

# Mona Ghassemi

LinkedIn ♦ monagz@gmail.com ♦ <https://bluemonas.github.io>

Motivated professional seeking employment in DevOps, Cybersecurity, or Software Development

## TECHNICAL SKILLS

### Languages:

Human:

- English (native)
- French (proficient)
- Farsi/Persian (native)

Machine:

- (Java|Type)script
- Bash (shell script)
- Java
- Python
- Ruby on Rails

### Automation:

Infrastructure and CI:

- AWS
- Terraform
- Github Actions
- Bitbucket Pipelines
- Datadog

Testing Tools:

- K6
- Appium / Selenium
- WebdriverIO
- Cucumber / BDD
- RSpec
- Postman (scripting)

### Backend:

- MySQL, PostgreSQL
- REST & GraphQL

### FE Development:

- HTML5 / CSS
- React.js

### Tools of the Trade:

- Git
- Linux / Terminal
- Docker

## WORK EXPERIENCE:

### Software Developer *Vori Health (Montreal, QC)* Dec 2023 - Present

- Reduced onboarding time for customer SFTP server configuration from two weeks to five minutes with new tooling (AWS SAM and Typescript).
- Automated workflows using tools such as AWS (SAM, lambda, s3, sqs), Docker, Typescript, bash, gnupg, and GitHub Actions.
- Took initiative by integrating linting and static analysis into projects, proposing and triaging security-related and automation tasks.
- Performed major updates and refactors to address long-standing bugs and modularized code using DRY principles.
- Assisted in implementation of preview environments for testing (AWS Amplify, Cloudflare).
- Created on-boarding documentation for future developer hires.
- Coordinated backend releases.

### DevOps SRE

#### *Internal Projects @ AlleyCorp Nord (Montreal, QC)* Jan 2023 - Nov 2023

- Researched observability tooling, implementation and best practices.
- Implemented a POC of privacy-preserving LLM-based tooling.
- Assembled and tested robotics parts; worked with Viam Robotics' SDK.
- Experimented on ChatGPT's capability at engineering interview tests.
- Wrote blog posts and delivered talks on research results.

#### *Capable Health via AlleyCorp Nord (Montreal, QC)* May 2022 - Jan 2023

- Automated AWS infrastructure and implemented security controls through Terraform, resulting in achievement of SOC2 type 2 certification.
- Secured infrastructure through implementation of linting and static analysis tools in CI and in shared developer environments.
- Led research, documentation, and implementation of an e2e test framework using Terraform and Datadog Synthetics.
- Designed, implemented, ran, and created reports for load tests with K6.
- Managed DNS and http redirects through Cloudflare.
- Automated database seeding for test environments (Ruby on Rails).

### Lead Quality Assurance Developer

#### *Rally.io via AC781 (now Embarq) (Montreal, QC)* Apr 2020 - May 2022

- Implemented API test framework (JS: REST/GraphQL) with Github Actions triggers for microservice release workflows.
- Implemented e2e test frameworks for web/mobile applications (WebdriverIO: Appium/Selenium, Browserstack integration).
- Managed release testing process and release schedule.
- Implemented process improvements through retrospectives, post-mortems and inter-team communication.
- Performed acceptance and stress testing of various products.

## **Quality Assurance Developer and Support Specialist**

*Workjam, Inc. (Montreal, QC)*

*Jan 2019 - Apr 2020*

*Peerio Technologies (Montreal, QC) – acquired by Workjam, Inc.*

*Oct 2018 - Dec 2018*

- Implemented e2e testing mobile (iOS/Android) framework in Javascript / CucumberJS with REST API calls for data creation, Appium/WebdriverIO, Saucelabs integration, and slack hooks for reporting.
- Championed the resolution of security issues as a "security ninja".
- On-boarded test developers and mentored an intern.
- Performed smoke testing, feature testing and regression testing on desktop and mobile platforms and implemented automated end-to-end test scenarios (WebdriverIO with CucumberJS).
- Communicated with developers and users to resolve issues and fix bugs.

## **LEADERSHIP AND MANAGEMENT EXPERIENCE:**

### **Code of Conduct Committee Lead**

*NorthSec (Montreal, Quebec)*

*June 2023 - Present*

- Contributed continual improvements to the Code of Conduct and followed up on incident reports.
- Instantiated a Code of Conduct Committee to delegate responsibility and facilitate discussion of CoC.
- Trained event volunteers to properly address incidents in Code of Conduct "first response".

### **Vice President of the Board of Directors**

*Iranian-Canadian Congress (Canada)*

*Apr 2023 - Present*

- Contributed to chairing committees, developing projects, and drafting key statements.
- Represented the organization and coordinated its participation in and contributions to Canada's Public Inquiry into Foreign Interference.
- Coordinated collaborations with like-minded organizations and organized volunteers.

### **Volunteer: Logistics; Training Moderator; Diversity Program Selection Committee**

*NorthSec (Montreal, Quebec)*

*May 2023, March - May 2021*

- Assisted in stage dressing, setup, teardown, and food distribution for an event with hundreds of attendees.
- Moderated a workshop hosted on Zoom (assisted trainer in addressing questions).
- Selected winning participants among applicants to the Diversity Outreach program.

### **President of the Board of Directors**

*QPIRG Concordia (Montreal, QC)*

*Oct 2019 - Oct 2021*

- Participated in board meetings and collective decision-making related to the organization.
- Served on hiring committees, managed staff needs, and made decisions regarding funding allocations.

## **EDUCATION**

### **Master of Arts: Social and Cultural Anthropology**

*Concordia University (Montreal, QC)*

*2015-2017*

### **Bachelor of Science: Computer Science and Biology**

*McGill University (Montreal, QC)*

*2009-2014*

## **ADDITIONAL EDUCATION AND TRAINING:**

### **French Course: Writing level 10, Oral level 8**

*FBDM through AlleyCorp Nord (Montreal, Quebec)*

*July-November 2023*

### **Certified Cloud Practitioner**

*Amazon Web Services*

*April 2023*

### **AWS Cloud Quest: Cloud Practitioner**

*Amazon Web Services*

*March 2023*

### **Mastering Container Security**

*NorthSec (Montreal, Quebec)*

*May 2020*