

User Stories and Acceptance Criteria													
User Story ID	Summary	Status	Place										
DCS-41	As a customer I want to be able to submit feedback So that the website owners can consider my opinion or concern during future website updates Scenario: customer submits feedback form with the valid data Given I'm in a role of logged-in or guest customer When I open the Feedback page Then the system will send an email to the website owners		Blog										
DCS-32	As a signed-in customer I want to be able to comment on a blog post So that I can get feedback on issues Scenario: Signed-in customer leaves a comment on a blog post Given I'm in a role of signed-in customer When I open the page with a specific blog post Then the system will allow me to leave a comment		Blog										
DCS-42	As a customer I want to be able to search on the webpage So that I can find necessary information Scenario: customer searches for an item by its name Given that I'm in a role of registered or guest customer When I open the "Services" page Then the system will show me the results		Search										
DCS-44	As a customer I want to be able to recover the passwords to my account So that I will be able to access my account in case I forgot password Scenario: customer forgets password Given that the customer navigates to the login page When the customer selects "<forgot password>" option Then the system will send an email with the recovery link		Login										
DCS-40	As a customer I want to be able to access quick services near me So that I will be able to book in a urgent situation at my house Scenario: customer wants to access services which would arrive at their place in 30 minutes Given that the customer navigates to the login page Then the system will show the nearby services		Explore										
DCS-43	As a customer I want to be able to recover my account customer ID/Name So that I will be able to access my account in case I forgot the account Scenario: customer forgets customer name Given that the customer navigates to the login page When the customer selects "<forgot customer ID>" option Then the system will send an email with the recovery link		Login										
DCS-39	As a customer I want to be able to access the services according to categories such as water, furniture, beauty, etc So that I will be able to access the services I need Scenario: customer wants to see the services provided by EasyWay Given I'm in a role of guest customer When I open the web application I am Then the system will show the services by categories		Explore										
DCS-38	As a customer I want to be able to contact the technician via call/text So that I will be able to have a better service Scenario: customer wants to see the phone number of the technician Given I'm in a role of guest customer When I open the web application I am Then the system will show the phone number		Booking										
DCS-45	As a customer I want to browse all the professional home services provided So that I have a list to select the service I want Scenario: Customer wants to get a list of services the user wants Given I'm in a role of a guest customer or a logged-in customer When I open the application I should be able to see the list of services		Explore										
	As a customer, I want to register myself to the application So that I can keep my account private and login using email/phone and password. Scenario: Customer wants to keep his account private * Given I'm in the role of guest customer When I open the application I should be able to register myself		Sign Up										
DCS-28	As a customer, I want to book a service So that I can book an appointment. Scenario: Customer wants to book an appointment * Given I'm a logged-in customer When I open services I would be able to see a list of services and book one	In Progress	Booking										
DCS-29	As a customer, I want to see the services booked by me So that I can track it. Scenario: Customer wants to track the appointment * Given I'm a logged-in customer When already scheduled an appointment Then I would be able to see it		Booking History										
DCS-46	As a customer, I want to email customer service So that I can get my issue resolved Scenario: Customer wants to email the customer service Given I'm a logged-in customer When I have an issue with an order I placed/received Then the system will allow me to contact customer service		Customer Care										
DCS-47	As a customer, I want to be able to find all the quick links in one place/or at the bottom of the page So that I will be able to access the links and find the information I need Scenario: customer wants to access the quick links for finding information Given that I'm in a role of registered or guest customer When I am trying to find information Then the system will show the quick links		Sitemap										
DCS-30	As a customer, I want to browse the service list So that I will be able to see what all this app offers. Scenario: Customer wants to get a list of services the user wants Given I'm in a role of a guest customer or a logged-in customer When I open the application I should be able to see the list of services		Explore										
DCS-31	As a customer, I want to choose the date and time of service So that I is available at my convenience Scenario: customer wants to see the service person available time and date * Given I'm in a role of guest customer When I open the web application I should be able to choose the date and time		Booking										
DCS-63	As a signed in customer, I want to log out So that I can have my privacy in the app. Scenario: customer wants to logout the application Given I'm in a role of signed in customer When I open the web application I will be able to see the logout button and click on it		Log Out										
DCS-33	As a customer, I want to browse the service list So that I can get some information what does this particular service do. Scenario: customer wants to get some information about services Given I'm in a role of guest or signed in customer the explore page When on the explore page I click on a service Then the system will show the details of the service		Explore										
DCS-34	As a customer, I want to create my profile So that I can store my Address and Phone No. in it. Scenario: customer wants to save their address and phone number in the app Given I'm in a role signed in customer When when I click on my profile Then the system will allow me to create a profile	Done	Profile										
DCS-36	As a customer, I want to be able to cancel my booked service So that I can not expect the professional to reach my home. Scenario: customer want to cancel a booking Given I'm in a role of logged-in customer When I open the Booking History page Then the system will allow me to cancel the booking		Booking										
DCS-37	As a customer, I want to be able to postpone or postpone my booked service So that I can expect the professional on some other date or time. Scenario: customer want to postpone booking Given I'm in a role of logged-in customer When I open the Booking History page Then the system will allow me to postpone the booking		Booking										
DCS-35	As a customer, I want to be able to add multiple address So that I can use them to schedule a service for my office. Scenario: customer want to add multiple address Given I'm in a role of logged-in customer When I open the Profile page Then the system will allow me to add multiple addresses		Profile										
DCS-12	As a customer, I want to login in app So that I can use it to store all my information. Scenario: customer want to sign-in in the app Given I'm in a role of a guest customer When I open the Account registration page Then the system will allow me to login	Done	Login										
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