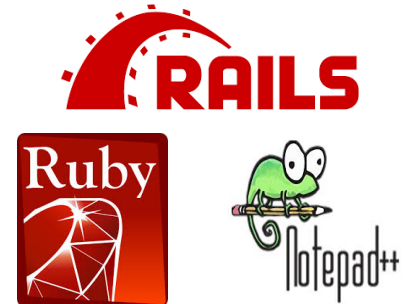trackingWebService

Technology we use

How it works

- **Blocks a ticket if a user is working on it**
- **Detects inactivity of a user by analyzing focus and input to unblocks ticket**
- **Collects working time on a ticket to create statistics**

REST-API

Verb	Path	action	Used for
GET	/tickets	index	Display a list of all tickets
GET	tickets/new	new	Return an HTML form for creating a new ticket
POST	/tickets	create	Create a new ticket
GET	/tickets/:id	show	Display a specific ticket
GET	/tickets/:id/edit	edit	Return an HTML form for editing a ticket
PUT	/tickets/:id	update	Update a specific ticket
DELETE	/tickets/:id	destroy	Delete a specific ticket