

Aaron X. Santa Cruz

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Employment Experience

Sales Consultant; Best Buy

August 2023 - Current

- Utilized Best Buy's learning network to learn about new and emerging technologies that allow me to provide a tailored experience for customers with the opportunity of upselling.
- Learned new ways to engage with customers that provide an environment of professional and knowledgeable service.

Apple Tech Consultant; Target

April 2021 - August 2023

- Collaborated with team members to offer innovative solutions to clients' complex technical issues.
- Researched and stayed up to date on new and relevant technologies to provide tailored customer service and upsold opportunities

STEM Camp Mentor; University of Montana

Summer 2022 & Summer 2023

- Taught students essential fundamentals of cybersecurity, electronics, and programming in a team-based environment.
- Worked with other cybersecurity students to help create an agenda for what was going to be taught in the STEM camp.

Education

University of Montana
B.A. MIS Degree
Computer Science Minor
Cybersecurity Certificate

Graduation May 2025

Current GPA: 3.45

Accomplishments

- Valorant Navigators Division Semi-Finalist
- 1st place in the state in Cyberpatriot; a cybersecurity competition

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References

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