

Michalis Panayides Cardiff University

To Whom it May Concern:

This letter is to confirm that Michalis Panayides attended and presented a paper at the **2022 CORS/INFORMS International Conference**, June 5-8, in Vancouver, BC, Canada.

The 2022 INFORMS International Conference program committee organized a high quality program with diverse participants sharing their vision, knowledge and experience in Operations Research and Analytics. World leading plenary and tutorial speakers from academia and industry, as well as promising start-up companies, presented state-of-the-art OR/Analytics and AI research and applications.

Michalis Panayides presented the following paper at the **CORS/INFORMS International Conference**: Monday, June 6, 2022

Recovering from Inefficiencies in Queueing Systems with Two Consecutive Waiting Zones Please feel free to contact us if you require additional information. Sincerely,

INFORMS International Conference

Cassie McKay

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Cossie McKay



CORS/INFORMS International Conference June 5-8, 2022 Vancouver, Canada

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