

Complaint Category Description

March 2015

CODE	COMPLAINT CATEGORY DESCRIPTION	PRIORITY
01	ACCIDENT - CONSTRUCTION/PLUMBING	A
03	ADJACENT BUILDINGS - NOT PROTECTED	A
04	AFTER HOURS WORK - ILLEGAL	B
05	PERMIT - NONE (BUILDING/ PA/ DEMO ETC.)	B
06	CONSTRUCTION - CHANGE GRADE / CHANGE WATERCOURSE	B
09	DEBRIS - EXCESSIVE	B
10	DEBRIS/BUILDING -FALLING OR IN DANGER OF FALLING	A
12	DEMOLITION-UNSAFE/ILLEGAL/MECHANICAL DEMO	A
13	ELEVATOR IN (FDNY) READINESS-NONE	A
14	EXCAVATION - UNDERMINING ADJACENT BUILDING	A
15	FENCE - NONE/INADEQUATE/ILLEGAL	B
16	INADEQUATE SUPPORT/SHORING	A
18	MATERIAL STORAGE - UNSAFE	A
20	LANDMARK BUILDING - ILLEGAL WORK	A
21	SAFETY NET/GUARD RAIL-DAMAGED/INADEQUATE/NONE(OVER 6 STY/75 FT)	B
23	SIDEWALK SHED/SUPPORTED SCAFFOLD/ INADEQUATE/ DEFECTIVE/ NONE/NO PMT/NO CERT	B
29	BUILDING - VACANT, OPEN AND UNGUARDED	C
30	BUILDING SHAKING/VIBRATING/STRUCT STABILITY AFFECTED	A
31	CERTIFICATE OF OCCUPANCY - NONE/ILLEGAL/CONTRARY TO CO	C
35	CURB CUT/DRIVEWAY/CARPORT - ILLEGAL	D
37	EGRESS - LOCKED/BLOCKED/IMPROPER/NO SECONDARY MEANS	A
45	ILLEGAL CONVERSION	B
49	STOREFRONT OR BUSINESS SIGN/AWNING/MARQUEE/CANOPY – ILLEGAL	C
50	SIGN FALLING - DANGER/SIGN ERECTION OR DISPLAY IN PROGRESS – ILLEGAL	A
52	SPRINKLER SYSTEM - INADEQUATE	B
53	VENT/EXHAUST - ILLEGAL/IMPROPER	D
54	WALL/RETAINING WALL - BULGING/CRACKED	B
55	ZONING - NON-CONFORMING	D
56	BOILER - FUMES/SMOKE/CARBON MONOXIDE	A
58	BOILER - DEFECTIVE / INOPERATIVE / NO PERMIT	B
59	ELECTRICAL WIRING – DEFECTIVE / EXPOSED, IN PROGRESS	B
62	ELEVATOR-DANGER CONDITION/SHAFT OPEN/UNGUARDED	A
63	ELEVATOR - DEFECTIVE / INOPERATIVE	B
65	GAS HOOK-UP/PIPING - ILLEGAL OR DEFECTIVE	A
66	PLUMBING WORK - ILLEGAL/NO PERMIT(ALSO SPRINKLER/STANDPIPE)	B
67	CRANE - NO PERMIT/LICENSE/CERT/UNSAFE/ILLEGAL	A
71	SRO - ILLEGAL WORK/NO PERMIT/CHANGE IN OCCUP-USE	B
73	FAILURE TO MAINTAIN	C
74	ILLEGAL COMMERCIAL/MANUFACTURING USE IN RESIDENTIAL ZONE	C
75	ADULT ESTABLISHMENT	B
76	UNLICENSED/ILLEGAL/IMPROPER PLUMBING WORK IN PROGRESS	A
77	CONTRARY TO LL58/87 (HANDICAP ACCESS)	C
78	PRIVATELY OWNED PUBLIC SPACE/NON-COMPLIANCE	B
79	LIGHTS FROM PARKING LOT SHINING ON BUILDING	C
80	ELEVATOR NOT INSPECTED/ILLEGAL/NO PERMIT	D
81	ELEVATOR - ACCIDENT	A
82	BOILER - ACCIDENT/EXPLOSION	A
83	CONSTRUCTION -CONTRARY/BEYOND APPROVED PLANS/PERMITS	B

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CODE	COMPLAINT CATEGORY DESCRIPTION	PRIORITY
85	FAILURE TO RETAIN WATER / IMPROPER DRAINAGE (LL103/89)	C
86	WORK CONTRARY TO STOP WORK ORDER	A
88	SAFETY NET/GUARD RAIL-DAM/INADEQ/NONE(6FL.75 FT OR LESS)	B
89	ACCIDENT-CRANES/DERRICKS/SUSPENSION	A
90	UNLICENSED/ILLEGAL ACTIVITY	C
91	SITE CONDITIONS ENDANGERING WORKERS	A
92	ILLEGAL CONVERSION OF MANUFACTURING/INDUSTRIAL SPACE	B
93	REQUEST FOR RETAINING WALL SAFETY INSPECTION	B
94	PLUMBING-DEFECTIVE/LEAKING/NOT MAINTAINED	C
1A	ILLEGAL CONVERSION COMMERCIAL BLDG/SPACE TO DWELLING UNITS	B
1B	ILLEGAL TREE REMOVAL/TOPO. CHANGE IN SNAD	B
1D	CON EDISON REFERRAL	B
1E	SUSPENDED (HANGING) SCAFFOLDS- NO PMT/LIC/DANGEROUS/ACCIDENT	A
1G	STALLED CONSTRUCTION SITE	B
1K	BOWSTRING TRUSS TRACKING COMPLAINT	D
1Z	ENFORCEMENT WORK ORDER (DOB)	D
2A	POSTED NOTICE OR ORDER REMOVED/TAMPERED WITH	B
2B	FAILURE TO COMPLY WITH VACATE ORDER	A
2C	SMOKING BAN – SMOKING ON CONSTRUCTION SITE	B
2D	SMOKING SIGNS – “NO SMOKING SIGNS” NOT OBSERVED ON CONSTRUCTION SITE	B
2E	DEMOLITION NOTIFICATION RECEIVED	A
2F	BUILDING UNDER STRUCTURAL MONITORING	D
2G	ADVERTISING SIGN/BILLBOARD/POSTERS/FLEXIBLE FABRIC – ILLEGAL	C
2H	SECOND AVENUE SUBWAY CONSTRUCTION	D
2J	SANDY: BUILDING DESTROYED	D
2K	STRUCTURALLY COMPROMISED BUILDING (LL33/08)	D
2L	FAÇADE (LL11/98)- UNSAFE NOTIFICATION	D
2M	MONOPOLE TRACKING COMPLAINT	D
3A	UNLICENSED/ILLEGAL/IMPROPER ELECTRICAL WORK IN PROGRESS	B
4A	ILLEGAL HOTEL ROOMS IN RESIDENTIAL BUILDINGS	B
4B	SEP - PROFESSIONAL CERTIFICATION COMPLIANCE AUDIT	B
4C	EXCAVATION TRACKING COMPLAINT	D
4D	INTERIOR DEMO TRACKING COMPLAINT	D
4F	SST TRACKING COMPLAINT	D
4G	ILLEGAL CONVERSION NO ACCESS FOLLOW-UP	B
4J	M.A.R.C.H. PROGRAM (INTERAGENCY)	D
4K	BEST - DM TRACKING COMPLAINT	D
4L	BEST - HIGH-RISE TRACKING COMPLAINT	D
4M	BEST - LOW-RISE TRACKING COMPLAINT	D
4N	RETAINING WALL TRACKING COMPLAINT	D
4P	LEGAL/PADLOCK TRACKING COMPLAINT	D
4W	WOODSIDE SETTLEMENT PROJECT	C
5A	REQUEST FOR JOINT FDNY/DOB INSPECTION	B
5B	NON-COMPLIANCE W/LIGHTWEIGHT MATERIALS	A
5C	STRUCTURAL STABILITY IMPACTED - NEW BUILDING UNDER CONSTRUCTION	A
5E	AMUSEMENT RIDE ACCIDENT/INCIDENT	A
5F	COMPLIANCE INSPECTION	B
5G	UNLICENSED/ILLEGAL/IMPROPER WORK IN PROGRESS	B
6A	VESTING INSPECTION	C