Terms of Service

Latest update: 18th April 2022

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1. Changes to the Terms of Service

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2. Changes to Snips

We may discontinue or change any service or feature on Snips at any time without notice. We do not guarantee backward compatibility of our services and Application Programming Interface (API) in this case.

3. Ownership of information; redistribution of data

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8. Disclaimer regarding hypothetical performance results

Hypothetical performance results have many inherent limitations, some of which are mentioned below. No representation is being made that any account will or is likely to achieve profits or losses similar to those shown. In fact, there are frequently sharp differences between hypothetical performance results and actual results subsequently achieved by any particular trading program.

One of the limitations of hypothetical performance results is that they are generally prepared with the benefit of hindsight. In addition, hypothetical trading does not involve financial risk and no hypothetical trading record can completely account for the impact of financial risk in actual trading. For example the ability to withstand losses or to adhere to a particular trading program in spite of the trading losses are material points, which can also adversely affect trading results. There are numerous other factors related to the market in general or to the implementation of any specific trading program which cannot be fully accounted for in the preparation of hypothetical performance results and all of which can adversely affect actual trading results.

9. Registered users

Certain services, such as accessing financial data, virtual portfolio data and ability to interact with most features of the app, are available only to registered users of the Snips app and require you to sign in. If you register as a user (a "Subscriber") of any of the features of Snips, during the registration process you may be prompted to click "Play now", "Continue with Google", "Continue with Apple", "Register" or a similar button; your clicking on such button will further confirm your agreement to be legally bound by these Terms of Service. Please note that you do not have to provide personal data in order to be considered a subscriber, as long as your individual session is associated with using a Snips user identifier.

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10. Derived Data

Any data related to market data, financial statements, performance, including price, may or may not undergo a derivation process before being displayed in the Snips app, or returned by the Snips API. Market data is sourced and supplied from various sources and can therefore be blended, obscured or processed prior to being accessible by the end user. Any such data available in the Snips app or the Snips API must never be used to make investing decision, and is provided for users' entertainment and education purposes.

11. Access and security

You accept responsibility for the confidentiality and use of any username, email address, or credentials used to register for your access to and use of our services. You are responsible for maintaining the confidentiality of your credentials and account and are fully responsible for all activities that occur under your credentials or account. You agree to (a) immediately

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12. Payment and cancellation of service

- 1. By ordering any subscription on the Snips app (including a free trial period) you confirm that you have read and accepted our Terms of Service and you authorize Snips to automatically charge your bank card or PayPal account according to the billing period manually selected by you.
- 2. All billing is recurring, which means you will continue to get billed until you cancel your subscription. You are solely responsible for properly cancelling your Snips subscription. An email request or support ticket asking for your subscription to be cancelled is not considered cancellation. You may cancel your subscription at any time by visiting the billing section of your Profile Settings page.
- 3. If you cancel the service before the end of your current paid up period, your subscription will remain active until the next due date. After the due date, if no payment received, your subscription will be stopped.
- 4. We do not offer refunds for initial payments. If you order the service for the first time, please make sure that the order is correct before the payment is made.
- 5. We do not offer refunds for recurring monthly payments. If you have been billed for automatic monthly renewal of the Service, you can cancel the subscription to avoid billing for next months.
- 6. We do not offer refunds for upgrades to a more expensive plan or a longer billing cycle. Remaining days are converted into an equivalent value of days on the new subscription.

13. Apple App Store subscriptions

- Payments will be charged to the user's Apple ID Account at confirmation of purchase in compliance with Apple's privacy policy. We recommend that you familiarize yourself with the terms of payment and Apple in-app subscriptions. If a purchase is made from our iOS app, the refund is only possible in compliance with the App Store policy.
- 2. Snips may offer a trial period. It is only possible to use the trial period once. Subscription payment begins after the end of your free trial period.
- 3. All subscription types are renewed automatically. You can cancel the renewal option in the App Store within at least 24 hours before the end of your free trial period or the current payment date. The cancellation comes into effect at the end of the current billing period. At the same time, you retain access to the subscription from the cancellation moment until the end of the current billing period.

4. Accounts may be charged for renewal up to 24 hours before the end of the current period.

14. Android app subscriptions

- 1. Financial transactions for subscriptions made in our Android app processed by a third-party service (Google Play) in compliance with their Terms of Service, privacy policy and any applicable payment terms, in particular the response on Google Play refunds. Snips is not responsible for the actions or omissions of any third-party payment processor. We recommend that you familiarize yourself with the terms of payment and Google Play in-app subscriptions. If a purchase is made from our Android app, the refund is only possible in compliance with Google Play policy.
- 2. Snips may offer a trial period. It is only possible to use the trial period once. Subscription payment begins after the end of your free trial period.
- 3. All subscription types are renewed automatically. You can cancel the renewal option in Google Play within at least 24 hours before the end of your free trial period or the current payment date. The cancellation comes into effect at the end of the current billing period. At the same time, you retain access to the subscription from the cancellation moment until the end of the current billing period.
- 4. The payment is made according to the payment method that is linked to the user's account in Google Play. The subscription is made according to Google Play Account choice, which does not necessarily conform with the Google Account used to log in to the application.

15. Feedback to Snips

By submitting ideas, content, suggestions, documents, and/or proposals ("Contributions") to Snips through our contact or feedback webpages, email and otherwise, you acknowledge and agree that: (a) your Contributions do not contain confidential or proprietary information; (b) Snips is not under any obligation of confidentiality, expressed or implied, with respect to the Contributions; (c) Snips shall be entitled to use or disclose (or choose not to use or disclose) such Contributions for any purpose, in any way, in any media worldwide; (d) Snips may have something similar to the Contributions already under consideration or in development; (e) your Contributions automatically become the property of Snips, without any obligation of Snips to you; and (f) you are not entitled to any compensation or reimbursement of any kind from Snips under any circumstances.

16. Indemnity

You agree to indemnify and hold Snips and our subsidiaries, affiliates, officers, agents, employees, partners and licensors harmless from any claim or demand, including reasonable attorneys' fees, made by any third party due to or arising out of content you submit, post, transmit, modify or otherwise make available through the Snips services, your use of the Snips services, your connection to the Snips services, your violation of the Terms of Service, or your violation of any rights of another.

17. Termination

Upon your request, your account can be deleted from Snips. You may delete your account at any time by visiting your Profile Settings page. If you requested your account be deleted, we will delete the personal data associated with your account, however certain personal data will be retained if it has been integrated into data that is integral to our systems and site, including data in communications you have sent via our site. This data is necessarily retained for the integrity of the data on the site and our legitimate business purposes, including auditing, security and other legitimate interests (please refer to our Privacy Policy for more information). Your published Contributions will remain on the site in our discretion.

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