


User Stories			
Key	Summary	Story Points	Status
	As a customer, I want to register myself to the application So that I can keep my account private and login using email/phone and password.	To be done	Login
	As a customer, I want to login in app So that I can use it to store all my information.	Done	Login
	As a customer, I want to book a service So that I can book an appointment.	To be done	Book
	As a customer, I want to see the services booked by me So that I can track it.	To be done	Booking History
	As a customer, I want to browse the service list So that I will be able to see what all this app offers.	To be done	Search
	As a customer, I want to choose the date and time of service So that it is available at my convenience.	To be done	Book
	As a signed in customer, I want to log out So that I can have my privacy in the app.	Done	Logout/Login
	As a signed-in customer I want to be able to comment on a blog post So that I can get feedback on issues	To be done	Blog
	As a customer, I want to browse the service list So that I can get some information what does this particular service do.	To be done	Search
	As a customer, I want to create my profile So that I can store my Address and Phone No. in it.	To be done	Profile
	As a customer, I want to be able to add multiple address So that I can use them to schedule a service for my office.	To be done	Profile
	As a customer, I want to be able to cancel my booked service So that I can not expect the professional to reach my home.	To be done	Profile/Booking
	As a customer, I want to be able to prepone or postpone my booked service So that I can expect the professional on some other date or time.	To be done	Booking
	As a customer I want to be directly able to contact the technician via call/text So that I will be able to have a better service	To be done	Booking History
	As a customer I want to be access the services according to categories such as water, furniture, beauty, etc So that I will be able to access the see	To be done	Explore
	As a customer I want to be able to access quick services near me So that I will be able to book in a urgent situation at my house.	To be done	Search with TimeLimit
	As a customer	To be done	Blog
	As a customer	To be done	Explore
	As a customer	To be done	Login
	As a customer	To be done	Profile
	As a customer,	To be done	CustomerService
	As a customer, I want to be able to find all the quick links in one place/or at the bottom of the page So that I will be able to access the links and	To be done	Stitemap
	As a customer, I want my account and all details to be erased completely so that I can have my privacy.	To be done	Profile
	As a customer, I want to receive any promotion details that are available on the app so that I can save some on my booked services.	To be done	Promotions
	As a customer, I want to be able to change my profile and update my information on the application so that I can edit anything in it.	To be done	Profile
	As a customer, I want to see the similar services in the related post so that I have multiple options.	To be done	Blog
	As a customer, I want an email or message confirmation for my appointment so that I can have a written document of booking.	To be done	Booking
	As a customer, I want to get support with any issue I face during my appointment so that I can have a nice experience on the app.	To be done	CustomerService
	As a customer, I want to provide feedback about the services provided so that other users can view them.	To be done	Booking
	As a customer, I want to get updates on my mail regarding any further updates on my booking so that it easy to track it.	To be done	Promotions
	As a customer, I want to browse all the professional home services provided so that I have a list to select the service I want.	To be done	Search
	As a customer, I want to have my card details saved for future so that I can directly book.	To be done	Profile
	As a customer, I want to see the services I book earlier so that if needed I can directly just click on book again and book it	To be done	Booking History
	As a customer I want to be able to chat with a customer service representative to address my issue so that they can help me.	To be done	CustomerService

User Story

Title:	Priority:	Estimate:
User Story: As a [description of user], I want [functionality] so that [benefit].		
Acceptance Criteria: Given [how things begin] When [action taken] Then [outcome of taking action]		



User Story Template in Agile Scrum

- “As an” Amazon registered user
- “I want to” order a kindle book and pay via Credit Card.
- “So that” I can send it as gift to my friend instantly.

By: teachbeams.com

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[illegible]

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