

Cross-Platform Multi-Agent Orchestration







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Started in Full-stack Land, leveled up with distributed systems, now brewing AI magic at Microsoft.

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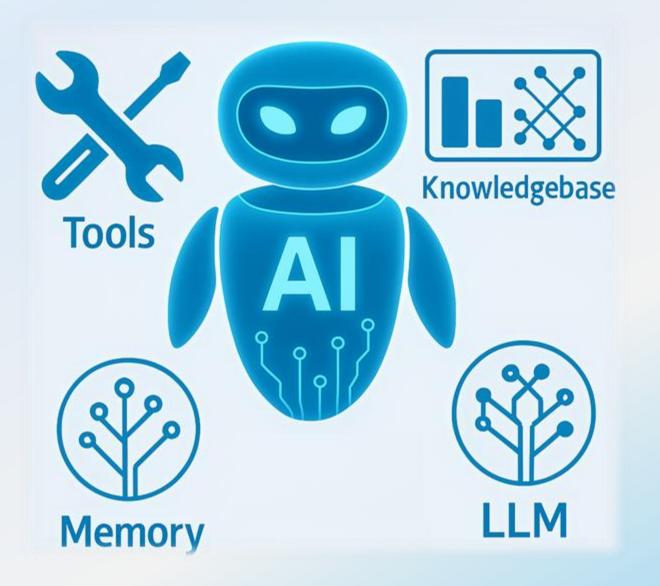


Agent, Agentic Systems



- fully autonomous systems that operate independently over extended periods
- prescriptive implementations that follow predefined workflows.

Building effective agents by Anthropic





Need for Cross Platform Agents





Microservices DNA

Teams already own their stacks \rightarrow agents will follow suit



X Tech Stack Diversity

Different teams, different tools — no one-sizefits-all



Platform Teams as Enablers

Central teams offer agent frameworks & deployment options



Run Anywhere

Agents must work across cloud, edge, and onprem



Avoid Lock-In

Open, flexible agents = future-ready architecture



Platform choices (for today)



No Code



Microsoft Copilot Studio **Low Code**



Azure Al Foundry

Pro Code



Semantic Kernel



Scenario - Multi agent Travel Planner



Explorer Guide



Microsoft Copilot Studio

Culinary Advisor



Azure Al Foundry

Culture Guru



Semantic Kernel



Build – No code agent





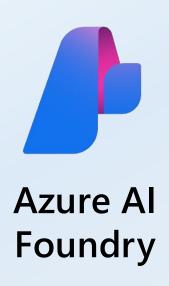
Explorer Guide

Demo



Build – Low code agent





Culinary Advisor

Demo



Walkthrough – Pro code agent





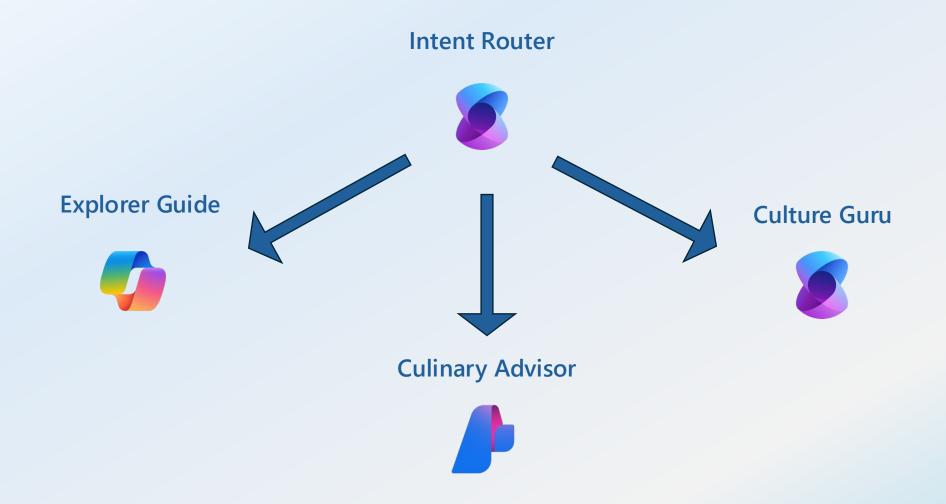
Culture Guru

Code Walkthrough



Demo – Orchestration







Tracing using Open-Telemetry



The state of the s						
operation_id	\uparrow_{\downarrow}	id	\uparrow_{\downarrow}	parent_id	\uparrow_{\downarrow}	name
✓ 3a742980b656d27b7d610	7aa44727444	0f2658c2ffd9ab6b		3a742980b656d27b7d6107aa44727444		POST /plan/invoke
✓ 3a742980b656d27b7	d6107aa4472	97e99a45b46e39e8		0f2658c2ffd9ab6b		turn-003-brvk4c6kz9o8lsjtrcvx5q
> 3a742980b656d2	7b7d6107aa	ac02a6486c6ff4b3		97e99a45b46e39e8		setup_intents_principal_agent
> 3a742980b656d2	7b7d6107aa	0ca1421c772a7f7c		97e99a45b46e39e8		list_messages
> 3a742980b656d2	7b7d6107aa	934f872d23499817		97e99a45b46e39e8		AgentsOperations.get_agent
√ 55df6cbd198d796c280c6d	d3ed128afd2	24c9717404cb8145		55df6cbd198d796c280c6d3ed128afd2		POST /plan/invoke
√ 55df6cbd198d796c28	0c6d3ed128	0bad4d5404c26283		24c9717404cb8145		turn-001-brvk4c6kz9o8lsjtrcvx5q
✓ 55df6cbd198d796	6c280c6d3ed	a32b9dc37ab9c170		0bad4d5404c26283		setup_intents_principal_agent
> 55df6cbd198	d796c280c6	b0b8f6abe21a3916		a32b9dc37ab9c170		invoke_agent intent_router_principal_agent
> 55df6cbd198	d796c280c6	0b39e7190e3360f7		a32b9dc37ab9c170		invoke_agent explorer_guide
√ bbf2e415d00c5d772af0e7	cb3e60bf22	9d1f1633ac3b4749		bbf2e415d00c5d772af0e7cb3e60bf22		POST /plan/invoke
✓ bbf2e415d00c5d772a	f0e7cb3e60b	dda533a58785348b)	9d1f1633ac3b4749		turn-002-brvk4c6kz9o8lsjtrcvx5q
✓ bbf2e415d00c5d	772af0e7cb3	420d181e92395945		dda533a58785348b		setup_intents_principal_agent
> bbf2e415d00	c5d772af0e7	fe1a2b270ddc998d		420d181e92395945		invoke_agent intent_router_principal_agent
> bbf2e415d00	c5d772af0e7	036a24a806e0fe0b		420d181e92395945		invoke_agent culture_guru



Challenges with Multi-agent systems





Orchestration Complexity

Multiple patterns, coordination logic varies, response merging needed



Communication Overhead

Risk of infinite loops, excessive agent chatter, nondeterminism



> Evaluation Difficulties

Hard to benchmark, unpredictable behaviors, taskspecific metrics



Discoverability & Publishing

Agents must be findable, reusable, and welldocumented



Discoverability & Publishing

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Solution Versioning & Compatibility

Managing updates, ensuring backward compatibility



Autonomy vs. Coordination

Balancing independent decisions with system-wide goals



Goal Alignment

Conflicting objectives or incentives across agents



References



- Bringing in Copilot studio into Semantic Kernel –
 <u>Directline Approach</u>
- Azure Al Agent in Semantic Kernel <u>Learn Docs</u>
- OpenTelemetry <u>GenAl metrics</u>

Questions !!







Thank You©