

Nathan Reymer
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Professional Overview

Talented Computer User Support Specialist with a knack for finding solutions quickly and exceeding customer expectations. Seeking to bring four years of experience resolving complex software and hardware issues to a fast passed tech environment.

Skills

Microsoft Office Expert
Knowledge of AD, Novell, and Encryption Software
Proficient with Blackberry software, BES
Familiar with all Apple products
Well versed with Windows, and Linux
Vast technical knowledge
Mask fit and WHIMIS certified

Proficient in multiple Operating Systems
Coursework includes Computer Programming
Comprehensive Troubleshooting skills
Patient and diligent
Exceptional telephone etiquette
Knowledge of all mobile platforms

Work Experience

- | | |
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| June 2010
To
September 2014 | St. Thomas Elgin General Hospital
Help Desk Technician <ul style="list-style-type: none">• Install and perform repairs to hardware, software, or peripheral equipment, following design or installation specifications• Answer phone calls and troubleshoot users encountering problems• Set up, Reset, Assign rights, Administer groups to users Active Directory and Novell• Create and maintain Zenworks images |
| August 2011
To
May 2012 | County of Elgin
Junior Network Technician <ul style="list-style-type: none">• Act as a first line support for users relating to IT equipment, software, or the network• Identify and analyze recurring incidents to stabilize environment• Handling IT equipment (Pc, Servers, Smartphones) |

Education

- | | |
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| December
2016 | University of Guelph <ul style="list-style-type: none">• Undergrad Bachelor of Computing currently in my fourth year of the Software Engineering Program• Coursework in Distributed Computing, Networks and Databases• Coursework in Software Engineering and Hardware Systems |
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