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**From:** William Bosso (wbosso@comcast.net)  
**To:** overstockfloors@yahoo.com;  
**Date:** Fri, January 21, 2011 5:41:38 PM  
**Cc:**  
**Subject:** RE: Carpet Job

Hi Adam,

I wanted to thank you for the great service and tremendous value we experienced with "Overstock floors". I can assure you, when we are in need of any flooring products, we will call you first. We were also very impressed with Javier and his crew, they were at all times very professional, courteous and respectful; he and the crew got to work the moment they arrived at our home and never stopped working until the job was 100% finished, and the work area was immaculately clean.

It was a real pleasure doing business with you and your team.

All The best,

Bill and Rose Bosso