

Jacqueline Nguyen

Email: victor53@example.org

Phone: 382.794.7837

Location: Lamville

Hourly Rate: \$86/hr

Summary

Experienced programmer with over 15 years of expertise in software development, specializing in C++, Next.js, and React. Proficient in cross-functional communication, problem solving, strategic planning, and conflict resolution. Committed to delivering high-quality software solutions and driving team success.

Education

PhD in Artificial Intelligence

ETH Zurich

Rank: #9, GPA: 3.9

Skills

- **C++:** Expert (10 years)
 - **Next.js:** Expert (11 years)
 - **React:** Expert (12 years)
 - **Redis:** Expert (15 years)
 - **Git:** Intermediate (3 years)
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Soft Skills

- Cross-functional Communication
 - Scrum
 - Problem Solving
 - Strategic Planning
 - Conflict Resolution
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Languages

- English: Native
 - Polish: Native
 - German: B2
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Experience

Senior Software Engineer

Company: Tech Innovations Inc.

Industry: FinTech

Size: Enterprise

Duration: 2018 - Present

- Developed a **Real-time Chat System** to facilitate instant communication between users, enhancing user engagement and satisfaction.
- Created a **Data Analytics Dashboard** that provides insights into user behavior, leading to a 20% increase in user retention rates.
- Collaborated on the design and implementation of an **API Gateway** to streamline service communication across multiple microservices.

Software Developer

Company: Creative Solutions LLC

Industry: Startup

Size: Startup

Duration: 2015 - 2018

- Led the development of a **Mobile App** that supports various platforms, earning a 4.5-star rating on app stores.
- Implemented **Microservices Architecture** to improve application scalability and maintainability, resulting in a 30% reduction in system downtime.
- Worked closely with cross-functional teams using **Scrum** methodologies to ensure project alignment and timely delivery.

Junior Developer

Company: Digital Ventures

Industry: E-commerce

Size: Startup

Duration: 2010 - 2015

- Contributed to the development of various web applications using **React** and **Next.js**, improving load times by 50%.
 - Assisted in the integration of **Redis** for caching solutions, which enhanced application performance significantly.
 - Participated in code reviews and collaborated with senior developers to refine coding practices and improve software quality.
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Certifications

(No certifications listed)