
Don't Panic!

A Serious Electronic Board Game

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1 Introduction

1.1 The course

The main goals in this course are to experience and learn how to work on a development project as a team. In addition, the team has to answer to a customer, as software development companies often do, which stands out from other projects in the past. This is an advanced course and it is expected that knowledge obtained from previous courses is used, especially the development courses such as Informatics Project I and the collaborative System Development project.

The group has an appointed guidance counselor as well as a customer. The counselor will be available for answering questions regarding the project management in general, and push the group to reflect on its decisions and review the work done. Status reports will be delivered regularly, so the counselor can stay up-to-date with the work in the group.

During the course, several project reports are scheduled for delivery; the preliminary project report, the mid-term project report and the final project report. Working on and delivering these reports will help in the planning and development of the project, and feedback will be given from the counselor. The grading of the project will take the final project report into consideration, as well as the final product.

1.2 The team

The team consists of six students of Informatics at NTNU:

Stian Aurheim

- Third year bachelor in Informatics
- Main experience in Java. Some experience in Python, PHP, HTML, JavaScript

Jens Even Berg Blomsøy

- Third year bachelor in Informatics
- Programming languages worked with: Java, Python.
- Main knowledge in System Development, system architecture and system documentation.

Jørgen Foss Eri

- Third year bachelor in Informatics
- Experience with Java, Python, JavaScript/HTML5/CSS3 and general web development

Jim Frode Hoff

- Third year bachelor in Informatics
- Programming languages worked with: Java, Python, PHP, JavaScript and general web development

Adrian Arne Skogvold

- Third year bachelor in Informatics
- Programming languages worked with: Java, C#, Oz, Actionscript

Sindre Svendsrud

- Third year bachelor in Informatics
- Experience with Java, Python and C++

1.3 Problem description

The customer has developed a paper prototype [Figure 1] of a board game called Don't Panic. The game is designed to help crisis workers make the right decisions during a crisis in a city. It is a turn based, collaborative multiplayer game where the players take actions to stop the inhabitants from panicking. After the game is finished, an expert will review the actions with the players to evaluate whether their choices were sound.

Our customer wants an electronic version of the board game. The electronic board game should maintain the social aspect (both physical and verbal) of a regular board game. In addition, a replay function will be added, to make it easy for the expert to review the game with the different players. The physical version of the board game takes a lot of work setting up and maintaining, as it is time consuming to move the pieces and update the panic levels. The electronic version will automate all of this.

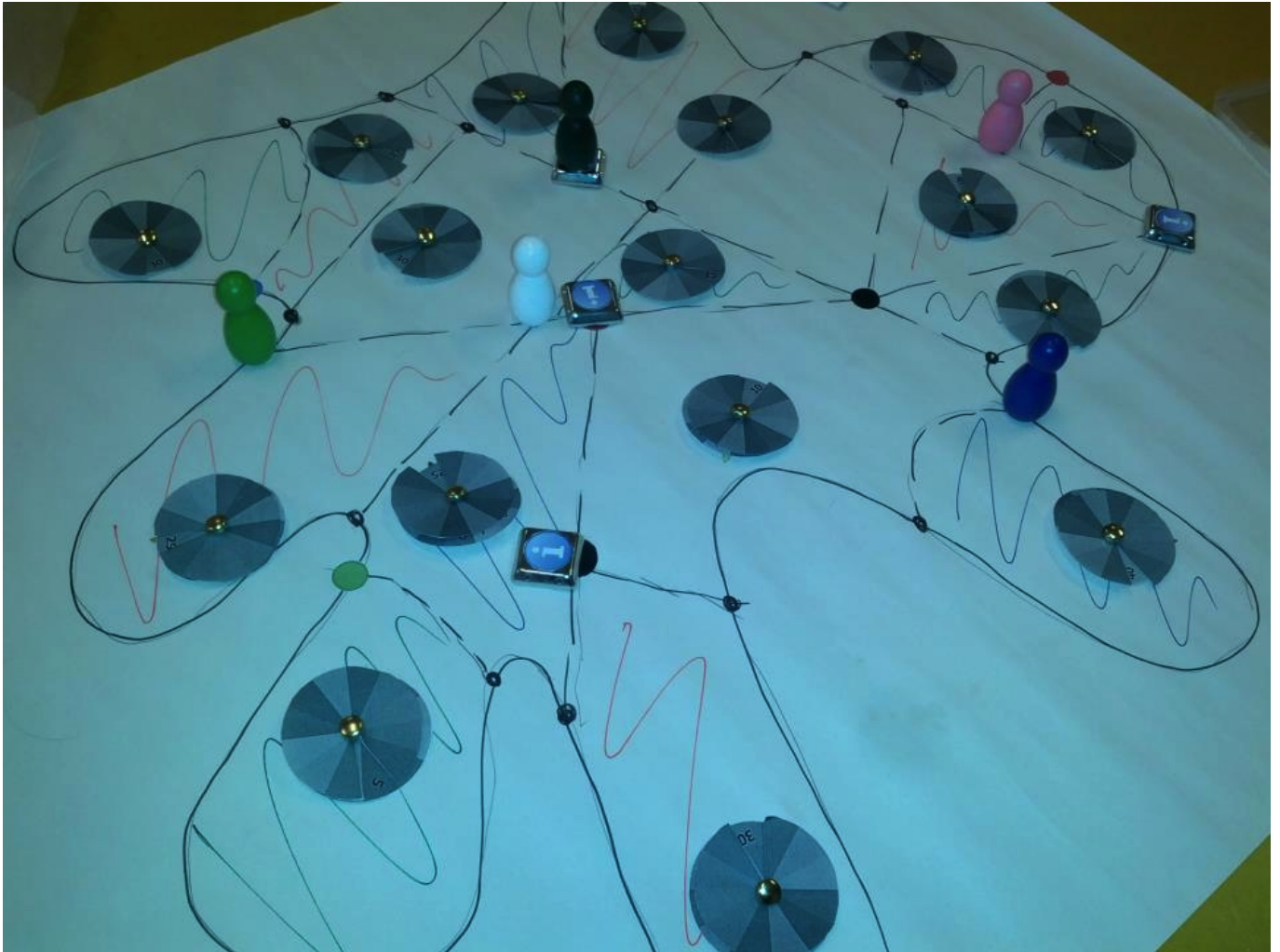


Figure 1: Picture of the paper prototype

1.4 Constraints

Only a few of us have some past experience with HTML5 and JavaScript
The game is to be completed within one semester (21 January - 27 May)

1.5 Customer and supervisor

The customer for this project is Ines Di Loreto, a researcher in the Department of Computer & Information Science at NTNU. The supervisor assigned for this project is Mohsen Anvaari, a PhD candidate in the same department.

2 Requirements

2.1 Functional requirements

- The game interface should provide experts with the ability to efficiently manage and control the players.
- The players must be able to interact with the client using an I/O device.
- The game interface should have elements for managing game sessions.
- All game objects that exist longer than a single task, must be created and kept in storage. An object is anything from the players' data to an invisible trigger object.
- Game rules should be accepted as parameters in input. These parameters should be set by the experts through the management client.
- The expert should be able to follow a game session and comment on the tracking of the game, but should not be able to participate.
- The expert should have the ability to effectively monitor the server.

2.1.1 Use cases

The use cases are mainly based on the functional requirements of the game and are a graphical representation of the users' interactions with the board game. They document all the different ways in which the user can interact with the game.

A detailed set of use case diagrams and textual use cases are provided below.

ID	01
Name	Login Player
Goal	To be connected to the server
Actors	Player, server
Start requirements	None
End requirements	- The player gets logged in. - The game is displayed.
Case	- The player gets prompted with the login window. - The players gives login-info. - The player is now logged in.
Alternative Case	Wrong password
Previous Use Case	None
Spawned Use Case	05

Table 1: Use Case: Login player

ID	02
Name	Login Expert
Goal	To be connected to the server
Actors	Expert, server
Start requirements	None
End requirements	- The expert gets logged in. - The expert view is displayed.
Case	- The expert gets prompted with the login window. - The expert gives login-info. - The expert is now logged in.
Alternative Case	Wrong password
Previous Use Case	None
Spawned Use Case	03

Table 2: Use Case: Login expert

ID	03
Name	Game Setup
Goal	To create a successful game session
Actors	Expert, server
Start requirements	The expert is logged in
End requirements	The expert is able to create a game setup The expert is able to save the game setup
Case	The expert creates the appropriate map for the game. The expert adds the wanted board pieces. The expert manages the zones, the number of people and panic levels. The expert manages the cards, adds the wanted cards to the game. The expert adds the wanted number of players to the game. The expert assigns roles to each player. The expert sets the starting point for each player.
Alternative Case	None
Previous Use Case	02
Spawned Use Case	04, 05

Table 3: Use Case: Game Setup

ID	04
Name	Watcher
Goal	To get a non player version of the game
Actors	Expert, server
Start requirements	The expert is logged in, a game is running
End requirements	The expert is able to watch the wanted game
Case	The expert selects the game to watch from a list of games The server provides a game window in which the expert is not participating as a player
Alternative Case	None
Previous Use Case	02
Spawned Use Case	None

Table 4: Use Case: Watcher

ID	05
Name	Join Game
Goal	To successfully join a starting game
Actors	User, game session, server
Start requirements	A game has been created by the exper
End requirements	A user is able to join the appropriate game
Case	The user clicks on join options for the game The game asks for user info The user joins the game
Alternative Case	The user gives incorrect info and is not added to the game
Previous Use Case	03
Spawned Use Case	06, 07

Table 5: Use Case: Join Game

ID	06
Name	Move game pieces
Goal	To move a game piece to a wanted location
Actors	Player, game board, game session, server
Start requirements	The player has joined a game The player in question has the turn
End requirements	The player is able to move the selected piece to the wanted position.
Case	The player uses the game pad to select the wanted object. The player drags the object to the wanted location. The game board is updated.
Alternative Case	The player selects an immovable object The player moves the object to an unobtainable location
Previous Use Case	06
Spawned Use Case	None

Table 6: Use Case: Move game pieces

ID	07
Name	Use information cards
Goal	To use an information card to affect the board
Actors	Player, Game Board, Game Session, Server
Start requirements	The expert has created a game The player is logged in The player is part of a game The player has an information card
End requirements	The card effect is carried out on the board The player does not have the used information card
Case	The player selects the information card The information card effect is carried out on the board The player loses his information card
Alternative Case	None
Previous Use Case	05
Spawned Use Case	None

Table 7: Use Case: Use information cards

ID	08
Name	Use player action
Goal	The player uses an action and the game board is updated
Actors	Player, Game Board, Game Session, Server
Start requirements	The user is logged in The user is a player in the game A game is in action
End requirements	The player uses an action The effect is updated on the board
Case	The player selects an action with the gamepad The player selects a zone or a node The action is used on the target The game board is updated
Alternative Case	None
Previous Use Case	05
Spawned Use Case	None

Table 8: Use Case: Login expert

2.2 Non functional requirements

All non functional requirements comply with the definitions as stated in the ISO 25010 standard (replacing ISO 9126). Only relevant requirements are mentioned in this report.

2.2.1 Quality in use

2.2.2 Efficiency

Like regular board games, actions should not be difficult to execute. The players are working against the clock (the panic increase timer). Hence, when designing the user interface, one of the aims should be to minimize the number of clicks required.

2.2.3 Context coverage

The system should be flexible enough to accommodate individual experts' preferences and needs in their simulations. By relying on the settings given by the expert through the expert interface form, the best possible flexibility can be ensured.

2.2.4 Product quality

1: Functional suitability

Functional completeness should be achieved to include the core functionality of the board game, as well as the functionality specific to the electronic version, like the expert interface and panic- and people management.

Core functions must be without game-breaking bugs to ensure functional correctness.

2: Operability

Ease of use is considered important, as the users should spend time playing the game and learn how to manage panic, rather than how to operate the game.

By exploiting recognisability from classic board games, a lot of interaction can be made intuitive, given that most people already know how to play board games.

Users of the game will most likely not be as proficient with computers as “gamers” in general. Therefore, it would be a good idea to make the game accessible without having to install anything other than an internet browser.

3: Transferability

The client should be usable on as many platforms as possible (Mac, Windows, Linux, Mobile platforms), and in the best possible case be able to interact with devices such as Arduino. HTML5 with node.js was chosen for this reason, as it can run on nearly any device without the need for time consuming installation procedures.

2.2.5 Technical requirements

These requirements have been copied from the “Don’t Panic” specifications provided by the customer.

Don’t Panic DPS has to meet to the following requirements:

- All interaction between the server and client SHOULD be performed using well documented protocols and standard protocols.
- The DPS Game rules SHOULD be platform independent. Consequently, high level languages such as Java, Processing, Python COULD be considered as good candidates.
- The overall architecture SHOULD be scalable to run multiple Game sessions in parallel without decreasing the quality of already running games sessions.
- Already existing frameworks for game development for such as Unity, Microsoft XNA Game Studio, or management tools such as RedMine COULD be used as platforms to help speeding up the development of the game. The choice should be driven by a framework comparison analysis considering both technical requirements and already existing skills/experience among group participants.

3 Prestudy

** denotes the chosen alternative, if there were multiple choices.*

3.1 Environment

The first and probably most important decision to be made in this project was to decide on a language or software to serve as a development environment. There were several good alternatives, but finding one which was suited to both the task and accessible in terms of experience needed from the developers became a minor challenge.

3.1.1 Front end language

Java

The first and most obvious choice for any project on NTNU is Java, as it is the language used in most courses and all the team members are familiar with it. However, there are several issues when choosing Java for the front end. First of all, the ugly nature of the Swing framework is well known (although there are some alternatives). In addition, an applet in Java requires a plugin to work, if it is to be deployed on the web. A desktop version was an option, but that would limit the game to desktops only. Personal preference was also an issue with some of the developers, mostly regarding the Java's static typing and rather verbose syntax.

Unity

A program like Unity would lessen the amount of code on the client side, as creating a user interface and board for the game would be almost drag-and-drop, with some scripting to handle mouse interaction and data transfer with the server. However, in a boardgame that does not require more than 2D graphics, Unity would be overkill. It also requires a plug-in to work.

XNA

This is a game development framework in C# that runs on the xbox360 and windows platforms. Given that none of the team members were familiar with C#, and the restrictiveness in terms of portability, this was not a good option.

HTML5 *

The choice eventually fell on HTML5 as the best front end technology. With the proper browser, it runs on nearly all platforms, which was a key requirement for the game. Its simplicity in drawing 2D objects with the canvas element would be useful and make development faster. A couple of the team members were already familiar with HTML5 and JavaScript, which would present and manipulate the canvas. Furthermore, it would be useful for the whole team to increase the knowledge of JavaScript, as it is the most widespread programming language on the web.

3.1.2 Back end language

Java

Again Java presents itself as the most obvious option, as its use as a back-end language with the Spring framework is widespread. Personal preference was one of the decisive factors, as well as productivity. Compared to the alternatives, it seemed like this would be the most time-consuming option.

Python

With web frameworks such as Django, Flask and others, Python was quickly named as a decent option. Most of the team members had some experience with the language and frameworks, and

writing Python is quick (and fun, according to some). As an engine for a real time application though, it was considered unsuitable.

Node.js / JavaScript *

This platform was the most foreign to the team, yet it showed a lot of promise. First of all, the entire project could be written in one language, namely JavaScript, which would really hammer the concepts of prototyping (in JS) and give the team more experience with this popular language. Node is event-driven and relies heavily on asynchronous functions, which suited well with the imagination of producing an event-driven game. In the end, these factors made this option the best fit for making “Don’t Panic”.

3.1.3 Data transfer protocol

JSON *

Given that all the writing would be done in JavaScript, choosing JSON (JavaScript Object Notation) was easy. As JSON looks exactly like JavaScript objects, it was easier to understand and work with JSON than for example XML, which looks more like HTML and did not really suit the needs for a simple protocol to send commands and JS objects through.

3.1.4 Database

MongoDB

An analysis was made of MongoDB which actually stores the data in JSON documents instead of tables. This would be convenient, since it had already been decided to use JSON for data interchange. However none of the team members had any knowledge of MongoDB and it would be time consuming to learn it.

NoSQL

NoSQL is efficient for storing a large amount of data that does not necessarily need to be structured. It does not offer any functionality beyond storage (like keys). It is faster than relational databases like MySQL. However there was no need for storing a large amount of data, and the data was structured. Therefore this was not a very good option.

MySQL*

MySQL is the world’s most popular and used open source database. It is used by e.g. facebook, wikipedia and google. MySQL is a relational database management system and therefore fits well with the data. The team members had some experience with MySQL from earlier courses such as TDT4145 Data Modeling, Database and Database Management Systems and IT1901 Project 1. In addition the team knew that IDI could provide a MySQL database on their server, which was convenient. MongoDB seemed like a promising alternative, but this option was considered more time consuming than MySQL. That is why MySQL was chosen.

3.2 Frameworks

Socket.io *

This is the go-to JavaScript library for real-time web applications using Websockets. It contains a client-side library that runs in the browser, and a server-side library for node.js. Like node.js, it is event-driven.

Node-mysql *

This is a node driver for mysql. It enables connection to mysql database with JavaScript.

jQuery *

The jQuery library simplifies access to the DOM, provides animations and easy element content manipulation.

Express *

This is a web development framework for node.js, that simplifies access to routing, requests and sessions.

3.3 Versioning

Subversion

This is often the standard versioning system used at NTNU, as a repository is provided by IDI, and the team members have used it in several courses already. It is a centralised system and more mature in its development than Git, the alternative. However, it is slow in comparison. Branching is cumbersome and if the central server is not available, it can cause significant trouble.

Git *

In Git, all clones of the repository act as a back up, and the system itself is distributed, where a clone on Github (in this case) acts as a communication channel between the users. Some of the team members already had experience using Git, and found it a lot easier and faster to setup and use in practice.

3.4 Project management tools and processes

Google Drive

Google Drive is a file storage and synchronization service provided by Google that enables collaborative editing of the project documentation. For this project documentation Google docs was used. As this is a collaboration based tool, it suited the structure of the work method.

Dia

In addition to the documentation tools for diagrams provided by Google Drive a program for creating various diagrams, Dia was used. This program has templates of almost all UML designs.

Wbstool

Wbstool was used to make the work breakdown structure chart.

Kanban

Kanban is a method for developing software with an emphasis on just-in-time delivery, while making certain not to overload the developers of the system with work. At the heart of Kanban lies the Kanban board; a visual process management tool consisting of a Kanban board and cards. Each card represents a task that can be assigned to members of the development team. The board is divided into sections, separating tasks that have only been defined, from tasks that are in progress and tasks that are finished. Using this system, any member of the group can create and assign tasks to other group members, and keep an eye out for who is doing what at any given time.

3.5 Existing solutions

Since this is an original board game developed by the customer, there are no alternative electronic solutions of this game already developed. However, there is a large number of other board games that have been adapted into a digital version using various technologies.

Examples:

- Chess: <http://plainchess.timwoelfle.de/>

PlainChess is a chess implementation built completely using HTML5 technologies. The game engine is written in JavaScript and relies on the frameworks jQuery and jQuery UI, and games can be played both with and without the use of an internet connection.

- Planet Sudoku: <http://planetsudoku.com/>

Planet Sudoku is a robust, customizable HTML5 Sudoku game supporting different kinds of Sudoku rules and difficulty settings.

- Bombermine: <http://bombermine.com>

Bombermine is a massively multiplayer online adaption of the classic strategic puzzle game Bomberman by Hudson Soft/Konami. The game was made with HTML5 and JavaScript, using the AngularJS and async.js frameworks. Bombermine won the Best Web-Only Game at the Mozilla Game On 2013 competition, and although it is not as similar to a traditional board game like Don't Panic is, it really shows the possibilities for HTML5/JavaScript games.

After having reviewed these example games, it was clear that the chosen technology of HTML5 and JavaScript was a good choice for creating the game.

4 Project Management

4.1 Process Model

Due to the extensive need for documentation, Scrum is not a suitable model of this process. Moreover, the intended model of process cannot be fitted in a waterfall model. Therefore, the model used will be a mixture of the best properties from both models. First of all the architecture will be designed along with the production of a detailed, sensible documentation. Then a simple, “bare bone” version of the game will be developed. Finally, the required features will be iterated on this version.

4.1.1 Kanban board

The Kanban system fitted the project development process well, as a core prototype of the game was initially developed. Secondly, plans were made to add features such as a replay of a game session, an Expert interface and a database. It was decided to use an online version of a Kanban board called LeanKit Kanban. LeanKit was easy to use and enabled customizing the separation of tasks and processes on the board, as well as categorizing tasks by color. In addition, it enabled customizing the Kanban board, such as adding an extra “Testing” section for tasks.

4.2 Roles and responsibilities (tentative)

These are the roles assigned to the different team members:

- Customer/supervisor contact - Sindre Svendsrud
- Server manager - Jim Frode Hoff
- LaTeX configuration manager - Jim Frode Hoff
- Client manager - Stian Aurheim and Jørgen Foss Eri
- Expert interface manager - Adrian Arne Skogvold
- Team manager - Jørgen Foss Eri
- Test manager- Jens Even Berg Blomsøy
- Database manager - Jens Even Berg Blomsøy
- Documentation manager - Sindre Svendsrud

Customer/supervisor contact

The customer/supervisor contact is responsible for the communication with the customer and the supervisor. It is important that he shares important information such as time and place for meetings with the rest of the group.

Server manager

The server manager is responsible for the development of the server. That does not mean he has to do all the coding himself, but he has to make sure that everything that needs to be done on the server side is done. The main task is to implement the game rules.

LaTeX configuration manager

The responsibility of the latex configuration manager is to export the project report to latex and configuration of github.

Client manager

The client manager is responsible for the development of the client. That means that he has to make sure that the client is displayed correctly. Typical work here is the drawing of objects such as draw player or draw node.

Expert interface manager

The expert interface manager is responsible for the expert interface. The expert interface sets up the game. The main task is to implement a way for the expert to set up the game.

Team manager

The team manager is responsible for the progress of the project. He makes sure deadlines are met, meetings are attended and that the team members are engaged.

Test manager

The test manager is responsible for writing the tests of the system. He should also make sure that the tests are performed.

Database manager

The database manager is responsible for the database, that means the design of the database (ER diagram) and the implementation of the database. Typical work here is to make database queries.

Documentation manager

The documentation manager is responsible for the documentation of the project. The main tasks are to create and maintain the structure of the report.

4.3 Time plan

A time schedule to view planned tasks and their deadlines has been created in a Gantt chart (available as attachment).

A short summary of the development can be seen as:

Version 1: Server game logic, client event handler, (simple) client view and communication module

Version 2: Addition of the administration interface and the expert client, extend view and game rule support

Version 3: Adaptation to other clients, extra features beyond the core

4.3.1 Milestones

During the project there are certain milestones to be completed in time, both project report and technical milestones.

Project report milestones

10 February - Delivery - Project report: Preliminary version

15 March - Delivery - Project Report: Mid-semester version

19 April - Delivery - Project report: Final comments from supervisor

27 May - Delivery - Project report: Final version

Technical milestones

18 February - Barebone client that can communicate with the server

18 February - Barebone server that can communicate with the client

28 February - Basic prototype of the game

28 February - Database connection

11 March - Game v.1, a simple, working prototype of the game

22 March - Database queries

19 April - Expert interface for setting up the game

10 May - Game final

These are the code milestones which were set for the project in regards to the client/server/database functionality. The reason the milestones is in that order is because many of them depend on the milestones prior to them.

4.4 Work breakdown structure

4.5 Risk list

Description	Likelihood (1-9)	Impact (1-9)	Importance	Preventive action	Remedial action
Data-loss (docs or code)	3	7	21	Continuous saving and version control. Distribute data among all group members.	Try to retrieve data from computer/repository. Start from scratch, if necessary.
Network failure	3	3	9	N/A	Switch to another network. Ask IDI for help, if necessary.
Computer crash(es)	4	7	28	Continuous upload to repository	Try to retrieve data. Worst case scenario: Retrieve most up-to-date data from repository. Use computers from IDI (P15).
Organization/communication failure	5	7	35	Be watchful of correct distribution of information.	Find out where communication failed and restore the organization.
Personnel absent due to sickness	6	3	18	Continuous upload to repository. Be prepared to pitch in on others' assignment, inform the group that you are unable to meet on the day of sickness. & Get up-date and data from the person in question. Bring the person up-to-speed on project, work done while he was away.	

Great personal conflicts	3	8	24	Be prepared to withstand discussion and criticism. Tell the other members of the group how you feel. Go to the supervisor/ & professor for advice if necessary.	Resolve the issues with the help of a neutral part (supervisor/professor).
Absent personnel	7	3	21	Point out the importance of attendance to appointed hours. Inform ahead of time if leaving for vacation. See also <i>Personnel absent due to sickness</i> .	Point out the importance of attendance again. Notify student assistant if it becomes a problem. See also <i>Personnel absent due to sickness</i> .
Loss of personnel	2	8	16	Regular uploads of code and information to repository	Notify supervisor of loss of personnel. Split work assignments to personnel left in group.
Incorrect system requirements	3	8	24	Be sure everyone has read and understood the project requirements. Ask the customer if there are any uncertainties.	Resolve the incorrect requirements. Find out what went wrong. Be confident that the other requirements are correct by confirming with the customer.
Inexperienced with development technology	8	3	24	Be prepared to search for information needed. Ask for help from supervisor if necessary. Choose technology we are already comfortable with, if possible.	Search and retrieve needed information. Get acquainted with the technology needed.
Misunderstand project	2	9	18	Make sure everyone has read and understood the project goals, and that our goal(s) fit the customers needs. Regular meetings with the customer for discussion regarding our goals/customer needs.	Notify supervisor of grave errors/ misunderstandings. Work out a rescue plan with the customer.
Misunderstand subproblem	2	8	16	Make sure everyone involved has read and understood the sub project problem/solution.	Correct the mistakes and restart resolution of subproblem.

Error estimation of time needed	5	5	25	Be prepared for incorrect time estimate, including error margins, avoid bursts.	Do bursts, expand time schedules for work/work longer hours.
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Table 9: Risk assesment list

4.6 Example of status report

At the end of each week a status report will be sent to the customer and supervisor. This is an example of a status report that follows the given template:

Status report week 10 group 10

1 Introduction

We now have a working prototype!

2 Progress summary

The players can now move and de-panic zones, and turns are implemented. A timer for increased panic is implemented. The drawing functionality for objects works for the most part, and the database connection is now up and running. Css has been implemented for nice looks. Messages passing between the client and server (with json) work correctly.

3 Open / closed problems

The database connection was a huge problem. It was detected that IDI had a firewall turned on. Much time was wasted due to error detection in the code (which was pretty much correct all the time).

4 Planned work for the next period

Make database queries, event and information cards, roles and figure out how to implement effects (could be tricky). Produce documentation as always. Finish the requirements for the midterm report.

5 Updated risks analysis

No updates needed.

4.7 Communication

During the project period it is important to continuously communicate with the customer. This way the customer is always informed on what has been done and enables giving feedback on what is desired next. In addition, the supervisor needs to be informed about the progress/work at all times. Finally, it is crucial that all team members communicate well.

4.7.1 Interactions with the customer

Regular meetings with the customer took place either weekly or bi-weekly. The meetings were scheduled through email. Prior to each meeting a presentation of the current state of the game was prepared. In addition, questions that needed answers regarding game functionality and rules were written. Simple logs of these meetings were kept to enable later reflections on the meetings. The fact that the customer is located at NTNU made it easy to set up schedules and have meetings.

Throughout the meetings, the customer sometimes requested new tasks that went beyond the initial game functionalities. This was done because the customer was satisfied with the work so far,

and wanted to provide extra challenges. These challenges were not required for this project, but if possible, they would add extra features to the game. An example of this was the possibility of using Sifteo Cubes as a game client, where the cubes would be used as zones. This was mentioned by the customer during one of the meetings. As this was not an important functionality, it was decided to focus 100% on developing the JavaScript/HTML5 client, and perhaps test the Cubes at a later stage when the client was fully functional.

Date	Called by	Purpose	Preperation	Agenda	Notes
3/11/2013	Customer	Update on where we are with the project	Implemented timer and cards (at least core functionality of cards), a task given to us on prior meeting	Discussed how the amount of people should affect the panic level in the zones. Panic in a zone COULD be proportional to the amount of people, not important. Discussed events and how they could be solved by finishing a "quest" of different steps (example: if there is a fire: move people out, block zone, put out fire). These "quests" were not a requirement, only a suggestion. Discussed the use of Sifteo Cubes (an interactive game system with electronic gadgets) as a client, not a requirement. Important that we have a working game+client; other clients are "bonuses".	This week we will work mostly with the report, not the game. This was explained to the customer.

Table 10: Customer meeting log

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