



IRCTC e-Ticketing Service Electronic Reservation Slip

*This ticket will only be valid along with an ID proof in original. If found travelling without ID Proof, Passenger will be treated as without ticket and charged as per extant Railway rules.

*Valid IDs to be presented during train journey by one of the passenger booked on an e-ticket :- Voter Identity Card / Passport / PAN Card / Driving License / Photo ID card issued by Central / State Govt. /Student Identity Card with photograph issued by recognized School or College for their students /Nationalized Bank Passbook with photograph /Credit Cards issued by Banks with laminated photograph.

*General rules/ Information for e-ticket passenger have to be studied by the customer for cancellation & refund.

PNR No. 2242872128	Train No. & Name : 12182/DAYODAYA EXP	Quota : General
Transaction ID: 0622313386	Date of Booking : 11-Jan-2013 14:25:05	Class : SL
From : JAIPUR(JP)	Date of Journey : 12-Jan-2013	To : KOTA JN(KOTA)
Boarding : JAIPUR(JP)	Date of Boarding : 12-Jan-2013	Scheduled Departure : 17:25*
Reservation Upto : KOTA JN(KOTA)	Scheduled Arrival : 2013-01-12 20:55:00	Adult : 01 Child:00
Passenger Mobile Number : 9660425306	Note:-	Distance : 240 Km

FARE DETAILS :

Ticket Fare	Rs. 153	One Hundred Fifty Three Rupees Only
IRCTC Service Charges	Rs. 10	Ten Rupees Only
Agent Service Charges	Rs. 10	Ten Rupees Only
Total Amount	Rs. 173	One Hundred Seventy Three Rupees Only

PASSENGER DETAILS:

Sno.	Name	Age	Sex	Concession Code	Coach No./ Seat No./ Status/Berth
1	SHIPRA TUTEJA	23	Female		/0000/RAC 53/

AGENT DETAILS:

Corporate Name: SUGAL & DAMANI UTILITY SERVICES Pvt. Ltd.-PAYWORLD	
Agent Name: ADHUNIC COMPUTER N ZEROX	Email ID: adhuniccomputers@gmail.com
Address: SHOP NO. 909, MAHAVEER NAGAR 2nd, RANGBARI ROAD, KOTA, KOTA, 324005, RAJASTHAN	Contact No. 9887323111

Important:

*New Time Table is effective from 01-07-2011. Departure time printed on this ERS is liable to change. Please Check correct departure from Railway Station Enquiry, Dial 139 or SMS "RAIL" to 139.

*The accommodation booked is not transferable. The passenger should carry with him the Electronic Reservation Slip print out. In case the passenger does not carry the electronic reservation slip, a charge of Rs.50/- per ticket shall be recovered by the ticket checking staff and an excess fare ticket will be issued in lieu of that.

*E-ticket cancellations can be done only through agent by whom ticket has been booked.

*Obtain certificate from the TTE /Conductor in case of PARTIALLY waitlisted e-ticket, LESS NO. OF PASSENGERS travelled, A.C.FAILURE, TRAVEL IN LOWER CLASS.

This original certificate must be sent to GGM (IT), IRCTC Ltd., Internet Ticketing Centre, IRCA Building, State Entry Road, New Delhi-110055 after filing on-line refund request through the respective agent for claiming refund.

*For details, rules and terms & conditions of E-Ticketing services, please visit www.irctc.co.in.

*Contact us on :- 24*7 Hrs. Customer Support at 011-39340000 , MON - SAT(10 AM - 6 PM) 011-23344787 , Chennai Customer Care 044 - 25300000.or Mail To: care@irctc.co.in.

Thank You For Using Payworld.

*For more information log on to www.mypayworld.com



a) Status of E-tickets after Chart preparation

1. **confirmed E-ticket**-E-ticket where all passengers are confirmed
2. **Partially waitlist/Confirmed/RAC E ticket** - E-ticket where some passengers are confirmed/ RAC and other wait-listed.
3. **Fully waitlisted E tickets** - E-ticket where all passengers are waitlisted.

b) Authorization to board the train :

1. Passengers with **confirmed E ticket** are permitted to board the train. Their names will appear on the reservation chart.
2. Name of passengers with **Partially Waitlisted /Confirmed/RAC** will appear on the chart (including the waitlisted passengers in the partially waitlist ticket).
3. PNRs having Fully waitlisted status will be dropped and names of the passengers will not appear on the reservation chart. They are not allowed to board the train. If full waitlisted passengers are found travelling, they will be treated as without ticket and charged as per extant Railway rules.

c) Cancellation & refund rules :

1. **Confirmed E-ticket before chart preparation:** E-ticket can be cancelled online and the amount will be refunded electronically to the respective agent's account used for booking.
2. **Confirmed E-ticket after chart preparation:** Cancellation/ Refund request received after preparation of chart are forwarded by IRCTC to concerned railway for manual processing. Refund amount received from concerned railway will be credit back to the respective agent's account used for booking by IRCTC.
3. **Partially waitlisted E-ticket before chart preparation:** E-ticket can be cancelled online and the amount will be refunded electronically to the respective agent's account used for booking.
4. **Partially waitlisted E-ticket after chart preparation:** E-ticket cannot be cancelled online after chart preparation. Partially waitlisted e-ticket holder where part passengers have travelled and want to claim refund for passengers who have not travelled is required to send the original certificate issued by TTE / Conductor in lieu of the same to IRCTC after filing online refund request through the respective agent. The partially waitlisted e-ticket holder where no passengers have travelled & wants to claim refund is required to file online refund request through respective agent. It would then be forwarded to concerned railway and refund received from Railways would be credited back electronically to the respective agent's account used for booking by IRCTC.
5. **Fully waitlisted E-tickets before chart preparation:** E-ticket can be cancelled online and amount will be refunded electronically to the respective agent's account used for booking by IRCTC.
6. **Fully waitlisted E-tickets after chart preparation:** E-ticket will be automatically cancelled by Railways and amount will be refunded electronically to the respective agent's account used for booking by IRCTC.
7. If the ticket is partially waitlisted/ Confirmed/ RAC at remote location chart preparation then E-ticket cannot be cancelled online. It is required to file refund request online for claiming refund through the respective agent. It would then be processed offline and refund received from Railways would be credited back electronically to the respective agent's account used for booking by IRCTC.
- d) If train is cancelled, E-ticket can be cancelled online up to 3 days from the date of departure of the train through the respective agent's account used for booking.
- e) Bank charges, if any, will be payable extra. (For details of bank charges kindly refer to Terms and Conditions on www.irctc.co.in)
- f) The Compartment/ Cabin/ Coupe/ Coach/ Seat numbers for first AC and First class will be allotted at the time of chart preparation.
- g) The customer who has opted for auto-up gradation during booking of his/her e-ticket is requested to check the up-gradation chart before boarding the train.
- h) IRCTC Service Charge for E-Ticket (Service charge levied is not refundable):

Class	Service Charges
SL/25	Rs.10.00/-
1AC/2AC/3AC/CC/3E/FC	Rs.20.00/-
Thank you for using IRCTC Services	