(A)

DTMC Puisson 
$$P(x=k) = \frac{e^{-\lambda} \lambda^k}{k!}$$

State space for {uk} 
$$\{0,1,2\}$$

DTMC Pulsson  $P(X=k) = \frac{e^{-\lambda} \lambda^k}{k!}$ 
 $P_{22} = e^{-0.1}$   $P_{21} = e^{-0.1} \times 0.1$   $P_{20} = 1 - P_{22} - P_{21}$ 
 $= 1 - e^{-0.1} - 0.1e^{-0.1}$ 
 $= 1 - 1.1e^{-0.1}$ 

$$P_{12} = e^{-0.1} \qquad P_{112} = o.1e^{-0.1} \qquad P_{10} = 1 - 1.1e^{-0.1}$$

$$P_{02} = e^{-0.1} \qquad P_{01} = o.1e^{-0.1} \qquad P_{00} = 1 - 1.1e^{-0.1}$$

$$P = \begin{cases} 1 - 1.1e^{-0.1} & 0.1e^{-0.1} & e^{-0.1} \\ 1 - 1.1e^{-0.1} & 0.1e^{-0.1} & e^{-0.1} \\ 1 - 1.1e^{-0.1} & 0.1e^{-0.1} & e^{-0.1} \end{cases}$$

(b) 
$$E(T_0) = \frac{1}{1-\rho_{00}} = \frac{1}{1.1e^{-0.1}}$$
  
 $E(T_1) = \frac{1}{1-\rho_{11}} = \frac{1}{1-\alpha_1e^{-0.1}}$   
 $E(T_2) = \frac{1}{1-\rho_{22}} = \frac{1}{1-\alpha_1e^{-0.1}}$ 

Tz stay the longest among of time No

$$T_{4} = T_{0} p^{4}$$
  $T_{4} = [1-1.1e^{-0.1} o.1e^{-0.1} e^{-0.1}]$   
 $p = 0.1e^{-0.1}$