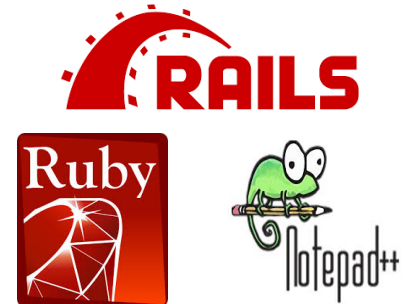


trackingWebService

Technology we use



How it works

- **Blocks a ticket if a user is working on it**
- **Detects inactivity of a user by analyzing focus and input to unblocks ticket**
- **Collects working time on a ticket to create statistics**