plan document for additional information about EAP benefits.
	Mental / Behavioral health inpatient services	20% co-ins, after ded.	50% co-ins, after ded.	Pre-Authorization is required non-network or benefit reduces to 50%. See your policy or plan document for additional information about EAP benefits.
	Substance use disorder outpatient services	20% co-ins, after ded.	50% co-ins, after ded.	Pre-Authorization is required non-network or benefit reduces to 50%. See your policy or plan document for additional information about EAP benefits.
	Substance use disorder inpatient services	20% co-ins, after ded.	50% co-ins, after ded.	Pre-Authorization is required non-network or benefit reduces to 50%. See your policy or plan document for additional information about EAP benefits.
If you become pregnant	Prenatal and postnatal care	20% co-ins, after ded.	50% co-ins, after ded.	Additional copays, deductibles, or co-ins may apply. Network routine pre-natal care is covered at No Charge.
	Delivery and all inpatient services	20% co-ins, after ded.	50% co-ins, after ded.	Inpatient Pre-Authorization may apply non-network or benefit reduces to 50%.
If you need help recovering or have other special health needs	Home health care	20% co-ins, after ded.	50% co-ins, after ded.	May be limited to 60 visits per Calendar year. Pre-Authorization is required non-network or benefit reduces to 50%. Home Health Agency services that are provided in lieu of an Inpatient Stay are not subject to this limit.
	Rehabilitation services	20% co-ins, after ded.	50% co-ins, after ded.	Depending on the type of therapy, there is a limit of 20-36 visits per Calendar year.

Common Medical Event	Services You May Need	Your cost if you use a		Limitations & Exceptions
		Network Provider	Non-Network Provider	
	Habilitation services	Not Covered	Not Covered	No coverage for Habilitation services.
	Skilled nursing care	20% co-ins, after ded.	50% co-ins, after ded.	Limited to 60 days per Calendar year. (combined with Inpatient Rehabilitation) Pre-Authorization is required non-network or benefit reduces to 50%.
	Durable medical equipment	20% co-ins, after ded.	50% co-ins, after ded.	\$2,500 maximum per Calendar year if the benefit/device is determined to be non-essential. Pre-Authorization is required non-network for DME over \$1,000 or no coverage. Covers 1 per type of DME (including repair/replacement) every 3 years
	Hospice service	20% co-ins, after ded.	50% co-ins, after ded.	Inpatient Pre-Authorization is required for non-network or benefit reduces to 50%.
If your child needs dental or eye care	Eye exam	20% co-ins, after ded.	50% co-ins, after ded.	Limited to 1 exam every 2 years.
	Glasses	Not Covered	Not Covered	No coverage for Glasses.
	Dental check-up	Not Covered	Not Covered	No coverage for Dental check-up.

Excluded Services & Other Covered Services

Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other excluded services.)		
<ul style="list-style-type: none"> Acupuncture Bariatric surgery Cosmetic surgery Dental care (Adult/Child) 	<ul style="list-style-type: none"> Glasses Habilitation services Infertility treatment Long-term care 	<ul style="list-style-type: none"> Non-emergency care when traveling outside the U.S. Private-duty nursing Routine foot care Weight loss Programs
Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)		
<ul style="list-style-type: none"> Chiropractic care - may be covered with limitations 	<ul style="list-style-type: none"> Hearing aids - may be covered with limitations 	<ul style="list-style-type: none"> Routine eye care (Adult) - may be covered with limitations

Your Rights to Continue Coverage:

If you lose coverage under the plan, then, depending upon the circumstances, Federal and State laws may provide protections that allow you to keep health coverage. Any such rights may be limited in duration and will require you to pay a **premium**, which may be significantly higher than the **premium** you pay while covered under the plan. Other limitations on your rights to continue coverage may also apply.

For more information on your rights to continue coverage, contact the plan at 1-866-747-1019. You may also contact your state insurance department, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or visit <http://www.dol.gov/ebsa>, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or visit <http://www.cciio.cms.gov>.

Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to **appeal** or file a **grievance**. For questions about your rights, this notice, or assistance, you can contact the Member Service number listed on the back of your ID card or visit www.myuhc.com or the Employee Benefits Security Administration at 1-866-444-3272 or visit www.dol.gov/ebsa/healthreform or Arizona Department of Insurance at 1-602-364-2499 in Phoenix or 1-800-325-2548 in AZ by outside Phoenix or visit <http://www.id.state.az.us/>.

Additionally, a consumer assistance program may help you file your appeal. A list of states with Consumer Assistance Programs is available at www.dol.gov/ebsa/healthreform and <http://cciio.cms.gov/programs/consumer/capgrants/index.html>.

Language Access Services:

Para obtener asistencia en Español, llame al 1-866-314-0335.

如果需要中文的帮助, 请拨打这个号码1-866-314-0335.

Dinek'ehgo shika at'ohwol ninisingo, kwijigo holne' 1-866-314-0335.

Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-866-314-0335.

-----To see examples of how this plan might cover costs for a sample medical situation, see the next page.-----

About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



**This is
not a cost
estimator.**

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

Having a baby (normal delivery)

- ☐ **Amount owed to providers:** \$7,540
- ☐ **Plan Pays** \$4,220
- ☐ **Patient Pays** \$3,320

Sample care costs:

Hospital charges (mother)	\$2,700
Routine obstetric care	\$2,100
Hospital charges (baby)	\$900
Anesthesia	\$900
Laboratory tests	\$500
Prescriptions	\$200
Radiology	\$200
Vaccines, other preventive	\$40

Total \$7,540

Patient pays:

Deductibles	\$2,000
Co-pays	\$20
Co-insurance	\$1,100
Limits or exclusions	\$200

Total \$3,320

Managing type 2 diabetes (routine maintenance of a well-controlled condition)

- ☐ **Amount owed to providers:** \$5,400
- ☐ **Plan Pays** \$3,520
- ☐ **Patient Pays** \$1,880

Sample care costs:

Prescriptions	\$2,900
Medical Equipment and Supplies	\$1,300
Office Visits and Procedures	\$700
Education	\$300
Laboratory tests	\$100
Vaccines, other preventive	\$100

Total \$5,400

Patient pays:

Deductibles	\$1,100
Co-pays	\$700
Co-insurance	\$0
Limits or exclusions	\$80

Total \$1,880

Questions and answers about Coverage Examples:

<p>What are some of the assumptions behind the Coverage Examples?</p> <ul style="list-style-type: none"> Costs don't include premiums. Sample care costs are based on national averages supplied to the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan. The patient's condition was not an excluded or preexisting condition. All services and treatments started and ended in the same coverage period. There are no other medical expenses for any member covered under this plan. Out-of-pocket expenses are based only on treating the condition in the example. The patient received all care from in-network providers. If the patient had received care from out-of-network providers, costs would have been higher. If other than individual coverage, the Patient Pays amount may be more. 	<p>What does a Coverage Example show?</p> <p>For each treatment situation, the Coverage Example helps you see how deductibles, co-payments, and co-insurance can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.</p>	<p>Can I use Coverage Examples to compare plans?</p> <p>✓ Yes. When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.</p>
	<p>Does the Coverage Example predict my own care needs?</p> <p>✗ No. Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.</p>	<p>Are there other costs I should consider when comparing plans?</p> <p>✓ Yes. An important cost is the premium you pay. Generally, the lower your premium, the more you'll pay in out-of-pocket costs, such as co-payments, deductibles, and co-insurance. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.</p>
	<p>Does the Coverage Example predict my future expenses?</p> <p>✗ No. Coverage Examples are not cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your providers charge, and the reimbursement your health plan allows.</p>	

Questions: Call 1-866-314-0335 or visit us at www.myuhc.com. If you aren't clear about any of the terms used in this form, see the Glossary.

You can view the Glossary at www.dol.gov/ebsa/healthreform or call the phone number above to request a copy. **This is only a summary.**

It in no way modifies your benefits as described in your plan documents. Please refer to your plan documents provided by your employer for complete terms of this plan.