RISHAB POHANE

TECHNICAL PROGRAM MANAGER, EX-MICROSOFT | SOFTWARE DEVELOPMENT, ENGINEERING & GROWTH | STRATEGIST

EXECUTIVE SUMMARY

High performing professional with 3+ years of progressive experience spearheading technical operations in Fortune 100 environments. Strong command of the software development life cycle with proven exposure to emerging technologies, agile leadership, solution architecture, cloud services, product development and program management.

Core expertise lies in building the foundation of product road-maps, influencing growth through data-driven leadership, and implementing strategies and programs to facilitate improved business operations. Ability to navigate the most complex and ambiguous business problems by utilizing exceptional business acumen, analytical capacity, and creative direction.

CAREER SNAPSHOT

- Spearheading programs and services throughout the full software development life cycle, defining technical architecture, and facilitating team development.
- Pioneering strategic initiatives and programs to propel the achievement of corporate goals, staff performances, and drive operational success.
- Enabling strategy execution, road map creation and alignment to deliver short-term performance improvement and long-term enterprise value.
- Championing strategic process planning such as standardization, streamlining, and automation to enhance efficiency.

EDUCATION

BS in Computer Science and Mathematics
- University of Illinois at Urbana-Champaign

Key Courses:
- Algorithms for Big Data, Programming, Data Structures, Computer Architecture, Numerical Methods, Calculus, Statistics and Probability, Combinatorics

CONTACT INFORMATION

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CAREER EXPERIENCE

Program Manager

Microsoft | 2019 - 2020

Responsible for managing the end-to-end process, long term vision and road-map on a shipping a software solution and driving SFTP for Azure Storage to Preview.

- Championed large scale corporate strategic planning including developing breakthrough strategies, pioneering the product lifecycle from idea to implementation, and impacting enterprise sales strategy.
- Spearheaded program planning for longer and shorter horizons including establishing objectives and key results (OKRs), roadmap creation and management, and sprint planning.
- Wrote SQL queries to extract key metrics from the telemetry database and created PowerBI dashboards which helped drive a 3x increase in usage of our Track 2 SDKs and a 5x increase in usage of AzCopy.
- Contributed meaningful documentation in our open-source repos such as migration guides, release notes, and wiki pages.
- Drove user studies to validate hypotheses on pain points in the discovery process for Azure Storage SDKs.
- Led an effort to update 75 documentation pages which contributed to reaching a record high customer satisfaction score for our team.
- Analyzed test results and make tactical and strategic recommendations to improve performance and scalability via architecture, infrastructure, and software designs.
- Collaborated with developers, quality assurance, business analysts and designers to create development tasks for project deliverables including estimation and planning.
- Continuously forged and sustained top-tier relationships with customers, resulting in robust sales performance and aggressive development and growth.

Program Manager - Internship

Microsoft | 2017 - 2018

Nominated by recruiters and team to meet CEO Satya Nadella (1 of 15 out of 1600 interns).

- Deployed 3 recommendations to customer accounts through Azure Portal saving many of them up to $1000s/month - currently the customer impact keeps increasing as the script runs daily and is still active.
- Created landing page with ticketing system via Zendesk for team of 200, bot for Yammer which processed user requests to join groups and networks (saving business $1.5 million/year).
- Coordinated and balanced requirements, resources, dependencies, dates, deployment plans and more across multiple internal and external teams, working with both Agile and traditional project management methodologies.
- Led sprint planning, retrospectives and participates in daily scrum stand-ups for project development teams.
- Synthesized analyses into clear and actionable recommendations while also taking accountability for writing reports, leading presentations, and ensuring project timeliness.

CORE SKILLS

Enterprise Software | Cloud Computing | Product Management | Software Development | Scalability Strategy | Application Development | Cross Functional Management | Go-To-Market Strategy | Pitching & Briefing | Market Research | Program Management | Usability Testing | User Journeys | Vendor Management | Analytics | Data Management | Design Sprint Planning

TECHNICAL SKILLS

Azure | AWS | Linux | Git | Machine Learning | C++/C# | Python | Java | SQL | Linux | Git | React | Django | Microsoft Power BI | Figma | Slack | Teams | Jira | Autodesk Inventor (CAD)