Software Assurance benefits summary
Commercial and Government Offerings

Microsoft

Using this chart

Use this chart to compare Software Assurance benefits across Microsoft Commercial Licensing programs. This isn't a complete list of Software Assurance benefits. See the Product Terms for more information.

To learn more

Visit the Microsoft Software Assurance website www.microsoft.com/licensing or contact your Microsoft Volume Licensing reseller to find out more about Software Assurance benefits.

[1]The Open License program won't be available for new or renewal purchases starting January 1, 2022.

[2]In markets where the MPSA is available, Microsoft has stopped accepting new orders and Software Assurance renewals through existing commercial Select Plus agreements at the next agreement anniversary date. This retirement doesn't apply to government and academic Select Plus agreements. More information is at https://www.microsoft.com/en-us/licensing/licensing-programs/select.

[3]500 minimum user/device requirement is for commercial customers. Doesn't apply to Server and Cloud Enrollment (SCE). The minimum requirement for public sector customers is 250 users/devices. For more information, please see the Enterprise Agreement program guide.

[4]Minimum $250K in Software Assurance annual spend required starting in early 2023.

Benefit	Open License[1]	Open Value Non-Organization-wide	Open Value Organization-wide & Subscription	Select / Select Plus[2] for Government	Microsoft Products & Services Agreement	Enterprise Agreement / Enterprise Subscription Agreement
Typical size (number of devices)	**5 to 250**	**5 to 250**	**5 to 250**	**more than 250**	**more than 250**	**more than 500**[3]
Software Assurance	Optional	Included	Included	Optional	Optional	Included
Enterprise Source Licensing Program				✓ +	✓	✓
Exchange Online Voicemail	✓	✓	✓	✓	✓	✓
Failover Rights	✓	✓	✓	✓	✓	✓
License Mobility	✓	✓	✓	✓	✓	✓
Microsoft Desktop Optimization Pack (MDOP)	✓	✓	✓	✓	✓	✓
Microsoft Dynamics CustomerSource	✓	✓	✓	✓	✓	✓
Microsoft Home Use Program	✓	✓	✓	✓	✓	✓
New Version Rights	✓	✓	✓	✓	✓	✓
Office Online Server	✓	✓	✓	✓	✓	✓
Office Roaming Use Rights	✓	✓	✓	✓	✓	✓
Problem Resolution Support[4]	✓	✓	✓	✓	✓	✓
Servers – Disaster Recovery Rights	✓	✓	✓	✓	✓	✓
Servers – Self-Hosted Applications	✓	✓	✓	✓	✓	✓
Spread Payments		✓	✓			✓
Step-up License availability	✓	✓	✓	✓		✓
Windows 10 Enterprise per User Add-on availability				✓	✓	✓
Windows To Go Use Rights	✓	✓	✓	✓	✓	✓
Windows Virtual Desktop Access Rights (VDA)	✓	✓	✓	✓	✓	✓

+Available for Select/Select Plus Agreements with Software Assurance Membership.

Benefit	Benefit summary	Eligibility
Enterprise Source Licensing Program	Provides access to Windows source code for internal development and support.	To receive this benefit you must have Software Assurance coverage for all your purchases under the systems product pool and have at least 10,000 desktops covered with Software Assurance.
Exchange Online Voicemail	Allows Exchange Server 2019 customers to access their voice messages from Outlook.	Customers with active Software Assurance for Exchange Server Standard 2019 or Exchange Server Enterprise 2019.
Fail-over Rights	Allows a passive-fail-over instance (i.e., non-production, but "warm" instance) run in OSEs on the licensed Server or on another server in anticipation of a fail-over event.	Fail-over Rights are applicable to only certain Microsoft servers (SQL Server 2019 and Dynamics 365 Operations Server) and require active Software Assurance. For detail on benefit terms and conditions, refer to the Microsoft Product Terms.
License Mobility	Enables you to deploy certain server application licenses on-premises or in the cloud by assigning your existing licenses to an authorized service provider's server farm, without needing to buy additional licenses.	You may use License Mobility on eligible server application products with Software Assurance coverage. Refer to the Microsoft Product Terms for complete details about permitted use of License Mobility.
Microsoft Desktop Optimization Pack (MDOP)	Provides a suite of innovative technologies including virtualization, policy control, and diagnostics and recovery tools.	Microsoft Desktop Optimization Pack (MDOP) is available for Windows customers with Software Assurance coverage.
Microsoft Dynamics CustomerSource	Microsoft Dynamics CustomerSource is an online portal that includes a broad set of product and service support resources for Dynamics customers with Software Assurance coverage.	Microsoft Dynamics customers with active Software Assurance or an Online Subscription will have access to CustomerSource.
Microsoft Home Use Program	Provides Office 365 Home or Personal subscriptions or Office Professional Plus at a significant discount.	Through eligible employers, the Microsoft Home Use Program provides the opportunity to get discounts off select Microsoft 365 subscriptions. See the Microsoft Store for details.
New Version Rights	Upgrade each Microsoft product license that's covered by active Software Assurance to the most recent version for no additional cost.	Licensed products with Software Assurance coverage can be upgraded to the latest version of that product made available during the covered period.
Office Online Services and Office Online Server	Office Online Server (OOS) provides browser-based versions of Word, PowerPoint, Excel, and OneNote from on-premises environments.	Office Online Services and Office Online Server eligibility and usage is based on licensing coverage for qualifying applications and online services. For details, refer to the Microsoft Product Terms.
Office Roaming Use Rights	The single primary user of the licensed device may remotely access Office, Project and Visio running on server from a qualifying third-party device or run the software in a virtual environment from a qualified third-party device.	Customers with active Software Assurance for Microsoft Office, Project, and Visio are eligible to use roaming rights benefits.
Problem Resolution Support	Provides around-the-clock phone support for business-critical issues or business hours phone support for non-critical. Unlimited email support can be used for non-critical problems.	The number of support incidences and type (phone and web) for which you're eligible is based on the type of volume licensing agreement and qualifying products.
Servers – Disaster Recovery Rights	Provides licensing for backup servers dedicated to disaster recovery. Permits quarterly patching and testing, and ongoing virtual machine replication from production servers to backup/disaster recovery servers.	For each licensed instance you run under qualifying licenses with Software Assurance and related CALs, you may run one instance of the software on a backup server for disaster recovery purposes.
Servers – Self-Hosted Applications	The Self Hosting benefit allows customers with Software Assurance to provide their own software as a hosted service using a combination of Microsoft Software and their own software to create a unified solution ("Unified Solution"), subject to the terms outlined in the Microsoft Product Terms.	The hosted software must fit the definition of a Unified Solution, and only certain Microsoft products are eligible for Self-Hosting. For details refer to the Microsoft Product Terms.
Spread Payments	Payment for license and Software Assurance may be spread across three equal, annual sums.	Contact your Microsoft representative or Microsoft Reseller Partner for eligibility details.
Step-up License availability	Enables you to migrate your software from an earlier edition to a higher-level edition.	To get a Step-up license, you need a license for the qualifying, earlier product. For details, refer to the Microsoft Product Terms.
Windows 10 Enterprise per User Add-on availability	The optional Windows 10 Enterprise per User Add-on provides per user rights for the primary user of a device that's licensed with Windows Enterprise, or Windows per User VDA rights for the primary user of a device that's licensed with Windows VDA.	You may add Windows 10 Enterprise per User Add-on for a primary user with a primary device with active Windows 10 Enterprise coverage, or an active Windows VDA subscription.
Windows To Go Use Rights	Enables IT administrators to provide users with a bootable corporate Windows image that can include line-of-business applications, settings, and corporate data on a compatible USB storage device.	You may use Windows To Go Rights on any device with active Software Assurance coverage for Windows desktop operating system.* Users licensed for Windows Software Assurance per User or Windows Virtual Desktop Access per User may use Windows To Go on any supported device.
Windows Virtual Desktop Access Rights (VDA)	Enables users to access virtual instances of Windows in a variety of user scenarios.	You may use Windows VDA Rights when you have active Software Assurance coverage for the Windows desktop operating system.[2]