



Techelm Technologies Pte Ltd
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SERVICE JOB DETAILS SEV2017081025

Service Job ID	: 154
Service No	: SEV2017081025
Engineer	: Aruvin
Equipment Type	: Car Park System
Type of Service	: Ad-hoc (Ascendas)
Site Address	: W11
Job Site	: Davinci
Model/Serial No.	: NA
Customer	: Ascendas Service Pte Ltd (Davinci)
Customer Address	: 3 Tai Seng Drive, Singapore 535216
Telephone	: 67741033
Fax	: 67453225
Start Date	: 2017-08-02 11:09:29
End Date	: 2017-08-02 13:41:18

COMPLAINT AND ACTION

COMPLAINT AND ACTION LIST					
Item	Category	Complaint	Before Remark	Action	After Remark
1	Network	<ul style="list-style-type: none"> CPG Intercom Not Working Remark:		<ul style="list-style-type: none"> Testing Done Telephone cable faulty 	
2	Network	<ul style="list-style-type: none"> Team Viewer Offline Remark:		<ul style="list-style-type: none"> Replace the power adaptor & Found camera working 	
3	Signage	<ul style="list-style-type: none"> Tariff Board replacement work Remark:		<ul style="list-style-type: none"> Replace the new Tariff board Message LED faulty power cable faulty, replaced new cable 	

NEW PARTS REPLACEMENT

NEW PARTS REPLACEMENT LIST				
Item	Part Name	Quantity	Unit Price	Total Price
1	Remove and re-install existing I-Bollard	1	150.00	150.00
2	Remove and re-install of existing Hump 3.5 meter	12	1.00	12.00
3	Barrier Arm for Magnetic Barrier	1	150.00	150.00
4	DVR	1	115.00	115.00

IMAGE CAPTURED

IMAGE CAPTURED LIST			
Item	Taken	Image Name	Image Size
1	BEFORE	CAPTURE_BEFORE_1501732416285.jpg	14kb
2	BEFORE	CAPTURE_BEFORE_1501732426581.jpg	3kb
3	AFTER	CAPTURE_AFTER_1501732536709.jpg	10kb
4	AFTER	CAPTURE_AFTER_1501732545753.jpg	6kb

AUDIO MESSAGE

AUDIO MESSAGE LIST			
Item	Taken	Audio Name	Audio Size
1	Before	RECORDING_BEFORE_11501732454064.3gp	2Mb
2	Before	RECORDING_BEFORE_11501732477465.3gp	2Mb
3	After	RECORDING_AFTER_11501732552859.3gp	3Mb
4	After	RECORDING_AFTER_11501732561741.3gp	4Mb

Customer Acknowledgement

Signature : _____

Name : _____

Date : _____

Techelm Technologies Pte Ltd

Signature : _____

Name : _____

Date : _____