

STUDENT'S ID NO: \_\_\_\_\_ SIGNATURE: \_\_\_\_\_



UNIVERSITY OF GHANA

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DEPARTMENT OF TEACHER EDUCATION

SCHOOL OF EDUCATION AND LEADERSHIP

COLLEGES OF EDUCATION

END OF SEMESTER ONE EXAMINATION FOR LEVEL 300, 2022/2023

B.ED. PROGRAMME

COURSE CODE: TEJS 355

COURSE TITLE: CONFLICT MANAGEMENT AND PEACE BUILDING

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**Instruction:** Answer All questions in Section A and any three questions in Section B.

Time: 2 hours

**SECTION A**

**[25 Marks]**

Answer all the questions in this section.

1. The absence of direct violence or fear of violence is known as \_\_\_\_\_.
  - A. conflict resolution
  - B. negative Peace
  - C. positive Peace
  - D. sustainable development

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2. An interpersonal conflict between a headmaster of a school and his/her subordinate is a \_\_\_\_\_ conflict
  - A. behavioral
  - B. horizontal
  - C. structural
  - D. vertical
3. All the following are basic qualities of a good mediator EXCEPT \_\_\_\_\_
  - A. neutrality
  - B. non-judgmental
  - C. open-mindedness
  - D. subjectivity
4. Conflict in the family can arise when family members?
  - A. hold opposing views or beliefs.
  - B. understands one another.
  - C. attend family gatherings.
  - D. shows love to one another.
5. \_\_\_\_\_ is a broad term that refers to a range of activities and strategies used in peacebuilding to anticipate and then neutralize potential triggers for widespread violent conflict.
  - A. Conflict negotiation
  - B. Conflict dissolution
  - C. Conflict prevention
  - D. Conflict resolution
6. Which type of conflict occurs when a person in a group or organization works to achieve a different goal than that of the group or organization's intended goal?
  - A. Intragroup Conflict
  - B. Intra-Organizational
  - C. Intergroup Conflict
  - D. Inter-organizational conflicts
7. Below are characteristics of peace Except?
  - A. Well-functioning Government
  - B. Sound Business Environment
  - C. Equitable Distribution of Resources
  - D. Equal distribution of salaries.
8. Human beings cannot exist without conflict. This implies that conflict is \_\_\_\_\_
  - A. avoidable
  - B. evitable
  - C. inevitable
  - D. preventable

9. Which agency is responsible for peace and tranquility in Ghanaian society?
- National Council for Civic Education
  - National House of Chiefs
  - National Peace Council
  - Parliament
10. Below are some strategies for teaching peace education EXCEPT \_\_\_\_\_
- film and documentary showing
  - reflection and sharing
  - role play and simulations
  - participating in war
11. Which of the following is NOT one of the five conflict-handling intentions?
- Collaborating
  - Competing
  - Accommodating
  - Resisting
12. For task conflict to be productive, it should be kept \_\_\_\_\_.
- high
  - low
  - at low-to-moderate levels
  - at moderate levels
13. The most violent among the stages of conflict is \_\_\_\_\_
- cessation
  - hostility
  - mobilization
  - pre-emption
14. The process of reducing the negative and destructive capacity of conflicts through a number of measures by working with parties involved in the conflict is known as \_\_\_\_\_
- conflict management
  - conflict resolution
  - conflict prevention
  - conflict settlement
15. Conflict can arise from the following situation EXCEPT \_\_\_\_\_
- discrepant view
  - harmonization
  - opposing interest involving scarce resources
  - perceived incompatibilities
18. This kind of conflict takes place within the individual.
- Inter-ethnic
  - Inter-personal
  - Intra-ethnic
  - Intra-personal

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19. Any clashes among some or all of a group's members which often affect the group's functioning and effectiveness is termed as \_\_\_\_\_

- A. inter-group conflict
- B. inter-role conflict
- C. intra-group conflict
- D. intra-role conflict

20. The following are the effects of conflict EXCEPT \_\_\_\_\_

- A. disruption of social and economic systems
- B. expansion of social amenities.
- C. unemployment
- D. Population displacement

21. The idea of conflict prevention encompasses a variety of actions like \_\_\_\_\_

- A. intermarriages and excursions
- B. getting a dual citizenship
- C. polygamous marriage.
- D. conflict avoidance and conflict resolution

22. Mediation is a conflict resolution strategy

- A. True
- B. False

23. Peacebuilding is a protracted or lengthy process of promoting communication, mending bridges, and reshaping organizations.

- A. True
- B. False

24. Peace education is a necessity in creating a civil society in today's \_\_\_\_\_ world.

- A. multicultural
- B. multitalented
- C. multicoloured
- D. technological

25. Which group of people suffer mostly from conflict?

- A. Family members, fathers, and mothers
- B. Lineage head, kinsmen, and community members
- C. Women, children, and persons with disabilities
- D. Women, kids, and people with special needs.

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**SECTION B**

**[75 Marks]**

Answer any three questions in this section.

1. Discuss five (5) effects of family conflicts on the individual. **(25 Marks)**
2. Discuss any five (5) causes of conflicts in Ghanaian communities. **(25 Marks)**
3. Explain any five (5) ways of managing family conflicts. **(25 Marks)**
4. Discuss any five (5) causes conflicts among school personnel . **(25 Marks)**
5. Explain any five (5) teaching/learning strategies for peace education. **(25 Marks)**