

# **Sadna Express**

# סדנא ליישום פרויקט תוכנה

## מגישים:

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207687849 - נוגה שוורץ

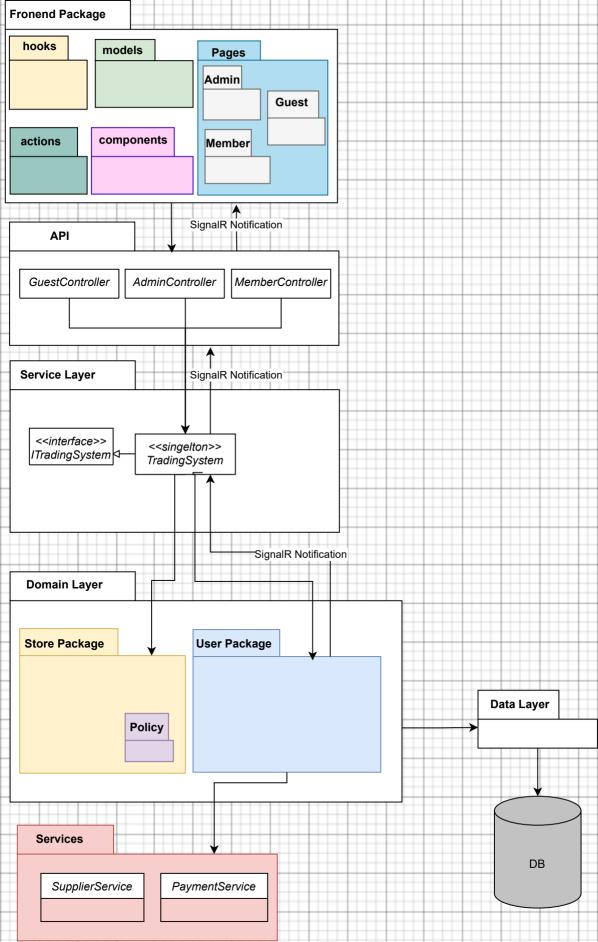
דינה אגפוב - 207181629

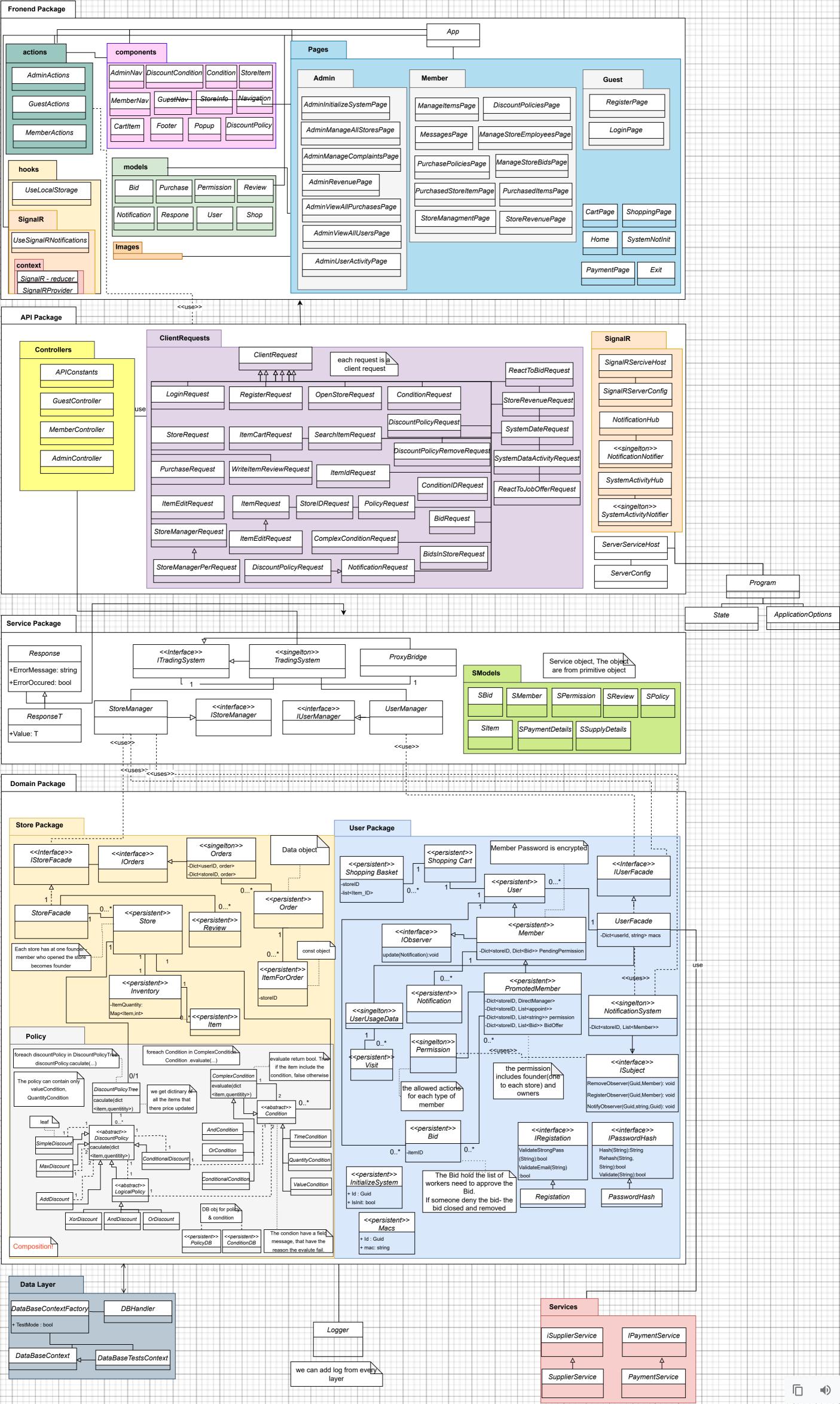
318416575 - טל גלמור

207919374 – גיל חאיס

322509951 - רדואן גאנם







## מילון מונחים - Glossary:

מילון מושגים עבור תרחישי השימוש במערכת.

- 1. Trading system מערכת המסחר, האתר המרכזי שמציג את כלל החנויות.
  - 2. Login כניסה למערכת עבור מנויים בעזרת פרטי זיהוי שנקבעו מראש.
    - User .3 משתמש במערכת יכול להיות אורח/מנוי
      - .4 בקר באתר שאין לו חשבון. Guest
- .5 ששתמש מנוי היכול לשמש Member משתמש הרשום למערכת המסחר. משתמש מנוי היכול לשמש בתפקידים שונים בשוק בעל-חנות, מנהל-חנות.
- -6. System manager מנהל מערכת המסחר. אחראי על הניהול השותף של המערכת ובעל הרשאות אדמין באתר.
  - 7. Store owner בעל חנות והוא גם מנהל בחנות עם כל ההרשאות.
    - 8. Store manager מנהל בחנות עם הרשאות מוגבלות.
    - 9. Store Founder מייסד החנות , בעל החנות הראשון.
  - User notification center.10 מקום בו מאוחסנים כלל ההתראות עבור משתמש.
- עגלת הקניות של משתמש, המקום בו מאוחסנים כלל User shopping cart.11 המוצרים שהמשתמש מעוניין לקנות, אוסף של סלי קניות מחנויות שונות.
  - טל קניות של משתמש עבור חנות ספציפית User shopping basket .12 במערכת המסחר.
    - Store policy.13 מכיל את המדיניות של החנות.
    - Discount policy.14 מפרט הנחה מסוימת שקיימת ברכישה.
    - Purchase policy.15 מפרט הגבלה מסוימת שקיימת ברכישה.
  - Inventory .16 המלאי של חנות ספציפית, כלומר מכיל את הזמינות של המוצרים של החנות.
- פריט של חנות ספציפית. מכיוון שלכל חנות יש תיאור ומחיר משלה Item.17 לכל מוצר, אז המוצרים של חנויות שונות יהיו אובייקטים שונים זה מזה.
- שירותים חיצוניים שמערכת המסחר נעזרת בהן על מנת External services בהן על מנת כמו שירותי אספקה ושירותי רכישה ותשלומים.
  - 19 זמן מוגדר בשניות במערכת עבור זמן Limited server time מקסימלי לתגובה משירות חיצוני כלשהוא.
  - 20. Password protocol פרוטוקול במערכת המסחר המגדיר מה היא סיסמא חוקית.
    - Promoted Member 21 משתמש בעל הרשאות מיוחדות.
    - Order.22 הזמנה במערכת המסחר שנעשתה ע"י אורח/מנוי.
  - NotificationSystem .23 מערכת ניהול שליחת ההודעות של מערכת המסחר.

- הצעת קנייה, משתמשים יכולים להתמקח עם בעלי החנות ולבקש Bid.24 מחיר זול יותר ממה שמוצע.
- ארכישות System Revenu.25 חתך יומי של כמות הרווחים של מערכת המסחר מרכישות של לקוחות/אורחים.
- System Activity .26 מידע על מספר המבקרים היומי במערכת בטווח תאריכים System Activity .26 מבוקש, המבקרים מחולקים על פי: אורחים, משתמשים שאינם מנהלי או בעלי חנות, מנהלי חנות שאינם בעלים של אף חנות, בעלי חנות ומנהלי מערכת. נתונים אלו מתעדכנים בזמן אמת במערכת.
- כל Employement agreement .27 הסכם מינוי של בעל חנות חדש, בעת מינוי חדש, כל הבעלי חנות צריכים לאשר את העובד החדש.

# <u>הטלת אחריות לקיום אילוצי נכונות</u>

הטלת אחריות לקיום האילוץ	אילוץ נכונות	'מס אילוץ
Register To the - תרחיש שימוש system	למנוי יש שם יחיד המזהה אותו במערכת.	1
Initialization of the – תרחיש שימוש trading system	יש למערכת לפחות מנהל אחד. מנהל- מערכת חייב להיות מנוי (עבר תהליך רישום).	2
תרשים מחלקות - לפי יחס הירושה member) יורש מromoted_Member) ובעל חנות או מנהל חנות הוא כזה)	בעל-חנות או מנהל-חנות חייב להיות מנוי.	3
תרחישי שימוש – כלל פעולות השוק הרלוונטיות למנויים מותנות ברישום למערכת	פעולות בשוק מבוצעות רק ע"י משתמשים המבקרים בשוק.	4
תרשים מחלקות - Promoted מחזיק מילון ID של חנות והרשאות (כל חנות פתוחה נמצאת באיחוד המילונים)	לחנות פעילה (שאינה סגורה) חייב להיות לפחות מייסד-חנות אחד.	5

store תרשים מחלקות – אובייקט חייב להחזיק policy (לא בגרסה הזו)	לחנות חייבים להיות מוגדרים תהליכי קנייה (רכישה) והנחה. יתכן ויש ברירות מחדל עבור אופן קנייה ועבור סוג הנחה.	6 א
store תרשים מחלקות – אובייקט חייב להחזיק policy (לא בגרסה הזו)	לחנות חייבים להיות מוגדרים מדיניות רכישה ומדיניות הנחה. תיתכן ברירת מחדל של כללי רכישה או חישוב הנחה כמו למשל "אין מגבלות רכישה או הנחה".	6 د
תרשים מחלקות - לפי קרדינליות הקשר (קשר יחיד ליחיד) שדות storeID ב-ShoppingBasket	לקונה יש עגלת קניות יחידה, המורכבת מאוסף כל סלי הקנייה שלו. לקונה יש לכל היותר סל קניות יחיד עבור חנות כלשהי.	7
shopping cart – תרשים מחלקות מקושרת לuser אחד בלבד	עגלת הקניות של קונה (אורח או מנוי) הינה בבעלותו הבלעדית ואינה ניתנת לשינוי על ידי שום משתמש אחר.	8
תרשים מחלקות – inventory מחזיקה את הitems לפי כמותם.	ניתן לקנות פריטים של מוצר בחנות לכל היותר בכמות הקיימת במלאי.	9
payment : תרחיש שימוש מערכת	ניתן לגבות כסף מקונים רק עבור עסקאות שבוצעו ולגבות רק את הסכומים שהוצהרו.	א 10
payment, : תרחיש שימוש מערכת supply	תהליך קנייה מסתיים בהצלחה רק אם שולם הסכום הדרוש ורק אם האספקה אושרה	10 ב
לאחר שתהליך קניה יסתיים בהצלחה (10 ב) המערכת תבצע העברת תשלום למוכר	מוכר יכול לקבל תשלום רק כתוצאה מתהליך קנייה מוצלח	ג 10
תרשים מחלקות - קיים אובייקט עם קרדינליות של לפחות אחד	נדרש לפחות קשר אחד לשירות גביית כספים	11 א
תרשים מחלקות - קיים אובייקט עם קרדינליות של לפחות אחד	נדרש לפחות קשר אחד לשירות אספקה	11 ב

## <u>: Use Cases – תרחישי שימוש</u>

### **System use cases:**

Use case: Initialization of the trading system. (1.1)

- Actor: user

- Precondition: user is logged in.

- Postcondition: trading system is initialized.

- Parameter: none

Actions:

1. User request to open (initialize) the trading system.

- 2. System checks that the user has permissions to perform this operation.
- 3. System if user has permissions checks whether there is a connection to payment and supply services and there is a system manager.
- 4. System if action succeeded opens the trading system for clients.

Participants	Parameters	Expected Result	Scenario
Member	User is system Manager	Trading system is initialized	Good
Member	User isn't System Manager	Trading system staying closed	Bad

External services	There is a connection to payment and supply services	Trading system is initialized	Good
External services	There isn't a connection to payment and supply services	Trading system staying closed	Bad

<u>Use case:</u> Update connection with external services. (1.2)

- Actor: System Manager

Precondition: user is logged in

- Postcondition: external services are connected to the trading system.

- Parameter: old external service, new external service

#### Actions:

- 1. System checks that the user has permissions to perform this operation.
- 2. System if user has permissions checks whether is it possible to connect to the new external service.
- 3. System if action succeeded checks that old and new services have the same API.
- 4. System if action succeeded waits until there is no use in old service.
- 5. System replaces the old service with the new one.
- 6. System sends an indication to the user about the exchange.

Participants	Parameters	Expected Result	Scenario
System Manager	old external service, new good external service	Service replaces successfully	Good
System Manager	old external service, new bad external service (unavailable service/service doesn't exist)	Service is not replaced	Bad

Use case: Payment. (1.3)

- Actor: System

- Precondition: user triggered a request to make a payment, User shopping cart is valid and not empty.
- Postcondition: Store received the payment from the system.
- Parameter:
  - Transaction details
  - User details
  - User shopping cart details
- Actions:
  - 1. System sends request to payment external service.
  - 2. System waits Limited server time for service response.

- 3. System if action succeeded
  - Sends user shopping cart and user details to supply external service.
  - Sends positive indication for the user and emptying the user shopping cart.
  - Store received the payment from the system.
- 4. System if action failed-Send negative indication to the user.

Participants	Parameters	Expected Result	Scenario
System, external service	Good transaction details	Payment completed successfully	Good
System, external service	bad transaction details (for example wrong ccv)	Payment is not completed	Bad
System, external service	Good transaction details, external service is not responding	User receives error message from the system with appropriate message	Good

## Use case: Supply. (1.4)

- Actor: System

- Precondition: Payment completed (for some shopping cart)

- Postcondition: Supply process started (for some shopping cart)

- Parameter:

User details

• User shopping cart details

- Actions:

- 1. System sends user shopping cart and user details to supply external service.
- 2. System waits Limited server time for service response.
- 3. System if action succeeded sends positive indication for the user that supply process has begun successfully.
- 4. System if action failed- sends negative indication for the user.

Participants	Parameters	Expected Result	Scenario
System, external service	Good user shopping cart and user details	Receiving a supply confirmation from the service	Good
System, external service	Bad user shopping cart and user details (errors in user details - bad address ext.)	Receiving error from the supply service	Bad

System, external service	Good user shopping cart and user details, external service is not responding	User receives error message from the system with appropriate message	Good
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<u>Use case:</u> User online notifications. (1.5)

- Actor: System

- Precondition:

- Message has received or
- purchase has occurred or
- Store re-opened or closed or
- permission in a store has been removed.
- review was written for item in the store of the owner
- Postcondition: Message received by the user if logged in, or added to the user notification system if not logged in.
- Parameter:
  - User Message with notification info
  - User details
- Actions:
  - 1. System checks if the user with the user details is logged in.
  - 2. System if logged in sends the message to the user.
  - 2. System if not logged in adds the message to the user notification center which the user will receive when he logs into the system.

Participants	Parameters	Expected Result	Scenario
System	purchase has occurred to a specific store; store manager is connected to the trading system	The store manager receives a notification about the purchase	Good
System	purchase has occurred to a specific store; store manager is connected to the trading system	The store manager does not receive a notification about the purchase	Bad

Use case: User offline notifications. (1.6)

- Actor: System

- Precondition:

- Message has received or
- purchase has occurred or
- Store re-opened or closed or
- permission in a store has been removed.
- review was written for item in the store of the owner
- Postcondition: Message received by the user if logged in, or added to the user notification system if not logged in.
- Parameter:
  - User Message with notification info
- Actions:

- 1. System checks if the user with the user details is logged in.
- 2. System if logged in sends the message to the user.
- 3. System if not logged in adds the message to the user notification center which the user will receive when logs into the system.

Participants	Parameters	Expected Result	Scenario
System	purchase has occurred to a specific store; store manager is not connected to the trading system.	The store manager logs in to the system and accepts a notification about the purchase	Good
System	purchase has occurred to a specific store, store manager is not connected to the trading system	The store manager logs in to the system and does not accept a notification about the purchase	Bad

#### **Users use cases:**

## **Guest user:**

<u>Use case:</u> Enter the system. (1.1)

- Actor: User

- Precondition: User not logged in

- Postcondition: -

- Parameter: none

Actions:

1. User entering the system.

2. System defines user as Guest-user.

3. System assigns the user a shopping cart.

Participants	Parameters	Expected Result	Scenario
User	The user entered to the system	Successfully entered the system and accepts a shopping cart	Good
User	The user entered to the system	The system did not upload correctly to the user, user got null id	Bad

<u>Use case:</u> Exit from the system. (1.2)

- Actor: User

- Precondition: User not logged in

- Postcondition: -

- Parameter: none

- Actions:

1. User exits from the system.

2. System Delete User from current users list and all user guest information.

Participants	Parameters	Expected Result	Scenario
User	-	Successfully exit the system and his shopping cart deleted	Good
User	-	Successfully exit the system and did not delete from Guests's list	Bad

<u>Use case:</u> Register To the system. (1.3)

- Actor: User

- Precondition: User not logged in and not registered to the system before

- Postcondition: System registered the user to the system.

- Parameter: Identifying details

- Actions:

- 1. User enters the system.
- 2. User register to the system by giving Identifying details.
- 3. System validates user email and checks it's unique in the system.
- 4. System creates new member.
- 5. System assigns registered user a new empty shopping cart.

Participants	Parameters	Expected Result	Scenario
User	Unique and valid email, strong password, valid id	Successfully registered to the system	Good
User	username that already in the system, strong password, valid id	Username already used in the system , msg will be thrown	Bad

Use case: Login To the system. (1.4)

- Actor: User

- Precondition: User not logged (guest) in and registered to the system before

- Parameter: username and password

- Actions:

- 1. User enters the system.
- 2. User login to the system using the username and password.
- 3. System defines user as member.

- 4. System will update the shopping cart , according to member's shopping history.
- 5. System will send all offline notification to the user.

Participants	'arameters	Expected Result	Scenario
User	Unique username, strong password	Successfully logged in to the system	Good
User	Username and password that don't match the username and password from the system's db.	Failed to log in to the system	Bad

<u>Use case:</u> Getting information about stores in the market and the products in the stores. (2.1)

- Actor: User

- Precondition: User not logged in

- Postcondition: User received the info.

- Parameter: none

Actions:

1. User asked from the system to accept information about specific store or all stores and items.

2. System if store doesn't exist, raises appropriate message.

3. System displays information for the chosen store

Participants	Parameters	Expected Result	Scenario
User	-	User see's the updated and valid store info	Good
User	-	User see's old/non updated store info	Bad

<u>Use case:</u> Guest search products by general search or filters. (2.2)

- Actor: User

- Precondition: User not logged in

- Postcondition: User received the list of items according to the search.

- Parameter: Info of product

Actions:

1. User asks from the system to search according to the info of the product he has.

- 2. System if store doesn't exist, raises appropriate message.
- 3. All stores search for items that match the search terms.
- 4. System presents the results from all the stores, if there is no results- system present appropriate message.

Participants	Parameters	Expected Result	Scenario
User	Search on known product in the searching tool of the system	System shows list of products according to the info provided	Good
User	Search work that doesn't has related items	System shows a message that no match items has found	Good
User	Search on known product in the searching tool of the system	System shows list of products that some of	Bad

		them are from inactive stores	
User	Enter product that didn't exists	System shows list of products that unrelated to the info provided	Bad

<u>Use case:</u> Guest saving item in the shopping cart for some store. (2.3)

- Actor: User

- Precondition: User not logged in

- Postcondition: System saved the item in shopping cart.

- Parameter: -

Actions:

- 1. User request to put item in the shopping cart.
- 2. Store checks that item is in stock, if no sends appropriate error
- 3. Shopping cart creates a shopping basket if necessary for the item store.
- 4. Shopping basket adds the item to the basket
- 5. System updates the shopping cart to be visible for the client.

Participants	Parameters	Expected Result	Scenario
User	User adds item to the shopping cart	Shopping cart is updated with the new item in it	Good
User	User adds item to the shopping cart	Shopping cart is not updated with the new item.	Bad

<u>Use case:</u> Guest checking the content of the shopping cart and making changes. (2.4)

Actor: User

Precondition: User not logged in.

- Precondition: User can see his shopping cart items and changes has been done to the shopping cart.
- Parameter: -
- Actions:
  - 1. User request to see the items in the shopping cart.
  - 2. System Displays the shopping cart items.
  - 3. User request to make changes in the shopping cart (change item count/delete item from shopping cart).
  - 4. Store of the item checks that the item quantity fits to the user request, if no present appropriate mesage.
  - 5. Shopping cart preforming the user requests and adding/removing/editing the item by the item shopping basket.
  - 6. User shopping cart is updated.
  - 7. System presents the updated shopping cart to the user.

Participants	Parameters	Expected Result	Scenario
User	User requests to see items in his shopping cart	when checking the content of the cart, the item appears	Good
User	User requests to see items in his shopping cart	when checking the content of the cart, the item doesn't appear	Bad

User	User requests to delete item from his shopping cart	when checking the content of the cart, the item doesn't appear	Good
User	User requests to delete item from his shopping cart	when checking the content of the cart, the item appears	Bad

<u>Use case:</u> Guest making a purchase of the shopping cart. (2.5)

- Actor: User

- Precondition: User not logged in, User's Shopping cart is not empty, payment method is provided.
- Postcondition: System validate the order and remove the purchased items from the store they brought from.

- Parameter: Shopping list

- Actions:
  - 1. User puts items in his shopping cart.
  - 2. User request to buy his shopping cart.
  - 3. System checks that shopping cart is not empty
  - 3. Store Each store that has items from the user shopping cart checks that discount policy and purchase policy are applied and that the items are in stock.
  - 4. Shopping cart calculate the payment for the user and the payment to be transfer to each store
  - 4. System request from the user transaction details and delivery details.
  - 5. User inserts payment method.
  - 6. System starting the scenario of Payment use case and then moving to Supply use case.

Participants	Parameters	Expected Result	Scenario
User	Valid payment information	Successful purchase: Payment is accepted, and supply process began to the user	Good
User	invalid payment information	Payment is not received, and the purchase is not made	Bad
User	One of the items in the shopping cart is not in stock	Purchase failed, and appropriate message presents to user	Good
User	One of the items in the shopping cart is not in stock	Successful purchase	Bad
User	User shopping cart has 5 dresses from "renunar" and renuar limiting 4 dresses per a purchase	Purchase is not approved by one of the stores purchace policy that involves items in the shopping cart	Good
User	User shopping cart has 5 dresses from "renunar" and renuar limiting 4 dresses per a purchase	Successful purchase: Payment is accepted and supply process began to the user	Bad

## **Member:**

<u>Use case:</u> Exit from the system. (3.0)

- Actor: Member

- Precondition: User logged in

- Postcondition: -

- Parameter: none

- Actions:

1. User exits from the system.

2. System logs out the user, and then exit from system (3.1, 1.2).

Participants	Parameters	Expected Result	Scenario
User	-	Successfully exit the system and his shopping cart saved	Good
User	-	Successfully exit the system and his shopping cart deleted	Bad

Use case: Logout. (3.1)

- Actor: Member

- Precondition: User logged in

- Postcondition: User not logged in.

- Parameter: none

Actions:

1. User request to logs out from the system.

2. User change his login status to false

2. System define user as guest.

Participants	Parameters	Expected Result	Scenario
User	-	Successfully logged out	Good
User	-	User logged out but the system recognizes the user as log in	Bad

## Use case: Opening a store. (3.2)

- Actor: Member

- Precondition: User logged in.

- Postcondition: New store is opened.

- Parameter: Store's detailed information

#### Actions:

1. User request to create store in the system.

- 2. System checks that store name is unique, is no present appropriate message to user.
- 3. System marks the user as the 'Store Founder' of the store.
- 4. System set the store to 'open.'

Participants	Parameters	Expected Result	Scenario
User	Good and unique store name	Store created Successfully	Good
User	Invalid store name (exist in the system)	Store is not created	Bad

<u>Use case:</u> Writing a review on items the user purchased. (3.3)

- Actor: Member

- Precondition: User logged in and he has purchased products before

- Postcondition: Written review appears in the item's comment section

- Parameter: The product the user wants to write a review about

#### Actions:

- 1. User request to inserts his review about a specific item.
- 2. System checks that item exist, if not present appropriate message.
- 3. System checks that the review is not empty
- 4. Item adds the review to its comments section.
- 5. System sends a notification to the store owner that a review was written about an item in his store

Participants	Parameters	Expected Result	Scenario
User	Well written review, user purchased in the past the specific item	The users' review is added to the comments on the product	Good
User	Well written review, user purchased in the past the specific item	The users' review is not added to the comments on the product	Bad
User	Well written review, user did not purchased in the past the specific item	User cannot add a review to this item- appropriate message is presented	Good

## Use case: Rating item and store by user. (3.4)

- Actor: Member

- Precondition: User logged in, user has purchased the item before / user has purchased from the store before.

- Postcondition: Rating appears in the item/store's ratings section.

- Parameter: The item/ store the user wants to rank

#### Actions:

- 1. User search for the item/ store he wants to rate. (for more info 2.1, 2.2)
- 2. User inserts his ranking.
- 3. Store/ Item adds the new ranking to their ratings section.

Participants	Parameters	Expected Result	Scenario
User	A rating of the user about the store/item	Ranking has been added to the store/item	Good
User	A rating of the user about the store/item	Ranking has not been added to the store/item	Bad

<u>Use case:</u> User sends message to store. (3.5)

- Actor: User

- Precondition: User logged in, store exists.

- Postcondition: Written message appears in store's messages section.

- Parameter: store details, message

Actions:

- 1. User search for the store he wants to send message to (Getting information about stores in the market and the products in the stores use case)
- 2. User writing the message and send it to the store.

3. Store adds the message to store's user message list

Participants	Parameters	Expected Result	Scenario
User	Well written message	The user's message is found in the store's messages	Good
User	Well written message	The user's message is not found in the store's messages	Bad

## Use case: Filing a complaint by a user about a purchase. (3.6)

- Actor: User, System Managers

- Precondition: User logged in, user has purchased history

- Postcondition: complaint appears in the store's complaints section.

- Parameter: The purchase, complaint

#### Actions:

- 1. User search for the purchase in the 'past purchases' section
- 2. User chooses the option of 'complaint' in the purchase.
- 3. User describes the reason for complaining about the purchase.
- 4. User sends the complaint.
- 5. System adds the complaint to the system manager complaints section.
- 6. System Managers receiving the complaint.

Participants	Parameters	Expected Result	Scenario
User, System Managers	Well written complaint	The user's message received in the store's messages	Good

User, System Managers	A complaint that is inappropriate, containing rude words	The user's message didn't receive in the store's messages	Bad
	containing rude words	store's messages	

<u>Use case:</u> Receiving information about personal purchase history. (3.7)

- Actor: Member

- Precondition: User logged in

- Postcondition: User receives info about his personal purchase history.

- Parameter: -

- Actions:

1. User enters his personal user profile.

2. User chooses the 'purchases' history' section.

3. System displays purchases' history' for the user

Participants	Parameters	Expected Result	Scenario
User	User purchased some product in different purchases	The user's purchases' history printed and matching the user's purchases	Good
User	User purchased some product in different purchases	The system does not show all user purchases	Bad

## Use case: Editing identifying details of user. (3.8)

- Actor: User

- Precondition: User logged in

Postcondition: User's details updated in the system.

- Parameter: The info that the user wants to update

Actions:

1. User enters his personal user profile.

2. User update the info he wants.

- 3. System cheeks that new details are approved by the password protocol and that the details are real and verified.
- 4. System if validation succeed updates the user that the info was updated, if no- system present appropriate message to the user.

Participants	Parameters	Expected Result	Scenario
User	new email address	Email has updated	Good
User	new email address that doesn't exist	Email is not updated and appropriate message present to user	Bad

User	new password that doesn't comply with the password protocol	Password is not updated and appropriate message	Bad
		present to user	

<u>Use case:</u> Registration security for the trading system. (3.9)

- Actor: Member

- Precondition: User logged in.

- Postcondition: User is requested to answer questions when security checks are needed.

- Parameter: Questions and Answers

- Actions:

- 1. User enters his personal user profile.
- 2. User enters 'registration security' section.
- 3. User enters Questions and Answers to strengthen the security of his subscription.
- 4. User adds Questions and Answers to his security section.

Participants	Parameters	Expected Result	Scenario
User	Good Q & A - only user knows	System updated the new Q & A	Good

User	Bad Q & A	System don't update the new Q & A	Bad
------	-----------	-----------------------------------	-----

### Store owner:

Use case: product management. (4.1)

Actor: store owner

- Precondition: user is logged in, store exist, user is the owner of the store
- Postcondition: new item appears in the inventory of the store.
- Parameter: product information (name, price, etc.)
- Actions:
  - 1. User request to Add/Remove/Edit item in the store inventory.
  - 2. Inventory checks that operation is possible:
    - a. If new Item is added check that his name is unique
    - b. If user requested to edit/remove item- check that item exist
  - 3. If operation is not possible Inventory sends appropriate message
  - 4. Inventory updates the new item/new item quantity and sends positive indication to user..
  - 5. Item updates his new details and sends positive indication to user.

Participants	Parameters	Expected Result	Scenario
Store owner	Valid product data	The item is added to store	good
Store owner	Invalid product price	The item was not added to the store, and an error is displayed	bad
Store owner	Edit product that does not exist price	Operation failed - Appropriate message sends to the user	bad

Use case: changing store policy. (4.2)

Actor: store owner

- Precondition: user is logged in, store exist, user is the owner of the store

- Postcondition: discount policy of the store updated.

- Parameter: discount policy (items affected, discount amount...)

Actions:

- 1. User chooses to edit the store policy.
- 2. User chooses to change an existing discount policy.
- 3. User enters the new discount policy details.
- 4. Store checks that new discount policy is consistent with traceability constraints of the store founder, if yes updated the discount policy, if no- present an appropriate message.

Participants	Parameters	Expected Result	Scenario
Store owner	Valid discount policy	The discount policy of the store is changed	good
Store owner	Valid discount policy	The discount policy was not changed, and an error is displayed	bad
Store owner	Valid discount policy that does not fit to founder constraints	The discount policy was not changed, and an appropriate message is displayed	good

Use case: appointing a new store owner - single owner. (4.4)

- Actors: store owner, member
- Precondition: store owner is logged in, member is registered, store exists, store owner is the owner of the store, member is not the owner of the store
- Postcondition: member is storing owner in the store.
- Parameter: member to appoint details.
- Actions:
  - 1. Store owner requests to add new store owner.
  - 2. System asks for new store owner details.

- 3. System checks that new store owner details is a member in the system. If not system present appropriate message to user.
- 4. Permissions checks that the new store owner is not already a store owner in the store. If he is, store sends to system an appropriate message that the system will display to the user.
- 5. Permissions adds member as the owner of the store and gives the new store owner permissions of management and store policy and adds the store owner as the appointer of the new store owner.
- 6. System sends a positive indication to the user.

Participants	Parameters	Expected Result	Scenario
store owner, member	New store owner is a member and is not yet the store's owner	member is added as the owner of the store.	good
store owner, member	Store owner enter details of un-registered user	The operation fails and an error is displayed	bad

<u>Use case:</u> removing appointment of a store owner. (4.5)

- Actors: store owner, appointed store owner
- Precondition: store owner is logged in, store exists, store owner is the owner of the store, appointed store owner is also the owner of the store
- Postcondition: appointed store owner and all his appointies are no longer owners in the store. And all the appointies revice a notification that their permission to he store has been removed
- Parameter: appointed store owner details.

## - Actions:

- 1. Store owner chooses to remove the permissions of the appointee store owner.
- 2. The system asks for identifying details of store owner.
- 3. Store owner enters the identifying details of store owner.
- 4. System checks that store manager details are valid (member and store owner) and that store owner is not the appointer of the store if not present an appropriate message.
- 5. System removes the appointments of the appointed store owner and of all his appointies.
- 6. System sends a notification to all the appointies that their permission to he store has been removed

Participants	Parameters	Expected Result	Scenario
store owner, appointed store manager	The store owner of the specific store and the store owner is the appointer of the store owner	store manager permissions are updated.	good
store owner, appointed store manager	store owner is not a manager of this store / store owner is not the appointer of the store owner	The operation fails and an error is displayed	bad

## Use case: appointing a new store manager. (4.6)

- Actors: store owner, member
- Precondition: store owner is logged in, member is registered, store exist, store owner is the owner of the store, member is not the store manager.
- Postcondition: member is store manager in the store.
- Parameter: member to appoint details.
- Actions:
  - 1. Store owner requests to add new store manager.
  - 2. System asks for new store manager details.
  - 3. System checks that new store manager details is a member in the system. If not system present appropriate message to user.
  - 3. Permissions checks that the new store manager is not already a store owner/store manager in the store. If he is, store sends to system an appropriate message that the system will display to the user.
  - Permissions adds member as the manager of the store and gives the new store manager permissions to receive information (4.12, 4.13) and adds the store owner as the appointer of the new store manager.
  - 5. System sends a positive indication to the user.

Participants	Parameters	Expected Result	Scenario
store owner, member	New store manager is a member and is not yet the store's owner/manager	member is added as the manager of the store.	good

store owner, member	Store owners enter details of un registered user/member is already owner/manager in the store	The operation fails and an error is displayed	bad

## <u>Use case:</u> changing a store manager permission (4.7)

- Actors: store owner, store manager.
- Precondition: store owner is logged in, store manager is registered and is a manager in the store, store exist, store owner is the owner of the store, and store owner is the appointer of store manager.
- Postcondition: store manager permission updated.
- Parameter: store manager's identifying details.
- Actions:
  - 1. Store owner chooses to edit the permissions of the store manager.
  - 2. The system asks for identifying details of store manager.
  - 3. Store owner enters the identifying details of store manager.
  - 4. System checks that store manager details are valid (member and store manager) and that store owner is not the appointer of the store if not present an appropriate message.
  - 5. Store owner enters new permissions of the store manager. If permissions are not valid present an appropriate message.

6. System updates the permission of the store manager.

Participants	Parameters	Expected Result	Scenario
store owner, store manager	The store manager of the specific store and the store owner is the appointer of the store manager	store manager permissions are updated.	good
store owner, store manager	store manager is not a manager of this store / store owner is not the appointer of the store manager	The operation fails and an error is displayed	bad

Use case: closing a store. (4.9)

- Actors: store founder.

- Precondition: user is logged in, store exist, user is the founder of the store

- Postcondition: store closed and a notification was sent to all the store owners.
- Parameter: store id
- Actions:
  - 1. Store owner request to close his store.
  - 2. Store sets itself as inactive.
  - 3. Store sends notifications to all the store managers and owners.
  - 4. System updated the store as an inactive store.

Participants	Parameters	Expected Result	Scenario
store owner	Store owner is the owner of the store	Store is now inactive, and all the managers and owners get notified, store items are not available on search.	good
store owner	Store owner is not the owner of the store	The operation fails and an error is displayed	bad
store owner	Store owner is the owner of the store	Store is now inactive, and all the managers and owners get notified, store items are still available on search.	bad

<u>Use case:</u> request store employees' information. (4.11)

- Actors: store owner.

- Precondition: user is logged in, store exist, user is the owner of the store

- Postcondition: store owner receives the info.

- Parameter: store id

- Actions:

1. Store owner requests store employee information.

2. Store displays all the managers and owners of the store as well as their permissions.

Participants	Parameters	Expected Result	Scenario
store owner	Store id is valid and store owner is the owner of the store	System displays the details	good
store owner	Store id is invalid/ store owner is not the owner of the store	The operation fails and an error is displayed	bad

<u>Use case:</u> Get info and read users complaints and respond. (4.12)

- Actor: Store owner

 Precondition: User logged in, user is store manager with permissions or owner

- Postcondition: Complaint received on the store manager notifications, his response received by the user / user got the wanted info.
- Parameter: Complaint response
- Actions:
  - 1. Store owner request to get info about the store and to see customers complaints.
  - 2. Store check that the user is a Store owner/store manager with permissions. If not present appropriate message.
  - 3. Store present customers complaints to the store owner.
  - 4. Store owner added a comment to customer complaint.
  - 5. System sends a notification to the user about the store owner comment (1.5, 1.6)

Participants	Parameters	Expected Result	Scenario
store, store owner	complaint response	response added and notification sent to user successfully	Good
store, store owner	complaint response	complaint response didn't get sent, the user got an error.	Bad

# Use case: request store purchase history. (4.13)

- Actors: store owner.

- Precondition: user is logged in, store exists, user is the owner of the store

Postcondition: store owner receives the info.

- Parameter: store id

Actions:

1. Store owner requests the store purchase information.

- 2. Store checks that the user is store owner/ manager with permissions to see it's purchase history. If not present appropriate message.
- 2. Store displays it's purchase history.

Participants	Parameters	Expected Result	Scenario
store owner	Store id is valid	System displays the details	good
store owner	Store id is invalid/ user is not store owner/user is store manager without the right permissions.	The operation fails and an error is displayed	bad

## **System Manager use cases:**

<u>Use case:</u> removing membership of a member. (6.2)

- Actors: system manager, member
- Precondition: system manager is logged in and is a system manager, member registered to the system
- Postcondition: member is removed from the system and is turned into a guest
- Parameter: member details.
- Actions:
  - 1. system manager goes to manage employee page
  - 2. system manager chooses to remove the member
  - 3. System checks that system manager is a system manager and that the member does not have any permissions in the system. if not present an appropriate message. -if member has permissions present an appropriate message
  - 5. System log out the member and removes him from the system
  - 6. System sends a notification to all the appointies that their permission to he store has been removed

Participants	Parameters	Expected Result	Scenario
store owner, appointed store manager	The store owner of the specific store and the store owner is the appointer of the store owner	store manager permissions are updated.	good
store owner, appointed store manager	store owner is not a manager of this store / store owner is not the appointer of the store owner	The operation fails and an error is displayed	bad

Use case: Purchases information history. (6.4)

- Actor: System Manager user

- Precondition: System Manager is logged in.

- Postcondition: System Manager receives store purchases information history.

- Parameter: None

Actions:

1. User request to see store purchases information history.

2. System checks that the user has permissions to perform this operation.

- 3. System if user has permissions asks from the user for store details
- 3. User inserts store details
- 4. System checks that store exist
- 5. System if action succeeded search for Store purchases information history.
- 6. Store if search succeeded present purchases information history. if not show an appropriate message

Participants	Parameters	Expected Result	Scenario
System Manager	Good and valid Store details	Store purchases information history is presented	Good
System Manager	Bad and invalid Store details	Store purchases information history is not presented, appropriate message presented to user	Bad
System Manager	No specific store details	All Stores purchases information history is presented	Bad

Use case: Receiving members inforamtion. (6.6)

- Actor: System Manager user

- Precondition: System Manager is logged in.

- Postcondition: System Manager receives members inforamtion.

- Parameter: None

Actions:

- 1. User request to see store members information.
- 2. System checks that the user has permissions to perform this operation.
- 3. System if user has permissions present members information. if not show an appropriate message

Participants	Parameters	Expected Result	Scenario
System Manager	System manager has the correct permissions	membres information is presented	Good
System Manager	System manager does not have the correct permissions	membres information is is not presented, appropriate message presented to user	Bad

## Use case: Placing a bid - guest.

- Actor: guest, store managers
- Precondition: item exists in shop, bid price is positive and is lower than the current item price.
- Postcondition: Bid offer is sent to all shop owners
- Parameter: Shop, Item, bid-price
- Actions:
  - 1. Guest requests to place a new bid on an item.
  - 2. Guest enters the bid offer price.
  - 3. System checks that the price entered is is positive and is lower than the current item price if not presents an error message
  - 4. System creates a new Bid object.
  - 5. System notifies all the store managers with the right permissions
  - 6. If one of the managers rejected the offer:
    - System notifies the Guest that his offer was denied, and the bid is deleted from hr system.
  - 7. If one of the managers made a counter offer:
    - System changes the bid price to the new counter offer
    - System waits for the reminding store managers who haven't approved the offer yet to respond
    - If they accept, the item price is changed for the guest, and the guest is notified about the new price
    - If one of them declines then the system notifies the Guest that his offer was denied, and the bid is deleted from hr system.
    - System notifies the Guest that his original offer offer was denied but he got a counter offer that was approved.

- 8. If all the managers approved the the bid offer:
  - System changes the item price for the guest, and the guest is notified about the new price
- 9. If at any point the guest exists the system, then the bid is deleted

Participants	Parameters	Expected Result	Scenario
Guest	Valid price	Bid offer is added to the system	Good
Guest	Invalid price	Bid offer is not added to the system, and appropriate erro message presented to user	Bad

## Use case: Placing a bid - member.

- Actor: member, store managers
- Precondition: item exists in shop, bid price is positive and is lower than the current item price.
- Postcondition: Bid offer is sent to all shop owners
- Parameter: Shop, Item, bid-price
- Actions:
  - 1. Member requests to place a new bid on an item.
  - 2. Member enters the bid offer price.
  - 3. System checks that the price entered is is positive and is lower than the current item price if not presents an error message
  - 4. System creates a new Bid object.
  - 5. System notifies all the store managers with the right permissions
  - 6. If one of the managers rejected the offer:
    - System notifies the member that his offer was denied, and the bid is deleted from hr system.
  - 7. If one of the managers made a counter offer:
    - System changes the bid price to the new counter offer
    - System waits for the reminding store managers who haven't approved the offer yet to respond
    - If they accept, the item price is changed for the member, and the member is notified about the new price
    - If one of them declines then the system notifies the member that his offer was denied, and the bid is deleted from hr system.
    - System notifies the member that his original offer offer was denied but he got a counter offer that was approved.

- 8. If all the managers approved the the bid offer:
  - System changes the item price for the member, and the member is notified about the new price

Participants	Parameters	Expected Result	Scenario
Member	Valid price	Bid offer is added to the system	Good
Member	Invalid price	Bid offer is not added to the system, and appropriate erro message presented to user	Bad

# Use case: Viewing system daily revenue - admin

- Actor: System Manager user

- Precondition: System Manager is logged in.

- Postcondition: System Manager receives revenue inforamtion.

- Parameter: date

### Actions:

1. User request to see system daily revenue.

- 2. System checks that the user has permissions to perform this operation.
- 3. System if user dosent have permissions show an appropriate message
- 4. System if user has permission request the user to enter a date for wich to show the revenue
- 5. System displays the revenue on the given date.

Participants	Parameters	Expected Result	Scenario
System Manager	System manager has the correct permissions	system daily revenue is presented	Good
System Manager	System manager does not have the correct permissions	system daily revenue is not presented, appropriate message presented to user	Bad

# Use case: Viewing system daily revenue - store manager

- Actor: Store Manager user

- Precondition: Store Manager is logged in.

- Postcondition: Store Manager receives revenue inforamtion.

- Parameter:store, date

## Actions:

1. User request to see store daily revenue.

- 2. System checks that the user has permissions to perform this operation.
- 3. System if user dosent have permissions show an appropriate message
- 4. System if user has permission request the user to enter a date for wich to show the revenue
- 5. System displays the revenue of the store on the given date.

Participants	Parameters	Expected Result	Scenario
Store Manager	System manager has the correct permissions	system daily revenue is presented	Good
Store Manager	System manager does not have the correct permissions	system daily revenue is not presented, appropriate message presented to user	Bad

# Use case: Viewing system user activity - admin

- Actor: System Manager user

- Precondition: System Manager is logged in.

- Postcondition: System Manager receives user inforamtion.

- Parameter: from-date, to-date

Actions:

1. User request to see system user activity.

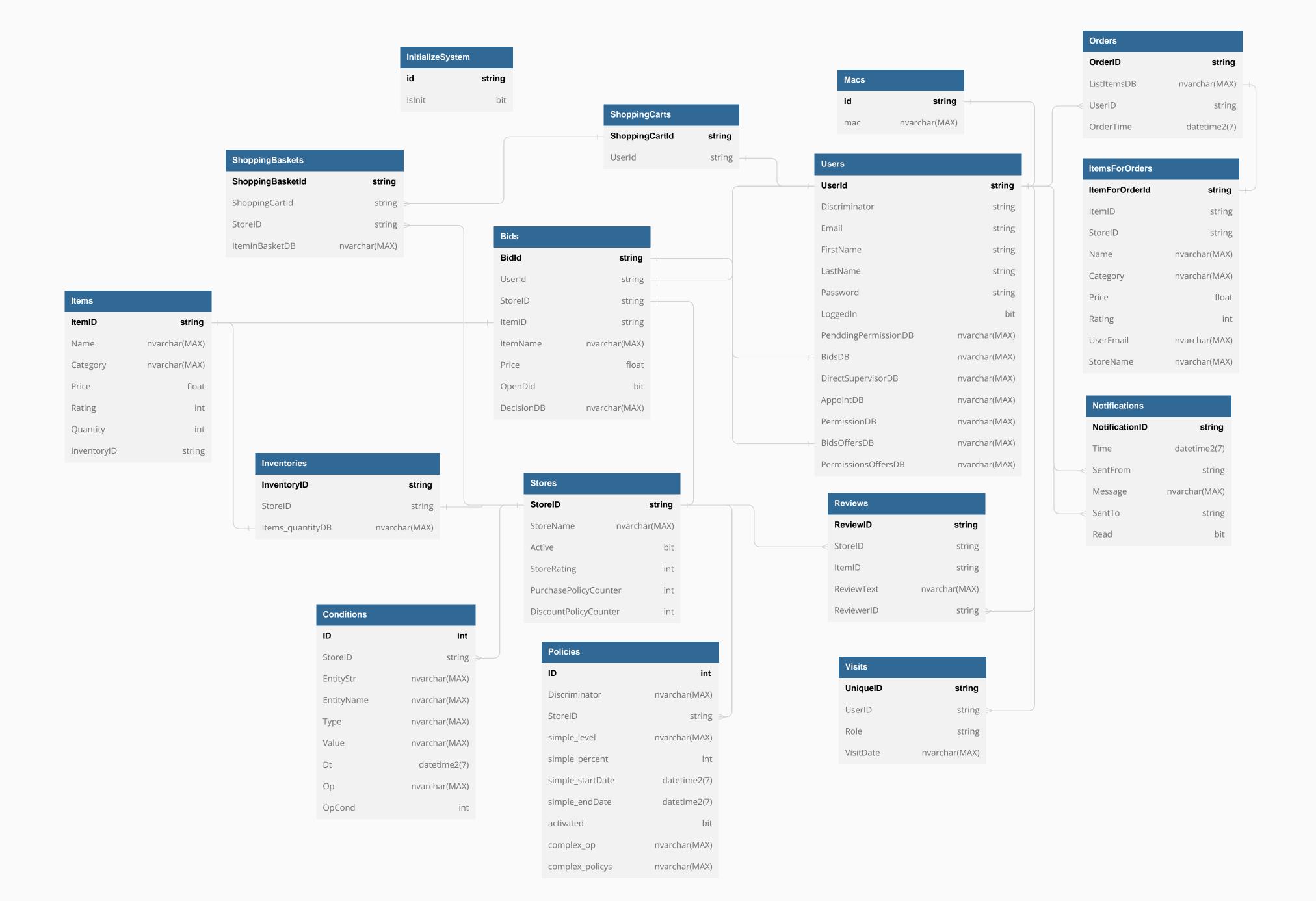
- 2. System checks that the user has permissions to perform this operation.
- 3. System if user dosent have permissions show an appropriate message
- 4. System if user has permission request the user to enter a form-date and a to-date for wich to show the user activity
- 5. System displays the user activity on the given dates.

Participants	Parameters	Expected Result	Scenario
System Manager	System manager has the correct permissions	system user activity is presented	Good
System Manager	System manager does not have the correct permissions	system user activity is not presented, appropriate message presented to user	Bad

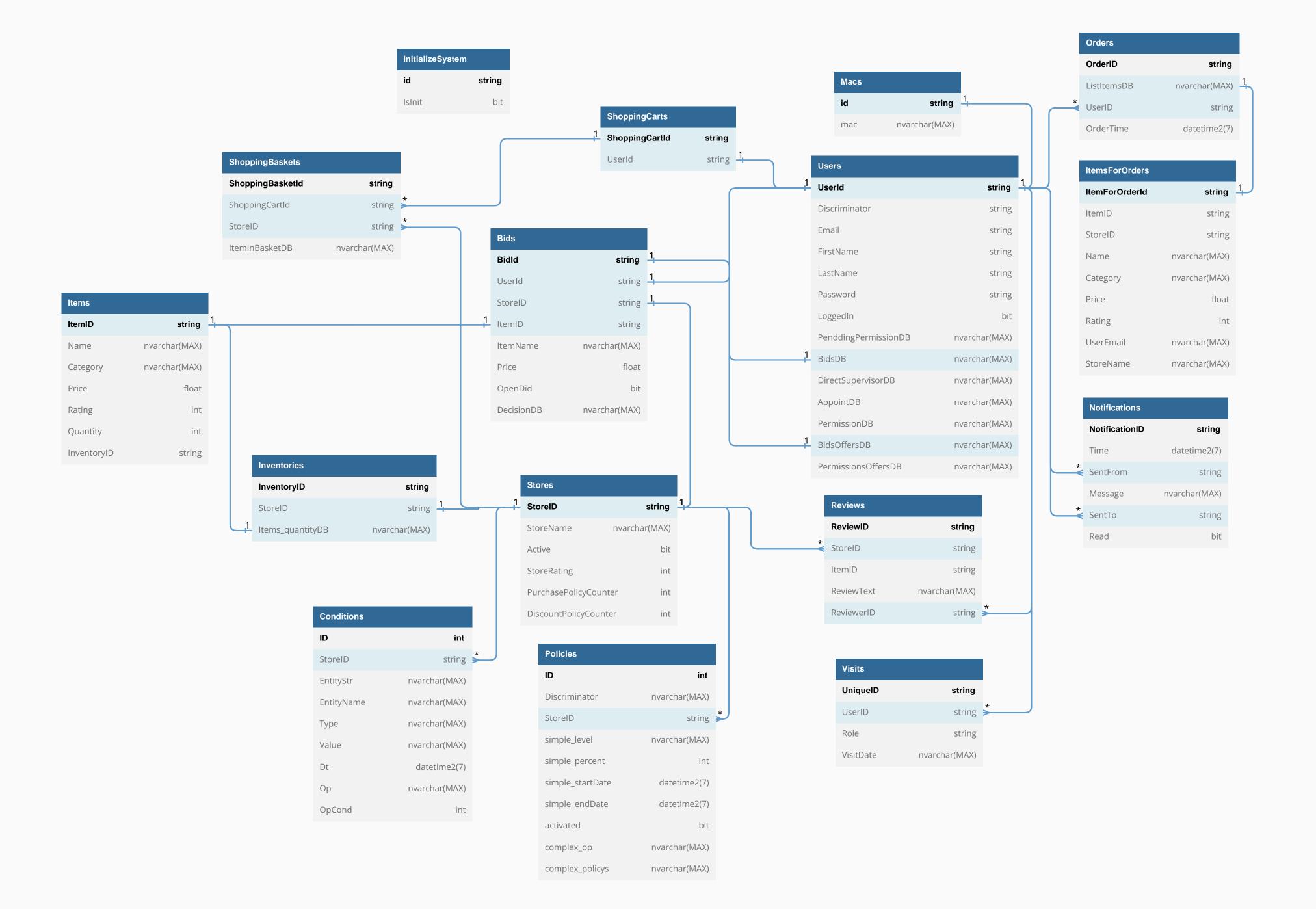
<u>Use case:</u> appointing a new store owner - multiple owners. (4.4)

- Actors: appointing store owner A, all store owners in store, member
- Precondition: A is logged in, member is registered, store exists, store owner is the owner of the store, member is not the owner of the store
- Postcondition: Employement agreement is sent to all store owners
- Parameter: member to appoint details.
- Actions:
  - 1. Store owner requests to add new store owner.
  - 2. System asks for new store owner details.
  - 3. System checks that new store owner details is a member in the system. If not system present appropriate message to user.
  - 4. Permissions checks that the new store owner is not already a store owner in the store. If he is, store sends to system an appropriate message that the system will display to the user.
  - 5. System creates a new Employement agreement.
  - 6. System notifies all the store owners with the right permissions.
  - 7. If one of the owners rejected the offer:
    - System notifies A that his offer was denied, and the agreement is deleted from the system.
  - 8. If all the owners approved the the agreement
  - Permissions adds member as the owner of the store and gives the new store owner permissions of management and store policy and adds A as the appointer of the new store owner.
  - System sends a notification to the user about his new employment.

Participants	Parameters	Expected Result	Scenario
store owners, member	New store owner is a member and is not yet the store's owner	member is added as the owner of the store.	good
store owner, member	Store owner enter details of un-registered user	The operation fails and an error is displayed	bad









# Stress & Load Test

#### ציפיות המערכת:

יש אחד): System managera שיש אחד): יש לנו 5 סוגים של משתמשים במערכת

- מבקר באתר שאין לו חשבון. הציפייה ל**50%** מהמשתמשים. .1
- Member משתמש הרשום למערכת המסחר. הציפייה ל**30%** מהמשתמשים. .2
- Store Owner מנהל חנות עם כל ההרשאות. הציפייה ל**10%** מהמשתמשים. .3
  - 8% מנהל חנות עם מספר ההרשאות מוגבל. הציפייה ל-8% .4 מהמשתמשים.
- . פותח החנות ש לו את כל ההרשאות. הציפייה ל2% מהמשתמשים Founder .5

יש לנו 4 פעולות עיקריות במערכת:

- רכישות- כולל את צפייה בעגלה, תהליך הרכישה ואת checkout. ציפייה .1 . ל**30%** מהפעולות
- חיפוש מוצרים כולל חיפוש מוצר עם סינונים, והוספת המוצר לעגלת הקניות. .2 ציפייה ל**50%** מהפעולות.
  - הגשת הצעת קנייה (bid) איפייה ל**5%** מהפעולות. .3
  - פעולות ניהול- הכוללות פתיחת חנות, ניהול מוצרים (עדכון, הוספה והסרת .4 מוצרים), הוספת מנהל חנות והוספת בעל חנות. ציפייה ל**15%** מהפעולות.

מספר המשתמשים הצפויים להירשם למערכת 10 ביום.

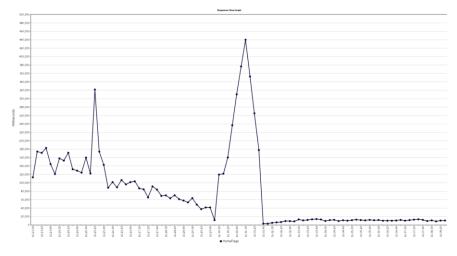
# 1. User **Load**



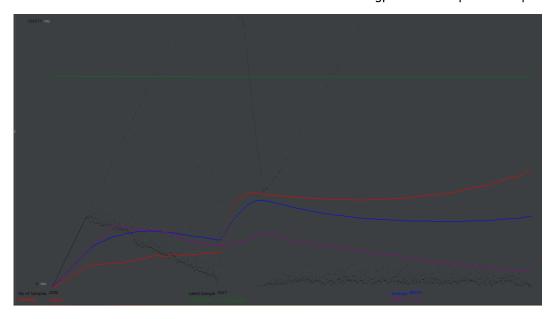
בדיקת כניסה של 200 משתמשים שכל אחד מהם מבצע "enter" למערכת של 10 פעמים.

קיבלנו: throughput- 97.468 ובנוסף 0 שגיאות.

מצורף גרף הresponse time אשר ניתן להסיק ממנו את זמן הresponse לפי השעה.



.througput וגרף אשר ניתן לראות



# 2. Search Functionality **Load**:



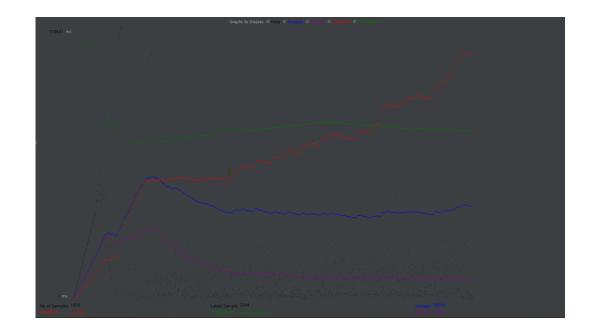
חיפוש מוצרים על ידי (שנמצאים שנמצאים שנמצאים (שנמצאים כאשר כל members 9) חיפוש מוצרים על ידי שמשנים (משמשה members 9) מחפשים משתמש מחפש 10 פעמים. ההששנים את הmembers מחפשים מוצרים שמחירם עם 100 ₪.

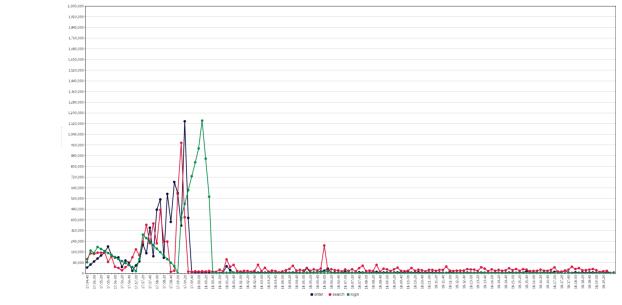
נזכיר כי תהליך הmember בתרחיש הזה הוא כניסה->התחברות->חיפוש->התנתקות,

ותרחיש ה guest הוא כניסה->חיפוש.

:מתאים response מתאים מקבלים באמת אנחנו

תיבלנו: 65.938-throughput ובנוסף 0 שגיאות.



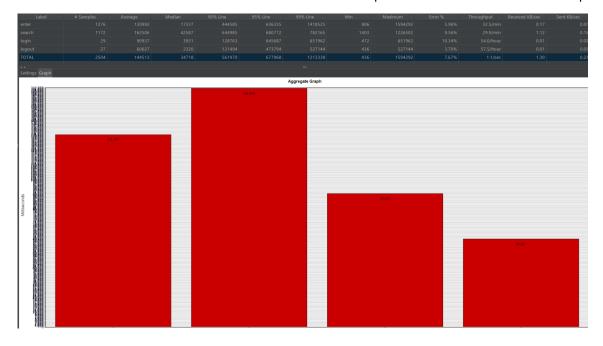


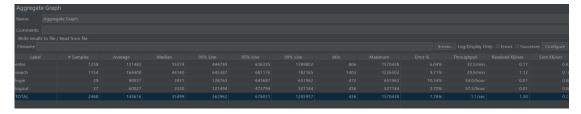
Label	# Samples	Average	Median	90% Line	95% Line	99% Line	Min	Maximum	Error %	Throughput	Received KB/sec	Sent KB/sec
enter												
search												
login												
TOTAL												

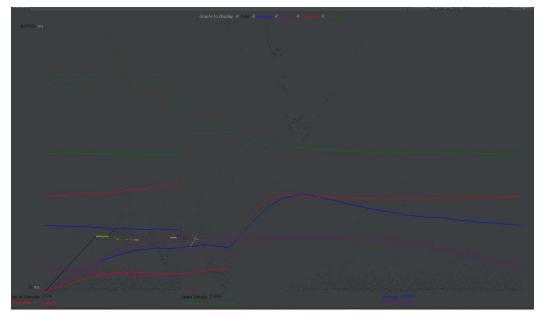
# 3. Search Functionality **Stress**:



כמו שניתן לראות מספר השגיאות בחיפוש המוצרים היה כ9.56% מכלל הבקשות. בנוסף היה קושי גם להתחבר כאשר הגענו לפיק אפ.

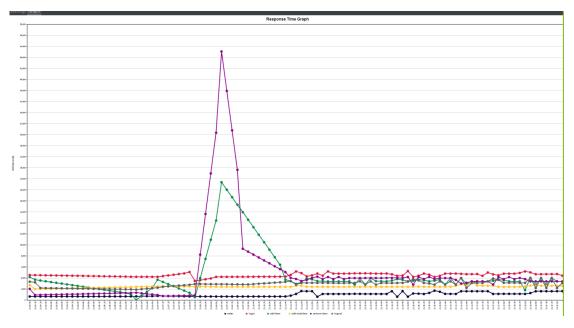






# 4. Product Listing and Update **Load**:

בדיקת של שני בעלי החנות שלנו מוסיפים פריטים חדשים, עורכים פריט קיים ולאחר מכן מסירים את הפריט החדש כך 100 פעמים.



Label	# Samples	Average	Min	Max	Std. Dev.	Error %	Throughput
enter							
login							
add item							
edit exist item							
remove item							
logout							
TOTAL							

# 5. Shopping Cart **Load**:

ועל (loaddata: שנמצאים) members 9 הוספת והסרת מוצרים מהעגלה הטסט מתבצע על ידי ידי עוד guest 100. כאשר כל משתמש מחפש 10 פעמים.

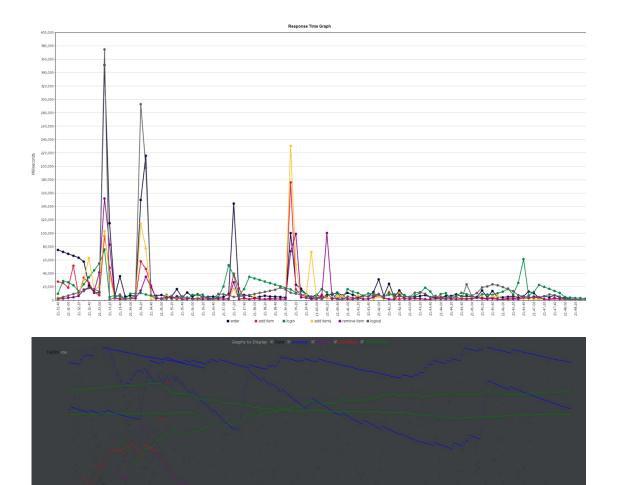
נזכיר כי תהליך הmember בתרחיש הזה הוא כניסה->התחברות->הוספת פריט-> הוספת פריט 2-> הסרת פריט 1->התנתקות,

1 הסרת פריט -> הוספת פריט הוספת פריט -> הסרת פריט guest ותרחיש ה

#### סיכום תוצאות הטסט:

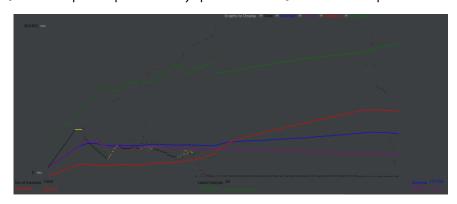
Label	# Samples	Average	Min	Max	Std. Dev.	Error %	
enter							
add item							
login							
add item2							
remove item							
logout							
TOTAL							

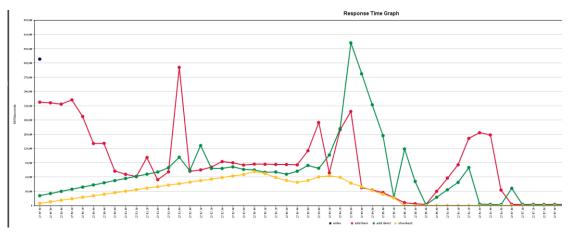


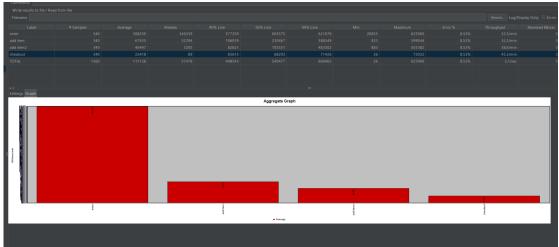


# 6. Checkout Process **Stress**:

נבצע את הטסט עם 350 משתמשים (guest) כאשר בטסט התרחיש יהיה להכנס למערכת, נבצע את הטסט עם 350 משתמשים (checkout בדיקה שהקונדיישנס עובדים). להוסיף מוצר 2 ולבצע

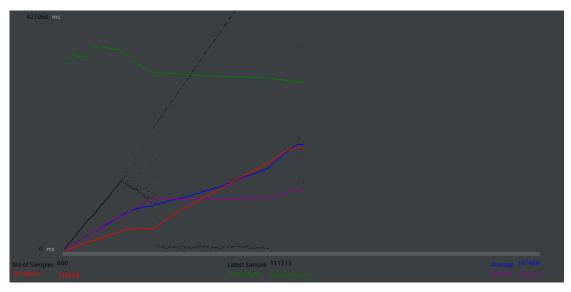


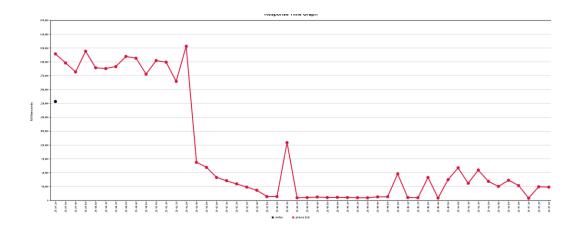




# 7. Bidding **Load**: 🚵

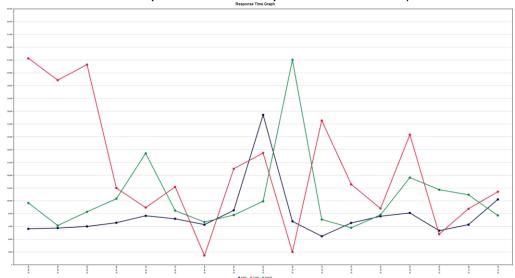
נשלח מ200 משתמשים (guest) הצעת קנייה על מוצר שיש במערכת במטרה להוריד את המחיר. כאשר כל משתמש יבצע בקשה אחת על כל מוצר.





# 8. Login and Logout **Load**:

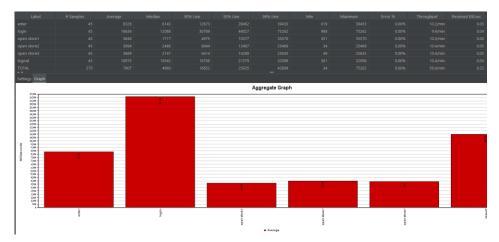
.thread שנמצאים ב100 (loaddata). שנמצאים שו ידי כל members 9 התחברות והתנתקות על ידי

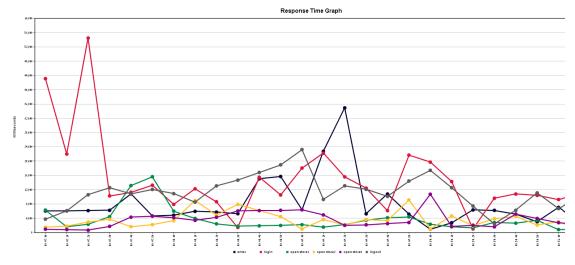


# 9. Open store **Load**:



פתיחת 3 חנויות חדשות על ידי כל אחד מ9 members פתיחת 3 חנויות חדשות על ידי כל אחד מ9 members בתרחיש הזה הוא כניסה->התחברות->הוספת חנות-> התנתקות

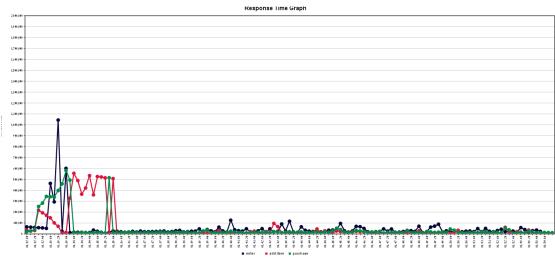


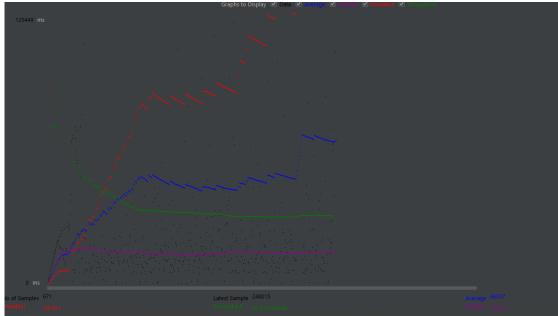


# 10. Purchase Testing **Load:**



ביצוע רכישה על ידי 50 משתמשים 10 פעמים.





#### סיכום המערכת:

כל הבדיקות נעשו עם המערכות החיצוניות על מנת לבדוק התמודדות אמיתית עם המערכת. נשים לב שבגלל כך ביצועי המערכת יותר איטיים מהרגיל.

בדקנו גם מצבי קיצון בהם המערכת קרסה.

המערכת מצליחה להתמודד עם מעל 100 משתמשים במקביל שנכנסים לעמודים שונים!

מספר הבקשות הממוצע שהמערכת מצליחה להתמודד איתם היא אחת לשנייה.

ומספר השגיאות מינורי.