



Aspiring professional with **1.5 years** of management and technology **consulting experience**, helping clients design and implement business solutions, transforming strategies into tangible outcomes and value. I am experienced in the areas of **digital transformation**, **business analysis** and **data analytics** and have a keen interest in business strategy and data science. Empathetic, dependable, adaptable, and organised, I strive to deliver high quality results in a timely manner.

Experience

Accenture Strategy & Consulting

Consulting Development Analyst

Kuala Lumpur, Malaysia

Feb 2019 – Sep 2020

Business Analysis and Software Testing

- Conducted business analysis for a descriptive/advanced analytics initiative with a large national oil & gas company upstream and downstream operations division.
- Worked in a Scrum Agile environment utilising Atlassian Jira and Microsoft Azure DevOps agile project management software.
- Effectively liaised with high-profile client counterparts and gathered business requirement for key analytics modules.
- Performed quality assurance, system integration and user acceptance testing for a Salesforce CPQ implementation work with a large telecommunications company.

Business Process Analysis

- Developed business processes by identifying the impacts of new digital initiatives on as-is processes, updating previous process documentation to the latest documentation guidelines/technology.
- Engaged and managed stakeholders effectively, performing information gathering and analysis and relating what was gathered to the current pain points.

Business and Internal Development

- Worked with proposal teams to pursue digital and strategic opportunities with oil & gas, healthcare and retail clients, facilitating discussions related to solution design, and how best to visualise company offerings.
- Branding and Communication Lead for an internal training programme focusing on Senior Manager leadership development and career progression.
- Experienced working in teams consisting of multiple specialisations, functions and time-zones.

Education

Monash University

Bachelor of Engineering (Honours) in Chemical Engineering

Kuala Lumpur, Malaysia

Jul 2014 – Nov 2018

- **Malaysian CGPA** – 3.211 (Credit)
- **Publication** – Engineering surface oxygen defects on tungsten oxide to boost photocatalytic oxygen evolution from water splitting (doi.org/10.1039/C9CC01449G).
- Designed plant and reactor plans for ethylene glycol production via peroxidation (Best Project Award).
- Vice President of Monash IChemE Student Chapter.

Skills and Activities

- **Excellent interpersonal skills** and able to communicate effectively, both verbally and in writing, with a keen aptitude and interest towards leadership roles and skills.
- **Strong analytical skills** with the ability to absorb information and understand complex issues quickly, conceptual and creative problem solving excellence.
- **Certifications** – Darden Business School Business Strategy Specialisation, IBM Data Science Specialisation
- **Languages** – English (native), Malay (conversant), Mandarin (conversant), Cantonese (conversant)
- **Technological Skills** – Microsoft Office Suite (expert), Python (proficient), Adobe Photoshop (proficient), Adobe Premiere Pro (proficient), SQL (basic), R (basic), HTML5 (basic), JavaScript (basic), MATLAB (basic)
- **Volunteering Activities** – Agile coach for Fondacio Malaysia Young Lives (previous), doctor's assistant for a charity clinic (previous), event manager for church youth group (current).