Begin by solving
$$\det\left(\begin{bmatrix} 1-\lambda & 2\\ 3 & 2-\lambda \end{bmatrix}\right) = 0$$

$$(1-\lambda)(2-\lambda) - 6 = 0$$

$$2 + \lambda^2 - 3\lambda - 6 = 0$$

$$\frac{3+\sqrt{9-(-16)}}{2} = 0 \Rightarrow \lambda = -1, 4$$

$$\begin{bmatrix} 1 & 2 \\ 3 & 2 \end{bmatrix} \begin{bmatrix} 1 \\ q_i \end{bmatrix} = -\begin{bmatrix} 1 \\ q_i \end{bmatrix} \Rightarrow -q_i = 3 + 2q_i \Rightarrow q_i = 1$$

and thus for $\lambda = -1$, we have eigenvector

$$4 = 3 + 2 = 3$$
 and thus We have eigenvector $\begin{bmatrix} 2 \\ 3 \end{bmatrix}$.

Non we must solve the system of equations associated with

$$X(t) = (1e^{-t} \begin{bmatrix} 1 \\ -1 \end{bmatrix} + C_2 e^{4t} \begin{bmatrix} 2 \\ 3 \end{bmatrix} ; given X(0) = \begin{bmatrix} 0 \\ -4 \end{bmatrix}$$

$$-4 = 5(2 \Rightarrow C_2 = \frac{-4}{5} \Rightarrow C_1 = \frac{+8}{5}$$