Samuel L. Maxon

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SUMMARY

Adaptable and detail-oriented student aiming to leverage a proven knowledge of leadership and customer service skills to successfully run a profitable bar.

EDUCATION

2021

Oregon State University B.S, Computer Science, 3.26 GPA Dean's List (Winter 2018, Spring 2019, Fall 2019)

Completed Courses: Intro to Computer Science I (B), Intro to Computer Science II (A), Data Structures (A), Web Development (A), Computer Architecture and Assembly language (A) Current Courses: Software Engineering I, Theory of Computation.

VOLUNTEER WORK

October 2016 - February 2019

Classroom Volunteer, Greenway Elementary School, Beaverton, Oregon

SKILLS

Trained in customer service techniques and group collaboration

Student Leader

Successfully trained a number of students for a student technician position at the IS Service Desk

PROFESSIONAL EXPERIENCE

April 2019 - Current

Student Technician, Oregon State University: Information Services, Corvallis, Oregon

- Provide hardware, software, and network technical support for 100,000+ concurrent users
- Manage and maintain a large community network
- Utilize customer service skills and techniques
- Co-ran information booth describing my organization's services for new students on multiple occasions

June 2018 - August 2018

Camp Leader, Tualatin Hills Parks & Recreation Department, Beaverton, Oregon

- Establish strong connections with the campers
- Plan, implement, and lead activities for children attending summer camp
- Provide development, growth, and skill improvements in various areas
- Ensure general safety of the children