

STUDENT'S ID NO: _____ SIGNATURE: _____



UNIVERSITY OF GHANA

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DEPARTMENT OF TEACHER EDUCATION

SCHOOL OF EDUCATION AND LEADERSHIP

COLLEGES OF EDUCATION

END OF SEMESTER ONE EXAMINATION FOR LEVEL 300, 2022/2023

B.ED. PROGRAMME

COURSE CODE: TEJS 355

COURSE TITLE: CONFLICT MANAGEMENT AND PEACE BUILDING

Instruction: Answer All questions in Section A and any three questions in Section B.

Time: 2 hours

SECTION A

[25 Marks]

Answer all the questions in this section.

1. The absence of direct violence or fear of violence is known as _____.
 - A. conflict resolution
 - B. negative Peace
 - C. positive Peace
 - D. sustainable development

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2. An interpersonal conflict between a headmaster of a school and his/her subordinate is a _____ conflict
- A. behavioral
 - B. horizontal
 - C. structural
 - D. vertical
3. All the following are basic qualities of a good mediator EXCEPT _____
- A. neutrality
 - B. non-judgmental
 - C. open-mindedness
 - D. subjectivity
4. Conflict in the family can arise when family members?
- A. hold opposing views or beliefs.
 - B. understands one another.
 - C. attend family gatherings.
 - D. shows love to one another.
5. _____ is a broad term that refers to a range of activities and strategies used in peacebuilding to anticipate and then neutralize potential triggers for widespread violent conflict.
- A. Conflict negotiation
 - B. Conflict dissolution
 - C. Conflict prevention
 - D. Conflict resolution
6. Which type of conflict occurs when a person in a group or organization works to achieve a different goal than that of the group or organization's intended goal?
- A. Intragroup Conflict
 - B. Intra-Organizational
 - C. Intergroup Conflict
 - D. Inter-organizational conflicts
7. Below are characteristics of peace Except?
- A. Well-functioning Government
 - B. Sound Business Environment
 - C. Equitable Distribution of Resources
 - D. Equal distribution of salaries.
8. Human beings cannot exist without conflict. This implies that conflict is _____
- A. avoidable
 - B. evitable
 - C. inevitable
 - D. preventable

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9. Which agency is responsible for peace and tranquility in Ghanaian society?
- National Council for Civic Education
 - National House of Chiefs
 - National Peace Council
 - Parliament
10. Below are some strategies for teaching peace education EXCEPT _____
- film and documentary showing
 - reflection and sharing
 - role play and simulations
 - participating in war
11. Which of the following is NOT one of the five conflict-handling intentions?
- Collaborating
 - Competing
 - Accommodating
 - Resisting
12. For task conflict to be productive, it should be kept _____.
- high
 - low
 - at low-to-moderate levels
 - at moderate levels
13. The most violent among the stages of conflict is _____
- cessation
 - hostility
 - mobilization
 - pre-emption
14. The process of reducing the negative and destructive capacity of conflicts through a number of measures by working with parties involved in the conflict is known as _____
- conflict management
 - conflict resolution
 - conflict prevention
 - conflict settlement
15. Conflict can arise from the following situation EXCEPT _____
- discrepant view
 - harmonization
 - opposing interest involving scarce resources
 - perceived incompatibilities
18. This kind of conflict takes place within the individual.
- Inter-ethnic
 - Inter-personal
 - Intra-ethnic
 - Intra-personal

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19. Any clashes among some or all of a group's members which often affect the group's functioning and effectiveness is termed as _____
- A. inter-group conflict
 - B. inter-role conflict
 - C. intra-group conflict
 - D. intra-role conflict
20. The following are the effects of conflict EXCEPT _____
- A. disruption of social and economic systems
 - B. expansion of social amenities.
 - C. unemployment
 - D. Population displacement
21. The idea of conflict prevention encompasses a variety of actions like _____
- A. intermarriages and excursions
 - B. getting a dual citizenship
 - C. polygamous marriage.
 - D. conflict avoidance and conflict resolution
22. Mediation is a conflict resolution strategy
- A. True
 - B. False
23. Peacebuilding is a protracted or lengthy process of promoting communication, mending bridges, and reshaping organizations.
- A. True
 - B. False
24. Peace education is a necessity in creating a civil society in today's _____ world.
- A. multicultural
 - B. multitalented
 - C. multicoloured
 - D. technological
25. Which group of people suffer mostly from conflict?
- A. Family members, fathers, and mothers
 - B. Lineage head, kinsmen, and community members
 - C. Women, children, and persons with disabilities
 - D. Women, kids, and people with special needs.

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SECTION B

[75 Marks]

Answer any three questions in this section.

1. Discuss five (5) effects of family conflicts on the individual. **(25 Marks)**
2. Discuss any five (5) causes of conflicts in Ghanaian communities. **(25 Marks)**
3. Explain any five (5) ways of managing family conflicts. **(25 Marks)**
4. Discuss any five (5) causes conflicts among school personnel . **(25 Marks)**
5. Explain any five (5) teaching/learning strategies for peace education. **(25 Marks)**