

**Kevin D. Atkins**  
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## CAREER FOCUS

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To join a company that offers a stable and positive atmosphere that inspires me to enhance my skills in the tech industry. Organized, detail-oriented, and conscientious self-starter who has the ability to stay calm under pressure. Able to effectively prioritize and accomplish work objectives without additional supervision or instruction.

## PROFESSIONAL EXPERIENCE

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### **Sole Proprietor (Independent Contractor): Lyft Driver**

San Diego, CA 7/2013-Current

- Build rapport, listen, clarify and manage conversational flow with passengers
- Deliver outstanding service to sustain the retention of repeat passengers and build long-term loyalty overtime
- Meeting and greeting passengers in a warm, respectful and courteous manner
- Providing a safe and friendly environment for passengers during trips
- Professionally manage upset customers, conflicts and challenging situations
- Provide passengers with optimal alternative routes to their destination
- Safely operate vehicle safely with service and efficiency in mind

### **Luckybolt: Food Delivery Courier**

San Diego, CA 2/2016-7/2016

- Select optimal routes in compliance with delivery instructions
- Cross-referenced and verified loaded items with order tickets
- Accurately and efficiently delivered multiple customer orders
- Reported delays, accidents, or other traffic conditions to dispatch
- Carefully handled the packaging of food
- Presented clean, neat, and professional appearance in person

### **US Navy: Aviation Tower Supervisor; Aviation Fuels Crewmember**

San Diego, CA 8/2007-8/2012

- Managed personnel, preparing work schedules and assigning specific duties
- Conducted training and provided consultation to personnel and top management
- Maintained and recorded substantial information regarding daily operations
- Performed physical activities that required lifting, climbing, and handling of materials
- Communicated with receiving operators to exchange transmission instructions

## EDUCATION

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**Computer Science (Associate's Degree)**, San Diego Mesa College, San Diego, CA      Expected Graduation: Fall 2018

**C++ Certificate of Completion**, San Diego City College, San Diego, CA      Expected Certification: Summer 2017

**C Programming Certificate of Completion**, Udemy      Certification: 8/2016

**Rails 4 Certificate of Completion**, One Month      Certification: 10/2015

**High School Diploma**, E.B. Erwin High School, Birmingham, AL      Graduated: 6/2006

## TECHNICAL ATTRIBUTES

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- HTML browser trouble-shooting
- C Programming/C++/Java
- Rails 4
- GitHub/Git