User Stories

Key	Summary	Story Points	Status	Place		
	As a customer, **I want** to register myself to the application **So that** I can keep my account private and login using email/phone and password.		To be done	Login		
	As a customer, **I want** to login in app **So that** I can use it to store all my information.		Done	Login		
	As a customer, **I want** to book a service **So that** I can book an appointment.		To be done	Book		
	As a customer, **I want** to see the services booked by me **So that** I can track it.		To be done	Booking History		
	As a customer, **I want** to browse the service list **So that** I will be able to see what all this app offers.		To be done	Search		
	As a customer, **I want** to choose the date and time of service **So that** it is available at my convenience.		To be done	Book		
	As a signed in customer, **I want** to log out **So that** I can have my privacy in the app.		Done	Logout/Login		
	As a signed-in customer **I want** to able to comment on a blog post **So that** I can get feedback on issues		To be done	Blog		
	As a customer, **I want** to browse the service list **So that** I can get some information what does this particular service do.		To be done	Search		
	As a customer, **I want** to create my profile **So that** I can store my Address and Phone No. in it.		To be done	Profile		
	As a customer, **I want** to be able to add multiple address **So that** I can use them to schedule a service for my office.		To be done	Profile		
	As a customer, **I want** to be able to cancel my booked service **So that** I can not expect the professional to reach my home.		To be done	Profile/Booking		
	As a customer, **I want** to be able to prepone or postpone my booked service **So that** I can expect the professional on some other date or time.		To be done	Booking		
	As a customer **I want** to be directly able to contact the technician via call/text **So that** I will be able to have a better service		To be done	Booking History		
	As a customer **I want** to be access the services according to categories such as water, furniture, beauty, etc **So that** I will be able to access the see the services available and who the professionals are		To be done	Explore		

	User Story		Status	Category		
	As a customer **I want** to able to access quick services near me **So that** I will be able to book in a urgent situation at my house.		To be done	Search with TimeLimit		
	As a customer **I want** to able to submit feedback **So that** the website owners can consider my opinion or concern during future website updates		To be done	Blog		
	As a customer **I want** to able to search on the webpage **So that** I can find necessary information		To be done	Explore		
	As a customer **I want** to be able to recover my account customer ID/Name **So that** I will be able to access my account in case i forgot the account.		To be done	Login		
	As a customer **I want** to able to recover the passwords to my account **So that** I will be able to access my account in case i forgot password.		To be done	Profile		
	As a customer **I want** to browse all the professional home services provided. **So that** I have a list to select the service I want.					
	As a customer, **I want** to email customer service **So that** I can get my issue resolved		To be done	CustomerService		
	As a customer, **I want** to be able to find all the quick links in one place/or at the bottom of the page **So that** I will be able to access the links and find necessary information		To be done	Sitemap		
	As a customer, I want my account and all details to be erased completly so that I can have my privacy.		To be done	Profile		
	As a customer, I want to receive any promotion details that are available on the app so that i can save some on my booked services.		To be done	Promotions		
	As a customer, I want to be able to change my profile and update my information on the application so that i can edit anything in it.		To be done	Profile		
	As a customer, I want to see the similar services in the related post so that i have multiple options.		To be done	Blog		
	As a customer, I want an email or message confirmation for my appointment so that i can have a written document of booking.		To be done	Booking		
	As a customer, I want to get support with any issue I face during my appointment so that i can have a nice experience on the app.		To be done	CustomerService		
	As a customer, I want to provide feedback about the services provided so that other users can view them.		To be done	Booking		
	As a customer, I want to get updates on my mail regarding any further updates on my booking so that it easy to track it.		To be done	Promotions		
	As a customer, I want to browse all the professional home services provided so that I have a list to select the service I want.		To be done	Search		
	As a customer, I want to have my card details saved for future so that I can directly book.		To be done	Profile		
	As a customer, I want to see the services I book earlier so that if needed I can directly just click on book again and book it		To be done	Booking History		
	As a customer I want to able to chat with a customer service representative to address my issue so that they can help me.		To be done	CustomerService		

User Story

Title:		Priority:	Estimate:

User Story:

User Story Template
in Agile Scrum

- "As an" Amazon registered user

As a [description of user],

I want [functionality]

so that [benefit].

Acceptance Criteria:

Given [how things begin]

When [action taken]

Then [outcome of taking action]

- "I want to" order a kindle book and pay via Credit Card.

- "So that" I can send it as gift to my friend instantly.

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