



UNIVERSITY OF GHANA

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DEPARTMENT OF TEACHER EDUCATION  
SCHOOL OF EDUCATION AND LEADERSHIP  
COLLEGES OF EDUCATION

END OF YEAR ONE SEMESTER TWO EXAMINATIONS, 2022/2023  
B.ED. PROGRAMME

UGTE 102: INTRO TO INFORMATION AND COMMUNICATION TECHNOLOGY

### SECTION A

**Answer all the questions in this section**

1. A program that controls a computer's basic functions is called \_\_\_\_\_  
A. Hard drive  
B. Mother board  
C. Operating system  
D. CPU
  
2. Name the computer part that is connected to all other aspects of a computer and allows them to communicate and work together \_\_\_\_\_  
A. Operating system  
B. Mother board  
C. Hard disk  
D. Output device
  
3. Parts of a computer that allow the user to see or hear information that comes out from the computer are called \_\_\_\_\_  
A. Output device  
B. Input device  
C. Operating system  
D. Soft ware
  
4. The physical parts of a computer are termed as \_\_\_\_\_.  
A. Disk drive  
B. Hard disk  
C. Hard ware  
D. Software

5. Another name for computer programs is \_\_\_\_\_.
- A. Ram
  - B. Input devices
  - C. Storage devices
  - D. Software
6. A folder inside another folder is called \_\_\_\_\_.
- A. Attached folder
  - B. Main folder
  - C. Parent folder
  - D. Subfolder
7. Microsoft Word is a \_\_\_\_\_.
- A. Computer Hardware Program
  - B. Computer Non-application Program
  - C. Computer Application Program
  - D. None of the above
8. What is meant by the concept of WYSIWYG in MS Word?
- A. What You See Is What You Get
  - B. What You Seek Is What You Get
  - C. What You See Is What You Give
  - D. What You Seek Is What You Give
9. All the following below are categories of application software except \_\_\_\_\_.
- A. Device drivers
  - B. Game software
  - C. Database software
  - D. word processors
10. A computer system consists of two main parts, the software and \_\_\_\_\_.
- A. Hardware
  - B. Software
  - C. Antivirus
  - D. Both A and B
11. Which of the following is an example of navigation keys?
- A. Home
  - B. End
  - C. Page up & page down
  - D. All of the above
12. Which of the following does not require the use of a mouse?
- A. Turn on
  - B. Right click
  - C. Hover
  - D. Drag and drop

13. Sometimes you may receive very attractive offers saying you have won a huge amount of money in a lottery and that you can claim the prize by depositing a certain amount of money known as \_\_\_\_\_.
- A. Trojan house
  - B. Online predator
  - C. Theft
  - D. Internet scams
14. Which one of the following operators represents multiplication in excel?
- A. ÷
  - B. +
  - C. \*
  - D. /
15. What is the primary function of the Central Processing Unit (CPU) in a computer system?
- A. Storing data for long-term use
  - B. Providing power to the computer
  - C. Managing input and output devices
  - D. Processing data and executing instructions
16. Which component of a computer system is responsible for storing data and program instructions temporarily while the computer is running?
- A. Hard Disk Drive (HDD)
  - B. Random Access Memory (RAM)
  - C. Central Processing Unit (CPU)
  - D. Graphics Processing Unit (GPU)
17. Which component of a computer system supplies power to the internal components and keeps them running?
- A. Power Supply Unit (PSU)
  - B. Central Processing Unit (CPU)
  - C. Graphics Processing Unit (GPU)
  - D. Random Access Memory (RAM)
18. Which of the following is an example of system software?
- A. Microsoft Word
  - B. Adobe Photoshop
  - C. Google Chrome
  - D. Windows Operating System
19. What is the primary purpose of application software in a computer system?
- A. Managing computer hardware resources
  - B. Performing specific tasks for end-users
  - C. Providing a user interface for system configuration
  - D. Loading the operating system during startup

- 20.. Which application software is used for browsing the internet, accessing websites, and searching for information?
- A. Presentation software
  - B. Web browser
  - C. File management software
  - D. Graphics software
- 21.. When you want to switch between “ALL CAPS” and “SMALL CAPS” you can use the \_\_\_\_\_ function
- A. Change case
  - B. Increase font
  - C. Reduce font
  - D. Text effect
- 22.. What is the intersection of a column and a row on a worksheet called?
- A. Address
  - B. Cell
  - C. Column
  - D. Value
23. Which type of network covers a small geographical area, such as a home, office, or school?
- A. LAN (Local Area Network)
  - B. WAN (Wide Area Network)
  - C. MAN (Metropolitan Area Network)
  - D. PAN (Personal Area Network)
24. By default, the name assigned as the title of a new MS Excel window is referred to as \_\_\_\_\_
- A. Book 1
  - B. Document 1
  - C. Presentation 1
  - D. Untitled window
25. \_\_\_\_\_ refers to a computer’s ability to run more than one application at the same time.
- A. Multitasking
  - B. Operating system
  - C. Parallel computing
  - D. Serial computing

## SECTION B

Answer only **three** questions in this section.

1. A) What is a folder? [5 marks]
- B) State the steps in creating a folder [15 marks]
- C) Differentiate between RAM and ROM [5 marks]

2. (a) What is Internet? [5 marks]  
(b) Explain the following terms [20 marks]  
(i) Website  
(ii) Webpage  
(iii) Search Engine  
(iv) http
3. A) What is a computer network? [5 marks]  
B) state and explain four (4) types of computer network [20 marks]
4. State and explain five (5) Requisite skills needed to be part of the information society? [25marks]
5. Use the spreadsheet below to answer the questions that follow:

C2	A	B	C	D	E
1	Item	Unit Price (GH₵)	QUANTITY	TOTAL COST	
2	Pendrive	10	15	150	
3	Hard disk	200	3	600	
4	Monitor	400	5	2000	
5	Keyboard	150	7	1050	
6	Mouse	40	9	<u>360</u>	
7					
8					

- a) Provide a formula for calculating the cost involved in buying 5 Monitors. (5 Marks)
- b) Write down a function for finding an item with the highest unit price. (5 Marks)
- c) Provide a formula for finding the total cost required to purchase all items. (5 Marks)
- d) Write down the function to count the number of items with quantity greater than 5. (5 Marks)
- e) What is the name of the active cell in the spreadsheet? (5 Marks)