

# Robert Douglas

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Email: [johnlogan@example.org](mailto:johnlogan@example.org) | Phone: +1-536-748-2471

Location: Donaldshire

Hourly Rate: \$61/hr

Total Experience: 13 years

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## Education

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### M.Sc. in Software Engineering

ETH Zurich, Rank: #9, GPA: 3.44

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## Skills

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- **Java:** Intermediate (3 years)
  - **Python:** Expert (7 years)
  - **Azure:** Expert (13 years)
  - **Kubernetes:** Beginner (1 year)
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## Soft Skills

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- Mentoring
  - Scrum
  - Strategic Planning
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## Languages

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- **English:** C1
- **German:** B2

- Spanish: B1
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## Certifications

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*No certifications listed.*

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## Summary

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Experienced programmer with a total of 13 years in software development, specializing in Python and Azure. Strong mentoring abilities and expertise in agile methodologies such as Scrum. Proven track record in strategic planning and delivering high-quality software solutions.

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## Experience

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### Senior Software Engineer

**FinTech Company (Enterprise)**

*2018 - Present*

- Led the development of an **API Gateway** that improved the company's transaction processing speed by 30%. - Designed and implemented a **Machine Learning Pipeline** for fraud detection, reducing false positives by 25%. - Mentored junior developers, fostering a collaborative team environment and enhancing overall productivity.

### Software Developer

**E-commerce Startup (Startup)**

*2015 - 2018*

- Developed a **Real-time Chat System** that enhanced customer service interactions and increased customer satisfaction scores by 40%. - Collaborated with cross-functional teams to integrate Azure services, streamlining deployment processes and reducing downtime. - Contributed to code reviews and provided feedback to ensure best practices and high-quality code.

## **Junior Developer**

### **Healthcare Solutions (Enterprise)**

**2010 - 2015**

- Assisted in the development of web applications using Java and Python, focusing on user experience and performance optimization.
  - Participated in agile ceremonies, including sprint planning and retrospectives, to continuously improve team workflows.
  - Worked closely with stakeholders to gather requirements and deliver software solutions that met business objectives.
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