Joshua Ye

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EDUCATION

University of Waterloo
2020 – 2025
Bachelor of Computer Science

EXPERIENCE

Product Manager Intern • Ritual.co
January 2023 – April 2023

- Currently owning in-app coworker referrals!

Product Manager • UW Blueprint
December 2021 – September 2022

- Led a cross-functional team in creating a web solution to streamline the coordination of 100+ volunteers at Sistering, a non-profit aiding at-risk women and trans folks in Toronto
- Reduced the emails sent between volunteers and admins by 80% through actioning on feedback gathered from client syncs, usability testing, and Hotjar analytics
- Recorded 13 demo videos and wrote a 50-page user guide handed off to Sistering for launch

Software Engineering Intern • KPMG
January 2022 – April 2022

- Enhanced tax return microservices using C# and SQL for One Port, a tax digitalization and automation tool used by 100,000+ tax practitioners saving ~3 hours per client
- Improved tax API performance speed by 50% through optimizing SQL queries

Product Director • TOHacks
June 2020 – February 2022

- Defined and executed the product vision and roadmap of a Node.js applicant dashboard supporting 3000+ accounts by overseeing its concept-to-launch in an agile environment
- Doubled the number TOHacks 2021 applications by conducting market research and stakeholder interviews to prioritize 50+ MVP features and bugs

PROJECTS

Ronify • ronify.me

- Co-founded and built a Flask and MySQL web app for tracking customers via QR code forms
- Concept by Velocity semi-finalist and Randy Bauslaugh Entrepreneurship Award winner

SKILLS

Product - Agile, Jira, Confluence, Airtable, Zenhub, Notion, Figma, Google Analytics, Hotjar, Amplitude, Redash, Looker, Customer Research, Data Analysis, Backlog Grooming, Metric Tracking, QA Testing, Project Management

Development - JavaScript, Python, C#, HTML5, CSS3, React.js, Redux, Jest, .NET Core, Flask, Pandas, SQL, R, Git, Postman, OOP, REST, Microsoft Azure