



# U S A B I L I T Y

## T E S T

# R E P O R T

MAY 08 2016

BY  
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# Objective

IDENTIFY USABILITY ISSUES IN JIMDO WEBSITE  
BUILDER WEB APPLICATION USER INTERFACE  
APPLICATION

# Processing

IDENTIFYING THE USABILITY ISSUES, PROVIDING  
SOLUTIONS AND PRIORITIZING THEM:

# O1

# MISSING SOCIAL SHARING BUTTON



Go back to editing

Missing social sharing buttons



<http://anilkk.jimdo.com/cv/>

Page URL

ABOUT ME

CV

BLOG

CV

Contact



Lorem ipsum dolor sit amet, consectetur adipisicing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud ilom exercitation ullamco laboris nisi ut aliquip.

Work:

XYZ Organization 2014 - present

First Agency 2008 - 2013

Next Gen Company 2005 - 2008

**PROBLEM:** No social sharing buttons.

**SOLUTION:** Provide option user to share newly published website.

# 02 ACTION BUTTONS SPACING

The image shows a website layout with a sidebar on the left containing a logo area and a navigation menu with options like 'ABOUT ME', 'CV' (which is highlighted in dark grey), and 'BLOG'. The main content area has a heading 'CV' and a 'Contact' section with a form and social media sharing icons (f, t, G+, etc.). On the right, there's a vertical sidebar with a 'JIMDO' logo, 'Free', 'View Mode', and 'Log out' options, followed by a list of icons. A red arrow points from the text 'Action buttons spacing issue' to the right sidebar.

Logo Area

ABOUT ME

CV

BLOG

CV

Contact

Action buttons spacing issue

Free

View Mode

Log out

f t G+ etc.

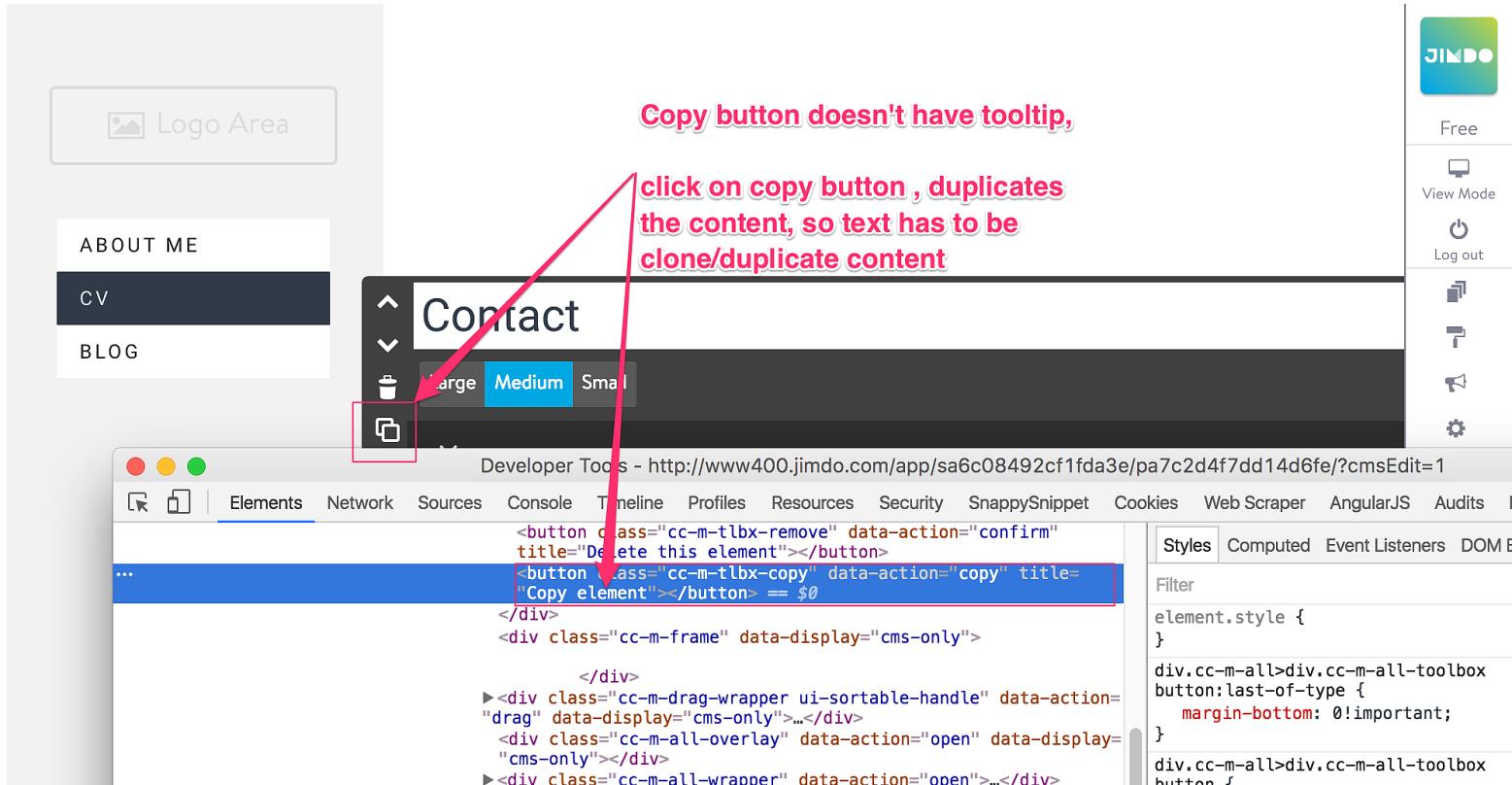
Work:

Placeholder text: Lorem ipsum dolor sit amet, consectetur adipisicing elit, sed do eiusmod tempor incididunt ut labore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco la

**PROBLEM:** No sufficient spacing between action buttons in right panel.

**SOLUTION:** Increase spacing between these buttons.

# 03 COPY CONTENT TOOLTIP MISSING

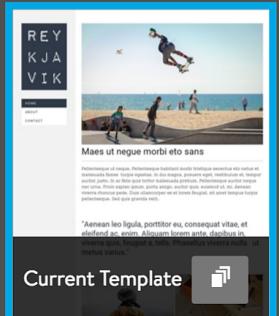


**PROBLEM:** Copy content doesn't have tooltip, it contains wrong title. Its clone /duplicate.

**SOLUTION:** Provide tooltip.

# WRONG TEMPLATE CONTEXT

Templates    Style    Background    Custom Template



REY  
KJA  
VIK

Maes ut negue morbi eto sans

"Aenean leo liqua, porttitor eu, consequat vitae, et eleifend ac enim. Aliquam ante, dulus in Vinter opus, neque a, tell. Phasellus viverra mollis, ut mollis.

**Current Template**

Reykjavik



\*AMSTERDAM\*

Sint occaecat cupidatat

Dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat. Duis aute irure dolor in reprehenderit in voluptate velit esse cillum dolore eu fugiat nulla pariatur. Excepteur sint occaecat cupidatat non proident, sunt in culpa qui officia deserunt mollit anim id est laborum.

Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat. Duis aute irure dolor in reprehenderit in voluptate velit esse cillum dolore eu fugiat nulla pariatur. Excepteur sint occaecat cupidatat non proident, sunt in culpa qui officia deserunt mollit anim id est laborum.

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Activitatea reprezinta o combinație de experiență și creativitate. Într-o lume în care tehnologia devine din ce în ce mai dominantă, este esențial să dezvoltăm abilități care să ne permită să ne adaptem la schimbările rapide ale mediului digital. În acest sens, activitatea reprezintă oportunitatea de a crea și a împărtăși conținut de înaltă calitate, care să aducă valoare și să contribuie la dezvoltarea comunității noastre online.

Berlin Wall Break Barriers

BERLIN



Barcelona

Barcelona

Officia dese runt Irure cillum nulla.

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BERLIN

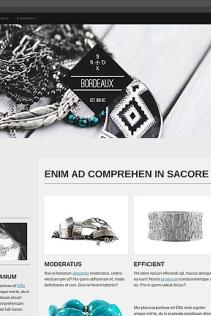


TEST THE BEST

BERLIN

BERLIN Wall Break Barriers

BERLIN



ENIM AD COMPREHEN IN SACORE

VOLUNTARIUM

MODERATUS

EFFICIENT

Bordeaux

ABOUT ME

CV

**BLOG**

Activate your blog in the site admin panel. To display it, add the blog display module to your website.

Currently editing portfolio website, expect to see other portfolio templates, why city templates are shown ?

Contact

f    t    G+    in

**PROBLEM:** Wrong template context is shown. I started with portfolio website, template selection shows city templates.

**SOLUTION:** provide context specific template.  
In this example, provide more portfolio templates.

# 05 TEMPLATE PREVIEW SPACE ISSUE

The screenshot shows a template editor interface with a dark theme. At the top, there are tabs: 'Templates' (disabled), 'Style' (selected), 'Background', and 'Custom Template'. To the right are a help icon and a close button. Below the tabs is a toolbar with various styling options: a switch for 'Style by Element' (set to 'On'), a search bar for fonts, dropdown menus for font size and style (Bold, Italic), a color picker for font color, a line height slider, and alignment buttons. Underneath the toolbar are buttons for capitalization: 'Abc', 'ABC', and 'abc'. A blue header bar at the top of the preview area contains an info icon, the text 'Template Preview Mode', and 'Undo' and 'Save' buttons. The main preview area shows a website layout with a sidebar containing 'ABOUT ME', 'CV', and a 'BLOG' button (which is highlighted in dark blue). The main content area has a heading 'Contact' and social media icons for Facebook, Twitter, Google+, Email, GitHub, LinkedIn, and YouTube. A red arrow points from the text 'Template preview window takes consider amount of header' to the blue header bar.

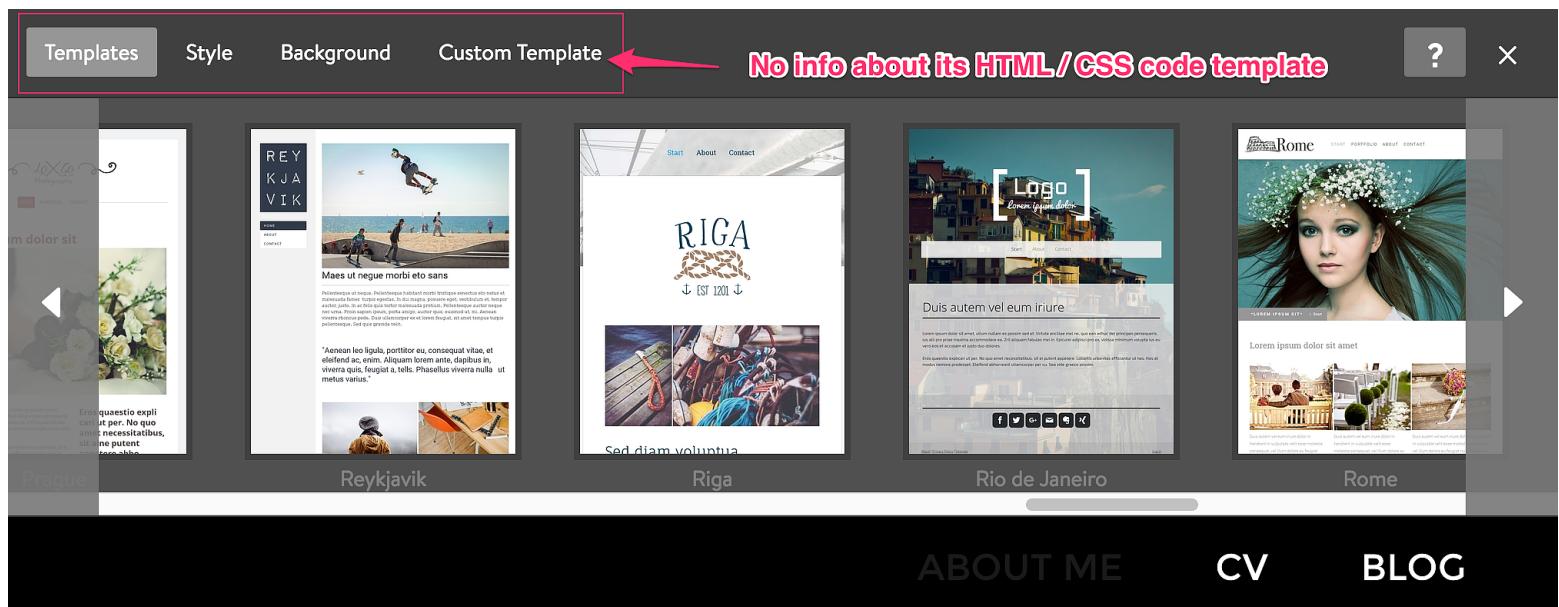
Activate your blog in the site admin panel. To display it, add the blog display module to your website.

**Template preview window takes consider amount of header**

**PROBLEM:** Considerable amount of header position is taken.

**SOLUTION:** Place action buttons in top header, remove blue area.

# 06 CUSTOM TEMPLATE IS CODING



A screenshot of a Jumdo website featuring a custom template. The header features a large, semi-transparent background image of a woman's face. The main title 'Anil Kumar' is displayed prominently in large, bold, black font. Below the title is a section titled 'HIGHLIGHTS' with some placeholder text. At the bottom of the page, there is a footer bar with links for 'ABOUT ME', 'CV', and 'BLOG'.

**PROBLEM:** No info about custom template. As most users its of Jumdo are non-coders.

**SOLUTION:** Use code icon in along with text and provide tooltip.

07

# TOGGLE STATE OF ACTIONS BUTTON

Logo Area

ABOUT ME

CV

BLOG

CONTACT

action buttons  
invisible

f    t    G+    e-mail    in    t

▲  
▼  
trash  
refresh

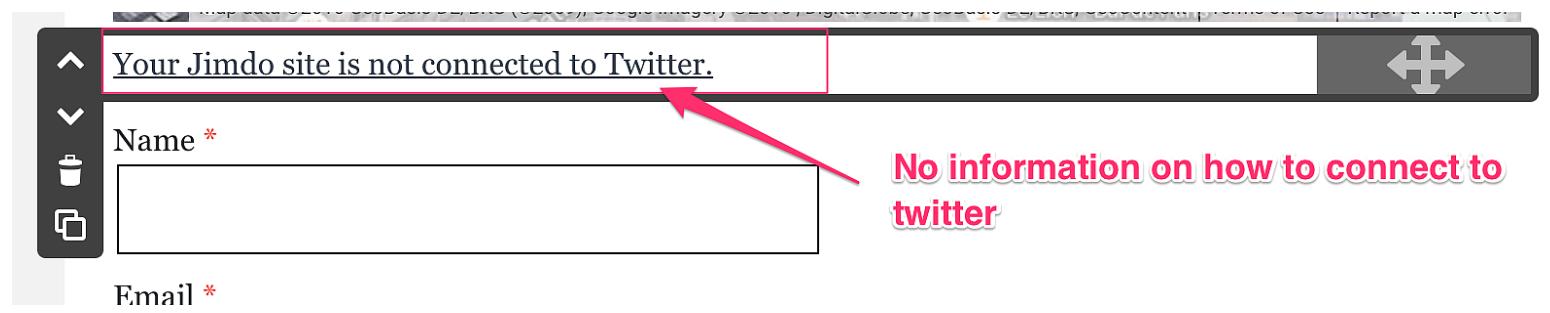
Lorem ipsum dolor sit amet, consectetur adipisicing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud ilom exercitation ullamco laboris nisi ut aliquip.  
Work:  
XYZ Organization 2014 - present  
First Agency 2008 - 2013

**PROBLEM:** Hide mode action buttons are not visible,

**SOLUTION:** Can be easily achieve by showing only action icons in the small device.

08

# TWITTER LINK CONNECTION



**PROBLEM:** No information on how to link twitter account with Jimdo site.

**SOLUTION:** Provide information on how to connect twitter account with Jimdo.

# 09

# MULTI COLUMN



**PROBLEM:** Equal width multi columns icon is missing, action buttons for each column.

**SOLUTION:** Icons can be used as shown in the above screenshot only on hover state of each column.