

Digital India Broadband Service

Opp :- Manth fatak
Near State Bank of India, branch - Raya
Mathura, Uttar Pradesh 281204

To,

Esto Broadband Private Limited
NOIDA

Date:

Sub: Purchase order for Internet Lease line of 1024 Mbps

Dear Sir,

We are pleased to place the order for Internet connection as per the following detailed terms.

CUSTOMER INSTALLATION ADDRESS	PORT capacity	Bandwidth	OTC	M R C
Manth fatak, near State Bank of India, Branch – Raya Mathura, Uttar Pradesh 281204	10 Gig	1024 Mbps	Null	42,000/- Including Tax

- Contact person Name & Number
- Designation-
- Billing address
- Last-mile-

(Last-mile will be provided by the customer on its own from Esto MUX/POP to his installation address drop end)

Terms & Conditions

1. Payment terms:

- a. OTC as 100% in Advance with the Purchase order
 - b. Top-up will be valid for 60Days.
 - c. Plan pricing will be excluding to GST and applicable government levies.
 - d. The pricing does not include any taxes which will be charged extra at existing prevailing rates.
 - e. All Payments will be made favouring Esto Broadband Private Limited.
- 2.
- 3. **Barring service on account of payment delay:** Advance one-month Payment. (For Example- Period of Feb 2022, Invoice will be received on 1st Jan 2022 with due date of 25th Jan 2022. Services will be suspended if payment not received by due date).
 - 4. **Service Delivery:** Standard Implementation Time period is 2 - 3 weeks, subject to clear feasibility. No last mile access shall be given.
 - 5. **Circuit Acceptance** – Esto will conduct the following tests on implemented circuit as per our standard parameters
 - a. Internet – Ping (up to peering points), Packet Loss, Throughput.
 - 6. On successful testing of the above parameters, the circuit will be deemed ready for use & for acceptance by customer. **Billing start date:** 24 hours post the handover of link . No separate LOC signoff shall be taken from the customer.
 - 7. **Service Restoration:** In case of disconnection on account of non-payment, reconnection of the same will be undertaken within 15 days from the date of clearance of outstanding dues. In case of any technical constraint from Esto end, the link restoration timelines shall be extended
 - 8. Any change in regulation / tariff from the Telecom Regulatory Authority would applicable with immediate effect.
 - 9. Esto Broadband Private Ltd shall not be responsible for installation, commissioning and maintenance of any equipment or hardware unless supplied by Esto Broadband Private Limited
 - 10. Termination possible from new invoice cycle. Termination notice to be given 7 days before the new invoice cycle.
 - 11. Standard Force Majeure clauses will be applicable.

Name:-

Designation:-

Company name:-