

## Task Analysis Questions.

**[Q]** After you've accepted a verified SMU student to complete a task for you what contact information would you be comfortable sharing with them?

**[Ana Rios]**

Name, year in school, email address, phone number, and where I'm from and where I live.

**[Matt Amon]**

My first name, phone number, and picture of me so they know what I look like.

**[Michael Gonzales]**

Cell phone #, email, full name, picture

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**[Q]** When accepting a job would you prefer to pay one flat fee for accepting a job or would you prefer the fee to be related to how much you make from the job?

**[Ana Rios]**

One flat fee

**[Matt Amon]**

I would prefer a one flat fee based on the task of the job I will be completing

**[Michael Gonzales]**

Percentage, like 10% or whatever.

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**[Q]** What is the minimum value you would be willing to accept a job for?

**[Ana Rios]**

five dollars

**[Matt Amon]**

The minimum I would be willing to do for a job depends on what it is it could be as low as a dollar or two if its getting something from a vending machine.

**[Michael Gonzales]**

Depends on what it is, probably \$5.

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**[Q]** If you wanted to have someone to complete a job for you how much time would you give them? How much time would you give them to do your laundry? How much time would you give

them to deliver food?

**[Ana Rios]**

It depends on the job [so say laundry] three hours [so say delivering food] and hour

**[Matt Amon]**

It all depends on the job food could be anywhere from a half an hour to an hour depending if I plan ahead asking for it or not. Laundry probably a days time would be nice give it to them one day and have it return the next.

**[Michael Gonzales]**

Laundry - by the end of the day. Food - within the hour. Anything else would depend on the context.

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**[Q]** Would you rather pay people in cash or have the service take care of payment (but have to pay a 20% fee)

**[Ana Rios]**

cash

**[Matt Amon]**

I would like the option to have it either way sometimes its nice to have cash other times I wouldn't mind if it went into my Amazon Pay account.

**[Michael Gonzales]**

I think you should have the option, especially food delivery where change is an issue, or just when you're short on cash.

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**[Q]** When selecting a bidder to complete a job for you, what information would you like to know about them? (full name? profile picture? etc.)

**[Ana Rios]**

There name, where they are from, there phone number and if they go to SMU.

**[Matt Amon]**

His or her name and job history stats.

**[Michael Gonzales]**

Full name, what class year they are, cell phone #, email, picture, gender, age

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**[Q]** Do you find yourself going out of your way to achieve badges, achievements, or unlockables in non-gaming applications? Would you be more likely to if achieving them came with additional benefits?

**[Ana Rios]**

yes, I feel like there is extra incentive to try harder if I get rewarded for it. Even if it's in the form of a badge.

**[Matt Amon]**

I would most likely try to achieve them more if there was added benefits to them.

**[Michael Gonzales]**

Yes & yes.

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**[Q]** Would you prefer to filter out people who have not verified that they are from SMU?

**[Ana Rios]**

Depends on the person, if it is someone accredited by smu [what do you mean accredited] I guess it wouldn't bother me. But they probably wouldn't know the campus so it would take them longer.

**[Matt Amon]**

I thought this was just going to be SMU base but yes I would like the options to filter bidder by just being SMU students.

**[Michael Gonzales]**

Its a little more sketchy. I'd try to keep it SMU-only.

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**[Q]** How often do you find yourself reviewing products or services? Would you be annoyed if reviews were mandatory for completed jobs?

**[Ana Rios]**

No... it depends how long the review it was.

**[Matt Amon]**

I wouldn't mind taken a quick survive after someone completing a job as long as it was short and quick.

**[Michael Gonzales]**

Yes...Maybe 15% of the time. Not really.

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**[Q]** When posting a job, would you find it more comfortable to do so via a web interface (computer) or mobile interface? Which would you find more comfortable for bidding on & completing jobs?

**[Ana Rios]**

Web and mobile go together because we have smart phones... sooooo..... yeah I just that's it. Probably web.

**[Matt Amon]**

Honestly either way would be fine with me.

**[Michael Gonzales]**

Either one, its just nice to have the option. Same for bidding.

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**[Q]** What type of help would you most likely ask for as a college student?

**[Ana Rios]**

Laundry.... no, Probably a tutor maybe.

**[Matt Amon]**

I would ask for help with classes, food, and maybe laundry if i get really lazy.

**[Michael Gonzales]**

Probably sorts of odd jobs. Laundry, food delivery & rides. I'd probably use it to find someone to stand in line for me for basketball tickets or sit in at a class I can't attend and take notes for me.

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**[Q]** Which services if any would you be comfortable to use for payment on completed job Amazon Pay, PayPal, and or Google Wallet?

**[Ana Rios]**

I'd really be comfortable with any, but I only really have a paypal and amazon account.

**[Matt Amon]**

I'm most familiar with PayPal. I would have to create an account for the other two but I wouldn't be turned off from it. If there was an option to deduct from your student account, that would be convenient.

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**[Q]** Do you think you and your friends would be interested in an app like this?

**[Ana Rios]**

Sure, I think it would definitely be useful.

**[Matt Amon]**

Yes, especially during midterms or times I'm stuck studying in the library having someone bring me food would be amazing.

**[Michael Gonzales]**

Yeah

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**[Q]** When looking for jobs to do how which order would like to see them in most recent, biggest paying, or by most urgent?

**[Ana Rios]**

Biggest paying, definitely

**[Matt Amon]**

Either by most recent or by best paying.

**[Michael Gonzales]**

Most recently posted or sorting by category. More options would be good though.

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**[Q]** Would you like to be able ignore jobs (hide them from the the job dashboard) so not to look at jobs you don't want to do?

**[Ana Rios]**

Absolutely.

**[Matt Amon]**

Yes, but have the ability to see them under a different tab if I really need money one day

**[Michael Gonzales]**

I don't know exactly how I feel about hiding them. Alternatively you could mark or "star" postings which go to a new tab.

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