

Victor Aung

VictorAung@u.northwestern.edu • (929) 322-3709 • VictorAung.com

Skills

- Front-End: HTML/CSS/SCSS, React, React Native, Javascript
- Object Oriented: Python, .NET C#, C++, Java
- Developer Tools: Git, Jenkins
- Languages: Oral fluency in Burmese

Experience

Relativity, Chicago, IL

June 2019 - September 2019

Software Engineering Intern, DevOps

- Updated legacy application in .NET C# to comply with new infrastructure initiatives
- Ensured application properly builds and tests on Jenkins
- Wrote golden flow and error scenario unit tests to pin down core functionality
- Practiced dependency injection and implemented an Inversion of Control container

Northwestern University Information Technology, Evanston, IL

October 2017 - Present

Lead Service Desk Analyst

- Triaged and resolved technological issues to improve productivity of hundreds of students and faculty
- Enhanced departmental reputation by providing friendly, empathetic customer service
- Designed and implemented new training procedure for new hires
- Promoted staff growth and development by mentoring 5 new service desk analysts per quarter
- Ensured high caliber of new service desk analysts by participating in hiring process

TIDAL Lab, TunePad Project

March 2019 - Present

Research Assistant

- Created Python lesson plans aimed towards teaching middle school students to code through music
- Transposed music into Python code to enhance curriculum

Ourly, Northwestern University Dance Marathon Tech Challenge

January 2019 - February 2019

Lead Developer

- Led team of three to win the Northwestern University Dance Marathon Tech Challenge
- Created iOS/Android timecard replacement app in React Native
- Designed to help Communities In Schools (CIS) of Chicago more accurately track work hours

Education

Northwestern University, Evanston, IL

June 2021 (anticipated)

Bachelor of Science in Computer Science

Minor in Music Technology

GPA: 3.615/4.0

Major GPA: 3.840/4.0

QuestBridge Scholar and STEM Scholarship Recipient