

Nathan Reymer
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Professional Overview

Talented Computer User Support Specialist with a knack for finding solutions quickly and exceeding customer expectations. Seeking to bring four years of experience resolving complex software and hardware issues to a fast passed tech environment.

Skills

Microsoft Office Expert
Knowledge of AD, Novell, and Encryption Software
Proficient with Blackberry software, BES,
Apple products
Well versed with Windows, and Linux
Strong ActiveX troubleshooting skills
LAN aptitude

Proficient in AVG, Printers, PC Security Systems
Coursework includes Computer Programming
Troubleshooting proficiency
Patient and diligent
Exceptional telephone etiquette
Vast technical knowledge
Mask fit and WHIMIS certified

Work Experience

- | | |
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| June 2010
To
September 2014 | St. Thomas Elgin General Hospital
Help Desk Technician <ul style="list-style-type: none">• Install and perform repairs to hardware, software, or peripheral equipment, following design or installation specifications• Answer phone calls and troubleshoot users encountering problems• Set up, Reset, Assign rights, Administer groups to users Active Directory and Novell Operate spreadsheet programs and other types of software to load and manipulate data to produce reports• Create and maintain Zenworks |
| August 2011
To
May 2012 | Walmart St. Thomas
Produce Stocker <ul style="list-style-type: none">• Take inventory and examine merchandise to identify items to be reordered or replenished• Answer customer questions about merchandise and advise customers on merchandise selections |

Education

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| December
2016 | University of Guelph <ul style="list-style-type: none">• Undergrad Bachelor of Computing currently in my fourth year of the Software Engineering Program• Coursework in Distributed Computing, Networks and Databases• Coursework in Software Engineering and Hardware Systems |
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