Acceptance Criteria				0	LUNCIEAR	I CLEAR
Issue type	ID	Summary	Place		UNCLEAR ACCEPTANCE	ACCEPTANCE
Acceptance Criteria	DCS-41	As a customer I want to able to submit feedback So that the website owners can consider my opinion or concern during future website updates Scenario: customer submits feedback form with the valid data "Given I'm in a role of logged-in or guest customer When I open the Feedback page Then the system shows me the Submit Feedback form containing "Email","Name" and "Comment" fields which are required When I fill in the "Email" field with a valid email address And I fill in the "Name" field with my name And I fill in the "Submit Feedback" button Then the system submits my feedback And the system submits my feedback And the system submits my feedback form"	Blog		CHECKING OF RESULTS REQUEST FOR CHANGE	CRITERIA I DEVELOPMENT CHECKING OF RESULTS
Acceptance Criteria	DCS-32	As a signed-in customer I want to able to comment on a blog post So that I can get feedback on issues Scenario: Signed-in customer leaves a comment on a blog post 'Given I'm in a role of signed-in customer When I open the page with a specific blog post Then the system shows the "Comments" section below the blog post with the list of comments added by other customers And the system shows the "Add a Comment" field in the top of the "Comments" section When I fill in the "Add a Comment" field with my comment And I click the "Submit" button Then the system saves my comment And the system shows my comment in the top of the "Comments" section And the system shows my customer name and profile picture on the left side from my comment And the system shows "Remove" and "Edit" icons opposite my comment"	Blog		DEVELOPMENT (Implementation of cha according to new requir CHECKING OF RESULTS	inges
Acceptance Criteria	DCS-42	As a customer I want to able to search on the webpage So that I can find necessary information Scenario: customer searches for an item by its name "Given that I'm in a role of registered or guest customer When I open the "Services" page Then the system shows me the list of all products And the system shows me the list of all products And the system shows the "Search" section in the right top corner of the screen When I fill in the "Search" field with the name of existing item in the services list And I click the "Apply" button OR press the Enter key on keyboard Then the system shows products in the Search Results section with product names matching entered product name And the system shows the number of search results in the top of the Search Results section"	Search			
Acceptance Criteria	DCS-44	As a customer I want to able to recover the passwords to my account So that I will be able to access my account in case i forgot password. Scenario: customer forgets password 'Given that the customer navigates to the login page When the customer selects - forgot password - option And enter a valid email to receive a link for password recovery Then the system sends the link to the entered email Given the customer receives the link via the email When the customer navigates through the link received in email Then the system enables the customer to set a new password	Login			
Acceptance Criteria	DCS-40	As a customer I want to able to access quick services near me So that I will be able to book in a urgent situation at my house. Scenario: customer wants to access services which would arrive at their place in 30 minutes 'Given that the customer navigates to the login page When the customer logged in and get navigated to the main page where the services are categorized according to Water, furniture, beauty and many more And customer surf through the main page but then they need services which would arrive in 30 minutes Then the customer select the filter option and selects the time in which service can arrive The System shows the customer the results after filter option After the customer selects the service and check out The system will show customer live location of the service and in how much time it will arrive	Explore	x		
Acceptance Criteria	DCS-43	As a customer I want to be able to recover my account customer ID/Name So that I will be able to access my account in case i forgot the account. Scenario: customer forgots customer name 'Given that the customer navigates to the login page When the customer selects - forgot customer ID> option And enter the given contact information to receive a link/OTP. Then direct customer to the login page with the customermane already entered. customer is been asked to enter the password to continue login. As a customer	Login			
		I want to be access the services according to categories such as water, furniture, beauty, etc So that I will be able to access the see the services available and who the professionals are				

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Acceptance Criteria	DCS-39	Scenario: customer wants to see the services provided by EasyWay "Given I'm in a role of guest customer	Explore				
Acceptance Ontena		When I open the web application I am able to see the main page	Lxpiore				
		Then the system shows me the services available on the web application					
		When I click on one of the category					
		Then the system shows me the service providers list.					
	DCS-38	As a customer I want to be directly able to contact the technician via call/text					
		So that I will be able to have a better service					
		Scenario: customer wants to see the phone number of the technician					
Acceptance Criteria		Given I'm in a role of guest customer When I open the web application I will be able to see the main Services categories page	Booking				
		Then when I click on one service it shows me the list of the technicians available					
		When I select one of the technician and book it					
		Then the system shows me the technician phone number and details to contact him via text/call.					
	DCS-45	As a customer I want to browse all the professional home services provided.					
		So that I have a list to select the service I want.					
Acceptance Criteria		Scenario: Customer wants to get a list of services the user wants	Explore				
/ toooptanoo ontona		"Given I'm in a role of a guest customer or a logged-in customer	LAPIOTO				
		When I open the application and looks for what all services the application offer					
		Then I should be able to get an entire list of all the services along with their technician.					
		As a customer,					
		I want to register myself to the application So that I can keep my account private and login using email/phone and password.					
		30 that it can keep my account private and login using email/priorie and password.	01				
Acceptance Criteria		Scenario: Customer wants to keep his account private.	Sign Up				
		"Given I'm in the role of guest customer When I open the application I should be able to create and register my account with an id and password,					
		Then I would only be able to login into my account.					
		As a customer,					
		I want to book a service					
		So that I can book an appointment.					
Acceptance Criteria	DCS-28		Booking				
		"Given I'm a logged-in customer When I open services I would be able to see a list of services available					
		Then I would be able to book an appointment for the services I want.					
		As a customer,					
		As a customer, I want to see the services booked by me		x			
	DCS-29	So that I can track it.					
Acceptance Criteria		Scenario: Customer wants to track the appointment	Booking History				
		"Given I'm a logged-in customer					
		When already scheduled an appointment		x			
		Then I would be able to track the appointment date and time of the booking along with details of the technician.					
	DCS-46	As a customer,					
Acceptance Criteria		I want to email customer service So that I can get my issue resolved		x			
		Scenario: Customer wants to email the customer service	Customer Care				
		"Given I'm a logged-in customer		×			
		When I have an issue with an order I placed/received or to get any information. Then I would be able to get my issues addressed and resolved.		^			
		As a customer.					
Acceptance Criteria		I want to be able to find all the quick links in one place/or at the bottom of the page		x			
		So that I will be able to access the links and find necessary information					
	DCS-47	Scenario: customer wants to access the quick links for finding information "Given that I'm in a role of registered or quest customer	Sitemap				
		When I am trying to find information to help myself rather contacting customer care		x			
		Then I want to be able to find the quick links listed at the bottom of the page or on my profile					
		And I click on the links which open pages of the information I'm trying to find. As a customer.					
Acceptance Criteria	DCS-30	As a customer, I want to browse the service list					
		So that I will be able to see what all this app offers.	Explore				
		Scenario: Customer wants to get a list of services the user wants					
		"Given I'm in a role of a guest customer or a logged-in customer When I open the application and looks for what all services the application offers					
		Then I should be able to get an entire list of all the services.					
Acceptance Criteria	DCS-31	As a customer,					
		I want to choose the date and time of service					
		So that it is available at my convenience. Scenario: customer wants to see the service person available time and date					
		Scenario: customer wants to see the service person available time and date "Given I'm in a role of quest customer	Booking				
		When I open the web application I will be able to see the main Services categories page	-				
		Then when I click on one service it shows me the list of the technicians available When I select one of the technician and try to book it					
		Then I should be able to see their available date and time.					

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Acceptance Criteria	DCS-53	As a signed in customer, I want to log out So that I can have my privacy in the app. Scenario: customer wants to logout the application "Given I'm in a role of signed in customer When I open the web application I will be able to see the my accounts page Then when I click on log out Then I should be logged out from the app	Log Out				
Acceptance Criteria	DCS-33	As a customer, I want to browse the service list So that I can get some information what does this particular service do. Scenario: customer wants to get some information about services "Given I'm in a role of guest or signed in customer the explore page When on any of the service in the list Then I should be able to see some information about that service.	Explore				
Acceptance Criteria	DCS-34	As a customer, I want to create my profile So that I can store my Address and Phone No. in it. Scenario: customer wants to save their address and phone number in the app "Given I'm in a role signed in customer When when I click on my account Then I should be able to save my address in Address Tab and phone in Phone No. tab.	Profile				
Acceptance Criteria	DCS-36	As a customer, I want to be able to cancel my booked service So that I can not expect the professional to reach my home. Scenario: customer want to cancel a booking 'Given Im in a role of logged-in customer When I open the Booking History page Then the system shows me the confirmation tab for cancelling And when I olick on Yes it should cancel my booked service.	Booking				
Acceptance Criteria	DCS-37	As a customer, I want to be able to prepone or postpone my booked service So that I can expect the professional on some other date or time. Scenario: customer want to prepone or postpone booking 'Given Im in a role of logged-in customer When I open the Booking History page Then the system shows me the confirmation tab for rescheduling And when I enter a new date and time it should reschedule my booked service.	Booking				
Acceptance Criteria	DCS-35	As a customer, I want to be able to add multiple address So that I can use them to schedule a service for my office.	Profile				
Acceptance Criteria	DCS-54	As a customer, I want to login in app So that I can use it to store all my information. Scenario: customer want to sign-in in the app 'Given Im in a role of a guest customer When I open the Account registration page Then the system shows me add my email, name and password And when I all the details i should be able to login the app.	Login				



