

Victor Aung

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Education

- Northwestern University**, Evanston, IL June 2021 (anticipated)
Robert R. McCormick School of Engineering and Applied Science
Bachelor of Science in Computer Science
Minor in Music Composition
GPA: 3.482/4.0
Major GPA: 3.740/4.0
- Southern Lehigh High School**, Center Valley, PA June 2017
Future Business Leaders of America: Chapter Secretary, National Qualifier

Skills

- Programming Languages: Python, C++, C, HTML/CSS, Javascript, Assembly
- Languages: Oral fluency in Burmese, basic communication skills in Mandarin
- Experienced with Computer hardware and Computer building

Experience

- Northwestern University Information Technology**, Evanston, IL October 2017 - Present
Lead Service Desk Analyst
- Triaged and resolved technological issues to improve productivity of students and faculty
 - Enhanced departmental reputation by providing friendly, empathetic customer service
 - Designed and implemented new training procedure for new hires
 - Promoted staff growth and development by mentoring 5 new service desk analysts per quarter
 - Ensured high caliber of new service desk analysts by participating in hiring process
- Ourly**, Northwestern University Dance Marathon Tech Challenge January 2019 - February 2019
Lead Developer
- Led team of three to win the Northwestern University Dance Marathon Tech Challenge
 - Created iOS/Android timecard replacement app in React Native
 - Designed to help Communities In Schools (CIS) of Chicago more accurately track work hours
- Launch Party**, Pioneers of Interactive Entertainment January 2019 - Present
Developer
- Worked in team of 3 to create multiplayer party game in Unity
 - Designed and coded various UI elements including title screen and player information
 - Composed and implemented original soundtrack
- FIRST Robotics Competition Team**, Southern Lehigh High School January 2015 - June 2017
President, Lead Strategist
- Oversaw and participated in strategy, design, building, and programming of robot functions
 - Led team to District title and World Championship qualification