

Acceptance Criteria			
Issue type	ID	Summary	Place
Acceptance Criteria	DCS-41	<p>As a customer I want to able to submit feedback So that the website owners can consider my opinion or concern during future website updates</p>	Blog
		<p>Scenario: customer submits feedback form with the valid data ~Given I'm in a role of logged-in or guest customer When I open the Feedback page Then the system shows me the Submit Feedback form containing "Email", "Name" and "Comment" fields which are required When I fill in the "Email" field with a valid email address And I fill in the "Name" field with my name And I fill in the "Comment" field with my comment And I click the "Submit Feedback" button Then the system submits my feedback And the system shows the "You've successfully submitted your feedback" flash message And the system clears the fields of the Submit Feedback form"</p>	
Acceptance Criteria	DCS-32	<p>As a signed-in customer I want to able to comment on a blog post So that I can get feedback on issues</p>	Blog
		<p>Scenario: Signed-in customer leaves a comment on a blog post ~Given I'm in a role of signed-in customer When I open the page with a specific blog post Then the system shows the "Comments" section below the blog post with the list of comments added by other customers And the system shows the "Add a Comment" field in the top of the "Comments" section When I fill in the "Add a Comment" field with my comment And I click the "Submit" button Then the system saves my comment And the system shows my comment in the top of the "Comments" section And the system shows my customer name and profile picture on the left side from my comment And the system shows "Remove" and "Edit" icons opposite my comment"</p>	
Acceptance Criteria	DCS-42	<p>As a customer I want to able to search on the webpage So that I can find necessary information</p>	Search
		<p>Scenario: customer searches for an item by its name ~Given that I'm in a role of registered or guest customer When I open the "Services" page Then the system shows me the list of all products And the system shows the "Search" section in the right top corner of the screen When I fill in the "Search" field with the name of existing item in the services list And I click the "Apply" button OR press the Enter key on keyboard Then the system shows products in the Search Results section with product names matching entered product name And the system shows the number of search results in the top of the Search Results section"</p>	
Acceptance Criteria	DCS-44	<p>As a customer I want to able to recover the passwords to my account So that I will be able to access my account in case i forgot password.</p>	Login
		<p>Scenario: customer forgets password ~Given that the customer navigates to the login page When the customer selects <forgot password> option And enter a valid email to receive a link for password recovery Then the system sends the link to the entered email Given the customer receives the link via the email When the customer navigates through the link received in email Then the system enables the customer to set a new password</p>	
Acceptance Criteria	DCS-40	<p>As a customer I want to able to access quick services near me So that I will be able to book in a urgent situation at my house.</p>	Explore
		<p>Scenario: customer wants to access services which would arrive at their place in 30 minutes ~Given that the customer navigates to the login page When the customer logged in and get navigated to the main page where the services are categorized according to Water, furniture, beauty and many more And customer surf through the main page but then they need services which would arrive in 30 minutes Then the customer select the filter option and selects the time in which service can arrive The System shows the customer the results after filter option After the customer selects the service and check out The system will show customer live location of the service and in how much time it will arrive</p>	
Acceptance Criteria	DCS-43	<p>As a customer I want to be able to recover my account customer ID/Name So that I will be able to access my account in case i forgot the account.</p>	Login
		<p>Scenario: customer forgots customer name ~Given that the customer navigates to the login page When the customer selects <forgot customer ID> option And enter the given contact information to receive a link/OTP. Then direct customer to the login page with the customername already entered. customer is been asked to enter the password to continue login.</p>	
		<p>As a customer I want to be access the services according to categories such as water, furniture, beauty, etc So that I will be able to access the see the services available and who the professionals are</p>	



UNCLEAR ACCEPTANCE CRITERIA

DEVELOPMENT

CHECKING OF RESULTS

**REQUEST
FOR CHANGE**

DEVELOPMENT
(implementation of changes according to new requirements)

CHECKING OF RESULTS



CLEAR ACCEPTANCE CRITERIA

DEVELOPMENT

CHECKING OF RESULTS

Acceptance Criteria	DCS-39	<p>Scenario: customer wants to see the services provided by EasyWay</p> <p>*Given I'm in a role of guest customer</p> <p>When I open the web application I am able to see the main page</p> <p>Then the system shows me the services available on the web application</p> <p>When I click on one of the category</p> <p>Then the system shows me the service providers list.</p>	Explore								
Acceptance Criteria	DCS-38	<p>As a customer</p> <p>I want to be directly able to contact the technician via call/text</p> <p>So that I will be able to have a better service</p> <p>Scenario: customer wants to see the phone number of the technician</p> <p>*Given I'm in a role of guest customer</p> <p>When I open the web application I will be able to see the main Services categories page</p> <p>Then when I click on one service it shows me the list of the technicians available</p> <p>When I select one of the technician and book it</p> <p>Then the system shows me the technician phone number and details to contact him via text/call.</p>	Booking								
Acceptance Criteria	DCS-45	<p>As a customer</p> <p>I want to browse all the professional home services provided.</p> <p>So that I have a list to select the service I want.</p> <p>Scenario: Customer wants to get a list of services the user wants</p> <p>*Given I'm in a role of a guest customer or a logged-in customer</p> <p>When I open the application and looks for what all services the application offer</p> <p>Then I should be able to get an entire list of all the services along with their technician.</p>	Explore								
Acceptance Criteria		<p>As a customer,</p> <p>I want to register myself to the application</p> <p>So that I can keep my account private and login using email/phone and password.</p> <p>Scenario: Customer wants to keep his account private.</p> <p>*Given I'm in the role of guest customer</p> <p>When I open the application I should be able to create and register my account with an id and password,</p> <p>Then I would only be able to login into my account.</p>	Sign Up								
Acceptance Criteria	DCS-28	<p>As a customer,</p> <p>I want to book a service</p> <p>So that I can book an appointment.</p> <p>Scenario: Customer wants to book an appointment</p> <p>*Given I'm a logged-in customer</p> <p>When I open services I would be able to see a list of services available</p> <p>Then I would be able to book an appointment for the services I want.</p>	Booking								
Acceptance Criteria	DCS-29	<p>As a customer,</p> <p>I want to see the services booked by me</p> <p>So that I can track it.</p> <p>Scenario: Customer wants to track the appointment</p> <p>*Given I'm a logged-in customer</p> <p>When already scheduled an appointment</p> <p>Then I would be able to track the appointment date and time of the booking along with details of the technician.</p>	Booking History	x							
Acceptance Criteria	DCS-46	<p>As a customer,</p> <p>I want to email customer service</p> <p>So that I can get my issue resolved</p> <p>Scenario: Customer wants to email the customer service</p> <p>*Given I'm a logged-in customer</p> <p>When I have an issue with an order I placed/received or to get any information.</p> <p>Then I would be able to get my issues addressed and resolved.</p>	Customer Care	x							
Acceptance Criteria	DCS-47	<p>As a customer,</p> <p>I want to be able to find all the quick links in one place/or at the bottom of the page</p> <p>So that I will be able to access the links and find necessary information</p> <p>Scenario: customer wants to access the quick links for finding information</p> <p>*Given that I'm in a role of registered or guest customer</p> <p>When I am trying to find information to help myself rather contacting customer care</p> <p>Then I want to be able to find the quick links listed at the bottom of the page or on my profile</p> <p>And I click on the links which open pages of the information I'm trying to find.</p>	Sitemap	x							
Acceptance Criteria	DCS-30	<p>As a customer,</p> <p>I want to browse the service list</p> <p>So that I will be able to see what all this app offers.</p> <p>Scenario: Customer wants to get a list of services the user wants</p> <p>*Given I'm in a role of a guest customer or a logged-in customer</p> <p>When I open the application and looks for what all services the application offers</p> <p>Then I should be able to get an entire list of all the services.</p>	Explore								
Acceptance Criteria	DCS-31	<p>As a customer,</p> <p>I want to choose the date and time of service</p> <p>So that it is available at my convenience.</p> <p>Scenario: customer wants to see the service person available time and date</p> <p>*Given I'm in a role of guest customer</p> <p>When I open the web application I will be able to see the main Services categories page</p> <p>Then when I click on one service it shows me the list of the technicians available</p> <p>When I select one of the technician and try to book it</p> <p>Then I should be able to see their available date and time.</p>	Booking								

