

# Jacqueline Nguyen

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**Email:** victor53@example.org

**Phone:** 382.794.7837

**Location:** Lamville

**Hourly Rate:** \$86/hr

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## Summary

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Experienced programmer with over 15 years of expertise in software development, specializing in C++, Next.js, and React. Proficient in cross-functional communication, problem solving, strategic planning, and conflict resolution. Committed to delivering high-quality software solutions and driving team success.

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## Education

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### PhD in Artificial Intelligence

ETH Zurich

*Rank: #9, GPA: 3.9*

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## Skills

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- **C++:** Expert (10 years)
  - **Next.js:** Expert (11 years)
  - **React:** Expert (12 years)
  - **Redis:** Expert (15 years)
  - **Git:** Intermediate (3 years)
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## Soft Skills

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- Cross-functional Communication
  - Scrum
  - Problem Solving
  - Strategic Planning
  - Conflict Resolution
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## Languages

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- English: Native
  - Polish: Native
  - German: B2
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## Experience

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### Senior Software Engineer

**Company:** Tech Innovations Inc.

**Industry:** FinTech

**Size:** Enterprise

**Duration:** 2018 - Present

- Developed a **Real-time Chat System** to facilitate instant communication between users, enhancing user engagement and satisfaction.
- Created a **Data Analytics Dashboard** that provides insights into user behavior, leading to a 20% increase in user retention rates.
- Collaborated on the design and implementation of an **API Gateway** to streamline service communication across multiple microservices.

### Software Developer

**Company:** Creative Solutions LLC

**Industry:** Startup

**Size:** Startup

**Duration:** 2015 - 2018

- Led the development of a **Mobile App** that supports various platforms, earning a 4.5-star rating on app stores.
- Implemented **Microservices Architecture** to improve application scalability and maintainability, resulting in a 30% reduction in system downtime.
- Worked closely with cross-functional teams using **Scrum** methodologies to ensure project alignment and timely delivery.

## Junior Developer

**Company:** Digital Ventures

**Industry:** E-commerce

**Size:** Startup

**Duration:** 2010 - 2015

- Contributed to the development of various web applications using **React** and **Next.js**, improving load times by 50%.
- Assisted in the integration of **Redis** for caching solutions, which enhanced application performance significantly.
- Participated in code reviews and collaborated with senior developers to refine coding practices and improve software quality.

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## Certifications

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*(No certifications listed)*