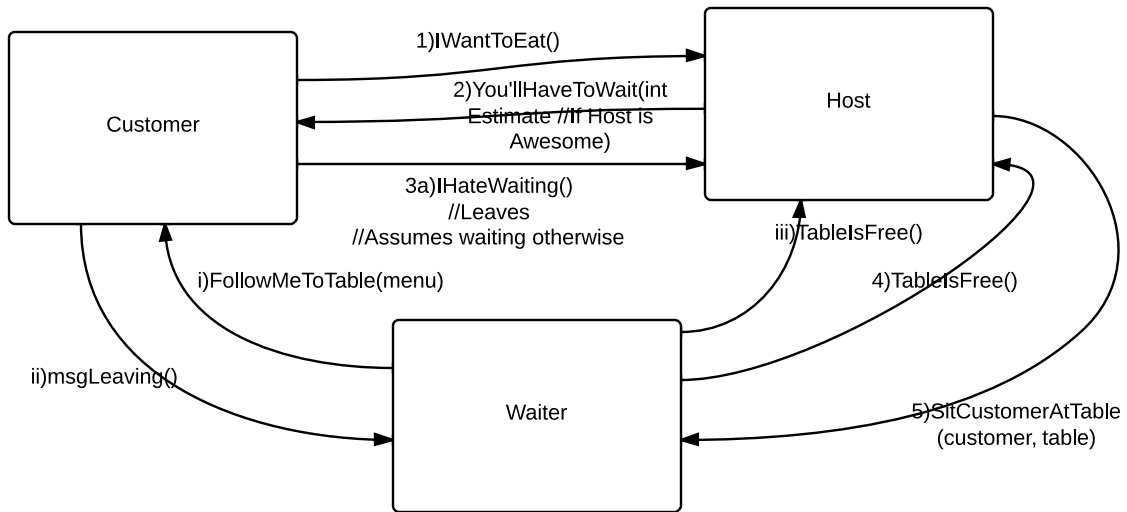
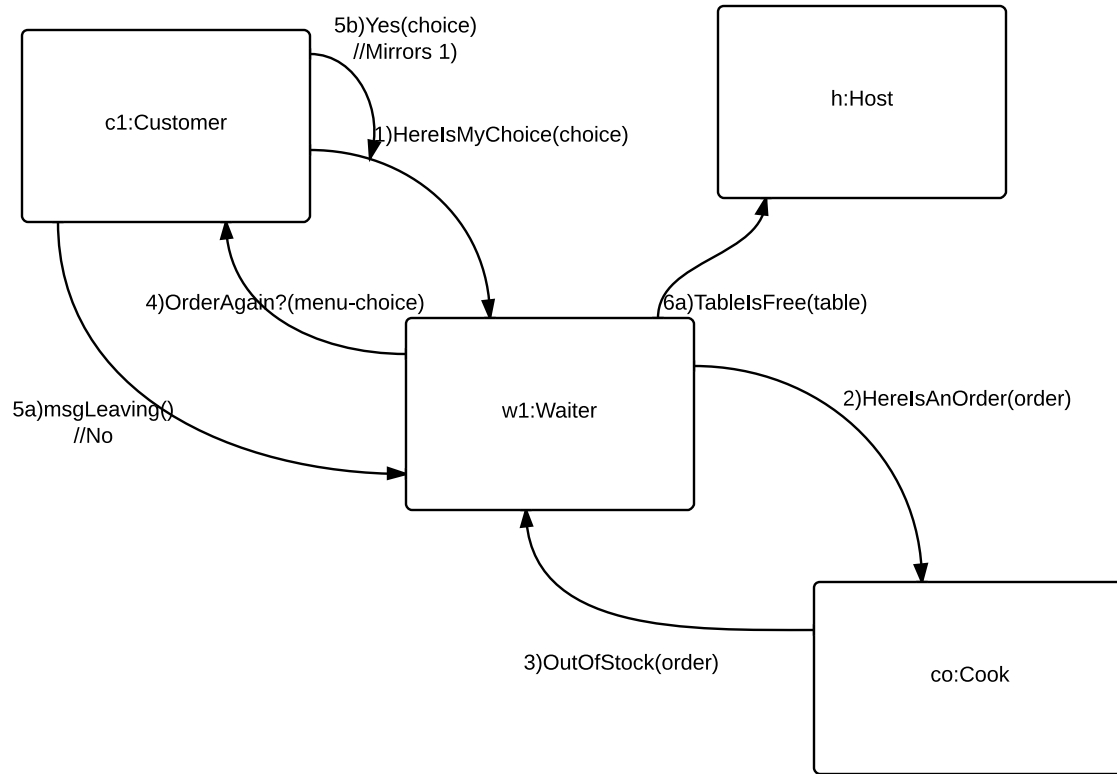


## 4.1 NonNormative - Customer Situations



## 4.1 NonNormative - More Customer Situations



## 4.1 NonNormative = Even More Customer Situations

