

**Product Return Form**  
Consumer Returns  
100% Satisfaction Guaranteed

Our Total Quality Obligation is a one-time offer to provide consumers with the opportunity to try a product with confidence. To qualify for a return, the consumer must bring the remainder of the product and the original receipt back to the store within 60 days of the purchase date.

A credit will be issued once a **Product Return Form** is completed; fully stating the reason for the return, product name and size, quantity, lot and expiry date. **A copy of the receipt must be submitted along with this form.**

We will take a return for **any reason** that the customer is not satisfied with a Genuine Health product, whether that is the taste, texture, results or an **undesired reaction – this includes any undesirable physical or emotional complaint i.e. stomach ache, headache, nausea, anxiety, vomiting .**

*We will contact the customer if such an undesired reaction is the reason for return as we are required to report it to Health Canada. Please ask your customer if Genuine Health has permission to contact them further.*

**RETAILER INFORMATION**

<b>Date:</b>		<b>Store Name:</b>	
<b>Address:</b>			
<b>Telephone:</b>		<b>Contact Name:</b>	

**CONSUMER INFORMATION**

<b>1.</b>	<b>Customer Name:</b>		<b>Phone No:</b>	
	<b>Email:</b>			
<b>2.</b>	<b>Customer Name:</b>		<b>Phone No:</b>	
	<b>Email:</b>			
<b>3.</b>	<b>Customer Name:</b>		<b>Phone No:</b>	
	<b>Email:</b>			

**DETAILS**

	Product Code/ Name & Size	Quantity For Return	Lot #	Expiry Date	Reason for Return (ex. Not Provided, Didn't Like, Didn't Work, Undesired Reaction – List Details)	Permission for Genuine Health to Contact Customer	
						YES	NO
<b>1.</b>							
<b>2.</b>							
<b>3.</b>							